# sodastream TERRA

# LET'S GET START ED

#### **REGISTER NOW**

AND UPGRADE YOUR SODASTREAM EXPERIENCE

scan or go to:
sodastream.com/regt







USER MANUAL





**a** 1300 763 278

**69** +65-9009-0488

**20** 0800 00 22 91

NZ 0800 232 633

# **WELCOME TO** THE SPARKLING **REVOLUTION!**

Now you can bubble up your day and help Planet Earth have less waste and more sparkle.

Your new sparkling water maker will turn any H2O into H2Wow with the push of a button. Enjoy fresh sparkling water anytime, at the comfort of your home!

In just 3 minutes you'll have your first homemade sparkly drink!

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For your safety, please read the set up and safety instructions on pages 13 and 15-16 before using the Sparkling Water Maker. Save these instructions and provide them to any subsequent users

For more details and information regarding our sparkling water makers, including how to use and troubleshooting guide, please go to the support site at sodastream.com

# ALL YOU NEED FOR A FRESH START









Sodastream TERRA™
SPARKLING
WATER MAKER

1 LITRE PLASTIC CARBONATING BOTTLE sodastream
QUICK CONNECT
CO2 CYLINDER\*

# GET TO KNOW YOUR TERRA™



#### COMPATIBLE WITH THE FOLLOWING ONLY:

SodaStream reusable plastic carbonating bottles\*





0.5L



SodaStream quick connect CO<sub>2</sub> cylinder



\*60L SodaStream® C02 Cylinder (under license) makes up to 60L of sparkling water depending on the level of carbonation and type of Sparkling Water Maker.

<sup>\*</sup>Check for compatibility on the Bottle pack.

## **QUICK CONNECT** CO<sub>2</sub> **CYLINDER**





**PREFER** 

A HOW-TO VIDEO?

Simply scan and watch



Remove the seal

and pull off the cap







Insert the cylinder\*, bottom first

Lower the handle for a quick connect

**EXCELLENT!** 

#### **PAY ONLY FOR** THE CO<sub>2</sub> REFILL.

Remember - your

cylinder is reusable,

when it runs out of CO<sub>2</sub>, simply bring it back and get it exchanged!

**STUFF** 

**TO KNOW** 

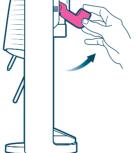
Get an extra cylinder so you never run out of bubbles!



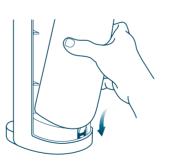
Make sure to exchange the right CO<sub>2</sub> cylinder for your sparkling water maker.



Pull open the back cover



Raise the pink cylinder handle



Replace the back cover



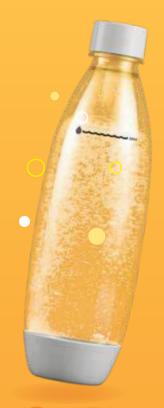
Move on to the next step



Please carefully read the full SET UP instructions and safety warnings on p.13 and 15-16

\*Make sure the carbonation bottle is not connected to the Sparkling Water Maker before inserting the cylinder.

## SNAP-LOCK SYSTEM BOTTLE INSERT



PREFER A HOW-TO VIDEO? Simply scan:

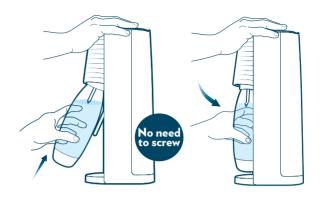




- Fill the plastic carbonating bottle with cold water up to the fill line
- Always fizz water before adding any flavour



Make sure the bottle rest is tilted out



- Insert bottle neck into the Snap-Lock system. Push it **up** and then **back**.
- Bottle is inserted correctly when there's a gap between the bottle and the base

# **ALMOST DONE!**



Now the last bubbly step

# STUFF TO KNOW



To check if your bottle is dishwasher safe or not, look for one of these icons:





The bottle's expiration date is here



#### **DID YOU KNOW?**

1 sodastream can save up to thousands of single use plastic bottles\*



\*Based on GlobalData Plc Global Volume Packaging Database for years 2017-2020

# **FIZZING**

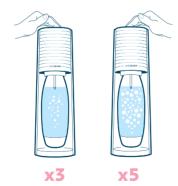


**PREFER A HOW-TO VIDEO?** Simply scan:





**FIRMLY PUSH** the carbonation button all the way down. **HOLD DOWN** the button for 1 SECOND, and RELEASE



Repeat as desired: **3 times** for standard fizz **5 times** for strong fizz



Pull the bottle towards you



**ALL DONE!** Enjoy your fab fizzy drink!

Having bubble trouble?

**1300** 763 278

**№** 0800 085 8373 **№** +65 9009-0488 **2** 0800 00 22 91

**20** 0800 232 633

## **STUFF TO KNOW**



PRO'S TIP:

Cold water fizzes



**SODASTREAM.COM** 



\*Image for illustrative purposes only

### **USER LICENSE**

# FOR ONE SODASTREAM QUICK CONNECT CYLINDER NOT FOR SALE PROPERTY OF SODA-CLUB (CO2) GMBH OR ITS AFFILIATES PROVIDED UNDER LICENSE AND PATENT PENDING

This is a legally binding document between Soda-Club (CO2) GmbH or its affiliates ("SodaStream") and the consumer regarding the right to use a SodaStream CO<sub>2</sub> Quick Connect Cylinder (the "Cylinder").

The Cylinder is proprietary to SodaStream, patent pending and protected by other intellectual property rights. Further, to protect users' safety and health, various directives and regulations govern and regulate the use, refilling, maintenance, retesting and repair of the Cylinder. SodaStream possesses the legally required knowledge and expertise to be responsible for strict legal compliance that can only be guaranteed if the Cylinder is maintained, examined, retested and refilled by it. Thus, the Cylinder remains the property of SodaStream and is provided under License.

- When empty, please return the Cylinder to either SodaStream or an authorized SodaStream distributor in exchange for a full Cylinder, for the price of the gas refill only. This License will continue to bind the use of each subsequent Cylinder.
- 2. Refilling an empty Cylinder by third parties may infringe SodaStream's intellectual property rights, including patents and other proprietary rights, may be risky and may violate certain laws. SodaStream only warrants the safety of Cylinders refilled by it, bearing a SodaStream tamper proof valve seal. You may not remove or change any proprietary notice appearing on or accompanying the Cylinders.
- If you return the Cylinder to SodaStream or an authorized SodaStream distributor, without exchanging it for a full one, you will be entitled to a return fee of 2 USD or local equivalent.
- 4. The Cylinder, together with this User License, may be transferred to a third party provided the third party agrees to be bound by the conditions and ownership rights expressed herein. Possession of this User License proves the right of its holder to use one Cylinder under the terms herein.

The laws of Switzerland govern this License.

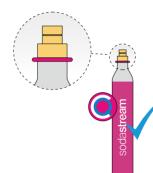
For questions, please contact SodaStream International BV, Dongenseweg 200, 5047 SH Tilburg, The Netherlands

#### **SET UP**

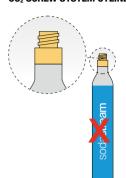
#### SODASTREAM® CO2 QUICK CONNECT CYLINDER

# COMPATIBLE SODASTREAM® CO<sub>2</sub> QUICK CONNECT CYLINDER

Please note that the SodaStream® Terra™ is only compatible with the CO<sub>2</sub> Quick Connect Cylinder and is **NOT** compatible with the SodaStream® CO<sub>2</sub> Screw System Cylinder or other cylinders.



## NON-COMPATIBLE CO<sub>2</sub> SCREW SYSTEM CYLINDER



# INSTALLING THE CO<sub>2</sub> QUICK CONNECT CYLINDER

- Place the SodaStream® Terra™ Sparkling Water Maker on a flat sturdy surface and remove the back cover.
- Remove seal and cap from the SodaStream CO<sub>2</sub> Quick Connect Cylinder.
   WARNING! Never insert or replace the CO<sub>2</sub> Quick Connect Cylinder while a Carbonating Bottle is installed in the Sparkling Water Maker. This can cause the Carbonating Bottle to be ejected or burst.
- Raise pink cylinder handle. Insert the CO<sub>2</sub> Quick Connect Cylinder in the back of the Sparkling Water Maker.
- 4. Lower cylinder Pink Handle.
- Reinstall the back cover. Now you are ready to create the bubbles.







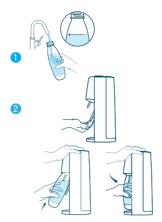




#### **CREATE THE BUBBLES**

- Fill the plastic carbonating bottle with cold water up to the fill line. WARNING! Do not carbonate anything other than water. Other liquids can contaminate and clog internal parts, potentially resulting in excessive pressure, bottle failure during carbonation and serious injury. Never carbonate after flavouring has been added.
- 2. To insert the plastic carbonating bottle, make sure that the plastic carbonating bottle rest is angled forward. Please make sure you do not pull the carbonating tube. WARNING! Never use a Sparkling Water Maker with a broken carbonating tube. This can cause excessive pressure, bottle failure and serious injury. Insert the plastic carbonating bottle neck into the Snap-Lock system. Push the plastic carbonating bottle up and back. The Snap-Lock will hold the plastic carbonating bottle.
- To carbonate, press the carbonating button in short 1 second presses; 3 presses for standard carbonation and 5 presses for strong carbonation.
- 4. When the desired level of carbonation is achieved, gently pull the plastic carbonating bottle towards you until it reaches its fully forward position. This will release the pressure in the plastic carbonating bottle and allow the plastic carbonating bottle to be released from the Snap-Lock.

WARNING! Do not remove plastic carbonating bottle until after hearing the sound of excess CO2 being released. Never force the plastic carbonating bottle out of the Snap-Lock system. Always allow the Sparkling Water Maker to release the plastic carbonating bottle. If the plastic carbonating bottle does not immediately release from the Snap-Lock system wait a few moments. If it still does not release, then push the plastic carbonating bottle back into the vertical position and gently pull it towards you again. Attempting to remove the plastic carbonating bottle while it is still pressurized can cause uncontrolled ejection of the plastic carbonating bottle and may result in serious injury.



Note: when inserted correctly, there is a small gap between the bottom of the Carbonating Bottle and the base. Do not carbonate if the Carbonating Bottle is resting on the base, or water will splash out.



Note: You may see small pieces of ice appear in the water during carbonation of very cold water. Any ice created will simply melt.



#### **CARE**

#### **SPARKLING WATER MAKER CARE**

- Never use abrasive cleaners or sharp tools to clean. If needed, use a mild liquid dish soap and a soft damp cloth to gently clean.
- Wipe spills to keep base dry.
- Do not place in water or wash in a dishwasher, doing so will seriously damage your Sparkling Water Maker.

#### PLASTIC CARBONATING BOTTLE CARE

- For plastic carbonating bottle which are not "dishwasher safe", to clean, rinse plastic carbonating bottle
  with cold or lukewarm water. WARNING! Do not expose to heat above 50°C. Never wash or rinse in
  hot water. Do not wash in dishwasher.
- For "dishwasher safe" plastic carbonating bottle, to clean, either wash in dishwasher or rinse
  plastic carbonating bottle with cold or lukewarm water. WARNING! Do not expose to heat above 70°C.

#### **FOR YOUR SAFFTY**

#### SAVE THESE INSTRUCTIONS AND PROVIDE THEM TO ANY SUBSEQUENT USERS.

WARNING! Before using the Sparkling Water Maker, to reduce risk of personal injury and damage to your product, please read this important safety information.

Before allowing anyone to use your Sparkling Water Maker, please be sure they understand how to do so safely. Any servicing or repair should be performed by a SodaStream-authorised service representative. The Sparkling Water Maker is only intended for use by people over the age of 12. People with reduced physical or mental capabilities should only use the product if they are supervised by an adult responsible for their safety and after they have been given instruction concerning the safe use of the product.

# TO REDUCE THE RISK OF EITHER SERIOUS INJURY OR DAMAGE TO THE SPARKLING WATER MAKER DURING CARBONATION:

- Only use your Sparkling Water Maker in its upright position, on a flat, stable surface.
- Do not place your Sparkling Water Maker on a hot surface (e.g. kitchen oven/stove) and never use it close
  to a flame or leave in direct sunlight.
- Carbonate water only.
- Do not add flavour before carbonation. Other liquids (except water) can contaminate and clog internal
  parts, potentially resulting in excessive pressure and bottle failure during carbonation.
- Do not use the the sparkling water maker if the carbonating tube is broken or missing.
- · Check that your plastic carbonating bottle is properly connected before carbonating.
- Do not move your Sparkling Water Maker or remove the plastic carbonating bottle during carbonation.
- Do not carbonate an empty plastic carbonating bottle.

#### CARBON DIOXIDE CO2 CYLINDER

To reduce the risk of a CO<sub>2</sub> leak, personal injury and property damage:

- Do not use any cylinder other than the SodaStream CO₂ Quick Connect Cylinder compatible with the Terra™ Pink Handle System.
- Do not insert a CO<sub>2</sub> Cylinder into the Sparkling Water Maker when a plastic carbonating bottle is installed.
- Do not use if damaged. Inspect the CO<sub>2</sub> Cylinder and CO<sub>2</sub> Cylinder valve prior to use for dents, punctures, or other damage. If damaged, contact a SodaStream-authorised service representative.
- ullet Do not tamper with the  $CO_2$  Cylinder in any way, including puncturing, incinerating or removing the valve.
- Do not expose the CO<sub>2</sub> Cylinder to heat above 50°C. Protect from sunlight. Store in a well-ventilated area.
- Do not remove a CO<sub>2</sub> Cylinder from the Sparkling Water Maker when it is being operated.
- Do not handle or remove a CO<sub>2</sub> Cylinder while it is discharging CO<sub>2</sub>.
- In the event of a CO<sub>2</sub> leak, ventilate the area, breathe fresh air and if feeling unwell seek immediate
  medical attention.

#### **CARBONATING BOTTLE**

To reduce the risk of bottle failure which can result in personal injury and property damage:

- For Carbonating Bottles not marked as "dishwasher safe", do not expose to heat above 50°C. Never wash
  or rinse in hot water. Do not wash in dishwasher.
- For "dishwasher safe" Carbonating Bottles, do not expose to heat above 70°C.
- Do not place the plastic carbonating bottle next to a heat source such as your kitchen oven/stove.
- Do not leave the plastic carbonating bottle in a car.
- Do not place the plastic carbonating bottle in the freezer or in extreme cold below 1°C.
- Do not use the plastic carbonating bottle if damaged, deformed, changes in shape, scratched, worn, or discoloured.
- Do not use a plastic carbonating bottle after its expiration date.
- Only carbonate with plastic carbonating bottle specifically designed to work with this Sparkling Water Maker, as shown on page 6 above.

#### FOR BOTTLE WITH WARNING ICONS:









Read the manual

Bottle failure may result in personal injury

Never use after expiry date

Never wash in dishwasher







Never expose to temperatures above 120°F / 50°C or below 34°F / 1°C

Carbonate water only

Never use if damaged or deformed

#### FOR DISHWASHER-SAFE BOTTLES





Never expose to temperatures above 158°F / 70°C or below 34°F / 1°C

Dishwasher safe

#### SODASTREAM LIMITED WARRANTY

#### SODASTREAM SPARKLING WATER MAKERS

Great care has been taken to ensure that your Sparkling Water Maker was delivered to you in good condition. SodaStream warrants, subject to the terms and conditions set forth in this limited warranty, that your Sparkling Water Maker will be free of defects in materials and workmanship under normal home use for 2 (two) years following the date of purchase. It is recommended that you register your Sparkling Water Maker online by visiting www.sodastream.com.au and completing the product registration form available on the website.

If your Sparkling Water Maker malfunctions within the warranty period, and we determine the problem is due to faulty workmanship or materials, SodaStream will repair or replace it free of charge at SodaStream's discretion within the limitations set out in this warranty. SodaStream may replace your Sparkling Water Maker with a reconditioned Sparkling Water Maker, or an equivalent one if the model you purchased is no longer available. No refunds shall be given. This limited warranty is available to consumers who purchased the Sparkling Water Maker for personal, family or household use.

#### This warranty DOES NOT cover damages to Sparkling Water Maker resulting from:

- Abuse, misuse, alteration of the Sparkling Water Maker, or commercial use.
- Carbonating liquids other than water.
- Normal wear and tear (e.g. discoloration).
- Product malfunctions that were a result, in whole or in part, by alteration, disassembly, or repair of the Sparkling Water Maker by a servicer other than an authorised SodaStream Service Center.
- The use of CO<sub>2</sub> Cylinders or carbonating bottles other than those approved by SodaStream for use with your Sparkling Water Maker.
- The use of the Sparkling Water Maker with an adapter connected to the Cylinder valve or to the Sparkling Water Maker.
- The use of an expired Carbonating Bottle.
- · accident, shipment or anything other than normal household use.

This warranty DOES NOT cover the Carbonating Bottles and CO<sub>2</sub> Cylinders.

SodaStream is not liable for incidental or consequential damages. The consumer's sole and exclusive remedy shall be repair or replacement according to the terms and conditions of this warranty. Some local laws do not allow the exclusion or limitation of these damages, so these exclusions may not apply to you. To the extent that this warranty is inconsistent with local law, this warranty shall be deemed modified to be consistent with such local law.

You may also have other rights, which vary in accordance with local laws. The benefits given to the consumer by this warranty are in addition to other rights and remedies that may be afforded to the consumer by law in relation to this Sparkling Water Maker.

#### TO OBTAIN WARRANTY SERVICE FOR YOUR SPARKLING WATER MAKER

If your Sparkling Water Maker is in need of warranty service, please contact SodaStream Customer Service by visiting www.sodastream.com. A SodaStream representative will give you specific instructions on how to arrange for the shipment of your Sparkling Water Maker, at your expense, to one of our authorised service centers. Only SodaStream, or its agents, are authorised to provide warranty repairs or service to your Sparkling Water Maker.

#### NON-WARRANTY SERVICE

If SodaStream or its authorised agents determine that the malfunction or damage to your Sparkling Water Maker is not covered by the warranty, SodaStream will repair the Sparkling Water Maker only upon payment of the determined repair charge.

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#### FOR AUSTRALIAN RESIDENCE

Our Sparkling Water Maker comes with guarantees that cannot be excluded under the Australian Consumer Law. Australian residence are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. Australian residence are also entitled to have the Sparkling Water Maker repaired or replaced if it fails to be of acceptable quality and the failure does not amount to a major failure. The issuer of this warranty is SodaStream Australia Pty Ltd., 21 Henderson Road, Knoxfield, Victoria 3180, Australia, Telephone No.: 1300 763 278, email: sales-australia@sodastream.com Should the Sparkling Water Maker suffer a major failure or other reasonably foreseeable damage, contact us at the above phone number, email or mailing address to present your claim for the warranty. If Australian residence are returning the Sparkling Water Maker Maker in accordance with their rights under the Australian Consumer Law: (a) the Sparkling Water Maker does not need to be in its original packaging to be returned, however you must ensure that the Sparkling Water Maker is adequately protected for transit; and (b) Australian residence will be required to pay any delivery costs when returning items to us, however SodaStream Australia Pty Ltd., will refund reasonable delivery costs if they are entitled to a remedy under the Australian Consumer Law (subject to you providing proof of these costs). The benefits to the Australian consumer given by this warranty are in addition to other rights and remedies that may be afforded to the Australian consumer by law in relation the Sparkling Water Maker.

#### SODASTREAM CO, QUICK CONNECT CYLINDERS

Your Sparkling Water Maker has been designed to operate with a SodaStream CO<sub>2</sub> Quick Connect Cylinder. The use of other CO<sub>2</sub> Cylinders is not recommended as they may not be compatible with a SodaStream Sparkling Water Maker. Damages resulting from the use of a cylinder other than a the SodaStream CO<sub>2</sub> Quick Connect Cylinder or use of the SodaStream CO<sub>2</sub> Quick Connect Cylinder not in accordance with the instructions included in this User Guide are not covered by the warranty.

The SodaStream  $CO_2$  Quick Connect Cylinder is provided to you under license. The license allows you to exchange your empty Cylinder for a full one for the price of the  $CO_2$  only.

#### SODASTREAM CARBONATING BOTTLES

Your Sparkling Water Maker has been designed to operate with a compatible SodaStream plastic carbonating bottle. Damages resulting from the use of a carbonating bottle other than a compatible SodaStream plastic carbonating bottle or use of plastic carbonating bottle not in accordance with the instructions included in this User Guide are not covered by the warranty. SodaStream plastic carbonating bottle are available from authorised SodaStream retailers.

#### TERMS AND CONDITIONS

Any and all claims, complaints, demands for judgment or legal actions brought hereunder relating in any way to your Sparkling Water Maker, plastic carbonating bottle or  ${\rm CO_2}$  Quick Connect Cylinder shall be governed by, and construed in accordance with the local laws of the country in which the SodaStream Sparkling Water Maker was purchased.

#### PRODUCT DISPOSAL INSTRUCTIONS

Please recycle your expired and damaged Carbonating Bottles in accordance with local recycling laws. The packaging in which SodaStream products are supplied is made of recyclable materials. Contact your local authority for further information on recycling.

#### MACHINE RATING INFORMATION

Maximum Working Pressure: 116 psi/8 bar Maximum Allowed Operating Temperature: 40°C

SodaStream is a registered trademark of Soda-Club (CO2) GmbH or its affiliates.

# **CAŁL US**

WE'RE HERE FOR ALL YOUR BUBBLY QUESTIONS:

- **®** 0800 085 8373
- **1300 763 278**
- **65 9009-0488**
- **20** 0800 00 22 91
- **2** 0800 232 633

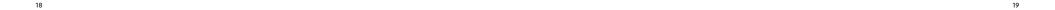




REGISTER YOUR MACHINE AND RECEIVE FXCLUSIVE INFORMATION AND OFFERS

Go to sodastream.com/regt or scan the code:





# soda**stream**