单页： 88.8*126mm

4K POE Security Camera system
Quick User Guide

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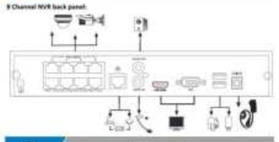
1 NVR Connection Diagram

8 Channel NVR back panel:



2 Wizard Setup

The configuration wizard will pop up after start-up, please follow the steps below to finish configurations.

Wizard Setup

1. Select language

2. Login system with default account (User name: **admin** Password: **123456**)

To prevent your system from being hacked, please set up a password for system for the first time.

Tips: Write down your password on a notebook in case you forget it!

3. Set a Pattern to unlock your system (you can **skip** if you don't need pattern!)

4. Click **Next** to setup time zone

5. TCP/IP setup (network configuration). Please check in **Enable DHCP**

How to Play Audio?

Please click on the channel to select the camera, then click the speaker icon to play audio.

Note

1. If your monitor does not come with a speaker, or does not support audio input via HDMI, it may fail to output audio;

2. Some cameras do not support audio.

Name Your Cameras

Please click on the channel to select the camera, then click the OSD to edit camera name.

3 Access System Using Mobile Device

Please make sure you've connected your NVR to the router directly with an Ethernet cable.

1. Download "**Guard Viewer**" on your mobile phone from Apple App Store or Google play;

You can also scan the QR code below to download the mobile app.

Guard Viewer | For iPhone | For Android

2. Go back to the monitor which is connected with your NVR Box. Please right click your mouse on the monitor and choose **Main menu→ Network→ Basic→ P2P**, make sure **Enable P2P** and **Add Without Signup** are checked in.

3. Open **Guard Viewer** and click **Sign up** to register an account.

4. Type in your E-mail address and click **Verify**. Then type in the verify code you received in your email and click **Next**.

If you are outside China mainland , follow these steps:
Click --Click "Please choose a service area" --Click "International"

5. Set a password for your account and check in **I have read and agree to<<Service Agreement>>**. Click **Sign Up** to register account.

6. Click on the top left and choose **Devices**

7. Click **+Add** and **Scan** to scan the QR code on the monitor which is connected with your NVR system *(Please right click your mouse on the monitor and choose **Main menu→ Network→ Basic→ P2P** to get the QR code).*

8. Type in a name of your device and click on the top right corner to save the device.

9. Wait for about 1 minute, then click on your device and choose **Start Live View** to view live video.

10. Select one camera and click to enable audio

11. Click **Playback** on the bottom of the page to playback video

4 Access System Using PC Client Software

1. Download the PC client software on Windows PC or MAC and install **Guard Station**

MAC OS:https://www.dropbox.com/s/dcc8ddt1ce4ek2d/GuardStation_1113-1.0.5%28Mac%29%28IP%29.pkg.zip?dl=0

Windows:https://www.dropbox.com/s/qdckx4f8erwuoi8/GuardStation_1130-3.1.0%28Win64%29%28IP%29.exe?dl=0

Email us get the software directly
Love@hiseeu.com

Add Device

Windows/MAC PC:Manually add via serial number

a. Launch Guard Station, login with default account. (User name: **admin** Password: **123456**)

b. Click **Device Management** to add device

c. Click **Cloud Device** and **Register** to register a cloud account *(If you've already registered an account on your mobile app **Guard Viewer**, please login with the account directly).*

d. Type in user name, password, email address and the verification code and click Sign up to sign up an account.

e. Click **+Add Device** to add device

f. Input the **Register Code** and set a name for your device. Click **Add** to add device.

*(**How to get Register Code?** - please right click on the monitor which is connected with your NVR system and choose **Menu-> Network-> Basic-> P2P** to get the register code)*

g. Go back to your PC client software **Guard Station** and login with the account you registered.

h. Go to Live Preview page and double click the device to view video

For audio cameras, please move mouse to the channel, an icon bar will show up, then click the speaker icon and **uncheck Silent** to **play audio.**

5 Access System Using Internet Explorer

1. Find the **Register Code** of your device: Right click your mouse on the monitor -> **Menu-> Network-> P2P**;

2. Type in www.star4live.com in your IE browser bar;

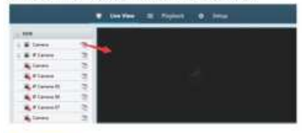
3. Login with the account you registered on mobile app **Guard Viewer** or PC client software Guard Station. *(If you didn't register an account before, please click **Sign up** and follow the **Step-c** to **Step-e** on **page 3-5**.to register an account and add device)*

4. Download web plugin, close your browser and install the web plugin;

5. Go back to www.star4live.com and login again. Click **Access** to go to the live view page.

6. Download another web plugin and refresh the page.

7. Drag your cameras one by one to the windows on the right side to view video



6 Recording Setup

please right click your mouse on the monitor which is connected with your NVR system and choose **Menu-> Storage-> Recording** to set up recording

a) Normal Recording (24*7 Full Time Recording + Motion Recording)

This is the default record mode. The system will record continuously. When you check the recording in playback page, it will mark the motion recordings in orange. In this mode you won't miss any moment.

b) Motion Recording

1.Click Motion on the right side, then press the left button of your mouse and drag your mouse to select time period.

2. Click **Copy** on the lower left and choose **All** and **OK** to copy settings to all the channels.

Set Motion Area

1. Please right click your mouse on the monitor and choose **Main Menu→ Alarm→ Motion.**

2. Select a camera and click **Clear All**, then press the left button of your mouse and drag your mouse on the image to select motion area.

3. Click **Apply** to save changes.

c) Scheduled Recording

1.Click **Edit** on the right side.

2. Select a day.

3. Uncheck **All Day**

4. Manually set time period and choose record mode for each time period.

5. Click **OK** to save the changes.

7 Video Playback

a) Playback on NVR

1. Right click your mouse on the monitor and choose **Playback**

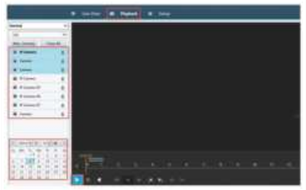
2. Select camera and date on the left side.

3. Click the play icon to playback.

b) Playback via IE browser

1. Type in www.star4live.com in your IE browser bar and login with your account *(If you didn't register an account before, please click **Sign up** and follow the **Step-c** to **Step-e** on **page 11** to register an account and add device).*

2. Click on **Access** and go to **Playback** page, then select camera and date on the left side, click play icon to playback.



c) Playback via PC client software Guard Station

1. Open your PC client software, click **Playback**

2. Select Recording Playback mode *(default is Normal Recording Playback).*

3. Check in your device and select date, click **Search** to playback.

8 Video Backup

Attention: Please use "PotPlayer" for windows PC and "VLC" for MAC to play the video you back up from the NVR system.

a) Backup on NVR

1. Insert a USB disk into the NVR USB port. Right click your mouse on the monitor and choose Main Menu-> **Backup**; Select camera, date and time, then click **Search**.

2. Then a window will pop up, click **Backup** to continue.

3. Choose USB disk, select a folder and click **Backup** to back up video.

b) Backup via IE browser

1. Run Internet Explorer as administrator; type in www.star4live.com in your IE browser bar and login with your account *(If you didn't register an account before, please click **Sign up** and follow the **Step-c** to **Step-e** on **page 11** to register an account and add device).*

2. Click on **Access** and go to **Playback** page.

3.Click download icon behind the camera and select camera, date and time. Then click **Query**. Check in the files you want to back up and click **Download** to back up video.

c) Backup via PC software Guard Station

1. Open your PC client software, click **Playback**

2.Click on the lower left corner.

3. Click on , and check the recording download proceed /fresh the backup download

9 Mobile App & Email Notification

Mobile App alarm

1. Open mobile APP Guard Viewer, click on the top left corner and choose **Alarm Notification→Allow Notification**, enable notification of your system.

Set Alarm Schedule for App Alerts *(default is 24*7 for all the cameras, all type of alerts)*

Click on **Advanced Settings→ Channel** to select camera;

Click **Time** to set Start time & End time *(click +Add to add more time period)* and select day;

Click **Type** to select alarm type and click on the top right corner to save the schedule.

2. Turn on **Allow Notifications** in the setting of your mobile phone.

4. iPhone: **Settings-> Notifications-> Allow Notifications.**

5. Android phone: **Settings-> Notifications-> Allow Notifications.**

E-mail Notification

1. Right click your mouse on the monitor which is connected with your NVR, choose **Main menu→ Network→ Basic→ Email.** Type in the information of your sender and recipient and click **Apply**.

(The info on the picture above is just an example)

Click **Test** to verify the email settings. *(please check with your email supplier if you have troubles in email SMTP configuration)*

Set Alarm Schedule for Email Alert *(default is 24*7 full time)*

Click behind Arming Schedule, select day, set time period and click Apply and OK to save schedule.

Check in day behind **Copy To** to copy schedule to other day.

2. Click **Alarm→ Motion**, select camera and click behind **Trigger Act**

2. Check in **Send Email** and click **Apply** and **OK**.

*Tips: You just enabled **Send Email** for the selected camera, please select other cameras and do the same steps to enable **Send Email** for other cameras.*

10 Reset Password

1. Click **Forget Password**

2. Please take a photo of the page and email it to to get security code to reset your password.

To get more support or user manual please go to or email us at love@hiseeu.com

Email: Love@hiseeu.com
Tel: 1-917 688 2228
(Working Time 5:30pm-12:00pm PST)
Web: www.hiseeu.com