Assure Fall Alert Pro

Quick Set Up Guide

Family Caring For Family

WatchOvers.com

Step 1 — Subscribe / Activate SIM Card

Subscribe and power on your Watch after charging to activate your SIM and your warranty.
Go to https://www.watchovers.com/pages/subscribe and set up your monthly subscription.
If you use your watch and sim card without subscribing, the sim card will de-activate after 24 hours.

Important: Do not remove the sim card from the watch. The sim card has been inserted to a Waterproof rating of IPX7.

Step 2 — Charge the Watch & Power On

Connect the USB power cable provided to the magnetic pins at the back of the watch. Press and hold the SOS Button to power on the watch.
Always use the USB cable provided and a CE approved USB charger plug with an output: 5.0V-1.0A, to avoid irreparable damage.

It can take up to an hour for your sim to activate on the mobile network once your watch is powered on. You will see the mobile signal strength on the watch screen and the watch will show the current time and date on the screen.
When you see this you can proceed to pair the watch with your App.
Note: If you try and scan the Registration Code before the watch has a mobile signal you will receive an error message on the watch No sim or No Network - Registration Code Error

Step 3 — Download the CarePro+ APP

Scan the following QR code for the CarePro+ app or search for CarePro+ in Google play or the App Store to download our App and click install. As your watch has a pre-fitted sim you can ignore any instruction regarding fitting a sim. After install is complete please click "OK" to allow notifications in order to receive alerts & notifications for SOS calls, GEO-Zone breaches and low battery.
Note: Screens may vary for Android and iOS.

Step 4 — Register your Administrator Account

Ensure your phone has internet connection.
On the App login screen click Register. Choose Europe & Africa as the Region on the registration page.
Follow the on screen instructions on the app for registration.

Step 5 — Pairing your Watch device with the App

When you sign into your App an option will appear to add the watch or you can choose Me, Device List and Add Device.

Scan the QR Code for the Reg Code from the Watch, swipe the screen from right to left until you see an option for QR Code. Tap the screen once and two options will appear, Register Code and App Code. Please tap the Register Code on the screen and the QR Code will appear. Scan the QR Code on the watch to the App and your watch will be added.

Choose the relationship you have with the watch wearer and save.

Step 6 — Setup & Manage your Watch

Your Watch is now paired with your App.

First you should add your SOS Emergency numbers into your App, these will be the contacts if an SOS call is made from the watch. Add the mobile numbers including your full country code, for example +353 or +44.
Please refer to the Manual to set up any other features such as Fall Alerts, Medical Reminders, GEO Zones etc you wish to use.
Mobile operators settings can vary and change so voice mail should be turned off to ensure your voicemail does not count as a call being answered.

Note: All your contact phone numbers in the App should be added using your international prefix such as +353,+44 etc.

For information on using all the feature of our Assure Fall Alert Pro watch please read our Users' Manual at
https://www.watchovers.com/pages/manuals-support

www.watchovers.com