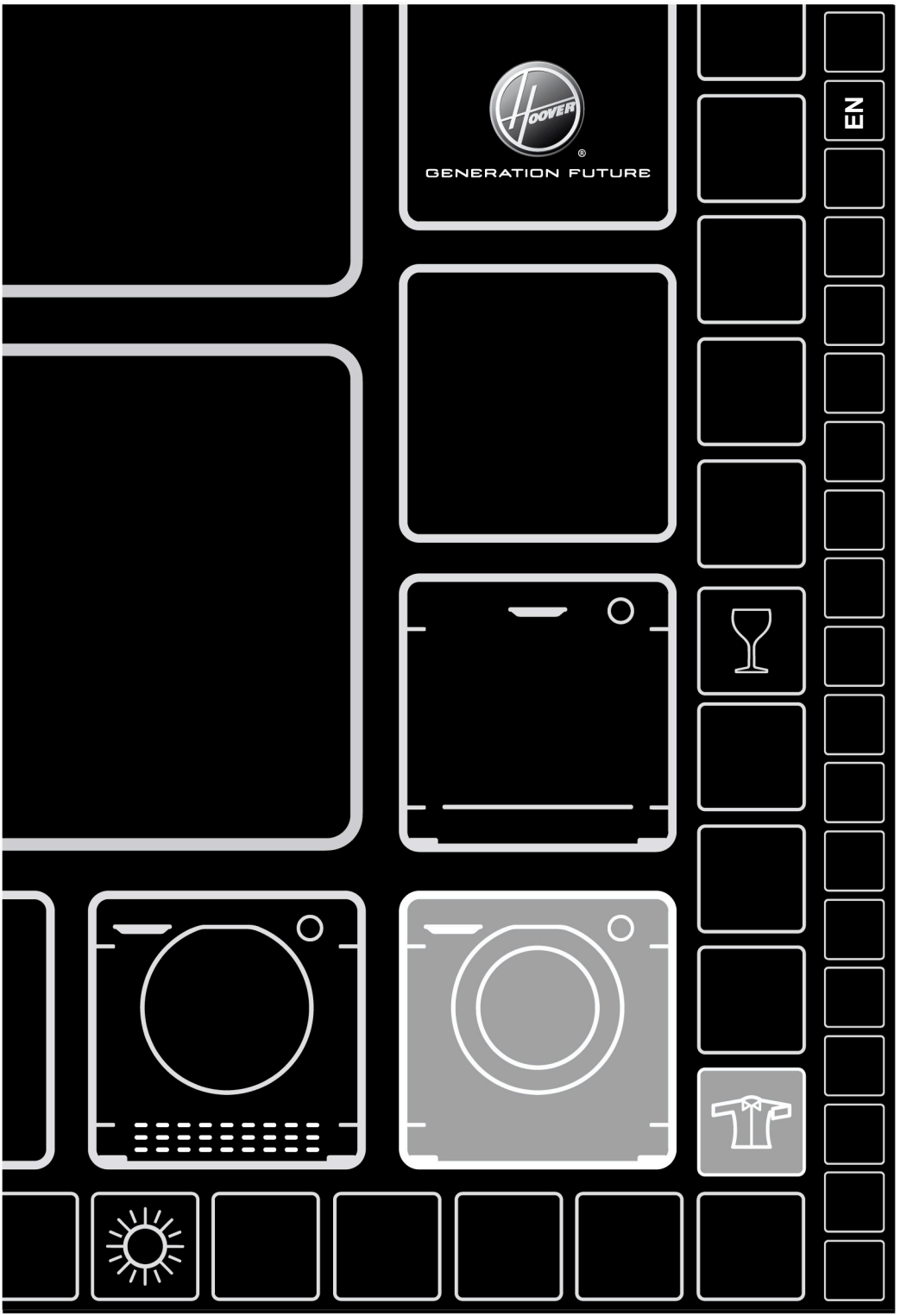

GENERATION FUTURE
EN

Thank-you for choosing a **Hoover** washing machine. We are proud to always offer new, innovative and technologically advanced products, with a complete range of home appliances to ensure true assistance in your daily routine.

We suggest you register your product at **www.registerhoover.com** to gain faster access to supplementary services solely reserved to our most loyal customers.

Carefully read this manual for correct and safe appliance use and for helpful tips on efficient maintenance.

Only use the washing machine after carefully reading these instructions. We recommend you always keep this manual on hand and in good condition for any future owners.

Please check that the appliance is delivered with this instruction manual, warranty certificate, service centre address and energy efficiency label. Also check that plugs, drain hose support hook and liquid detergent or bleach tray (only on some models) are included. We recommend you keep all these components.

***On receipt of your appliance please check it carefully for damage. Any damage found must be reported to the delivery driver immediately. Alternatively damage found must be reported to the retailer within 2 days of receipt.***

Each product is identified by a unique 16-character code, also called the “serial number”, printed on the sticker. This can be found inside the door opening. This code is a unique code for your product that you will need to register the product warranty, or if you need to contact the customer service centre.

## Environmental conditions

This appliance is marked according to the European directive 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE).

WEEE contains both polluting substances (which can cause negative consequences for the environment) and basic components (which can be re-used). It is important to have WEEE subjected to specific treatments, in order to remove and dispose properly all pollutants, and recover and recycle all materials. Individuals can play an important role in ensuring that WEEE does not become an environmental issue; it is essential to follow some basic rules:

- WEEE should not be treated as household waste;
- WEEE should be handed over to the relevant collection points managed by the municipality or by registered companies. In many countries, for large WEEE, home collection could be present.

In many countries, when you buy a new appliance, the old one may be returned to the retailer who has to collect it free of charge on a one-to-one basis, as long as the equipment is of equivalent type and has the same functions as the supplied equipment.

## Contents


1. ***GENERAL SAFETY RULES***
2. ***INSTALLATION***
3. ***PRACTICAL TIPS***
4. ***MAINTENANCE AND CLEANING***
5. ***QUICK USER GUIDE***
6. ***CONTROLS AND PROGRAMS***
7. ***THROUBLESHOOTING AND WARRANTY***

## 1. GENERAL SAFETY RULES

- This appliances is intended to be used in household and similar applications such as:
  - Staff kitchen areas in shops, offices and other working environments;
  - Farm houses;
  - By clients in hotels, motels and other residential type environments;
  - Bed and breakfast type environments.

  A different use of this appliance from household environment or from typical housekeeping functions, as commercial use by expert or trained users, is excluded even in the above applications. If the appliance is used in a manner inconsistent with this it may reduce the life of the appliance and may void the manufacturer's warranty. Any damage to the appliance or other damage or loss arising through use that is not consistent with domestic or household use (even if located in a domestic or household environment) shall not be accepted by the manufacturer to the fullest extent permitted by law.

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
  Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

- Children should be supervised to ensure that they do not play with the appliance.

- Children of less than 3 years should be kept away unless continuously supervised.

- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

- Only use the hose-sets supplied with the appliance for the water supply connection (do not reuse old hose-sets).

- Water pressure must be between 0.05 MPa and 0.8 MPa.

- Make sure carpets or rugs do not obstruct the base or any of the ventilation openings.

- The OFF condition is reached by placing the reference mark on the programmes control/knob in the vertical position. Any other different position of such control sets the machine in ON condition (only for models with programmes knob).

- After installation, the appliance must be positioned so that the plug is accessible.
- The maximum load capacity of dry clothes depends on the model used (see control panel).
- To consult the product technical specification please refer to the manufacturer website.

## Safety instructions

- Before cleaning or maintaining the washing machine, unplug the appliance and turn off the water tap.
- Make sure the electrical system is earthed. Otherwise, seek qualified professional assistance.
- Please do not use converters, multiple sockets or extension cords.

**⚠ WARNING:**
**water may reach very high temperatures during the wash cycle.**

- Make sure there is no water in the drum before opening the door.
- Do not pull on the power cord or appliance to unplug the machine.
- Do not expose the washing machine to rain, direct sunlight or other weather elements. Protect from possible freezing.
- When moving, do not lift the washing machine by the knobs or detergent drawer; during transport, never rest the door on the trolley. We recommend two people lift the washing machine.
- In the event of fault and/or malfunction, turn off the washing machine, close the water tap and do not tamper with the appliance.
  Immediately contact the Customer Service Centre and only use original spare parts. Failure to observe these instruction may jeopardise appliance safety.

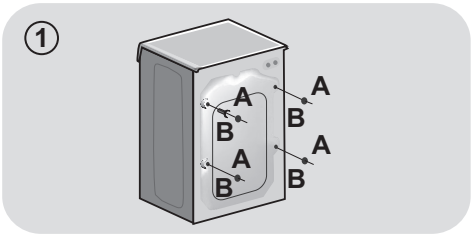
**By placing the CE mark on this product, we are confirming compliance to all relevant European safety, health and environmental requirements which are applicable in legislation for this product.**

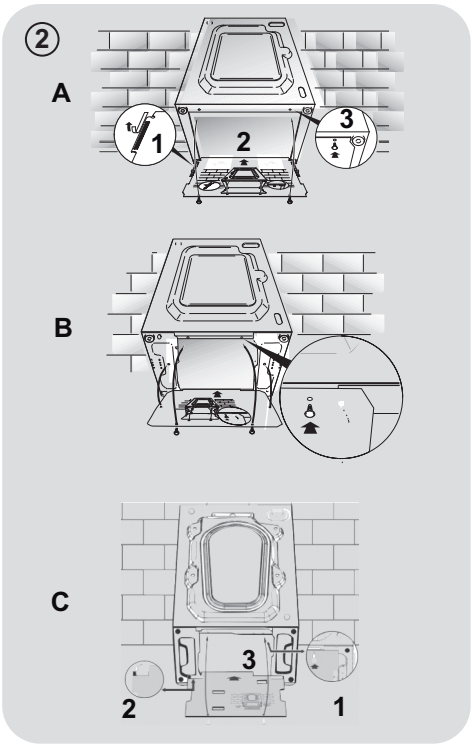
## 2. INSTALLATION

- Release the power chord and drain hose from the securing clip at the rear of the machine.
- Remove the **2** or **4** transportation screws **(A)** on the back and remove the **2** or **4** flat washers, rubber bungs and plastic spacer tubes **(B)** as illustrated **in figure 1**.
- If the washing machine is built-in, unscrew the **3** or **4** transportation screws **(A)** and remove the **3** or **4** flat washers, rubber bungs and plastic spacer tubes **(B)**.
- During the removal of the screws occasionally spacer tubes fall inside the product, these can be remove by tilting the product forward and recovering them from the floor or inside the base of the machine.
- Cover the open transportation screw holes with the **2** or **4** plastic caps included in the instruction bag.

**⚠ WARNING:**
**keep packaging materials away from children.**

- Place the corrugated plastic sheet, found on top of the appliance during the unpacking process, into the base of the appliance as shown in **figure 2** (according to the model, consider version **A**, **B** or **C**).



## Hydraulic connections

- Connect the water hose to the water supply tap **(fig. 3)** only using the hose supplied with the appliance (do not reuse old hose-sets).

- Some models may include one or more of the following features:

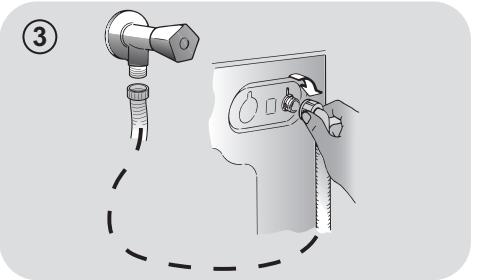
- **HOT&COLD (fig. 4):**
  water mains connection settings with hot and cold water for higher energy savings. Connect the grey tube to the cold water tap ✻ and the red one to the hot water tap. The machine can be connected to the cold water tap only: in this case, some programs may start a few minutes later.

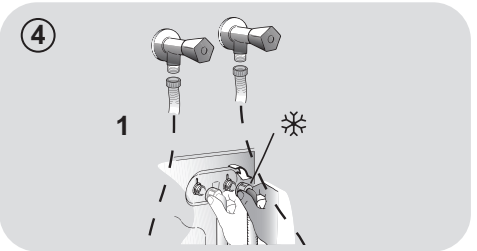
- **AQUASTOP (fig. 5):**
  a device located on the supply tube that stops water flow if the tube deteriorates; in this case, a red mark will appear in the window "**A**" and the tube must be replaced. To unscrew the nut, press the one-way lock device "**B**".

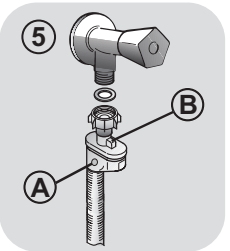
- **AQUAPROTECT – SUPPLY TUBE WITH GUARD (fig. 6):**
  Should water leak from the primary internal tube "**A**", the transparent containment sheath "**B**" will contain water to permit the washing cycle to complete. At the end of the cycle, contact the Customer Service Centre to replace the supply tube.

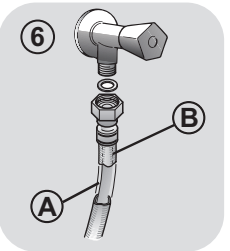
## Setting

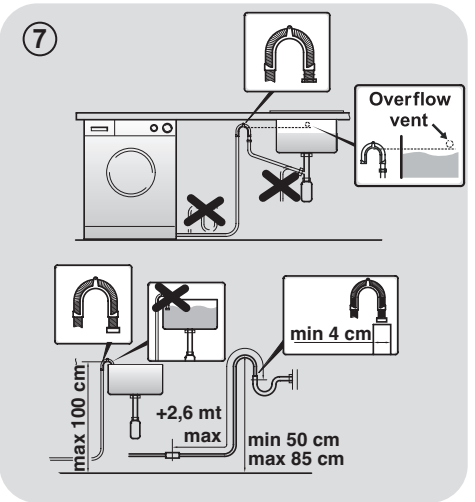
- The washing machine should be installed in its final position such that the water fill hose is not kinked or trapped. The corrugated drain hose should be inserted into suitable drain pipe of between 50 cm and 85 cm height above the floor using the curved drain hose support. If an under sink connection is used the drain hose must be routed above the sink overfill opening to prevent back siphoning. Care must be taken to avoid kinking or trapping the drain hose **(fig. 7)**.



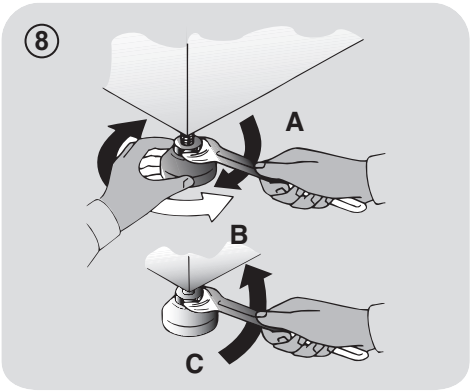



- Level the appliance using the feet as illustrated in **figure 8**:
  **a**. turn the nut clockwise to release the screw;
  **b**. rotate the foot to raise or lower it until it touches to the floor;
  **c**. lock the foot, screwing in the nut, until it tightens against to the bottom of the washing machine.
- Plug in the appliance.

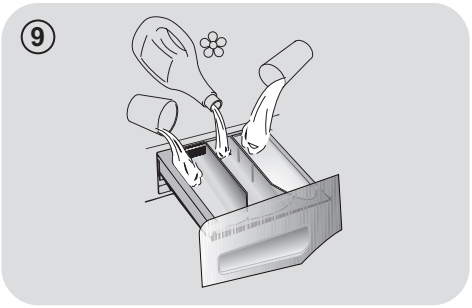
**WARNING:**
**contact the Customer Service Centre should the power cord need replacement.**




## Detergent drawer

The detergent draw is split into 3 compartments as illustrated in **figure 9**:

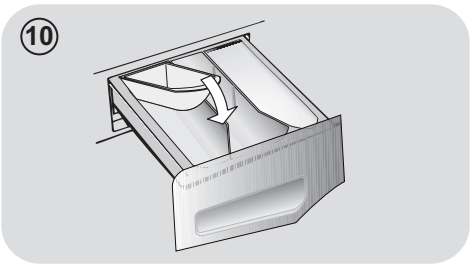
- **compartment "1"**: for prewash detergent;
- **compartment "❀"**: for special additives, softeners, starch fragrances, etc.;




**WARNING:**
**only use liquid products; the washing machine is set to automatically dose additives at each cycle during the last rinse.**

- **compartment "2":** for washing detergent.

**A liquid detergent cup** is also included **IN SOME MODELS (fig. 10)**. To use it, place it in **compartment "2"**. This way, liquid detergent will only enter the drum at the right time. The cup can also be used for bleach when the “Rinse” program is selected.




**WARNING:**
**some detergents are not designed for use in the dispenser drawer but are supplied with their own dispenser that is placed in the drum directly.**

**WARNING:**
**installation faults are not covered by the manufacturers warranty.**

# 3. PRACTICAL TIPS

## Load tips

**WARNING: when sorting laundry, make sure:**

- have eliminated metallic objects such as hooks or clips, pins, coins, from laundry;
- to have buttoned pillow cases, closed zips, tied loose belts and long robe ribbons;
- to have removed rollers, hooks or clips from curtains;
- to have carefully read clothing washing labels;
- to have removed any persistent stains using specific detergents.

- When washing rugs, bedcovers or other heavy clothing, we recommend you avoid the spinning cycle.
- To wash wool, make sure the item can be machine washed and marked by the "Pure virgin wool" symbol with the "Does not mat" or "Machine washable" label.

## Helpful suggestions for the user

A guide environmentally friendly and economic use of your appliance.

**Maximise The Load Size**

- Achieve the best use of energy, water, detergent and time by using the recommended maximum load size.
  Save up to 50% energy by washing a full load instead of 2 half loads.

**Do you need to pre-wash?**

- For heavily soiled laundry only!
  SAVE detergent, time, water and between 5 to 15% energy consumption by NOT selecting Prewash for slight to normally soiled laundry.

**Is a hot wash required?**

- Pretreat stains with stain remover or soak dried in stains in water before washing to reduce the necessity of a hot wash programme.
  Save up to 50% energy by using a 60°C wash programme.

Following is a **quick guide** with tips and recommendations on **detergent use at the various temperatures**. In any case, always read the instructions on the detergent for correct use and doses.

**When washing heavily soiled whites, we recommend using cotton programs of 60°C** or above and a normal washing powder (heavy duty) that contains bleaching agents that at medium/high temperatures provide excellent results.

**For washes between 40°C and 60°C** the type of detergent used needs to be appropriate for the type of fabric and level of soiling.
Normal powders are suitable for "white" or colour fast fabrics with high soiling, while liquid detergents or "colour protecting" powders are suitable for coloured fabrics with light levels of soiling.

**For washing at temperatures below 40°C** we recommend the use of liquid detergents or detergents specifically labeled as suitable for low temperature washing.

For washing **wool** or **silk**, only use detergents specifically formulated for these fabrics.

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# 4. MAINTENANCE AND CLEANING

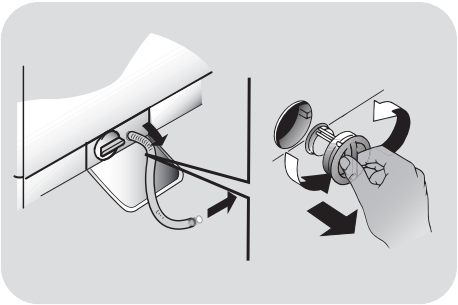
To clean the washing machine exterior, use a damp cloth, avoiding abrasives, alcohol and/or solvents. To maintain a good wash performance we recommend that the soap drawer and pump filters are regularly cleaned. A monthly service wash, using a proprietary cleaner is also recommended.

## Drawer cleaning

- We recommend you clean the drawer to avoid accumulating detergent and additive residue.
- To do this, extract the drawer using slight force, clean it with running water and reinsert it in its housing.
- Ensure the siphon cap is correctly refitted.

## Filter cleaning

- The washing machine comes with a special filter able to trap large residue, such as buttons or coins, which could clog the drain.
- Only available on certain models: pull out the corrugated hose, remove the stopper and drain the water into a container.
- Ensure all the water has been emptied from the drum.
- Before unscrewing the filter, we recommend you place an absorbent cloth under it to keep the floor dry. A small amount of water will come out of the filter as you remove it - this is normal.
- Turn the filter counter-clockwise to the limit stop.
- Remove and clean the filter; when finished, replace it turning it clockwise. The filter handle will be locked when it is not possible to turn any further and the handle is horizontal. Smearing a small amount of liquid soap on the filter seal will help refitting.
- Repeat the previous steps in reverse order to reassemble all parts.



## Suggestions for moves or prolonged disuse

- Should the washing machine be stored in an unheated room for a long period of time, drain all water from tubes.
- Unplug the washing machine.
- Detach the tube from the drainage system and clip on the rear of the machine and lower it, fully draining water into a bowl.
- Secure the drain tube with the drainage system and clip on the rear of the machine when finished.
- Keep the door glass and gasket clean.

**The manufacturers warranty only covers faults within the product of a mechanical or electrical nature. Faults caused by handling, installation or miss use are not covered and may incur a charge for any repair visit to resolve.**

# 5. QUICK USER GUIDE

This washing machine automatically adjusts the level of the water to the type and quantity of washing. This system gives a reduction in energy consumption and a saving in washing times.

## Program selection

- Turn on the washing machine and select the required program.
- Adjust the washing temperature if necessary and press the required "option" buttons.
- Press the **START/PAUSE** button to start washing.

***Should power go out when the washing machine is running, a special memory saves the settings and, when power returns, the machine resumes the cycle from where it left off.***

- At the end of the programme, the message "End" will appear on the display or, on some models, all wash stage indicator lights will turn on.

**Wait until the door locked light turns off: about 2 minutes after the program ends.**

- Turn off the washing machine.

**For any type of wash, see the program table and follow the operating sequence as indicated.**

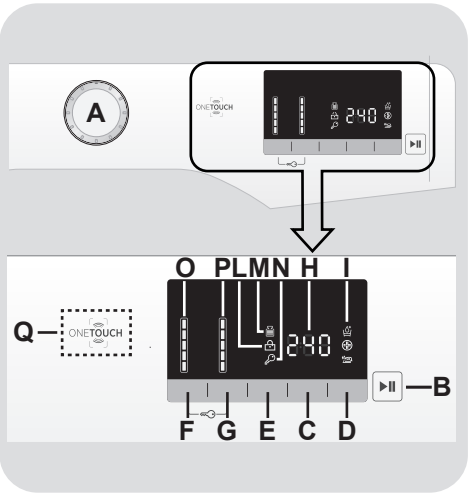
## Technical data

**Water pressure:**
min 0.05 Mpa / max 0.8 Mpa
(0.05 MPa dispenses approximately 1 litre of water in 10 seconds)

**Spin r.p.m.:** See rating plate.

**Power input / Power current fuse amp / Supply voltage:** See rating plate.

# 6. CONTROLS AND PROGRAMS




**A Programme selector with OFF position**

**B START/PAUSE button**

**C DELAY START button**

**D OPTIONS button**

**E RAPID / STAIN LEVEL button**

**F TEMPERATURE SELECTION button**

**G SPIN SPEED button**

**F+G KEY LOCK**

**H Digital display**

**I OPTIONS indicator lights**

**L DOOR LOCKED indicator light**

**M KG MODE indicator light**

**N KEY LOCK indicator light**

**O TEMPERATURE SELECTION indicator lights**

**P SPIN SPEED indicator lights**

**Q ONE TOUCH area**

## Opening the door

**A special safety device prevents the door from being opened immediately after the end of the cycle.**
**Wait for 2 minutes after the wash cycle has finished and the "Door Security" light has gone out before opening the door.**

## PROGRAMME selector with OFF position

When the programme selector is turned the display lights up to show the settings for the programme selected.
For energy saving, at the end of the cycle or with an inactivity period, the display level contrast will decrease.

**N.B.: To switch the machine off, turn the programme selector to the OFF position.**

- Press the **START/PAUSE** button to start the selected cycle.
- Once a programme is selected the programme selector remains stationary on the selected programme till cycle ends.
- Switch off the washing machine by turning the selector to **OFF**.

**The programme selector must be returned to the OFF position at the end of each cycle or when starting a subsequent wash cycle prior to the next programme being selected and started.**

## START/PAUSE button

**Close the door BEFORE selecting the button START/PAUSE.**

- Press to start the selected cycle.

**When the START/PAUSE button has been pressed, the appliance can take few seconds before it starts working.**

**ADD OR REMOVE ITEMS AFTER THE PROGRAMMES HAS STARTED (PAUSE)**

- Press and hold the **START/PAUSE** button for about **2 seconds** (some indicator light and the time remaining indicator will flash, showing that the machine has been paused).
- Wait **2 minutes** until the safety device unlocks the door.

**Before you open the door, please check water level is below the door opening to avoid flooding.**

- After you have added or removed items, close the door and press the **START/PAUSE** button (the programme will start from where it left off).

**CANCELLING THE PROGRAMME**

- To cancel the programme, set the selector to the **OFF** position.

## DELAY START button

- This button allows you to pre-programme the wash cycle to delay the start of the cycle for up to **24 hours**.
- To delay the start use the following procedure:

  - Select the required programme.
  - Press the delay start button once to activate it (**h00** appears on the display) and then press it again to set a **1 hour** delay (**h01** appears on the display). The pre-set delay increases by **1 hour** each

time the button is pressed, until **h24** appears on the display, at which point pressing the button again will reset the delay start to zero.

- Confirm by pressing the **START/PAUSE** button (the light on the display starts to flash). The delay countdown will begin and when it has finished the programme will start automatically.

- It is possible to cancel the delay start by turning the programme selector to **OFF.**

***If there is any break in the power supply while the machine is operating, a special memory stores the selected programme and, when the power is restored, it continues where it left OFF.***

**The option buttons should be selected before pressing the START/PAUSE button.**

## OPTIONS button

This button allows you to choose between three different options:

**- EXTRA RINSE**

- This option allows you to add one rinse at the end of the washing cycle and is useful for people with delicate and sensitive skin, for which a small amount of detergent residue can cause irritations or allergies.

- It is advisable to also use this function for the children clothes and for the washing of heavily soiled items, which requires a lot of detergent to be used, or for the washing of toweling items whose fibres mostly have the tendency to hold the detergent.

**- HYGIENE +**

Activated when you set 60°C of temperature. This option allows deep cleaning of your clothes by maintaining the same temperature for the whole wash.

**- EASY IRON**

This function allows you to minimizes creases as much as possible, eliminating the intermediate spins or reducing the intensity of the last one.

**If an option is selected that is not compatible with the selected programme then the option indicator light first flashes and then goes off.**

## RAPID / STAIN LEVEL button

This button allows you to choose between two different options, depending on the selected programme.

**- RAPID**

The button becomes active when you select the **RAPID (14/30/44 Min.)** programme on the knob and allows you to select one of three durations indicated.

**- STAIN LEVEL button**

- Once the programme has been selected the wash time set for that programme will be automatically shown.

- This option allows you to choose between 3 levels of wash intensity modifying the length of the programme, depending on how much the fabrics are soiled (can only be used on some programmes as shown in the table of programmes).

## TEMPERATURE SELECTION button

- This button allows you to change the temperature of the wash cycles.

- It is not possible to raise the temperature over the maximum allowed for the programme, in order to protect the fabrics.

- If you want carry out a cold wash all the indicators must be off.

## SPIN SPEED button

- By pressing this button, it is possible to reduce the maximum speed, and if you wish, the spin cycle can be cancelled.
- If the label does not indicate specific information, it is possible to use the maximum spin expected in the program.

**To prevent damage to the fabrics, it is not possible to increase the speed over the maximum allowed for the programme.**

- To reactivate the spin cycle press the button until you reach the spin speed you would like to set.
- It is possible to modify the spin speed without pausing the machine.

**An over dosing of detergent can cause excessive foaming. If the appliance detects the presence of excessive foam, it may exclude the spinning phase or extend the duration of the program and increase water consumption.**

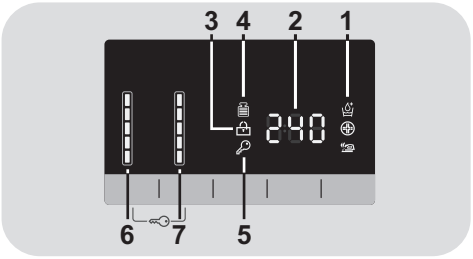
**The machine is fitted with a special electronic device, which prevents the spin cycle should the load be unbalanced. This reduces the noise and vibration in the machine and so prolongs the life of your machine.**

## KEY LOCK

- Pressing simultaneously the buttons **TEMPERATURE SELECTION** and **SPIN SPEED** for about **3 seconds**, the machine allows you to lock the keys. In this way, you can avoid making accidental or unwanted changes if a button on the display is pressed accidently during a cycle.
- The key lock can be simply cancelled by pressing the two buttons simultaneously again or turning off the appliance.

## Digital Display

The display's indicator system allows you to be constantly informed about the status of the machine.




### 1) OPTIONS INDICATOR LIGHTS

The indicator lights show the options that can be selected by the relevant button.

### 2) CYCLE DURATION

- When a programme is selected the display automatically shows the cycle duration, which can vary, depending on the options selected.
- During the initial filling phase of the cycle the machine calculates the actual cycle time needed based on the load size, content and options selected. The real time of the wash will then be displayed. This time can recaulculate during the wash depending on detergent levels and load balancing.

### 3) DOOR LOCKED INDICATOR LIGHT

- The indicator light is illuminated when the door is fully closed.

**Close the door BEFORE selecting the START/PAUSE button.**

- When **START/PAUSE** is pressed on the machine with the door closed, the indicator will flash momentarily and then illuminate.

**If the door is not properly closed, the light will continue to flash for about 7 seconds, after which the start command will be automatically cancelled. In this case, close the door in the proper way and press the START/PAUSE button.**

- A special safety device prevents the door from being opened immediately after the end of the cycle. Wait for **2 minutes** after the wash cycle has finished and the DOOR LOCKED light has gone out before opening the door. At the end of the cycle turn the programme selector to **OFF**.

**4) Kg Mode INDICATOR LIGHT** ***(function active only on Cotton and Synthetics programmes)***

- During the first minutes of the cycle, the **"Kg Mode"** indicator will remain on while the intelligent sensor will weigh the laundry and adjust the cycle time, water and electricity consumption accordingly.

- Through every wash phase **"Kg Mode"** allows to monitor information on the wash load in the drum and in the first minutes of the wash it:

  - adjusts the amount of water required;
  - determines the length of the wash cycle;
  - controls rinsing according to the type of fabric selected to be washed it;
  - adjusts the rhythm of drum rotation for the type of fabric being washed;
  - recognises the presence of too much soap suds, and if necessary, adjust the amount of rinse water.
  - adjusts the spin speed according to the load, thus avoiding any imbalance.

**5) KEY LOCK INDICATOR LIGHT**

The indicator light show that the keys are locked.

**6) WASH TEMPERATURE INDICATOR LIGHTS**

This show the washing temperature of the selected programme that can be changed (where allowed) by the relevant button.
If you want carry out a cold wash all the indicators must be off.

**7) SPIN SPEED INDICATOR LIGHTS**

This show the spin speed of the selected programme, you can reduce or omit by the relevant button.

## ONE TOUCH

This appliance is equipped with **One Touch** technology that allows you to interact, via the App, with smartphones based on Android operating system and equipped with NFC (Near Field Communication) function.

- Download on your smartphone the ***Hoover Wizard*** App.

**The *Hoover Wizard* App is available for devices running both Android and iOS, both for tablets and for smartphones. However, you can interact with the machine and take advantage of the potential offered by One Touch only with Android smartphones equipped with NFC technology, according to following functional scheme:**

| Android smartphone with NFC technology | Interaction with the machine + contents |
|---|---|
| Android smartphone without NFC technology | Contents only |
| Android Tablet | Contents only |
| Apple iPhone | Contents only |
| Apple iPad | Contents only |

## FUNCTIONS

The main functions available using the App are:

- **Voice Coach** – A guide to help you choose the ideal cycle with only three voice inputs (clothes/fabrics, color, stain level).
- **Programmes** – To download and launch new washing programmes.
- **Clever Care** – Clever Check-up and Auto-Hygiene cycles and a troubleshooting guide.
- **Reports** – Washing statistics and tips for a more efficient use of your machine.

**Get all the details of the One Touch functions, browsing the App in DEMO mode or go to: www.hooveronetouch.com**

## HOW TO USE ONE TOUCH

**FIRST TIME - Machine registration**

- Enter the "**Settings**" menu of your Android smartphone and activate the NFC function inside the "**Wireless & Networks**" menu.

**Depending on the smartphone model and its Android OS version, the process of the NFC activation may be different. Refer to the smartphone manual for more details.**

- Turn the knob to the **One Touch** position to enable the sensor on the dashboard.
- Open the App, create the user profile and register the appliance following the instructions on the phone display or the **"Quick Guide"** attached on the machine.

**More information, F.A.Q. and the video for an easy registration are available on: www.hooveronetouch.com/how-to**

**NEXT TIME – Regular usage**

- Every time you want to manage the machine through the App, first you have to enable the **One Touch** mode by turning the knob to the **One Touch** indicator.
- Make sure you have unlocked your phone (from stand-by mode) and you have activated the NFC function; then, follow the steps mentioned earlier.
- If you want to start a washing cycle, load the laundry, the detergent and close the door.
- Select the desired function in the App (e.g.: starting a programme, the Clever Check-up cycle, update statistics, etc…).
- Follow the instructions on the phone display, **KEEPING IT ON** the **One Touch** logo on the machine dashboard, when requested to do so by the App.

**NOTES:**

**Place your smartphone so that the NFC antenna on its back matches the position of the One Touch logo on the appliance (as illustred below).**

**If you do not know the position of your NFC antenna, slightly move the smartphone in a circular motion over the One Touch logo until the App confirms the connection. In order for the data transfer to be successful, it is essential TO KEEP THE SMARTPHONE ON THE DASHBOARD DURING THESE THE FEW SECONDS OF THE PROCEDURE; a message on the device will inform about the correct outcome of the operation and advise you when it is possible to move the smartphone away.**

**Thick cases or metallic stickers on your smartphone could affect or prevent the transmission of data between machine and telephone. If necessary, remove them.**

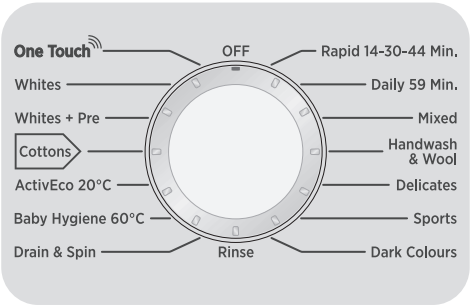
**The replacement of some components of the smartphone (e.g. back cover, battery, etc...) with non-original ones, could result in the NFC antenna removal, preventing the full use of the App.**

**The management and the control of the machine via App is only possible "by proximity": it is therefore not possible to perform remote operations (e.g.: from another room; outside of the house).**

## Table of programmes

| PROGRAM | | kg (MAX.) * (see control panel) 5 kg | 6 kg | 7 kg | 8 kg | 9 kg | 10 kg | 11 kg | 12 kg | °C 1) (MAX.) | 2 | ❀ | 1 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Rapid 14-30-44 Min. 3) | 14' | 1 | 1 | 1 | 1,5 | 1,5 | 1,5 | 1,5 | 2 | 30° | ● | ● | |
| | 30' | 1,5 | 2 | 2,5 | 2,5 | 2,5 | 2,5 | 2,5 | 3 | 30° | ● | ● | |
| | 44' | 3 | 3 | 3,5 | 3,5 | 3,5 | 3,5 | 3,5 | 4 | 40° | ● | ● | |
| Daily 59 Min. | | 1,5 | 2 | 2,5 | 3 | 3 | 3,5 | 3,5 | 4 | 60° | ● | ● | |
| Mixed | 2) | 2,5 | 3 | 3,5 | 4 | 4,5 | 5 | 5,5 | 6 | 60° | ● | ● | |
| Handwash & Wool | | 1 | 1 | 1 | 2 | 2 | 2 | 2 | 2,5 | 30° | ● | ● | |
| Delicates | | 2 | 2 | 2,5 | 2,5 | 2,5 | 2,5 | 2,5 | 3 | 40° | ● | ● | |
| Sports | | 2,5 | 2,5 | 3 | 3,5 | 4 | 4 | 4,5 | 5 | 30° | ● | ● | |
| Dark Colours | | 2,5 | 3 | 3,5 | 4 | 4,5 | 5 | 5,5 | 6 | 40° | ● | ● | |
| Rinse | | - | - | - | - | - | - | - | - | - | △ | ● | |
| Drain & Spin | | - | - | - | - | - | - | - | - | - | | | |
| Baby Hygiene 60°C | 2) | 3,5 | 4 | 4,5 | 5,5 | 6 | 6,5 | 7 | 8 | 60° | ● | ● | |
| ActivEco 20°C | | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 20° | ● | ● | |
| Cottons | ** 2) | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 60° | ● | ● | |
| Whites + Prewash | 2) | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 60° | ● | ● | ● |
| Whites | 2) | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 90° | ● | ● | |

| | |
|---|---|
| One Touch | Customizable setting that interacts with the App on your smartphone and to download the cycles (see the dedicated section). The factory sets the default programme Auto-Hygiene, which will sanitize the machine. |




**Please read these notes:**

* Maximum load capacity of dry clothes, according to the model used (see control panel).

**** STANDARD COTTON PROGRAMMES ACCORDING TO (EU) No 1015/2010 and No 1061/2010.**

**COTTON PROGRAMME WITH A TEMPERATURE OF 60°C.**

**COTTON PROGRAMME WITH A TEMPERATURE OF 40°C.**

These programmes are suitable to clean normally soiled cotton laundry and they are the most efficient programmes in terms of combined energy and water consumptions for washing cotton laundry.
These programmes have been developed to be compliant with the temperature on the wash label on the garments and the actual water temperature may slightly differ from the declared temperature of the cycle.

△ **(Only for models with liquid detergent compartment)**
When only a limited number of articles have stains which require treatment with liquid bleaching agents, preliminary removal of stain can be carried out in the washing machine.
Pour the bleach into the liquid bleach container, inserted into the compartment marked **"2"** in the detergent drawer, and set the special programme RINSE.
When this phase has terminated, turn the programme selector to the OFF position, add the rest of the fabrics and proceed with a normal wash on the most suitable programme.

**1)** When a programme is selected, on the display is shown the display shows the recommended wash temperature that can be reduced (where allowed) by the relevant button.

**2)** For the programmes shown you can adjust the duration and intensity of the wash using the STAIN LEVEL button.

**3)** Selecting the RAPID program on the knob, it will be possible to select with the RAPID button, one of the three rapid programs available among 14', 30' and 44'.

## Programmes selection

To clean different types of fabrics and various levels of dirt, the washing machine has specific programs to meet every need of washing (see table of programmes).

**Rapid (14-30-44 Min.)**
Washing cycle suggested for low loads and slightly dirty. With this program it is recommended to reduce the quantity of detergent normally used, in order to avoid unnecessary waste. Selecting the RAPID program and acting on the button you can choose one of three programs available.

**Daily 59 Min.**
This specially designed programme maintains the high quality wash performance whilst greatly reducing the wash time. The programme is designed for a reduced load (see table of programmes).

**Mixed**
The washing and rinsing optimise the speed and rhythm of the drum action and water levels. The gentle spin, ensures a reduced formation of creases in the fabric.

**Handwash & Wool**
This program performs a wash cycle dedicated to the wool fabrics that can be washed in a washing machine, or the articles to be washed by hand.

**Delicates**
This program has reduced periods of drum rotation during the cycle and is particularly suitable or washing delicate fabrics. The wash cycle and rinses are carried out with a high level of water to ensure the best performance.

**Sport**
This programme is specially designed to wash mixed sportswear fabrics that cannot be washed on hotter programmes and is designed to remove the dirt and staining created by participation in sports activities.

**Dark Colours**
Program designed to mix all dark garments and to avoid the loss of colour and the formation of creases. We recommend the use of liquid detergent.

**Rinse**
This program performs 3 rinses with an intermediate spin (which can be reduced or excluded by using the appropriate button) . It is used for rinsing any type of fabric, for example after a wash carried out by hand.

**Drain & Spin**
The program completes the drain and a maximum spin. It is possible to delete or reduce the spin with the SPIN SPEED button.

**Baby Hygiene 60°C**
This program allows you to wash all baby clothes getting a perfect clean and sanitizing effect, setting the temperature at 60°C minimum.
To optimize the result of the sanitizing effect we recommend the use of powder detergent.

**ActivEco 20°C**
This innovative programme, allows you to wash different fabrics and colours together, such as cottons, synthetics and mixed fabrics at only 20°C and provides an excellent cleaning performance. Consumption on this program is about 40% of a conventional 40°C. cottons wash.

**Cottons**
This program is suitable to clean normally soiled cotton laundry and it is the most efficient program in terms of combined energy and water consumptions for washing cotton laundry.

**Whites + Prewash**
This programme has been designed to remove the stronger stains from cotton white clothes. The prewash guarantees the tough dirt removal. Add into compartment **"1"** a quantity of detergent equal to 20% of that used for main wash.

**Whites**
An intensive wash. The final spin at maximum speed gives more efficient removal.

**One Touch**
Customizable setting of the knob that you have to select when you would like to transfer a command from the App to the machine and to download/start a cycle (see the dedicated section and the user manual of the App for more info).
In the **One Touch** option the factory sets as a default the **"Auto-Hygiene"** cycle, made to clean the drum, remove bad smells and extend the life of the washing machine.
Make sure there is no load in the drum before starting the **"Auto-Hygiene"** cycle, use a proprietary washing machine cleaning agent or powder detergent. Leave the door of the machine open at the end of the cycle to allow the drum to dry.
Recommended every 50 washes.

# 7. THROUBLESHOOTING AND WARRANTY

If you believe the washing machine is not working correctly, consult the quick guide provided below which includes some practical tips on how to fix the most common problems.

**FOR ONE TOUCH MODELS**

**The *Hoover Wizard* app has a Clever Check-up function that allows you to confirm the functionality and status of the product at any time. To use the *Hoover Wizard* app you will need an Android smartphone with NFC technology. More info can be found on the App.**

**If the display of the machine is showing an error (by a code or blinking LEDs), you should turn on the App on your Android smartphone, with NFC on. Place your smart phone against the One Touch logo on the control panel. You should now be able to read the fault directory to solve the issue.**

**ERROR CODE FORMAT**

- **Models with a display:** the error is shown by a number preceded by the letter "E" (example: E2 = Error 2).
- **Models without display:** an error is shown by a sequence of flashes of every LED. The error code is shown by the number of flashes followed by a pause of 5 seconds (example: two flashes – pause 5 seconds – two flashes – repeating = Error 2).

| *Error shown* | Possible causes and practical solutions |
|---|---|
| ***E2*** *(with display)*<br>***2 flashes of the LEDs***<br>*(without display)* | **The machine cannot load water.** |
| | Make sure the water supply tap is open. |
| | Make sure the water supply hose isn't bent, kinked or trapped. |
| | Make sure the drain pipe is at the proper height (see installation section). |
| | Close the water supply tap, unscrew the filler hose from the back of the washing machine and make sure the "anti-sand" filter is clean and not blocked. |
| ***E3*** *(with display)*<br>***3 flashes of the LEDs***<br>*(without display)* | **The washing machine does not drain water.** |
| | Make sure the filter is not clogged. |
| | Make sure the drain hose isn't bent, kinked or trapped. |
| | Make sure the home drainage system is not blocked and is allowing water to flow through without obstruction. Try to drain the water in the sink. |
| ***E4*** *(with display)*<br>***4 flashes of the LEDs***<br>*(without display)* | **There is too much foam and/or water.** |
| | Ensure the correct amount of detergent is being used and the detergent is designed for use in a washing machine. |
| ***E7*** *(with display)*<br>***7 flashes of the LEDs***<br>*(without display)* | **Door problem.** |
| | Make sure the door is correctly closed.<br>Make sure the clothes inside the drum are not preventing the door from closing fully. |
| | If the door is locked, turn off and unplug the washing machine from the electrical supply socket, wait 2-3 minutes and reopen the door. |
| ***Any other code*** | Turn off and unplug the washing machine, wait a minute. Turn on the machine and restart a program. If the error occurs again contact an Authorised Customer Service Centre directly. |

## OTHER ANOMALIES

| Problem | Possible causes and practical solutions |
|---|---|
| ***The washing machine does not work / start*** | Make sure the product is plugged into a working supply socket. |
| | Make sure power is on. |
| | Make sure the wall socket is working, testing it with another appliance such as a lamp. |
| | The door may not be correctly closed: open and close it again. |
| | Check whether the required program was correctly selected and the start button pressed. |
| | Make sure the washing machine is not in pause or time delay mode. |
| ***Water leaked on the floor near the washing machine*** | This may be due to a leak from the seal between the tap, supply hose and fill valve; in this case, replace it and tighten the hose connections correctly. |
| | Make sure the front filter is correctly closed. |
| ***The washing machine does not spin*** | The machine is fitted with a detection system that protects the load and product from damage if the load is not balanced before spinning. This may result in:-<br>• The machine attempts to balance the load, increasing the time of spin.<br>• Reduction of the speed of spin to decrease vibrations and noise.<br>• The spin cycle aborting to protect the machine and load.<br>If this is experienced remove the load de-tangle it, reload it and restart the spin program. |
| | This could be due to the fact that water has not been completely drained: wait a few minutes. If the problem persists, see Error 3 section. |
| | Some models include a "no spin" function: make sure it is not selected. |
| | Check which options are selected and their effect on the spin cycle. |
| | Excessive detergent can impede the spin cycle, ensure the correct amount of detergent is being used. |
| ***Strong vibrations / noises are heard during the spin cycle*** | The washing machine may not be fully levelled: if necessary, adjust the feet as indicated in the specific section. |
| | Make sure transport screws, rubber bungs and spacer tubes were removed. |
| | Make sure there are no foreign objects inside the drum (coins, hinges, buttons, etc…). |

**The standard manufacturer warranty covers faults caused by electrical or mechanical faults in the product due to an act or omission of the manufacturer. If a fault is found to be caused by factors outside the product supplied, miss-use or as a result of the instructions on use not being followed, a charge may be applied.**

The use of ecological detergents without phosphates may cause the following effects:

- **cloudier rinse drain water**: This effect is tied to the suspended zeolites which do not have negative effects on rinse efficiency.

- **white powder (zeolites) on laundry at the end of the wash**: this is normal, the powder is not absorbed by fabric and does not change its colour.
  To remove the zeolites, select a rinse programme. In the future consider using slightly less detergent.

- **foam in the water at last rinse**: this does not necessary indicate poor rinsing. Consider using less detergent in future washes.

- **abundant foam**: This is often due to the anionic surfactants found in the detergents which are hard to eliminate from laundry.
  In this case, do not re-rinse to eliminate these effects: it will not help at all.
  We suggest conducting a maintenance wash using a proprietary cleaner.

If the problem persists or if you suspect a malfunction, immediately contact an Authorised Customer Service Centre.

It is always recommended to use original spare parts, that are available at our Authorised Customer Service Centres.

**Warranty**
The product is guaranteed under the terms and conditions stated on the certificate included with the product. The warranty certificate must be duly filled in and stored, so as to be shown to the Authorised Customer Service Centre in case of need. Proof of purchase must be made available at the time of any warranty related repair.

**The manufacturer declines all responsibility for any printing errors in the booklet included with this product. Moreover, it also reserves the right to make any changes deemed useful to its products without changing their essential characteristics.**

16.04 - 41043954 - Canon Italia - Business Services Channel