VEVOR®

TOUGH TOOLS, HALF PRICE

Technical Support and E-Warranty Certificate www.vevor.com/support

SMART CAT LITTER BOX

USER MANUAL

VEVOR®

TOUGH TOOLS, HALF PRICE

SMART CAT LITTER BOX

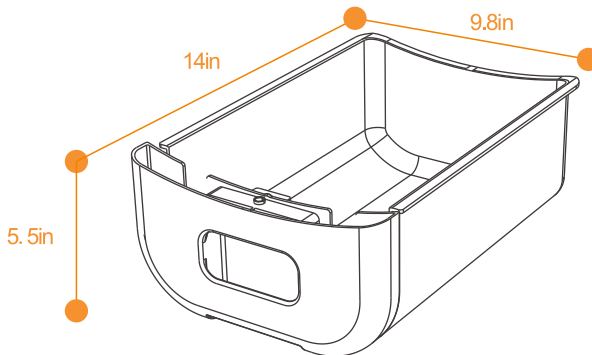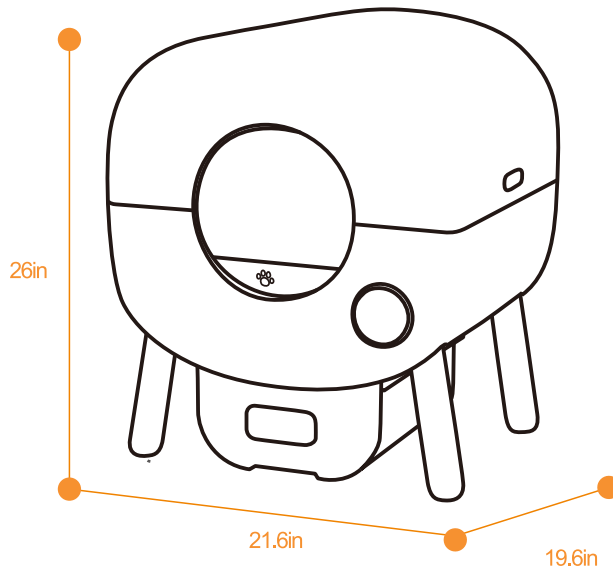Model: CATBOX-NEO-B
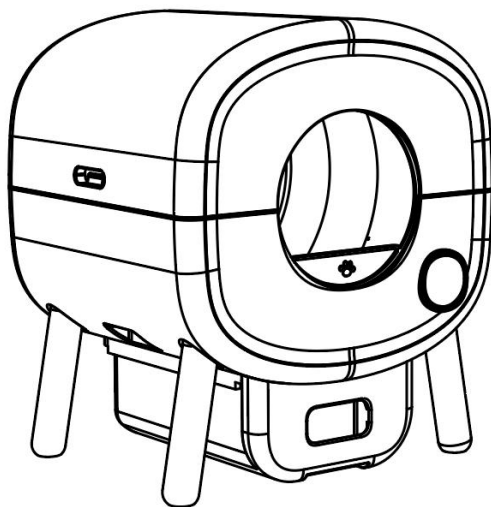
NEED HELP? CONTACT US!

Have product questions? Need technical support? Please feel free to contact us:
Technical Support and E-Warranty Certificate www.vevor.com/support

This is the original instruction, please read all manual instructions carefully before operating. VEVOR reserves a clear interpretation of our user manual. The appearance of the product shall be subject to the product you received. Please forgive us that we won't inform you again if there are any technology or software updates on our product.

PRODUCT SIZE

26in

21.6in

19.6in

9.8in

14in

5. 5in

PRODUCT OVERVIEW

Lid

Top Cover Snap

Roller

Infrared sensor

Panel

Moving Handrails

Cat litter box

Support Leg

Switch Button

Adapter Interface
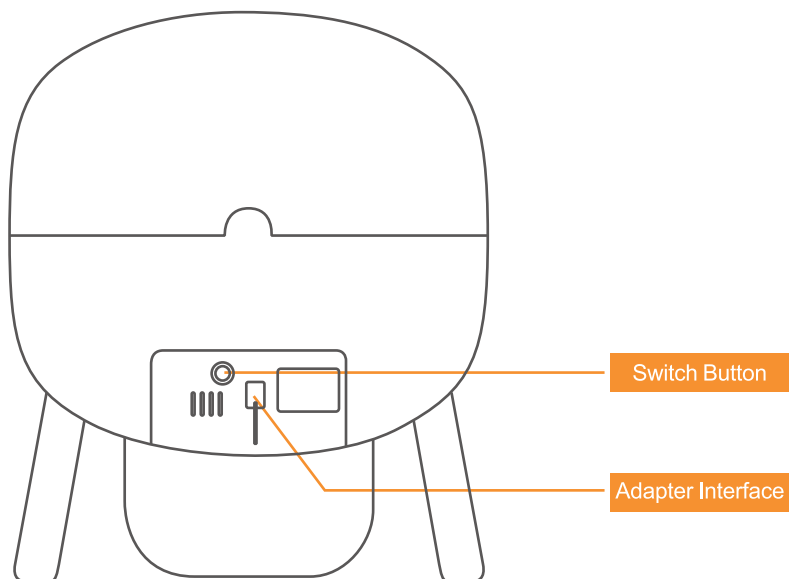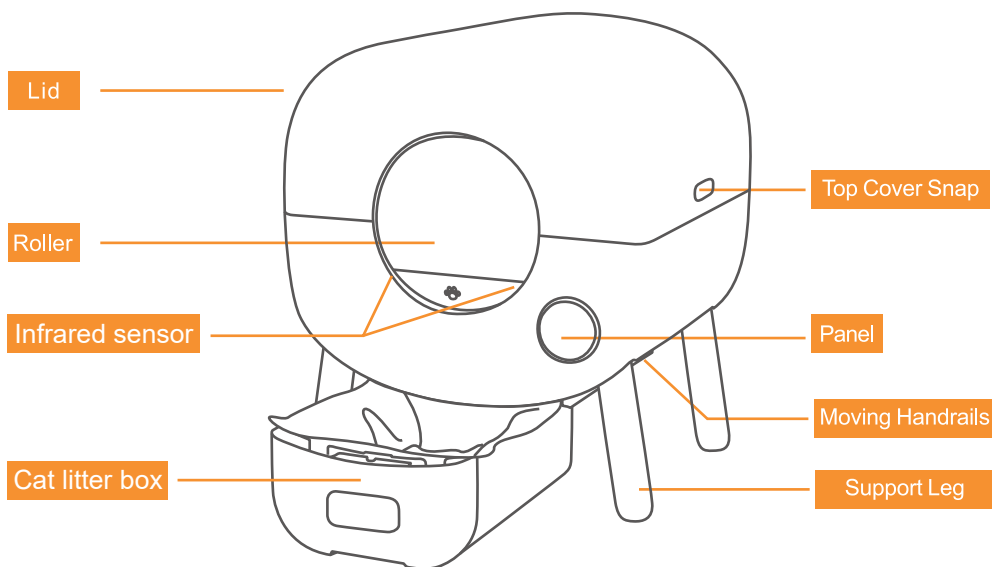
PACKAGE CONTENTS
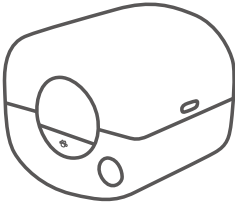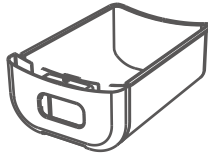
Self -Cleaning Cat Litter Box X1

Cat Litter Box X 1

Support Legs X 4

Drawstring Waste Bag X 20
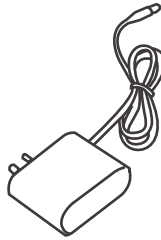
Adapter X 1

Manual X 1

Deodorant Box X1

PRODUCT DESCRIPTION

Self-Cleaning Cat Litter Box	CATBOX-NEO-B
Working Mode	Auto/Manual
Applicable to	Cat
Size	550*500*665mm
Power Supply	DC 12V/ 2A
WiFi Support	Frequency range 2.400~2.4835GHz, WiFi standard IEEE 802.11b/g/n(channel 1-14)
Rated Power	10W
Operating Temperature	0~+50°C
Storage Temperature	-10~60°C

⚠️ **NOTE**	**Only Support 2.4GHz Wi-Fi**

⚠ INSTRUCTIONS FOR SAFE USE

1. Use the original power cord and adapter to avoid damage and safety hazards.

2. Turn off the power before cleaning and disassembling.Do not soak or clean the base and circuit parts with water.

3. Place the product on a stable, flat surface.Do not place it on a high surface to avoid fall hazards.

4. Not for use on kittens under 6 months of age.Properly guide pets to use it and make sure they don't chew on the cord.

5. The self-cleaning cat litter box is only for cats over 4.4 lbs (2 kg) and it is recommended that cats do not exceed a maximum weight of 33 lbs(15kg).

6. Please do not dump the machine during operation.

7. Please do not stack any objects on the top cover,otherwise it will affect the normal operation of the machine.

8. Do not put your hands into the rolling mechanism while the machine is running.

9. Do not switch between cleaning and emptying tasks,you must wait until the current task is completed.

10. Failure to follow safety guidelines may result in accidental injury to your pet.Please follow the instructions strictly.

*4

Deodorant box | Manual
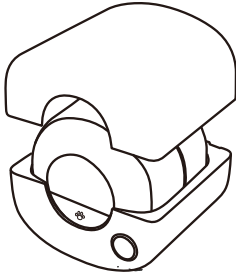
After opening the package,remove the fixing tapeson the front and back sides of the machine first,and lift the top cover by pushing the clasps of the left and right top covers inward with both hands.
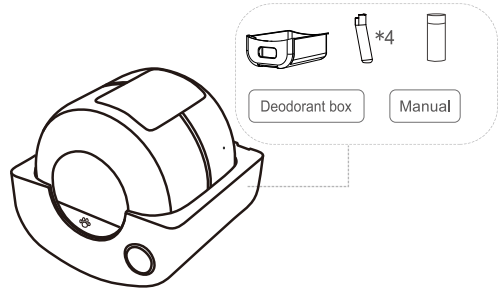
From the opening above the drum,take out the drawer litter box,the support legs,the rubbish bag,the manual,deodorant box,the adapter,and then close the top cover.
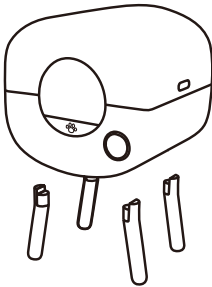
Drawer Litter Box

Insert the four support legs directly into the four mounting holes of the base.
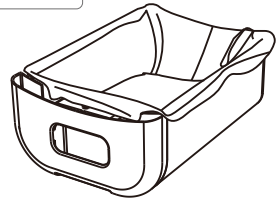
Take out a garbage bag and put it in the drawer at the bottom without any protrusions ,with the edges facing downwards around it ,and place the deodorant box in the card slot at the front of the drawer.

Load the litter bags into the drawer litter box.There are two glide tracks on the bottom of the machine.To install, push the drawer slot along the bottom glide track from u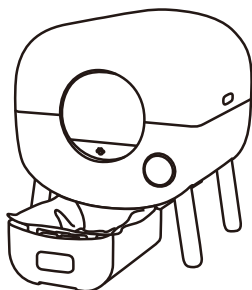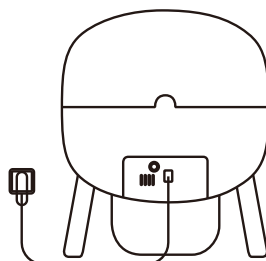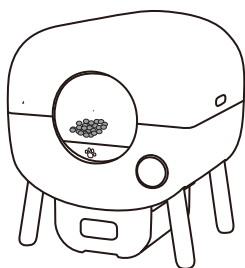nderneath the entry opening on the front of the machine.If the drawer litter box is not installed in place, the unit malfunction indicator light will be on constantly.

The power jack of the machine is on the backside, please plug in and use this product, the button is the power switch, long press can be switched on or off.

Pour cat litter into the entrance or top opening of the cat, and then use the panel buttons to control the device cleaning or unplug the power to initialize the device.
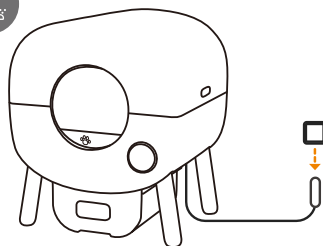
After adding cat litter, you need to unplug the power and restart or use the button to control the device cleaning once.

8

CONNECTION PROCESS

1. Identify the QR code or search for "Tuya Smart" in the app store to download the app.(You can only connect when you have wifi)
2. Install the registration app and click "Add Device" on the main page.
3. Press 1s the 🛜 network connection button on the device, the buzzer will sound, and WiFi will indicate quick flashing indicator lights; Wait for the 5s mobile app to recognize the smart litter box device and click "add".
4. Follow the app prompts to complete the binding.

Connect Failed

1. Please check if the WiFi name and password match; Restart your phone and Router, rebind.

2. The device only supports 2.4G WiFi. If the router is not set up for 2.4G network, it can be resolved by setting up the router.

3. Place the device closer to the router, power it back on, replace the phone, and reconnect it.
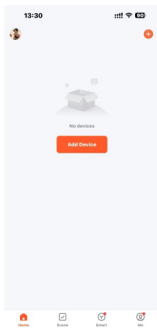
1. Add Device   2. Searching   3. Input WiFi Name and Password
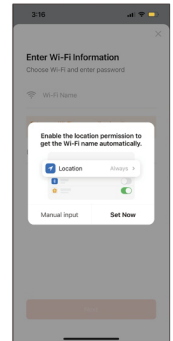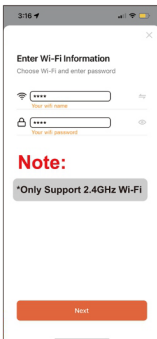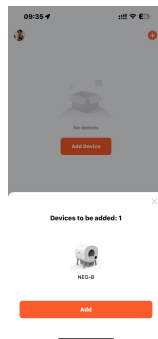
4. Click to Next   5. Click to Connect   6. Wait for Successful Matching
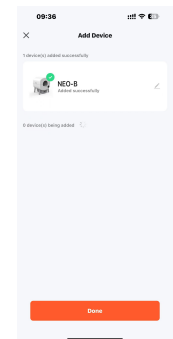
9

MOBILE APP FUNCTION INTERFACE
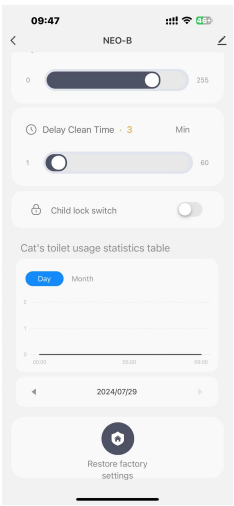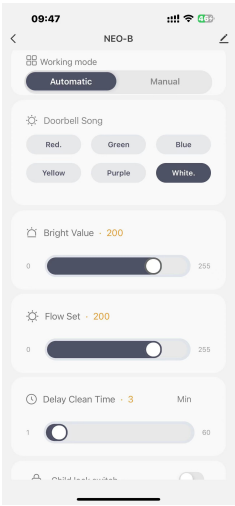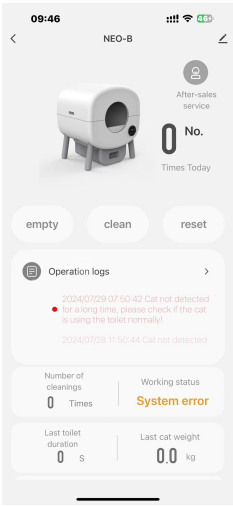
BUTTON AND INDICATOR LIGHT DESCRIPTION

Working State

Working Mode

WiFi status

Abnormal

Reset

Standly
Clearing
Emptying

Automatic Mode

Manual Mode

Clearing

Button

Mode Switching

Emptying   Network Setting
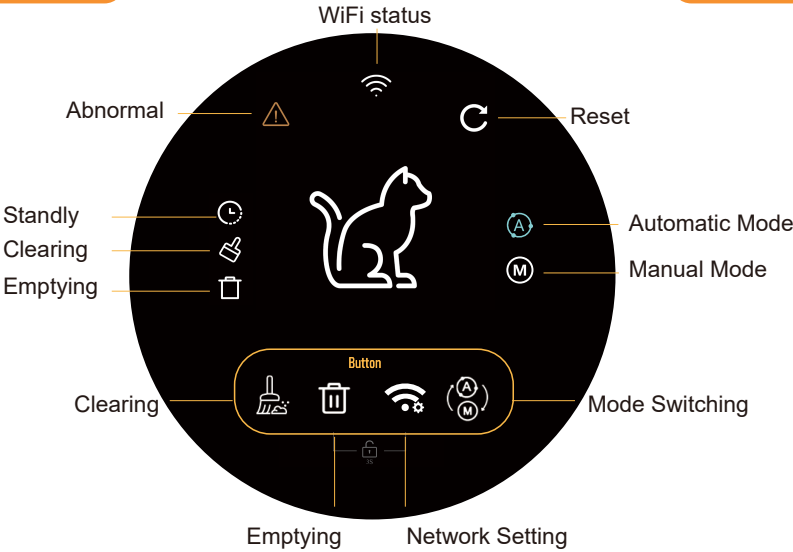
Simultaneously press the Emptying and network settings buttons
for 3 seconds, and with a beep, unlock the child lock.

Standby: Always on standby.

Clean: Always on clean, flicker cleaning pause.

Empty: Always on empty, flicker empty pause.

Abnormal: Always on abnormal, drawer not reset, no reset.

WiFi: Always on Connection, fast flicker configuration.

Reset: Always on reset, flicker reset pause.

Auto: Always on auto.

Manual: Always on manual.

Button

Press 1 s, make a "di", and the cleaning indicator light will light up.
Release the cleaning button.

Press 3 s, make "di",and the empty light will light up.
Release to empty.

Press 1 s, make a "di",and the wifi light fast flicker.
Release to enter configuration.

Press 1 s, make a "di", switch the working mode to another mode.

2 MODES

A) Automatic mode
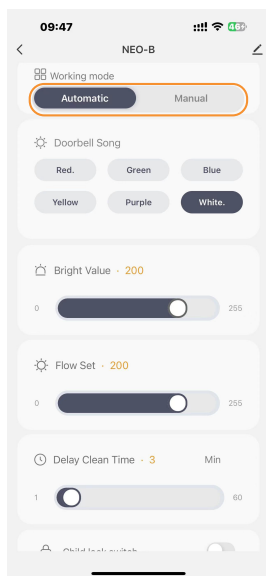
1. Self-cleaning cat litter box is in auto mode by default when it is shipped from the factory (even if no network is configured).

2. In automatic mode,the device has automatic cleaning and automatic identification and protection functions.

3. If there is any abnormality during the automatic cleaning process,you can press the device button briefly to pause.

4. when the device is abnormal,the device will send you reminders and notifications through APP.

5. If you manually set the delay time to clean up after, when the device detects that your cat has finished going to the toilet,the device will automatically clean up according to the set delay time.It is recommended to set the delay time to about 6 minutes so that the feces and cat litter can be fully clumped.

B) Manual mode

1. You can switch to manual mode via APP.

2. When in manual mode,the device no longer detects and cleans automatically.You can only clean it manually by long-pressing the device button for 3~5 seconds and through the clean button in APP.

3. Manual mode is suitable for those users who want to clean and record by their own manual operation.
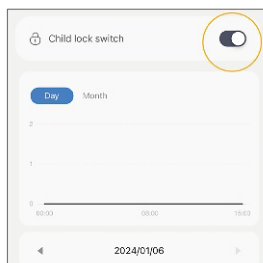
Note:

When using the manual mode,please check that the child lock mode is unlocked first.Only after it is unlocked can you manually operate the buttons on the self cleaning cat litter box machine panel.

PROTECTION MECHANISM

Smart Litter BOX has a fully automatic safety function to protect the cat's body.The protection triggers in different working states are as follows :

Working State	Roller Gravity	Door Infrared	Drawer Litter Box Infrared	Anti-Pinch
Clearing	Supported	Supported	Supported	Supported
Emptying	Not Supported	Supported	Not Supported	Supported
Roller Reset	Supported	Supported	Supported	Supported

DISMANTLING AND WASHING OF ACCESSORIES

■ The drawers,roller silos and fabric soft basins of the smart litter box can be disassembled and cleaned.

■ Push the left and right side clasps inward with both hands,pick up the lid and lift out the roller box,then pull out the drawer litter box and empty the waste inside,both the roller box and drawer litter box can be cleaned directly.

① **Drawer cleaning**
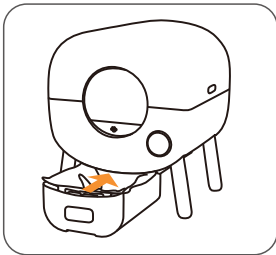
Pull out the drawer and wash it.

② **Roller silos cleaning**
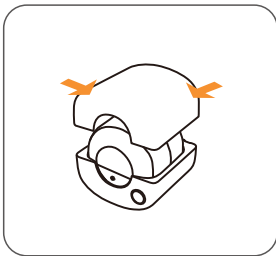
Lift the top cover by pushing the clasps of the left and right top covers inward with both hands.
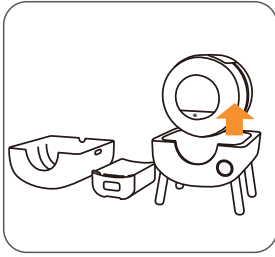
Lift the roller silo upwards gently and firmly to remove the roller silo.Take out the drum silo to clean.

③ **Fabric soft basin cleaning**
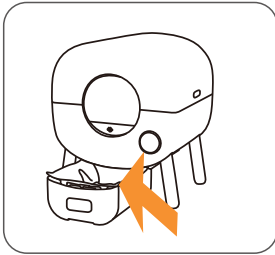
By clicking the empty button of the trash can on the panel,the cat litter will fall from the roller bin directly into the trash bag in the drawer.

Gently press down the fabric soft basin buckle in the roller silo and gently pull it out at the top of the slope.

Note:

■ Please use clean water,you can use ordinary household cleaning agents and disinfectants,and do not use strong corrosive detergents.

■ After the cleaning is complete.Please wipe all accessories dry.It can be installed on the machine as it is.

■ Before running the device,please ensure that all accessories are fully installed on the device,otherwise the device functionality will be affected.

FAULT PHENOMENON

Problem	Solution
No response after connecting the power	Please check whether the power plug is normal
Network cannot be configured successfully	Please check whether the bound wifi name and password match,the device does not support 5G wifi,please make sure the bound wifi is 2.4G band
Self-cleaning litter box does not clean automatically	• Enter the APP to check if it is in automatic mode • Enter the APP to manually click once to clear the mode • After adding the cat litter, you need to let the unit reset once (It needs to be operated on the app) • Let the device shut down and restart (You need to manually unplug and plug it back in)
Roller not reset	Click the APP "Roller Reset" button to perform reset
Abnormal triggering of the anti-pinch function during operation	Remove the drum and check that the matrix infrared surface above the drawer litter box is not obscured
Fault light is always on	Check if the drawer litter box is in place and the roller is reset
The measured weight of the cats is very different from the APP display	The cat is always moving in the machine,so the general data will have an error of about 10%-20%,which cannot fully accurately reflect the real amount.

FREQUENTLY ASKED QUESTIONS & ANSWERS

Q Can this self-cleaning cat litter box hold any kind of litter?

A The self-cleaning litter box is suitable for cat litters that can clump,such as to fucat litter, bentonite cat litter,mixed cat litter,and millet cat litter.We highly recommendusing litter that can clump,it makes the self-cleaning litter box more effective.

Q Can I completely eliminate odours with this litter tray?

A It is impossible to completely eliminate litter box odours.However,as excrement is removed and cleaned into the litter bag in the drawer litter box in a timely manner,the odour emitted from the litter box can be greatly reduced as the waste is insulated.

Q Does the cat come out with the litter?

A The self-cleaning litter box is different from other automatic litter boxes.The entrance is designed with a small stall plate.The baffle mainly solves the problem that some customers' cats often urinate on the gap between the litter tray opening and the wall because they are not adapted to the new toilet environment,and at the same time self-cleaning.It can also scrape off the litter adhering to the cat's feet.

Q How do I change the drawer litter bag?

A When using for the first time,please refer to the use video on the home page linked at the time of purchase,or read the instruction manual carefully to learn how to fix the rubbish bag.

Q What if my cat refuses to use the self-cleaning litter box?

A Our self-cleaning litter box is very newbie friendly and simple to use,so don't worry too much. Usually in this case,most kittens will adapt to this new litter tray within a month.You can also place your cat's favourite toys in the litter tray to familiarise your cat with the interior first,and take a few minutes at a time to teach your cat,which will help him learn how to use it even more.I believe your cat is very smart and will get the rhythm of the smart litter tray in a few days.

FCC Information:

CAUTION: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment!

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1) This product may cause harmful interference.

2)This product must accept any interference received, including interference that may cause undesired operation.

WARNING: Changes or modifications to this product not expressly approved by the party.responsible for compliance could void the user's authority to operate the product.

Note: This product has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules, These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This product generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception,which can be determined by turning the product off and on, the user is encouraged to try to correct the interference by one or more of the following measures.

· Reorient or relocate the receiving antenna.

· Increase the distance between the product and receiver.

· Connect the product to an outlet on a circuit different from that to which the receiver is connected.

· Consult the dealer or an experienced radio/TV technician for assistance.

Manufacturer: Shanghaimuxinmuyeyouxiangongsi

Address: Shuangchenglu 803nong11hao1602A-1609shi, baoshanqu, shanghai 200000 CN.

Imported to AUS: SIHAO PTY LTD. 1 ROKEVA STREETEASTWOOD NSW 2122 Australia

Imported to USA: Sanven Technology Ltd. Suite 250, 9166 Anaheim Place, Rancho Cucamonga, CA 91730

EC	REP

E-CrossStu GmbH
Mainzer Landstr.69, 60329 Frankfurt am Main.

UK	REP

YH CONSULTING LIMITED.
C/O YH Consulting Limited Office 147, Centurion House,
London Road, Staines-upon-Thames, Surrey, TW18 4AX

VEVOR®

TOUGH TOOLS, HALF PRICE

Technical Support and E-Warranty Certificate

www.vevor.com/support