

# IKEA Family Members Offer – 15% extra Buy-back promotion

Effective Date: 26 June 2025 (v1)

## Terms & Conditions

- Promotion:** During the Promotional Period, IKEA Family Members will receive **15% extra value** on an IKEA Refund card from using Buy-back services by:
  - visiting the IKEA website and obtaining a Buy-back quote online during the Promotion Period; and
  - presenting that Buy-back quote generated above and the IKEA product(s) at the Returns & Exchanges desk in any Participating Store within the timeframe specified on the Buy-back quote.Entry into the Promotion is deemed to be an acceptance of these Terms & Conditions.
- The **Promoter** is IKEA Pty Limited (ABN 84 006 270 757) of 630 Princes Highway, Tempe NSW 2044.
- IKEA Family Members only:** This Promotion is only available to customers with IKEA Family membership who identify with their membership details online or on our official IKEA Australia App to obtain their quote.
- Promotion Period:** The Promotion commences at 9:00am (Sydney Time) on Thursday 26 June 2025 and ends at 9:00pm (Sydney Time) on Monday 21 July 2025
- Participating Stores:** The following IKEA stores will participate in the Promotion:

State	IKEA Sites	Address
NSW	IKEA Marsden Park	1 Hollinsworth Road, Marsden Park NSW 2765
	IKEA Rhodes	Rhodes Shopping Centre, 1 Oulton Avenue, Rhodes NSW 2138
	IKEA Tempe	630-726 Princes Highway, Tempe NSW 2044
VIC	IKEA Richmond	630 Victoria Street, Richmond VIC 3121
	IKEA Springvale	917 Princes Highway, Springvale VIC 3171
QLD	IKEA Logan	3539-3565 Pacific Highway, Slacks Creek QLD 4127
	IKEA North Lakes	Westfield North Lakes, North Lakes QLD 4509
SA	IKEA Adelaide	397 Sir Donald Bradman Drive, Adelaide Airport SA 5950

State	IKEA Sites	Address
ACT	IKEA Canberra	1030 Majura Road, Majura ACT 2609
WA	IKEA Perth	6 Sunray Drive, Innaloo WA 6018

6. **Buy-back services:** The [Furniture Buy Back & Resell Service Terms & Conditions](#) (available on the Promoter's website) apply. Additionally, no articles purchased from the IKEA 'As Is' Department are eligible for Buy Back, during this promotion period.
7. **IKEA Refund card:** The IKEA Refund card Terms and Conditions under [IKEA cards – Terms and Conditions](#) (available on the Promoter's website) apply.
8. **Returns:** All return of product(s) are subject to [IKEA standard returns and exchanges policy](#) and the Australian Consumer Law.
9. **Right to withdraw:** The Promoter reserves the right to withdraw the Promotion at any time during the Promotion Period.
10. **Right to change:** The Promoter reserves the right to change the terms and conditions from time to time to reflect changes to the law or changes to our services. Customers shall review these terms on a regular basis. Any changes to the Buy-back service availability will be communicated online here at: <https://www.ikea.com/au/en/customer-service/services/buy-back-quote>
11. **Right to correct and adjust:** While great care has been taken to ensure accuracy of the Promotion, our products and services including prices, charges and descriptions, the Promoter reserves the right to correct any errors and adjust prices and charges including GST, customs duty or other statutory charges.
12. **Personal Information and Privacy:** The Promoter will collect personal information for the Promotion in order to process your Buy-back IKEA product(s). For more information, please visit the Promoter's website for our [Privacy Policy](#).
13. **Limitation of Liability:** Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) exclude all liability (including negligence) for any personal injury or any loss or damage (including loss of opportunity or profit) whether direct, indirect, special or consequential, arising in any way out of the Promotion.
14. **Governing Law:** The conduct of the Promotion and these Terms are governed by the laws of the State of New South Wales. All parties submit to the exclusive jurisdiction of the courts of New South Wales.