

4K POE Security Camera system  
Quick User Guide

Tel: 1-917 688 2228 (Working Time 5:30pm-12:00pm PST)  
Email: Love@hiseeu.com Web: www.hiseeu.com

1 NVR Connection Diagram

8 Channel NVR back panel:

2 Wizard Setup

The configuration wizard will pop up after start-up, please follow the steps below to finish configurations.

Wizard Setup

1. Select language

1

2. Login system with default account (User name: admin Password: 123456)

To prevent your system from being hacked, please set up a password for system for the first time.

Tips: Write down your password on a notebook in case you forget it!

3. Set a Pattern to unlock your system (you can skip if you don't need pattern!)

2

4. Click Next to setup time zone

3

5. TCP/IP setup (network configuration). Please check in Enable DHCP

How to Play Audio?

Please click on the channel to select the camera, then click the speaker icon to play audio.

3

Access System Using Mobile Device

Please make sure you've connected your NVR to the router directly with an Ethernet cable.

1. Download "Guard Viewer" on your mobile phone from Apple App Store or Google play; You can also scan the QR code below to download the mobile app.

Guard Viewer

For iPhone

For Android

4

5. Set a password for your account and check in I have read and agree to Service Agreement>>. Click Sign Up to register account.

6. Click on the top left and choose Devices

7. Click <Add and Scan the QR code on the monitor which is connected with your NVR system (Please right click your mouse on the monitor and choose Main menu-> Network->Basic->P2P to get the QR code).

8. Type in a name of your device and click on the top right corner to save the device.

9. Wait for about 1 minute, then click on your device and choose Start Live View to view live video.

6

7

10. Select one camera and click to enable audio

11. Click Playback on the bottom of the page to playback video

4 Access System Using PC Client Software

1. Download the PC client software on Windows PC or MAC and install Guard Station

MAC OS: [https://www.dropbox.com/s/doc8dd1c6k4ah28/GuardStation\\_1113-1.0.5%28Mac%29%28EN%29.pkg.zip?dl=0](https://www.dropbox.com/s/doc8dd1c6k4ah28/GuardStation_1113-1.0.5%28Mac%29%28EN%29.pkg.zip?dl=0)

Windows: [https://www.dropbox.com/s/vp1ck4denuu0d9/GuardStation\\_1130-3.1.0%28Win64%29%28EN%29.exe?dl=0](https://www.dropbox.com/s/vp1ck4denuu0d9/GuardStation_1130-3.1.0%28Win64%29%28EN%29.exe?dl=0)

Email us get the software directly Love@hiseeu.com

Add Device

8

Windows/MAC PC:Manually add via serial number

a. Launch Guard Station, login with default account. (User name: admin Password: 123456)

b. Click Device Management to add device

c. Click Cloud Device and Register to register a cloud account (If you've already registered an account on your mobile app Guard Viewer, please login with the account directly!)

9

d. Type in user name, password, email address and the verification code and click Sign up to sign up an account.

e. Click <Add Device to add device

f. Input the Register Code and set a name for your device. Click <Add to add device.

(How to get Register Code? - please right click on the monitor which is connected with your NVR system and choose Menu->Network->Basic->P2P to get the register code)

g. Go back to your PC client software Guard Station and login with the account you registered.

h. Go to Live Preview page and double click the device to view video

10

11

5 Access System Using Internet Explorer

1. Find the Register Code of your device. Right click your mouse on the monitor -> Menu-> Network-> P2P;

2. Type in [www.starlive.com](http://www.starlive.com) in your IE browser bar;

3. Login with the account you registered on mobile app Guard Viewer or PC client software Guard Station. (If you didn't register an account before, please click Sign up and follow the Step-c to Step-e on page 9-10 to register an account and add device)

4. Download web plugin, close your browser and install the web plugin;

5. Go back to [www.starlive.com](http://www.starlive.com) and login again. Click Access to go to the live view page.

6. Download another web plugin and refresh the page.

13

14

6 Recording Setup

please right click your mouse on the monitor which is connected with your NVR system and choose Menu->Storage->Recording to set up recording

a) Normal Recording (24\*7 Full Time Recording + Motion Recording)

This is the default record mode. The system will record continuously. When you check the recording in playback page, it will mark the motion recordings in orange. In this mode you won't miss any moment.

15

b) Motion Recording

1. Click Motion on the right side, then press the left button of your mouse and drag your mouse to select time period.

2. Click Copy on the lower left and choose All and OK to copy settings to all the channels.

16

c) Scheduled Recording

1. Click Edit on the right side.

2. Select a day.

3. Uncheck All Day

4. Manually set time period and choose record mode for each time period.

5. Click OK to save the changes.

17

7 Video Playback

a) Playback on NVR

1. Right click your mouse on the monitor and choose Playback

2. Select camera and date on the left side.

3. Click the play icon to playback.

18

b) Playback by IE browser

1. Type in [www.starlive.com](http://www.starlive.com) in your IE browser bar and login with your account (If you didn't register an account before, please click Sign up and follow the Step-c to Step-e on page 11 to register an account and add device).

2. Click on Access and go to Playback page, then select camera and date on the left side, click play icon to playback.

19

c) Playback via PC client software Guard Station

1. Open your PC client software, click Playback

2. Select Recording Playback mode (default is Normal Recording Playback).

3. Check in your device and select date, click Search to playback.

20

8 Video Backup

Attention: Please use "HotPlayer" for windows PC and "HIC" for MAC to play the video you back up from the NVR system.

a) Backup on NVR

1. Insert a USB disk into the NVR USB port. Right click your mouse on the monitor and choose Main Menu-> Backup; Select camera, date and time, then click Search.

2. Then a window will pop up, click Backup to continue.

21

b) Backup via IE browser

1. Run Internet Explorer as administrator, type in [www.starlive.com](http://www.starlive.com) in your IE browser bar and login with your account (If you didn't register an account before, please click Sign up and follow the Step-c to Step-e on page 11 to register an account and add device).

2. Click on Access and go to Playback page.

22

c) Backup via PC software Guard Station

1. Open your PC client software, click Playback

2. Click on the lower left corner.

23

9 Mobile App & Email Notification

Mobile App alarm

1. Open mobile APP Guard Viewer, click on the top left corner and choose Alarm Notification->Allow Notification, enable notification of your system.

Set Alarm Schedule for App Alerts (default is 24\*7 full time)

Click on Advanced Settings->Channel to select camera;

Click time to set Start time & End time (click <Add to add more time period) and select day;

Click Type to select alarm type and click on the top right corner to save the schedule.

25

2. Turn on Allow Notifications in the setting of your mobile phone.

a. iPhone: Settings-> Notifications-> Allow Notifications.

b. Android phone: Settings-> Notifications-> Allow Notifications.

E-mail Notification

1. Right click your mouse on the monitor which is connected with your NVR, choose Main menu-> Network-> Basic-> Email. Type in the information of your sender and recipient and click Apply.

26

2. Check in Send Email and click Apply and OK.

2. Please take a photo of the page and email it to get security code to reset your password.

To get more support or user manual please go to or email us at love@hiseeu.com

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10 Reset Password

1. Click Forget Password

29

30

31