FAQ

Q1: I tried to start using the dehumidifier and when I turn on the machine it is blinking red as if the tank is full and there is no water in it？

A1: Please follow these steps and try it again.

1. Empty the water 2. Cut off the power and pull the water tank out 3. Wait for 3-5 minutes and clean the metal of the water tank with a paper napkin. 4. Assemble the water tank and turn it on again.

Q2: What if a dehumidifier makes the air too dry? How do I know when to shut it down?

A2: Excess moisture can cause discomfort, too low humidity can also feel uncomfortable resulting in cracked lips, dry skin, and nose irritation. The POSDRY Portable Mini Air Dehumidifier can automatically shuts off when the room's humidity level reaches 45 percent. No need to worry about it!

Q3: Can I leave a dehumidifier working overnight? Is it safe?

A3: The answer to this question is yes. It has an auto shut-off feature and quiet operation. It's also advisable to empty the water tank before going to sleep.

How To Get A Better Dehumidification With POSDRY Dehumidifier?

1. This small dehumidifier is suitable for enclosed rooms smaller than 215 sq.ft such as a kitchen, bathroom, bedroom, dressing room, storeroom, closet, RV, camper, etc.

2. Close the doors and windows when you run this dehumidifier for home.

3. Keep the front air inlet and the back outlet of this electric mini dehumidifier free from blocking.

4. Run this dehumidifier for bedroom when the temperature is more than $59℉$ and humidity is more than 45%, over 60% the dehumidification performance will be better.

If you feel that the product does not meet your expectations after receiving it,please don't worry.Please conatct us and We will solve the problem for you.

After-sale Customer Service email: **posdry@outlook.com**