

IV. Product Instructions

to the APP hints to complete the download.

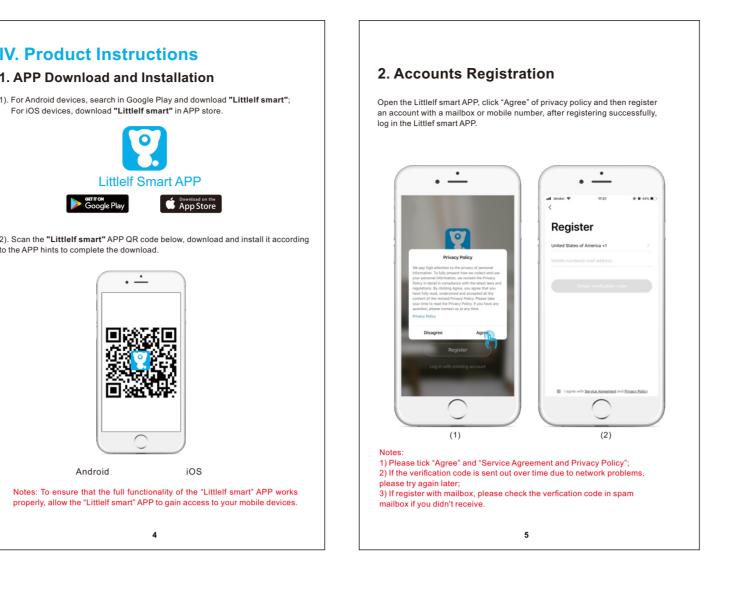
1. APP Download and Installation

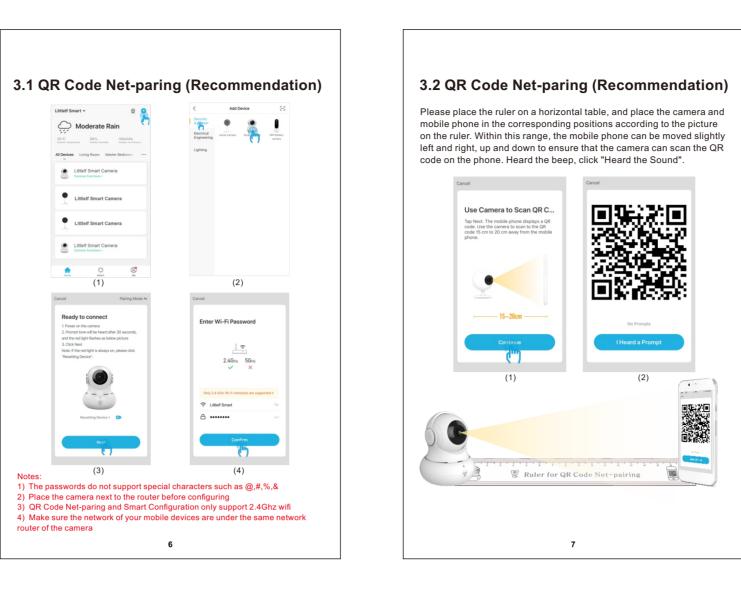
For iOS devices, download "Littlelf smart" in APP store.

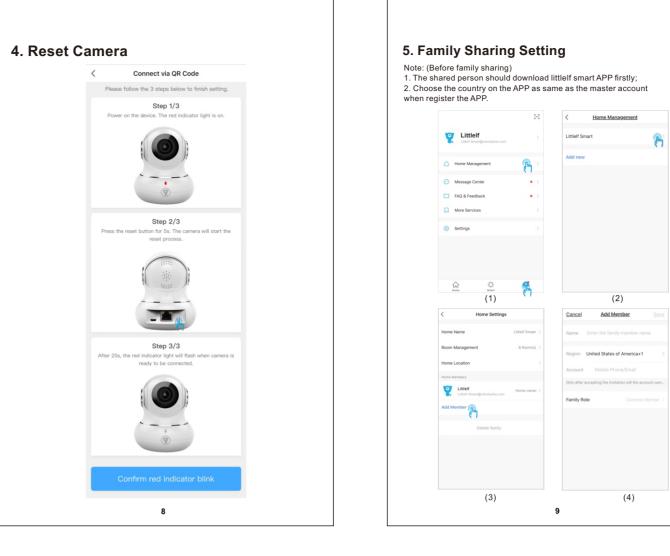
Littlelf Smart APP

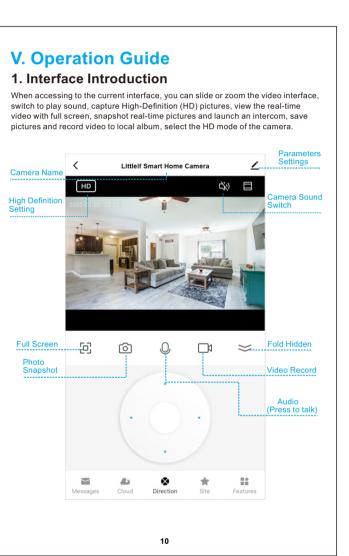
Google Play

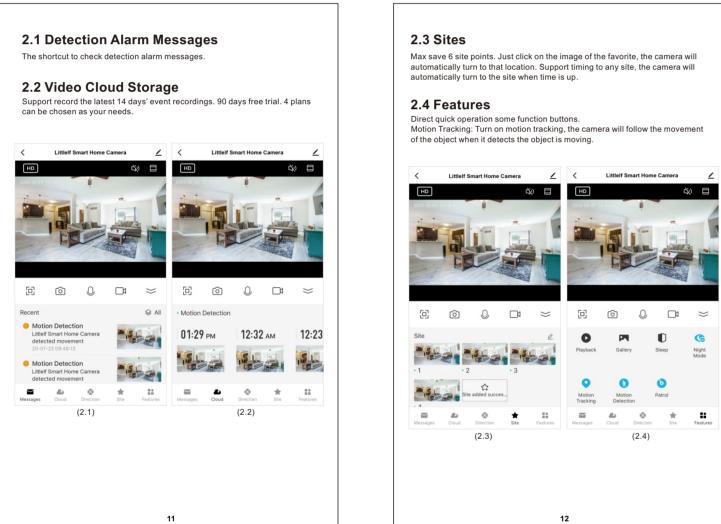
Android iOS

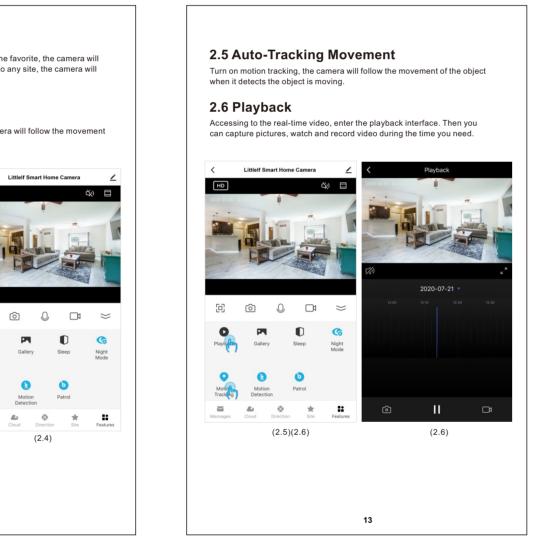












X. After-Sales Service Support

1) Visit the official website: www.littlelf.com, get online support.

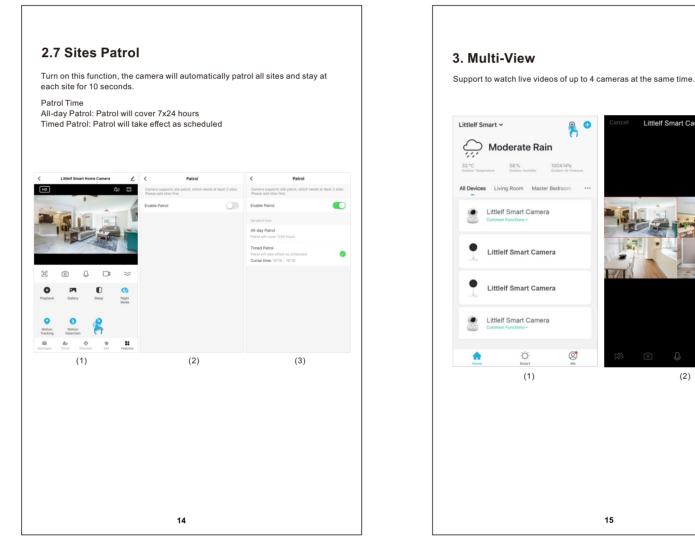
available between 10:30am---20:00pm on the working days).

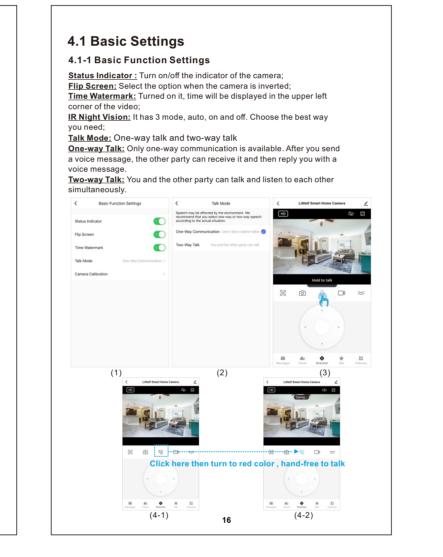
2) Send your problems to Email: support@ittlelf.com.
3) Call After-sales service hotline: 0086-755-28483693.

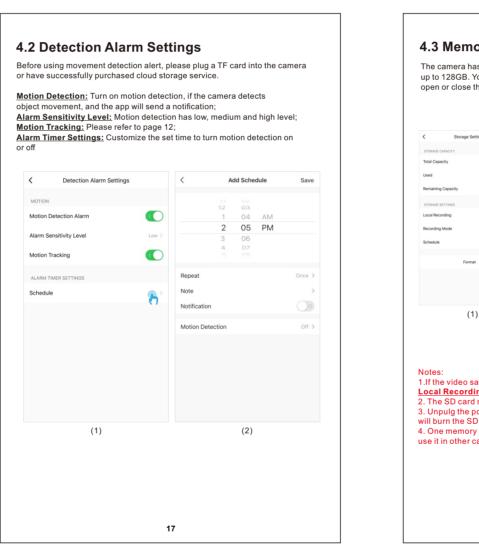
get support in the following ways:

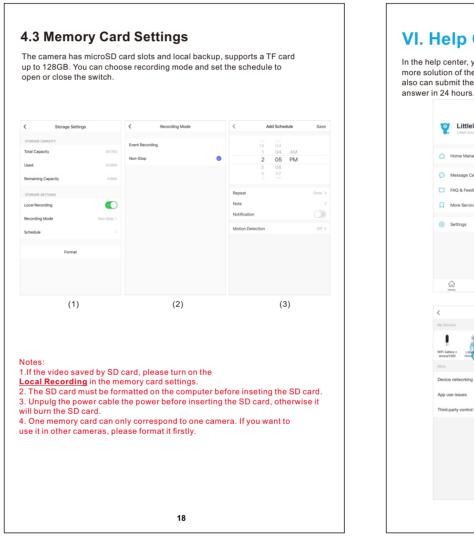
If you encounter any problems in the process of using, you can

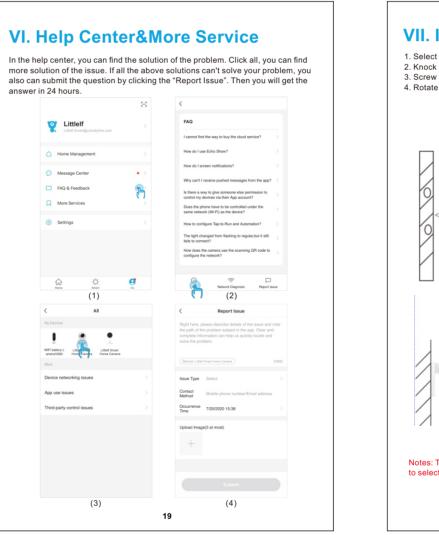
(Note: Due to time difference, the working time is GMT+8 and the hotline is

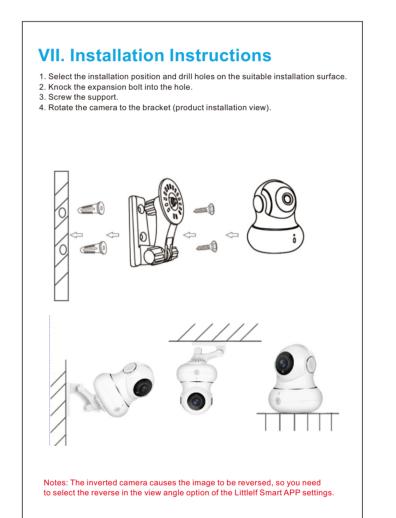












VIII. Troubleshooting

- 1) APP can't be registered successfully 1. Please check if the network of the mobile phone is norma
- ase use WIFI to register if mobile network cannot be registered. If the mobil-work and WIFI prompts cannot obtain the server address, please check if other software can be used normally;
 5. During installation, please allow the app to obtain your location and all
- permissions, the system will automatically arrange the best server;
 6. If above solutions still can't be effective, we recommend you to uninstall and install the app again, the current location and all permissions are allowed durin
- 2) Unable to connect to the network A) Unable to connect to WiFi:
- Please enable the DHCP of the router; 2. Please make sure the camera is not in the blacklist in MAC settings of the router; Turn off the 5GHz wifi in the router (Note: Please contact the router manufacturer if you can't turn off the 5Ghz wifi);
- A. After connecting to the 2.4GHz wifi, please check your mobile phone if can access the Internet; 5. Make sure the network of your mobile devices are under the same network 6. After the network is normal, reset the camera and reconnect.
- B) Unable to connect to wired: 1. Please enable the DHCP of the router;
 2. Please make sure the camera is not in the blacklist in MAC settings of the router;
 3. Connect the network cable to your computer firstly, then check the computer and obtain the IP address. If the IP address of the computer is setted by manual, please go to the router and enable the DHCP server to obtain the IP address;
- Internet normally. (Note: If the computer displays the DHCP mode, Connect the network cable to the device and reset the new connection.
- C) Wifi password reason Check the WiFi password connected of the camera is same as the WiFi password of the connected router.

 2. Check if the entered WiFi password has space or special characters(@,#,%,&)
- D) Disconnected 5Ghz WIFI, unable to connect to wifi 1.Turn off the 5Ghz network and keep the 2.4Ghz network. Disconnect the 2.WiFi name naming cannot have "5Ghz" words.

1.Reset the camera, then power off and reconnect the camera (Only reset can remove local data);
2.Put the phone as close as possible to the camera and router when it is connecting; Please turn off the 5GHz wifi. 4) No pop-up message for motion detection alarm 1. Open permission setting in the system settings of mobile device to allow

voice of camera

3) Camera match the wifi successfully, but can't hear the

2.2 Video Cloud Storage

- Co., ltd. Others are not allowed to plagiarize and embezzle. Littlelf Smart APP to receive message push noti fication; 2.After some Android phones exits the background, it is not possible Itd. Other trademarks covered by this manual are owned by their respective owners.
- to receive the alarm push information; Turn off motion detection in APP; SMS and email reminders are not supported at this time. 5) Motion detection messages prompt frequently 1.If motion detection sensitivity is too high, light changes also can cause alarm 2.Reduce sensitivity of alarms (recommended low level).

7) No playback record after insert the SD card

Please refer to the page 22

devices to view the video and use any function.

9) The scenarios for the reset key

5.replace new wifi

2. Wifi exception before connecting to the camera

10) What to do if there is no solution in Q&A?

You can log on to Littlelf website: www.littlelf.com, ask for help online.

6) After inserting SD, it displays damaged 1.Before inserting the SD card, Disconnect the power. Connect the power to start after plugging in the card; 2.The SD card must be formatted on the computer before using the SD card; 3.When choosing SD, please choose genuine.

but the shared accounts only have the rights to watch, snapshot and record

2. The main account name and password also could be logged in on other

if it involves Internet services when using the product described in this manual, you may be affected by the instability of various links, and may be caused by computer viruses, hacker attacks, system instability, and desired results, and may lead to you because of incorrect operation or 8) Watch videos with the same camera on different devices 1. The master account can share the video to other account without limit quantit

Disclaimer

All Right Reserved

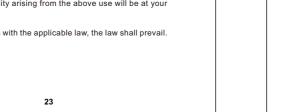
Trademarks Statement

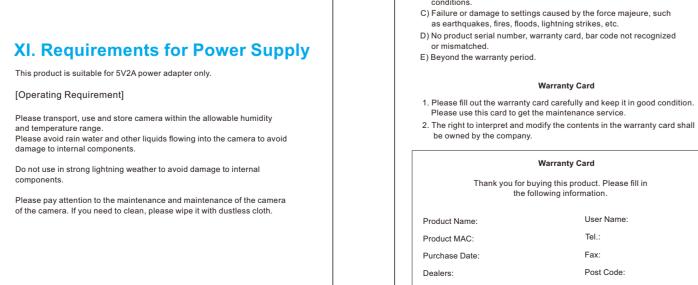
- should strengthen your personal information and take all the relevant When using this product, please strictly follow the applicable law. You agree that this product shall be used only for civil use and shall not be
- device or other applications which may cause life danger or injury to life, or weapons of mass destruction, chemical or biological weapons, nuclear explosions or any unsafe nuclear energy use or dangerous or unhuman itarian use. Any loss or liability arising from the above use will be at your

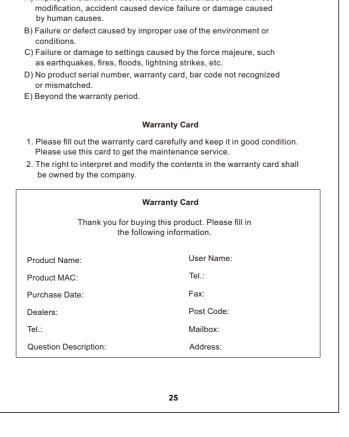
The products (including hardware, software, firmware, etc.) described in this manual (including its hardware, software, firmware, etc.) should be provided in accordance with the "status quo". As for the possibility of defects, errors, or failures, Littlelf does not provide any form of express

the assurance that the person is applicable to a particular purpose.

If the above content conflicts with the applicable law, the law shall prevail.







XII. Warranty Description

1. The warranty period of this product is one year from the date of

purchase. During the warranty period, we will give free repair and replacement to the quality of the product under normal use.

2. The following circumstances are not covered by warranty. We only