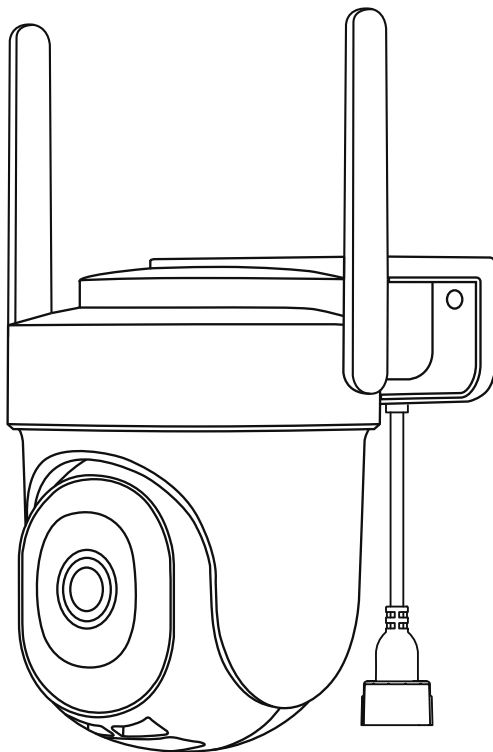# ZUMIMALL®

Get Smarter about Your Home Security

BF-BK05

5MP & 5G Wired Security Camera
QUICK START GUIDE

▲ Brand Story ▼

Leading the Way in Affordable, Advanced Home Security.

From our inception in 2008, Zumimall has been at the forefront of redefining home security. Our philosophy? Combine top-tier specifications with affordability. Our results? Over a million premium, yet affordable smart security products in homes and businesses worldwide.

As one of the global leaders in intelligent security technology, we've always prioritized the consumer's needs. We've crafted a range of products that seamlessly blend into the modern home and business aesthetic while providing unparalleled security.

From suburban areas to urban centers worldwide, our reach spans numerous countries, safeguarding homes and businesses.

But we're not just for homeowners. Businesses, retailers, and diverse industries trust Zumimall to keep their assets and people safe. Our commitment has always been clear: Deliver smart, efficient, and stylish security solutions without breaking the bank.

Choose Zumimall, and be part of the smarter, secure future we're building together.

▲ **Warranty Service** ▼

Thanks for your shopping and trust.

We have been optimizing our products and improving our lifetime customer service to offer you a better shopping experience. If you have any problems, please feel free to send us an E-mail. We will address your problems within 24 hours.

In addition, Your advice and suggestions are always appreciated.

How to Activate the Free 1-year Warranty Extension?

Send us the order number and SN number via email.

Please email us within 30 days of receiving the camera.

Email: Support@zumimall.com

Product Service

Email: Support@zumimall.com

Distributor: Distributor@zumimall.com

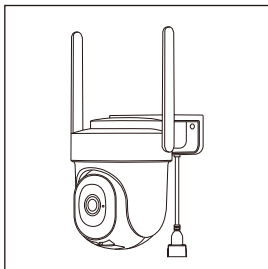**More About Us**

Web: www.zumimall.com

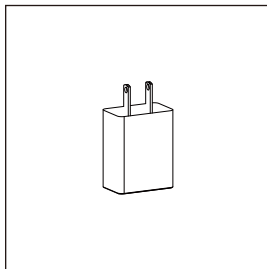Facebook: www.facebook.com/zumimalloffice

Amazon Store: www.amazon.com/zumimall

CATALOGS   PAGE

CATALOGS   PAGE
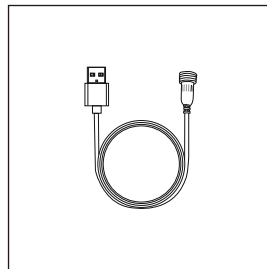
ZUMIMALL®
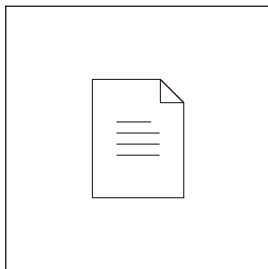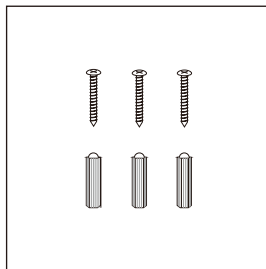
1. Package List - BK05

Camera * 1

Power Adapter * 1

Charging Cable * 1

Quick User Guide * 1

Screws Set * 1

NOTE:

• Micro SD Card not included.

• Micro SD references in the text are owned by SanDisk Corporation and are not intended for commercial use.

1

2. Product Diagram

Wi-Fi Antenna

Micro SD Card Slot

Microphone

Reset Key

Bracket

Speaker

Camera Lens

Indicator Light

White Light

Charging Cable
(USB-C Port)
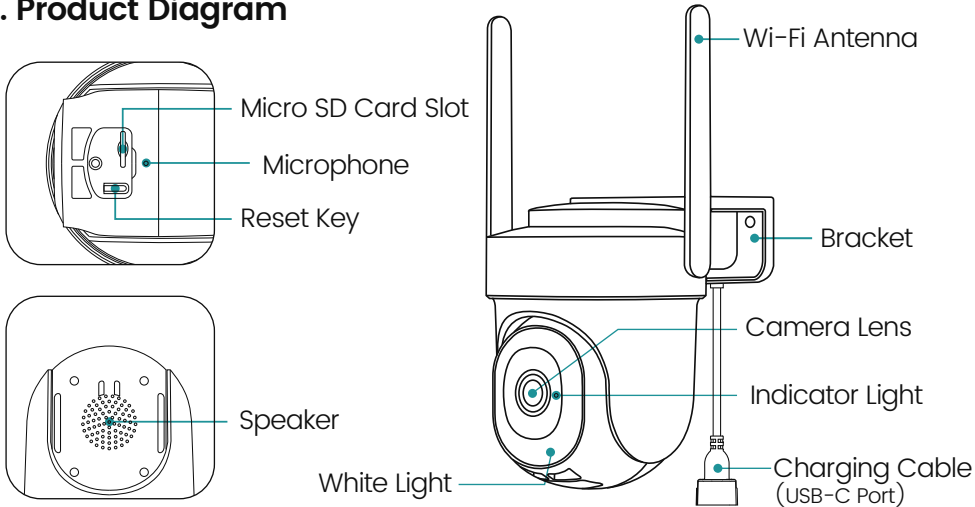
Power Port	DC 5V±10%
Power on/off	Press power button for 3-5 seconds to turn on/off the camera
Status Light	• Solid red light on: the camera is turning on or malfunctional
	• Blinking red light: awaiting Wi-Fi connection (slowly blinking)
	connecting the Wi-Fi (quickly blinking)
	• Solid blue light on: the camera runs correctly
	• Blinking blue light: Wi-Fi connection successful
	firmware update (slowly blinking)
Micro SD Card Slot	Support local Micro SD Card storage (Max 128GB)
Reset	Press and hold on for 5 seconds to reset the camera

3. Download and Install App

Download ZUMIMALL App from Google Play™ or App Store™. Or scan the QR codes below with your smartphone.

NOTE: Google Play™ is a trademark of Google Inc.

App Store™ is a service mark of Apple Inc.

NOTE: Please turn on both of the following permissions.

① Allow ZUMIMALL App to access mobile cellular data and wireless LAN, otherwise it will fail to connect the camera.

② Allow ZUMIMALL App to receive pushed messages, otherwise, the phone will not receive alarms when motion is detected.

4. Accounts Registration

New user needs to sign up ZUMIMALL App with an email address.
Click "Sign up" to create a New Account and follow the steps to complete registration.

| Step 1 | Step 2 | Step 3 |

NOTE:

① **Agree to Terms:** Review and accept the User Agreement and Privacy Policy before proceeding.

② **Use a Valid Email:** Provide the correct email to receive verification codes for password resets.

③ **Select Correct Region:** Choose the right region during registration. Cameras can't be shared across accounts in different regions, and your account will only be accessible with the correct country selected during login.

5. How to Reset the Camera

① Go to the device homepage, select the camera that needs to be reset, and long press it to remove it from the app.

② Press the camera's reset button for 5-10 seconds until you hear the "Boogu" sound.

③ Reconnect the camera as a new device.
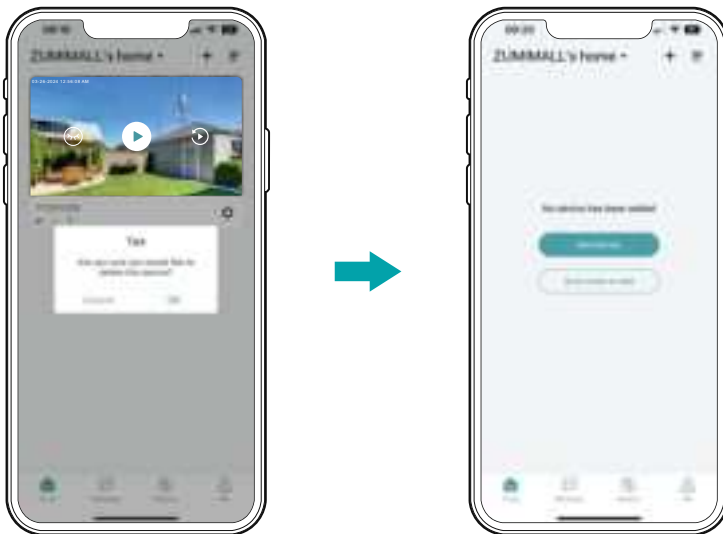
6. Add Camera to App
▎ 6.1 Preparations for Connection

① Insert a Micro SD Card: Insert a Micro SD Card into the camera to save video clips, or you can start the 7-day free cloud service. Without a Micro SD Card or cloud service, no video will be saved.

② Please select 2.4GHz/5GHz Wi-Fi to ensure good signal.

③ Ensure Same Network Connection: For successful pairing, ensure that both the phone and camera are connected to the same network.

④ Proximity to Router: When connecting to the network, please place the camera close to the router (recommended within 10-15 ft).
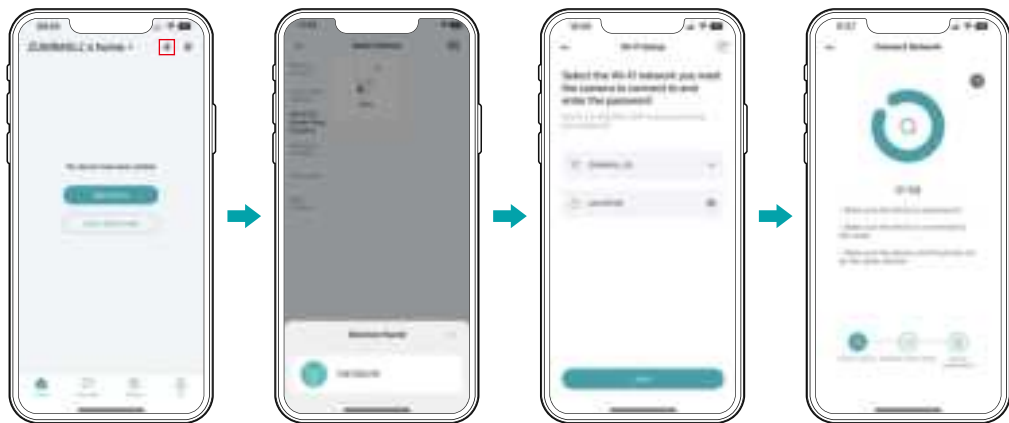
NOTE:
Before installing the camera, connect it near the router to ensure a stable signal. Then, check the network at the installation location to avoid discon-nection issues.

6.2 Adding Methods

Method 1: **Bluetooth Setup(Recommend)**

① On the Homepage, tap "Add" or "+" in the upper right corner, tap "Add Device".

② If the Bluetooth of cellphone doesn't turn on, the app will show a pop-up, please allow it to turn on Bluetooth.

③ After Bluetooth turns on, the app will automatically search for devices that are on and not bound. Select the device you want to connect in the search list.

④ To connect the camera, select either the 2.4GHz or 5GHz Wi-Fi and enter the password. The app will automatically display the Wi-Fi you may be using when Bluetooth is turned on. Usually, the name and password for both Wi-Fi networks are the same or similar. If you cannot find the Wi-Fi network, please contact your router provider to check your router's Wi-Fi settings.

⑤ The app will automatically go to the page where the Wi-Fi connection is in progress. A sound will be heard. Wait until the connection is successful and camera indicator light changes to steady blue. Click "Next" to edit the camera name and choose a family. Click "Done" to finish the setup.

⑥ If failed to connect, check the reason and resolution shown on the app. Long press the reset button until hearing a "Boogu" sound to reset the camera and start again, or try the other methods below.

ZUMIMALL®

Tap "Add Device"

Select Camera

Turn on the Camera

Input Wi-Fi Password

Prepare the Scanning

Scan QR Code

9

ZUMIMALL®

Installation Complete at 100%

Name the Camera
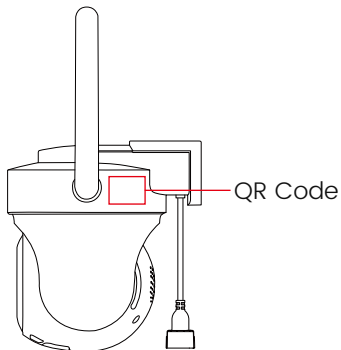
View Installation Tips

Perform Network Diagnosis

Using the Camera

ZUMIMALL®

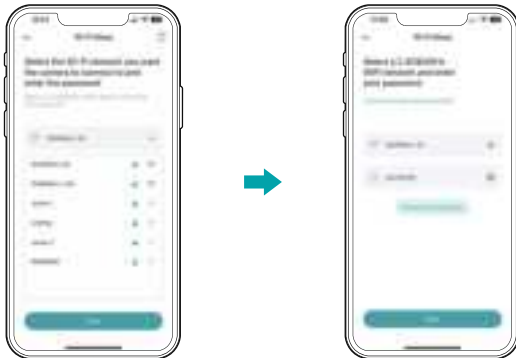## Method 3: QR Device Code Setup

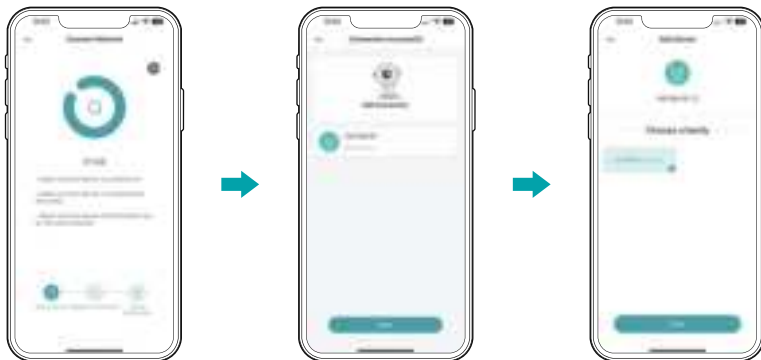① Click "+", and then select "Scan Code" ,and then scan the QR code on your device.

QR Code

② Select the device you want to add. Please select 2.4GHz/5GHz Wi-Fi, then click "Next".

ZUMIMALL®

③ Return to the "ZUMIMALL" application, select the Wi-Fi network and enter the password, then click "Next".

④ When connecting, you should make sure your router, mobile, and camera are as close as possible.

7. Camera Installation

7.1 Installation Preparation

① **Surface Selection:** Choose a clean, smooth, and dry surface for mounting the bracket. Avoid uneven surfaces like wood veneer or plaster walls.

② **Bracket Mounting:** Use the provided positioning stickers and screws to securely attach the bracket to the wall.
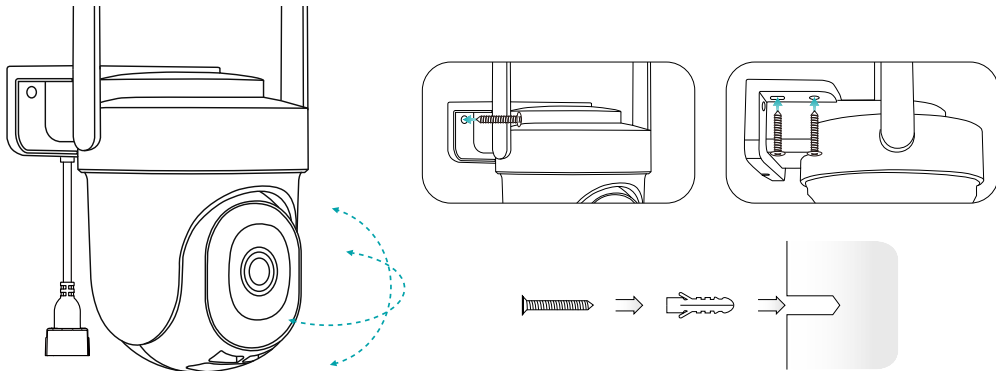
NOTE:

• Avoid Strong Lights: Avoid facing the camera toward strong lights, mirrors, windows, or swimming pools.

• Minimize Interference: Keep the camera away from outlets, air conditioner vents, humidifiers, and heat vents.

• Maintain Distance: Position the camera at least 1 meter away from other wireless devices (e.g., microwaves, Wi-Fi routers) to prevent interference.
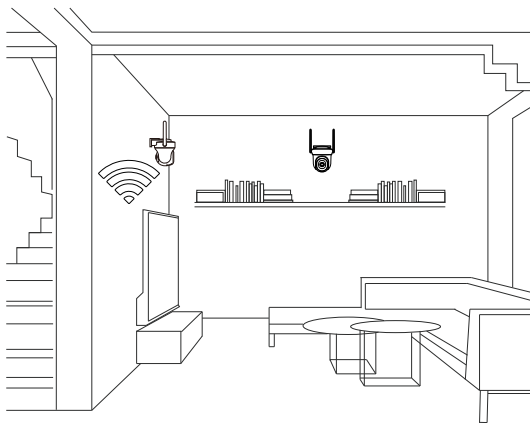
▌7.2 Mounting Position and Angle

① **Location:**
Ensure the camera is unobstructed and within Wi-Fi coverage.

② **Mounting:**
Select an appropriate position on the wall to mount the camera.

Indoor
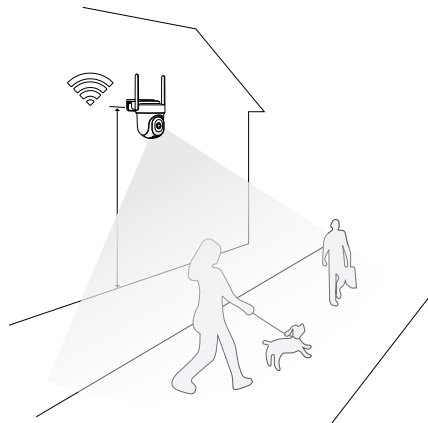
Outdoor

③ Angle for Motion Detection:

• Aim the camera to cover the lower two-thirds of the field of view, which is the most sensitive to motion.

• For close monitoring (e.g., front door), mount the camera 7-10 feet (2-3 meters) high. This helps to focus on closer objects and reduce false alerts from distant movement.

• For distant monitoring (e.g., yard), mount the camera higher to cover the area within the lower two-thirds of the view.
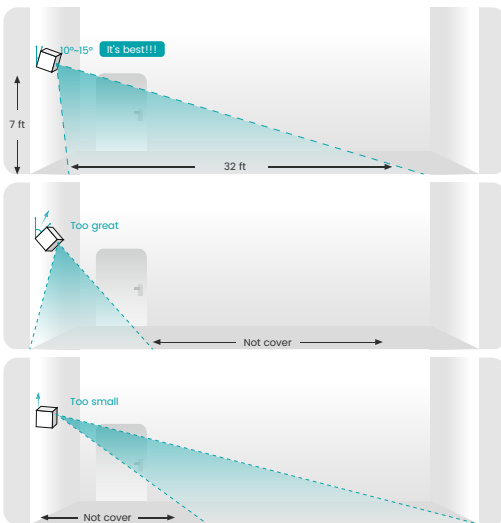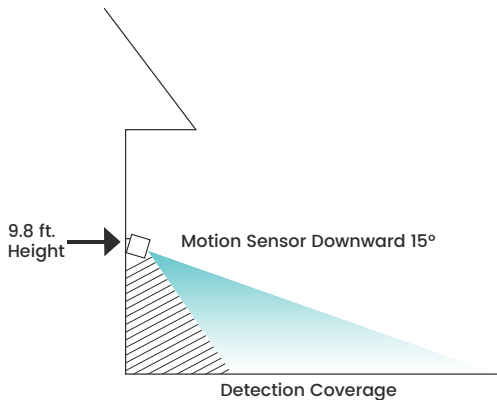
7.3 Best Practices for Motion Detection

• Motion Path: Position the camera so that motion moves side-to-side across its view rather than directly toward or away from it.

• Detection Range: Optimal motion detection occurs within 5 to 20 feet (1.5 to 6 meters) from the camera, though it can detect motion up to 33 feet (10 meters).

ZUMIMALL®
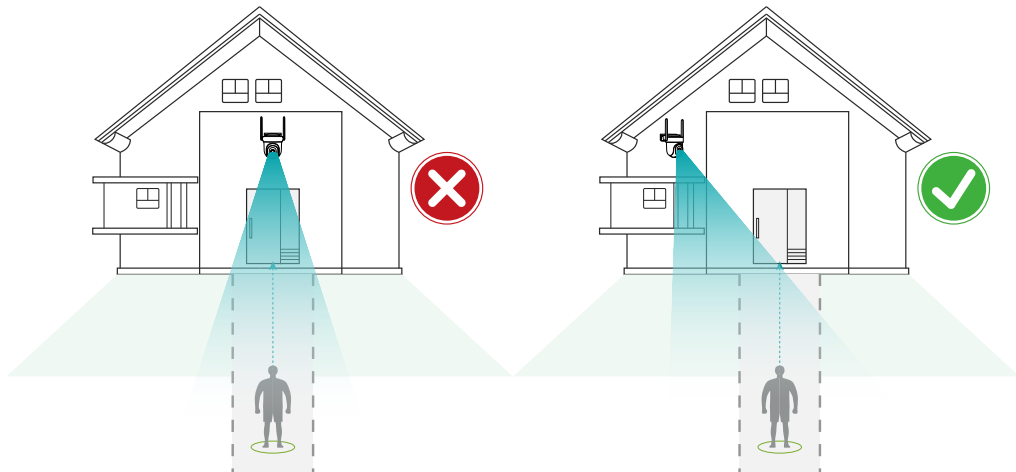
8. Device Menu

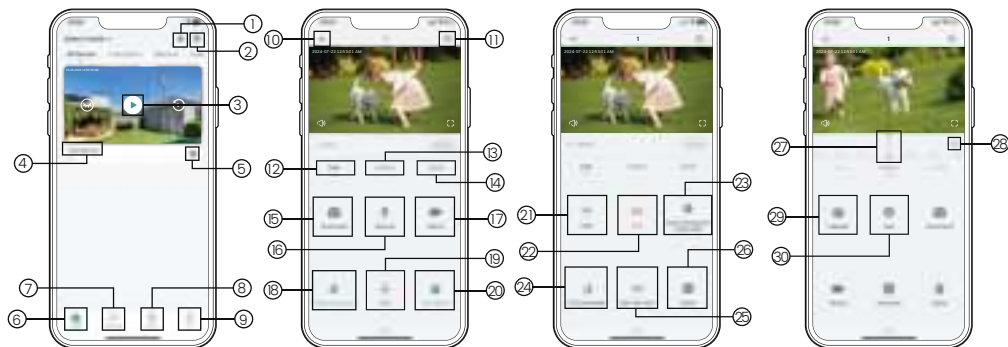|				
1	Add Device and Scan Code	16	Two-Way Talk
2	More functions	17	Record to Phone
3	Live View Button	18	Motion Detection On/Off
4	Camera Name	19	PTZ
5	Settings	20	Lens Switch
6	Device Homepage	21	Light
7	Messages	22	Siren
8	Explore	23	Audio Warming and Strobe Light
9	Personal Homepage	24	Full Color Mode
10	Quit Live Viewing	25	One-click Tour
11	Setting Manual	26	Album
12	View Live	27	Time Bar
13	Micro SD Card History	28	Adjusting the timeline
14	Cloud Storage	29	Date of History Record
15	Screenshot to Phone	30	Alarm time point

ZUMIMALL®

9. PIR Motion Detection
9.1 Motion Detection Alarm Setting

Sensitivity Adjustment:
Motion detection sensitivity can be adjusted from Low to High. Please refer to the image below.
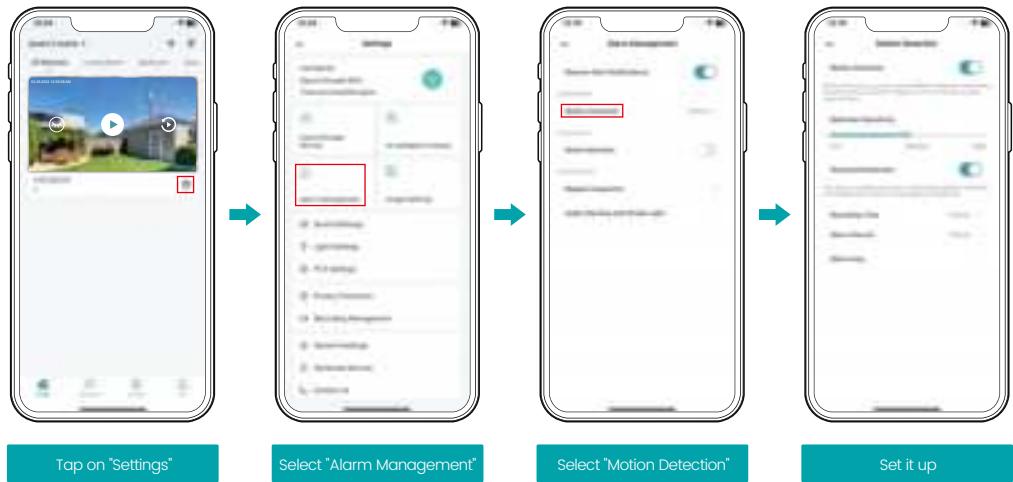
| Tap on "Settings" | Select "Alarm Management" | Select "Motion Detection" | Set it up |

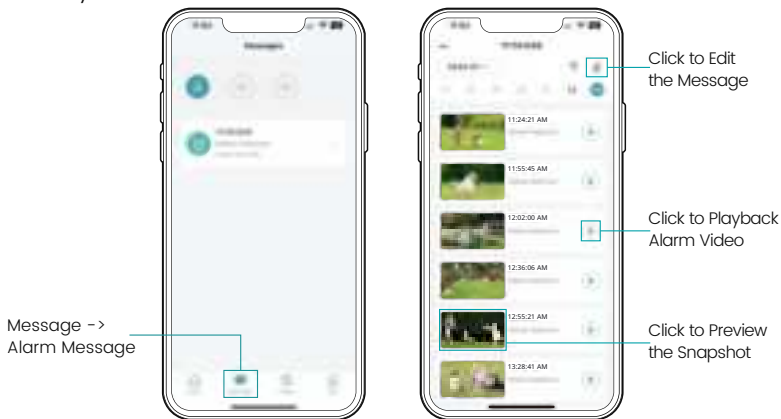| Sensitivity	Detecting Distance
LOW	3-16ft（1-5meters）
MID	16-32ft（5-10meters）
HIGH	32-49ft（10-15meters）

9.2 Alarm Notification

① **Recording Type:** This camera supports 7*24 hours recording, and also supports event recording.

② **System Reactions:**

• Alarm Notifications: Receive sound alerts via the app.

• Storage: Pictures and videos are automatically saved to the Micro SD Card or cloud storage.

9.3 Record/Playback/Delete

① **View Records:** On the "MESSAGES" page, tap "Alarm Messages" to view all recorded events.

② **Playback/Delete:** Use the buttons provided to playback or delete recordings.

③ **Save/Share:** Screenshots and manually recorded videos from live, history, or cloud pages are saved in Pictures & Videos. These files can be stored in your phone's album or shared directly.

Click to Edit the Message

Click to Playback Alarm Video

Click to Preview the Snapshot

Message -> Alarm Message

10. Storage Instructions

① Manual Storage

• Go to the live video feed and manually record by clicking the "Record" button to start or stop.

• Recordings will be stored in your app's album.

• Exiting the live view will automatically stop the recording.

② Micro SD Card

• The camera supports Micro SD Cards（not included）up to 128GB.

• It will record continuously and overwrite the oldest recordings when the card is full.

③ Cloud Storage Plan

• Click the "Basic cloud storage" button to start recording 6-second videos on a 7-day loop for free.

• No code is necessary to activate the cloud storage, it will automatically activate after payment is processed.
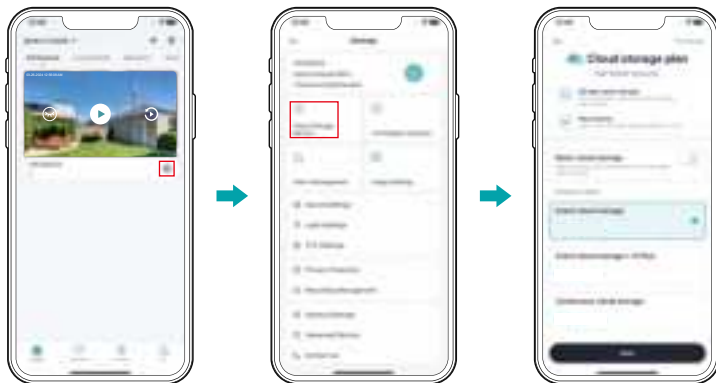
NOTE: If you select the wrong cloud plan, please contact us through the app's Help section for assistance.

11. Multi-Camera Management

Watch 4 Cameras Live at the Same Time
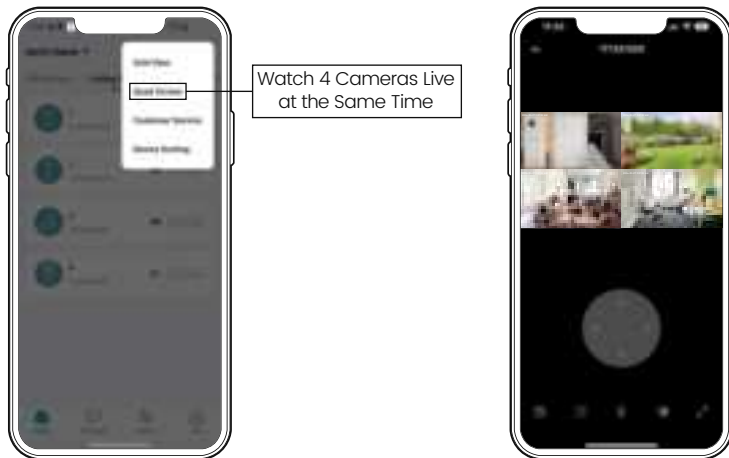
12. Multi-User Sharing

NOTE:

• One App account（A）cannot be logged in on multiple devices simultaneously.
• One camera cannot be connected to multiple App accounts.
• However, a camera can be shared from account A to account B.

Sharing Steps:

① B downloads the ZUMIMALL App on their phone and creates a new account.（the country selected during registration must be the same as your choice）.
② A clicks "Add" in the App on their phone.
③ A scans B's QR code or inputs B's account ID.
④ B accepts the share and refreshes the device page.

ZUMIMALL®

In Settings, select General Settings

On the camera's settings page, tap Share

Click to Add

You have two ways to share: QR code and enter your account number
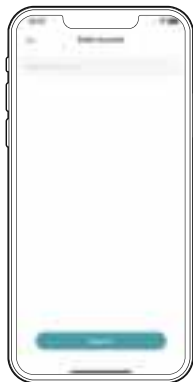

Scan the QR code of the person sharing

The person being shared clicks on the QR code on the "My" page
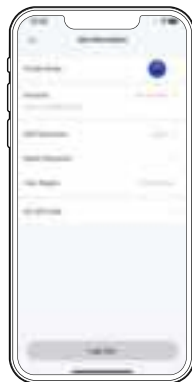
Click on My QR Code

Scan this QR code

ZUMIMALL®

Or enter the account number of the person being shared
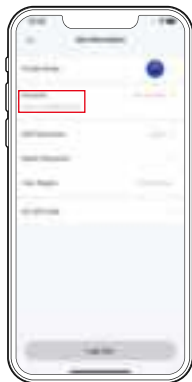
View Account

Customise the permissions of the person being shared
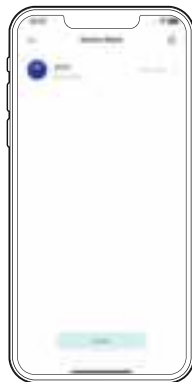
Waiting for Sharer's Consent

View Shared Records

Accepting sharing requests

Device Sharing Sucess

23

ZUMIMALL®

13. How to Find the SN Number?

If you have any other questions, please send us the SN number of your camera and describe the problem you have encountered. We will resolve it as soon as possible.

Email: Support@zumimall.com

Click Settings   Click Device Information   View SN

14. FAQ

14.1. Connection Issues

Q1: Camera is Not Powering On

A1: - Since this camera is powered by a power cord and does not have a built-in battery, make sure the camera is properly connected to the power outlet.

- Troubleshoot with different power adapters and outlets. If the camera still won't turn on, please contact customer service.
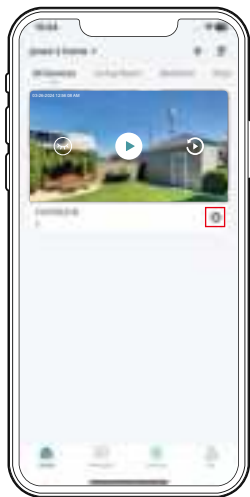
Q2: Failed to Connect to Wi-Fi During Initial Setup

A2: - Verify the correct Wi-Fi password.

- Move the camera closer to your router for a stronger signal.
- Set the Wi-Fi encryption to WPA2-PSK/WPA-PSK.
- Ensure SSID is within 31 characters and password within 64 characters.
- Check that DHCP is enabled on your router.
- Avoid special characters in the network name and password.
- Use the admin password if there are separate admin and guest networks.
- Ensure no excessive devices are connected to avoid IP address conflicts.
- Keep the camera at least 1 meter away from other wireless devices and metal objects to avoid interference.
- Reset the camera if needed by pressing the "Reset" button until you hear a "Boogu" sound, then reconnect.

Q3: How Can I Differentiate Between 2.4GHz and 5GHz Wi-Fi?

A3: ① Check Router Documentation: Consult the router's manual or contact support.

② Use a Dual-Band Router:

- Access your router settings via computer or phone.
- Log in and rename your Wi-Fi networks to clearly indicate 2.4GHz and 5GHz (e.g., "Network_2.4GHz" and "Network_5GHz"). Avoid merging the bands to clearly identify them.
- Connect to either the 2.4GHz or 5GHz network on your phone, then connect your camera.

Q4: Why Does the Camera Still Not Connect to Wi-Fi After Correctly Selecting the Wi-Fi Network and Entering the Password?

A4: - Ensure your camera and phone are on the same network.

- Verify that DHCP is enabled on your router.

- Confirm that your Wi-Fi network is either 2.4GHz or 5GHz, and that the Wi-Fi authentication method is set to WPA2-PSK or a similar method.

- Avoid special characters in the network name and password.

- Use the admin password for networks with both admin and guest options.

- Check Wi-Fi signal strength and remove the Micro SD Card if connection issues persist.

- Ensure there are no excessive devices causing IP conflicts.

- Keep the camera away from wireless devices and metal objects.

- Reset the camera if changing Wi-Fi networks.

14.2. Functionality Issues

Q5: Will the Camera Show Red Lights When Night Vision is Activated?
A5: The camera's infrared lamps emit dim red lights during night vision, but the image quality remains clear even in low-light conditions.

Q6: What is the Maximum Length of Recording Time?
A6: For the BK05 camera, the recording time can be set in the app, ranging from 1 to 3 minutes. Additionally, if an Micro SD Card is installed, the camera can 24/7 continuously record.

Q7: How can I avoid missed detections and ensure important events are recorded?
A7: To reduce the risk of missed detections, we recommend using both Micro SD Card and cloud storage. The Micro SD Card can record continuous footage locally, while the cloud service captures event-based recordings. This way, you can ensure key events are not missed.

Q8: Why Am I Not Receiving Push Notifications on My Phone?

A8: - Ensure "Receive Alert Notifications" is enabled in the app.

- Check your phone settings to allow notifications from the app.

- Ensure the app is running in the background (for Android users).

Q9: Why Can't I Hear Any Sounds from My Camera?

A9: - Ensure the sound icon is turned on for live audio.

- Enable the microphone and speaker feature in the sound settings, and set a suitable volume.

14.3. Device Setup Issues

Q10: Failed to Scan QR Code on the Phone

A10: - Remove the protective film from the camera lens.

- Clean the lens with a dry paper towel.

- Adjust the distance between your camera and phone for better focus.

- Scan the QR code under good lighting.

- If issues persist, contact Support.

Q11: How Far Should the Camera be Placed from the Router?

A11: Cameras can connect up to 20 meters in open areas, but actual range may vary due to Wi-Fi strength and environmental factors. This camera supports both 2.4GHz and 5GHz Wi-Fi, selecting the appropriate frequency based on your environment can help improve connection stability.

Q12: Does My Phone Need to be Connected to the Same Wi-Fi as the Camera to View It?

A12: No, your phone does not need to be on the same Wi-Fi network. As long as the camera is connected to your home Wi-Fi, you can use WLAN or cellular data to view the camera.

ZUMIMALL®

Get Smarter about Your Home Security