

# AKC Reunite Microchips & ezyVet Integration Guide

## Overview

ezyVet integration with AKC Reunite enables automatic enrollment of your AKC Reunite Microchips with Prepaid Enrollments at no additional cost to you! Activate AKC Reunite to save time and ensure the pets you microchip are enrolled when they leave your care!

This is achieved through the following:

1. AKC Reunite scans ezyVet for AKC Reunite Microchips to enroll your clinic's pet records that have a newly added or modified microchip.
  - If the microchip is not already enrolled, AKC Reunite enrolls the pet patient's microchip ID to the Pet Owner.
  - If the microchip is already enrolled, AKC Reunite does not pull any information.
  - Microchip enrollments will be processed for pet records with addresses in USA, Canada and Mexico only.
2. Microchip is enrolled.
3. The Pet Owner receives a welcome email from AKC Reunite that provides the pet owner information on how to maintain their pet's enrollment records.

Plus, ezyVet users qualify for 10% savings on 25-count boxes of microchips with prepaid enrollments!

Learn more about AKC Reunite at [www.akcreunite.org](http://www.akcreunite.org).

## Regions

Integration will be available for practices in

- USA

## Glossary

- **ezyVet** - is a cloud-based software as a service veterinarian practice management solution.
- **AKC Reunite** - is the nation's largest not for profit pet microchip and lost pet recovery service provider. We charge no annual fees, record update fees, or surcharge fees for our 24/7 lost pet recovery service for as long as you own your pet.
- **Prepaid Enrollment** – when the microchip is purchased from AKC Reunite, it may be purchased with the enrollment bundled with the microchip. No additional fee is necessary to enroll the microchip with AKC Reunite when it is implanted in a pet.

## 1. Table of Contents

Overview.....	2
Regions.....	2
Demo Account Details.....	2
Glossary.....	2
2. Integration in Action.....	4
2.1. Add a microchip to a Patient Record in ezyVet	
2.2. Enrollment Confirmation Email sent to Pet Owner	
2.3. View clinic records in the AKC Reunite HUB	
3. How to Configure.....	9
3.1. Enable AKC Reunite Integration in ezyVet	
3.2. Contact AKC Reunite	
3.3. Disable the Integration in ezyVet	
4. How it Works.....	12
5. Troubleshooting.....	13
6. Technical Support.....	13

## 2. Integration in Action

This section provides a brief overview of the AKC Reunite and ezyVet integration in practice. This guide assumes you buy microchips with prepaid enrollment from AKC Reunite and use the integration to seamlessly enroll newly implanted microchips to the pet owner in the AKC Reunite service.

### 2.1 Add a microchip to a Patient Record in ezyVet

Add the microchip number to the patient record. Most pet microchips will be 15 numerals exactly. Microchip numbers can only be 9, 10 or 15 characters, and may include letters A thru F and numbers 0 thru 9.

The screenshot displays the ezyVet software interface. On the left, a sidebar shows a list of patients, with 'Julius (M)' selected. The main area is divided into several sections: 'Details', 'Other Details', and 'Medical History'. The 'Details' section contains fields for Patient Name, Breed, Sex, Microchip Number, Weight, Age, and Date of Birth. A red arrow points to the 'Microchip Number' field. The 'Other Details' section includes fields for Referring Clinic, Referring Vet, and Referring Doctor. The 'Medical History' section is currently empty.

### Microchip Enrollments process within 24 hours

AKC Reunite scans ezyVet for AKC Reunite Microchips to enroll your clinic's pet records that have a newly added or modified microchip.

- If the microchip is not already enrolled, AKC Reunite enrolls the pet patient's microchip ID to the Pet Owner.
- If the microchip is already enrolled, AKC Reunite does not pull any information.

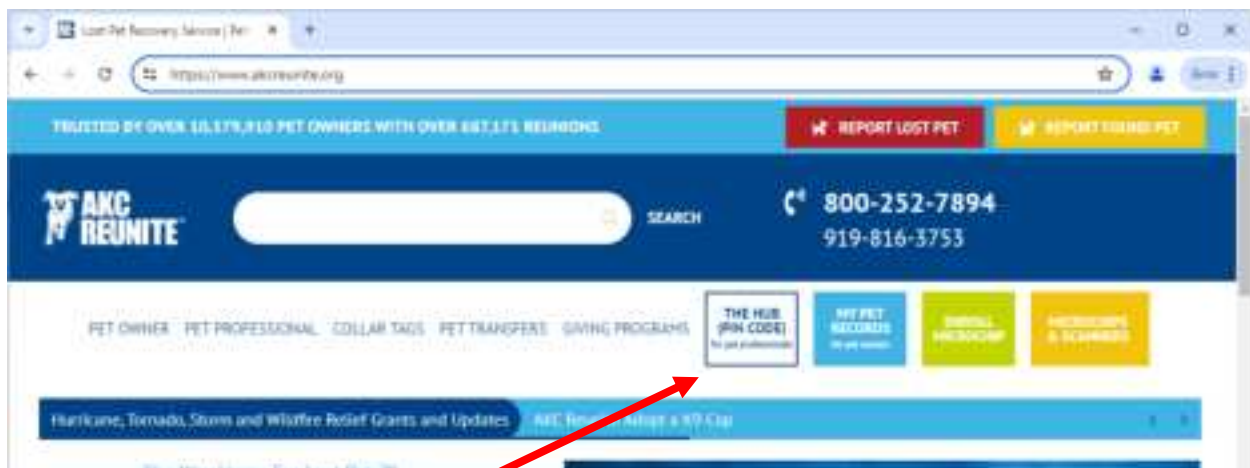
## 2.2 Enrollment Confirmation Email sent to Pet Owner

The Pet Owner receives a welcome email from AKC Reunite that provides the pet owner information on how to maintain their pet's enrolment records.



## 2.3 View clinic records in the AKC Reunite HUB

2.3.1 Navigate to <https://www.akcreunite.org/> and click the HUB button in the top Navigation area.



2.3.2 Enter your AKC Reunite HUB credentials (PIN Code provided by AKC Reunite and Password that your clinic chooses) and select 'Login'.

**THE HUB**

The HUB is for pet professionals to easily manage their clients' microchip enrollments, handle transfers, purchase microchips and take advantage of other valuable microchipping resources.

[QUESTIONS? VISIT OUR HUB FAQ](#)

[Forgot PIN CODE?](#) [Don't have a PIN CODE?](#) [Forgot Password?](#)

**LET'S GET STARTED**

**WELCOME TO THE HUB!**

~~~~~You may notice a strange thing here~~~~~

If you normally use your zip code for login, please enter your zip code as your password. You will then be prompted to create a password immediately AFTER you login. Please call 800-252-7894 if you need assistance.

**ENTER PIN CODE OR USER ID**

PIN CODE OR USER ID

**ENTER PASSWORD**

PASSWORD

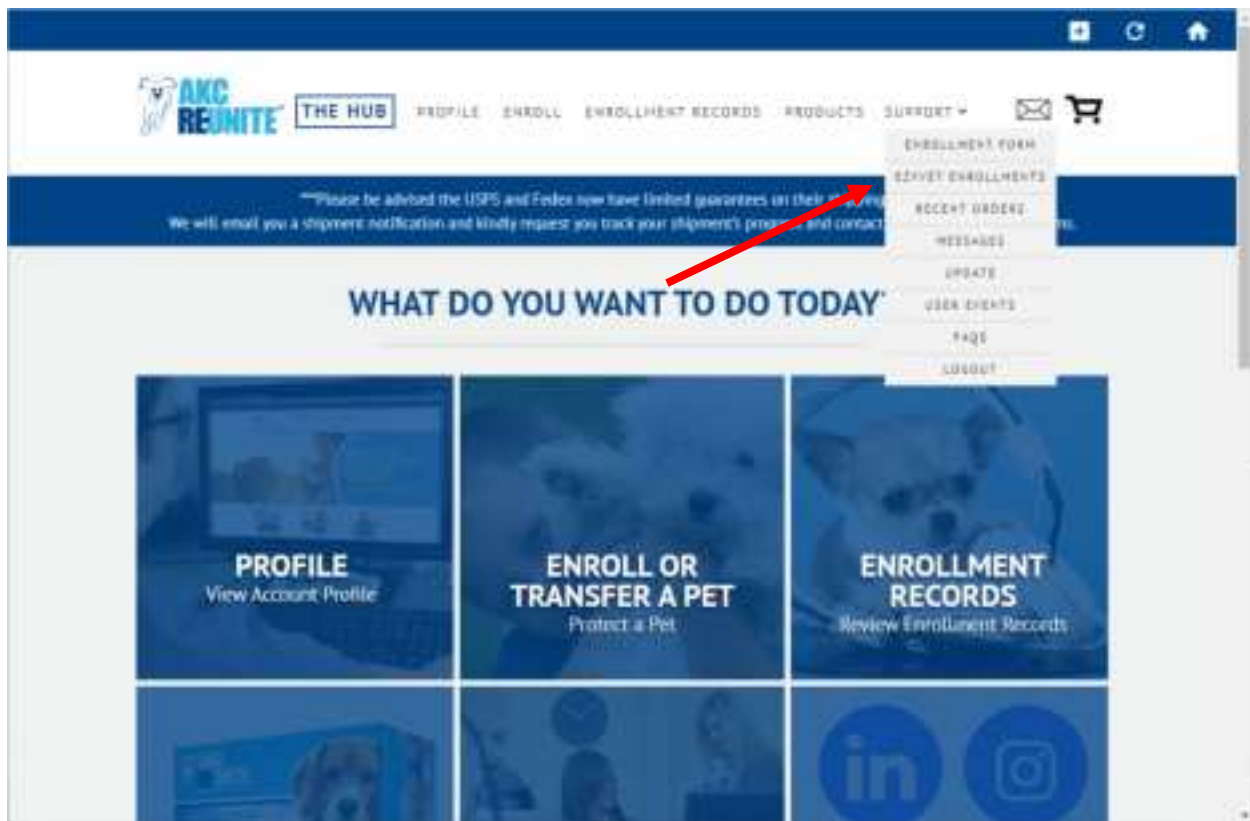
☐ By logging in you agree to our [Terms of Service](#) | [Privacy Policy](#)

**LOGIN**

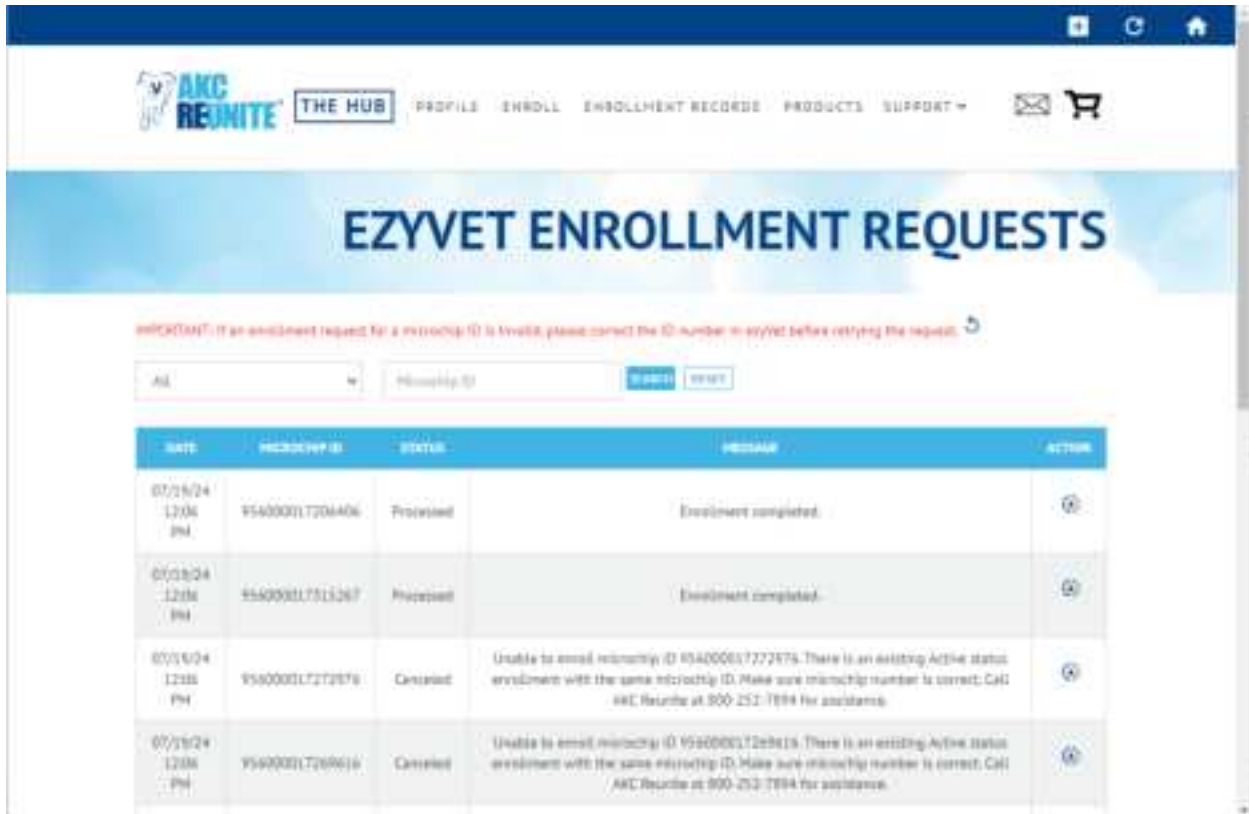
If you do not yet have a PIN Code or have questions about your account or enrolling microchips, please contact your Sales Consultant at 800-252-7894.

AKC Reunite Sales Office hours are Monday - Friday 8:30 am to 5 pm EDT.

2.3.4 Once logged in, to view your ezyVet microchip enrollments, select the 'Support' link and then select 'EZYVET ENROLLMENTS' in the drop-down menu.



2.3.5 Microchip enrollments will be listed by date with most recent first. You may enter a microchip number and click the SEARCH button to find a specific record.



**AKC REUNITE THE HUB** PROFILE ENROLL ENROLLMENT RECORDS PRODUCTS SUPPORT

## EZYVET ENROLLMENT REQUESTS

**IMPORTANT:** If an enrollment request for a microchip ID is invalid, please correct the ID number in ezyVet before retrying the request.

All Microchip ID

| DATE                 | MICROCHIP ID    | STATUS    | MESSAGE                                                                                                                                                                                                          | ACTION |
|----------------------|-----------------|-----------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|
| 07/18/24<br>12:04 PM | 956000017206406 | Processed | Enrollment completed.                                                                                                                                                                                            |        |
| 07/18/24<br>12:06 PM | 956000017513267 | Processed | Enrollment completed.                                                                                                                                                                                            |        |
| 07/18/24<br>12:08 PM | 956000017272078 | Canceled  | Unable to enroll microchip ID 956000017272078. There is an existing Active status enrollment with the same microchip ID. Make sure microchip number is correct. Call AKC Reunite at 800-252-7894 for assistance. |        |
| 07/18/24<br>12:08 PM | 956000017269616 | Canceled  | Unable to enroll microchip ID 956000017269616. There is an existing Active status enrollment with the same microchip ID. Make sure microchip number is correct. Call AKC Reunite at 800-252-7894 for assistance. |        |



2.3.6 By clicking the icon of an arrow in a circle in the Action column, you may view the details received from ezyVet for that record.

The screenshot shows the AKC Reunite 'THE HUB' interface. The top navigation bar includes links for PROFILE, ENROLL, ENROLLMENT RECORDS, PRODUCTS, and SUPPORT. The main header reads 'EZYVET ENROLLMENT REQUEST - Clinic DEF'. Below this, a table titled 'EzyVet Web Service Request - Clinic DEF' contains one row of data. The message column displays a JSON object representing the enrollment request details.

| DATE              | MICROCHIP ID    | STATUS    | MESSAGE                                                                                                                                                                                                                                                                                                                                                                                                                   | ACTION |
|-------------------|-----------------|-----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|
| 07/19/24 12:06 PM | 956000017206406 | Processed | Enrollment completed.<br><br><pre>{   "id": "25",   "code": "188825",   "weight": "18.0000",   "breedname": "Yorkshire Terrier",   "color": "Calico",   "notes": "",   "contact": {     "id": "62",     "contactDetails": [       {         "id": "25",         "value": "sally@abc123test.com",         "value_cleaned": "",         "contact_detail_type_id": "1",         "contact_id": "62"       }     ]   } }</pre> |        |

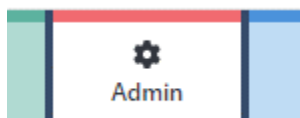
### 3. How to Configure

This section details how to configure the AKC Reunite and ezyVet integration.

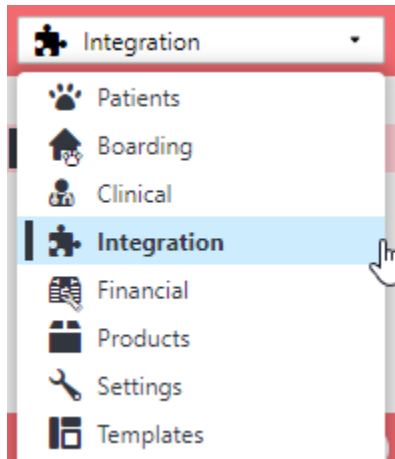
#### 3.1 Enable Partner API Integration

The following outlines the steps required to enable your AKC Reunite Partner API integration.

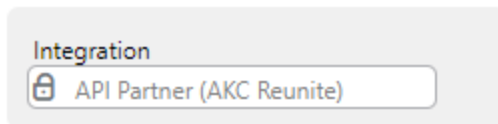
- Log into ezyVet with relevant admin privileges
- Click on the 'Admin' tab



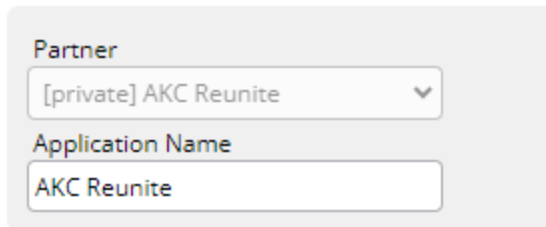
- Use the drop-down box on the left of the screen and select Integration



- In the Integration Search Box type and select “API Partner”
- Select AKC Reunite from the Partner drop down box and then click ‘Save’



### API Partner Settings

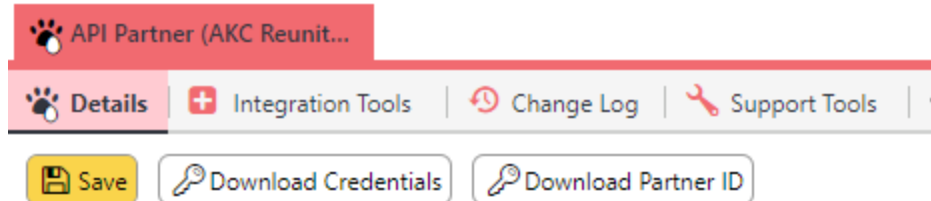


- Underneath ‘Scopes’ click ‘Select All’ and then Click ‘Save’

## Scopes

| <div> <div>Select All</div> <div>Select None</div> </div>   |                           |                                                                                                          |
|-------------------------------------------------------------|---------------------------|----------------------------------------------------------------------------------------------------------|
| Id                                                          | Name                      | Description                                                                                              |
| <input checked="" type="checkbox"/> read-address            | View Address              | Partner can view all address data, which are generally linked to contacts.                               |
| <input checked="" type="checkbox"/> read-animal             | View Animal               | Partner can view all basic animal data, such as name, breed, species, owner ID, etc.                     |
| <input checked="" type="checkbox"/> read-animalcolour       | View Animal Colours       | Partner can view all animal colours available.                                                           |
| <input checked="" type="checkbox"/> read-breed              | View Breed                | Partner can view all breeds available.                                                                   |
| <input checked="" type="checkbox"/> read-consult            | View Consult              | Partner can view all consult data. This refers to the consult date, description, as well as notes, etc.  |
| <input checked="" type="checkbox"/> read-contact            | View Contact              | Partner can view all basic contact data, such as first/last names. This does not reveal email addresses. |
| <input checked="" type="checkbox"/> read-contactassociation | View Contact Associations | Partner can view all Contact Associations.                                                               |
| <input checked="" type="checkbox"/> read-contactdetail      | View Contact Methods      | Partner can view details of the contact methods for contacts. This refers to the type of contact method. |
| <input checked="" type="checkbox"/> read-contactdetailtype  | View Contact Method Types | Partner can view a list of all types of contact methods, such as "Phone" or "Email".                     |
| <input checked="" type="checkbox"/> read-country            | View Countries            | Partner can view a list of all countries that are selectable from ezyVet.                                |
| <input checked="" type="checkbox"/> read-separation         | View Separation           | Partner can view a list of all divisions and stock locations on ezyVet.                                  |
| <input checked="" type="checkbox"/> read-sex                | View Sex                  | Partner can view all sexes available. Sexes can also indicate whether it is desired.                     |
| <input checked="" type="checkbox"/> read-species            | View Species              | Partner can view all species available.                                                                  |
| <input checked="" type="checkbox"/> write-animal            | Write Animal              | Partner can edit animal data in ezyVet.                                                                  |

- Click 'Download Credentials'. Your browser will then download a file named credentialsapi.txt.



## 3.2 Contact AKC Reunite

Contact your AKC Reunite Account Manager at 800-252-7894 and provide:

- Your clinic's name, address, primary phone and primary email address.
- The calendar date you want the integration to begin. For example, you can do a "catch-up" and AKC Reunite can pull in all records from any date forward, like January 1, 2024.
- Email the credentialsapi.txt to your AKC Reunite Account Manager

AKC Reunite will send Integration Activation Confirmation Email to your clinic email address on file with AKC Reunite

- Once activated, clinic will receive a "SUCCESS!" email confirmation:

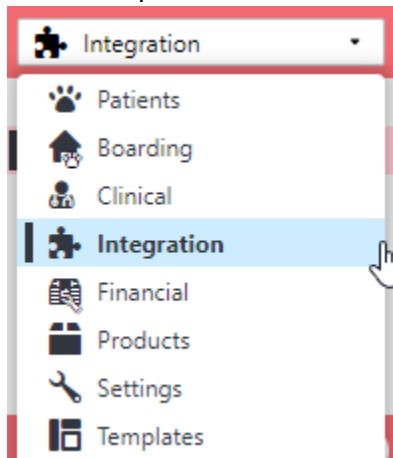


### 3.3 Disable Integration in ezyVet

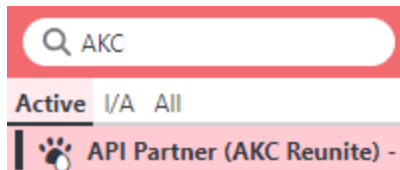
If you no longer wish to use the AKC Reunite Microchip integration, it can be disabled by contacting AKC Reunite at 800-252-7894 to have your ezyVet API Credentials deactivated.

You can also deactivate in ezyVet

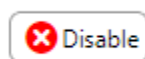
- Use the drop-down box on the left of the screen and select Integration



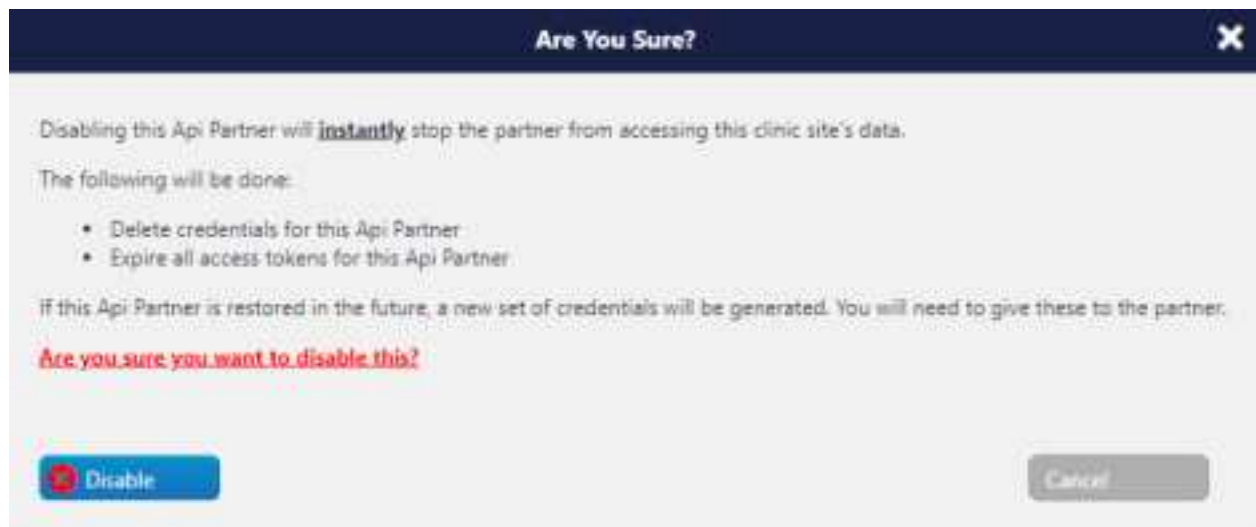
- Use the search bar on the left-hand side of the screen to search for the integration



- Select the integration and look on the right-hand side of the screen for the DISABLE button
- Select DISABLE



- A Pop-up will appear where you can confirm the disable by selecting DISABLE again

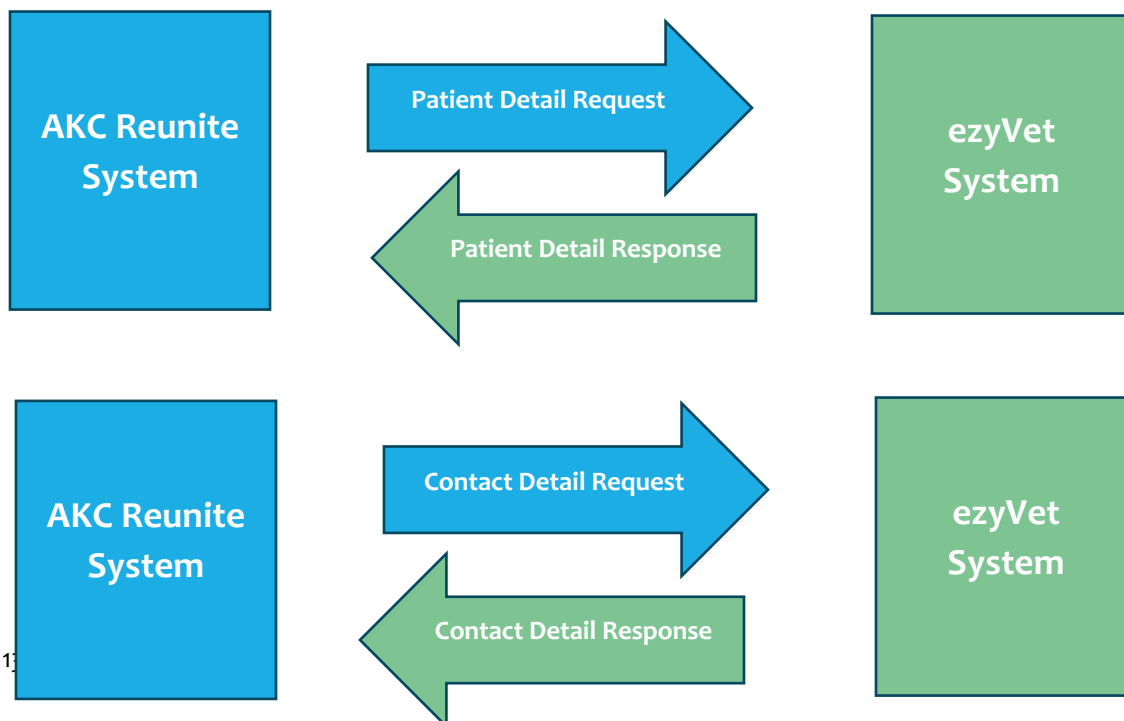


## 4. How it Works

AKC Reunite queries ezyVet for new microchips entered, then captures client and patient details in ezyVet to enroll the microchip.

The requests and response shown below are performed by secure, authenticated HTTP Request and Response messages that are common on the internet. The request message contains the details of what AKC Reunite is requesting and the response message is the data.

Further detail can be provided by contacting Technical Support.



## 5. Troubleshooting

I can't log into my AKC Reunite HUB Account to review Enrolment Errors

- Call 800-252-7894

I can't find enrollment errors to correct

- Login to your AKC Reunite HUB Account at <https://apps.akcreunite.org/cares-pub/hub/login.car>
- Go to Support in the top navigation and click API ENROLLMENT REQUESTS in the dropdown menu

## 6. Technical Support

If you need assistance using your existing AKC Reunite integration, contact AKC Reunite directly:

800-252-7894

[microchip@akcreunite.org](mailto:microchip@akcreunite.org)

<https://www.akcreunite.org/procontact/>