Care Instructions

How do I access and clean the brushroll?

- Make sure the unit is unplugged.
- Detach the pod from the floor nozzle by pressing the red release button on the side of the pod. Lift off the pod and set it aside.
- Place the nozzle on the floor with the brushroll facing up.
- Remove hair and other debris from the brushroll and airway.
- Use scissors to carefully cut away anything wrapped around the brushroll. Avoid damaging or cutting the bristles.

When and how do I empty the dust cup?

For optimal performance, empty the dust cup each time you vacuum, or when debris reaches the MAX FILL line.

- Hold the dust cup over the trash and press the bottom door release button.
- Tap gently to empty contents.
- Press the door shut again until it clicks. If needed, turn the dust cup upside down over the trash and press the top door release button.
- Tap gently to remove contents and wipe the interior of the dust cup with a soft cloth.

When and how do I clean the filters?

Filters may need to be cleaned if the vacuum stops picking up dirt, if airflow is restricted, or if you notice lighter or no suction. Between cleanings, hold filters over the trash and tap lightly to remove dust and debris as needed.

Pre-motor foam and felt filters:

- Rinse the pre-motor filters every 3 months.
- Remove the dust cup, then take out the filters.
- Rinse filters with water only, then allow them to air-dry completely before reinstalling.
- Return the filters to their housing, reinstalling the felt filter first, followed by the foam filter.
- Reattach the dust cup.

Post-motor HEPA filter:

- Rinse the HEPA filter every 12 months, or as needed.
- Press the tab on top of the filter cover and lift off the cover, then remove the HEPA filter.
- Rinse filter with water only, then allow it to air-dry completely before reinstalling.
- When filter is completely dry, reinstall it and reattach the cover.