hugolog

PRODUCT WARRANTY CARD

Your Hugolog product is protected by a 1-year warranty from the purchase date. For more information on repairs, exchange, and other policies, please visit www.hugolog.com

Please send all inquiries through the Contact Form on our website, or email us at support@hugolog.com. And our technicians would be glad to assist you.

USER MANUAL

R6 INDOOR SECURITY CAMERA

For more setup instructions and video tutorials, please scan the QR code on the left or visit: www.hugolog.com/pages/r6

CATALOGUE

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PARAMETER

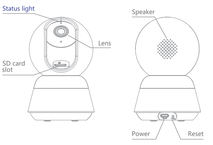
Camera	
IR Distance	33ft
Lens	3.6mm FOV 105°
Day & night	IR Cut Filter with auto switch
System	
Processor	High-Performance Embedded SOC Processor
Audio	
Input	Built-in Omni-direction microphone
Output	Built-in loudspeaker
Video	
Frame Rate	1~25fps adaptive frame rate of network transmission
WDR	DWDR
Interface	
Cloud Storage	Hugolog Cloud Storage
Interface	
Local Storage	Micro SD Card (Max.128G)
General	
Operating conditions	+14℉ ~ 122℉ (-20℃ ~ 50℃) humidity 80% or less (non-condensing)
Power Supply	5V DC 1A
Power Consumption	Max. 2.5W

CUSTOMER SERVICE

LIVE CHAT:
In Hugolog Connect APP or on hugolog.com

Email: support@hugolog.com
Our professional technicians are commited to reply all your requests within 24 hours

If you purchased from Amazon, you can also contact our professional customer service team in your Amazon account



Power	DC 5V ± 10%
Status light	• Flashing slowly: awaiting WiFi connecting. • Flashing rapidly: currently connecting/ the network is abnormal. • Solids on: camera running correctly.
Microphone	Capture sound for your video
SD card slot	Support local SD Card storage (Max.128G)
Reset	Press and hold the 'RESET' for 5 seconds with pin to reset the device(Camera will return to factory default settings)

WHAT'S IN THE BOX

- **PLEASE CONSULT THIS CHECKLIST FOR ALL PARTS.**

OTHERS

- **WHAT CAN I DO IF THE IMAGE IS NOT CLEAR?**
  - The camera is equipped with Ultra HD lens and sensor to produce superior image, however the image quality may be affected by the lighting condition
  - Ensure the camera is NOT facing to environment with poor lighting condition or with extreme high contrast. Ensure it is NOT facing directly to bright lighting sources such as sun light.
  - Ensure your phone and your router has enough bandwidth to stream HD video. A minimum of 2MBps is required to stream each camera.If the network does not meet this requirement,the live view stream will be downgraded to SD automatically
- **NIGHT VISION**
  - The camera is equipped with infrared LED technology to capture black and white night vision image in detail at night. However, the night vision image quality may be affected by the following factor.
  - There are high contrast light sources such as car headlight pointing to the camera

MOTION DETECTION

- **HOW TO TURN ON AND OFF MOTION DETECTION?**
  - To turn on or off motion detection setting, go to the camera menu and click on Detection Alarm Settings
- **WHAT CAN I DO IF I CANNOT RECEIVE NOTIFICATIONS?**
  - Ensure your phone notification setting is enabled for LaView APP
  - Ensure the phone has decent network bandwidth
  - Ensure the camera is online
- **WHAT CAN I DO IF I RECEIVE TOO MANY NOTIFICATIONS?**
  - If the camera is placed at location with heavy traffic, we recommend to relocate it to a place with less traffic to receive less alerts.

APP SET UP

1. Connect the camera to power via included USB Charger(If you are not setting up the camera for the very first time, press and hold the 'Reset' for 5 seconds with pin until you hear a beep.

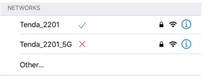
2. Please download the Hugolog Connect App from the App Store or Scan the QR Code below. Hugolog Connect App is available for both iOS and Android OS. Search the name 'Hugolog Connect' in App Store or Google Play(The other Hugolog apps, such as Hugolog do NOT support)

Hugolog Connect

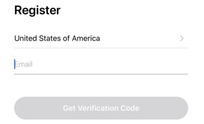
GET IT ON Google Play

Down load on the App Store

3. Make Sure Your Phone Is Connected To A 2.4ghz Wifi Network



4. Complete the app registration process



- Check if WiFi password or router is changed. If so please reset the camera
- Ensure router in powered on and online
- Ensure camera has power
- Ensure the phone has decent network bandwidth
- Check the app is on latest version

WHAT CAN I DO IF CAMERA IS OFFLINE?

1. Make sure your home Wi-Fi is working. Check other devices connected to the same Wi-Fi and see if they can use the Internet.
2. Check if your Wi-Fi name or password has been changed by your family and you do not know. If yes, please reset the camera and set it up all over again.
3. If the Internet works well and the camera still shows offline, please restart your router, wait for 2-3 mins and see if the camera will be online automatically. Sometimes when the router is overloaded, the camera will be offline.
4. Check the indicator of the camera. If the camera shows solid blue when it is online, now there is no light, maybe the power cable is defective. You could change the cable, restart the camera, and check.

TROUBLESHOOTING

- **IF YOU CANNOT CONNECT THE CAMERA TO THE INTERNET, CHECK THE FOLLOWING STEPS**
  - Ensure you are connecting to a 2.4GHz WiFi not 5GHz

  - Ensure WiFi password or SSID is correct
  - Ensure the camera is placed as close to the router as possible
  - Ensure camera is powered on and the indicator is blinking rapidly before scanning the QR code
  - Ensure you are using the correct APP (Hugolog Connect)
  - Ensure the camera is scanning the QR code on the phone in the correct way
  - If the above doesn't help, reset the camera and start pairing again or you can find us at: **support@hugolog.com**
- **WHAT CAN I DO IF THE CAMERA STOPPED WORKING?**
  - Close the APP and Restart the APP again

5. Network setup

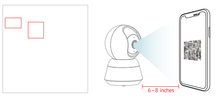
Option 1: Bluetooth Network Setup (Requires Bluetooth permission to the Hugolog Connect App)

The App will automatically search for nearby devices and display a quick network setup window. Click the 'Add' button, confirm that the network you are connecting to is a 2.4GHz WiFi, and enter the correct password and user name, click the 'Next' button, the camera will start pairing.

Option 2: QR Code Network Setup (camera scan the QR code displayed on your phone)

If Option1 doesn't work, please click the '+' button to add the camera. Continue to click 'Video Surveillance' > 'R6-2.4GHz'

Confirm that the network you are connecting to is a 2.4GHz WiFi, enter the correct password and user name, and click 'Next' to generate a QR code that carries the Wi-Fi information.Use the camera to scan the QR code on the phone, Press "I Heard a Prompt" after the camera reads the QR code and beeps. Then the camera will start pairing.



Tips:
1. This Camera only works with 2.4GHz Wi-Fi, 5GHz Wi-Fi is not supported!
2. Please put the camera near to the router during setting up the camera, after connection succeed, you can place the camera in another place.

Note: Put the camera close to the router(5 feet) during setting up the camera.

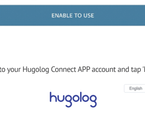
If the pairing is not successful, press the Reset button for 5 seconds until you hear a prompt and start again. Or check the FAQ section for more troubleshooting steps

If you encounter any issues during use, please feel free to contact us: **support@hugolog.com**

7. You can now tell your Echo device to show the camera feed by calling 'Alexa, Show Baby Room'. You can change and update the camera name in the Hugolog Connect APP camera menu. (Refer to Step 3)

8. Tap 'DISCOVER DEVICES'

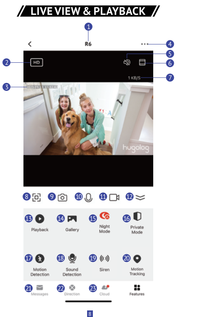
9. Wait until the Alexa APP discovers the Hugolog camera. Check the following if Alexa repeatedly fails to discover the camera.
   A. Ensure the Hugolog Connect camera, the Alexa device and yourphone are connected in the same Wi-Fi network.
   B. Ensure the Hugolog Connect camera is powered on and set up in the Hugolog Connect APP
   C. Ensure the Alexa device, such as Echo Show, is set up and connected.
   D. Ensure the camera is added to the Hugolog Connect account that is linked to the Hugolog Connect Skill in the Alexa APP



FCC COMPLIANCE

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
1- this device may not cause harmful interference.
2- this device must accept any interference received, including interference that may cause undesired operation.
The manufacturer is not responsible for any radio or tv interference caused by unauthorized modifications or change to this equipment. Such modifications or change could void the user's authority to operate the equipment.
This equipment has been tested and found to comply with the limits for a Class B digital device,pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.
This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
RF warning statement:
To maintain compliance with FCC's RF exposure guidelines, this equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body.

LIVE VIEW & PLAYBACK



8. Tap 'Authorize'

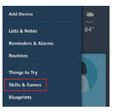
9. Tap 'Done' after the Hugolog Connect APP is linked to the Hugolog Connect Skill.

6. Tap 'ENABLE TO USE'

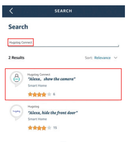
7. Log in to your Hugolog Connect APP account and tap 'Link Now'

1. Camera Name
2. Switch Video Quality
3. Time Stamp
4. Edit Camera Settings
5. Sound Switch
6. Zoom in
7. Real-Time Rate
8. Enter Full Screen Mode
9. Screenshot: Take a Screenshot and Save it to gallery
10. Two-Way Audio: Press and Hold to Talk. Release to Listen
11. Record: Record a Video Clip and Save it to gallery
12. Fold/Unfold the function bar
13. Playback: Watch the videos saved on the Micro SD Card
14. Gallery: The folder where screenshots and videos are saved
15. Night mode:
    Auto: Automatically switch to infrared mode at night or when the ambient light source is dark, and automatically turn off when the ambient light source is bright enough.
    On: Always turn on infrared mode
    Off: Always turn off the camera's night vision mode
16. Private Mode: Private mode means the camera will turn off and all the features cannot be used. Turn on this function, both the sharer and the user cannot view the camera any more. When you don't need the camera to work and don't want to plug off it, you can use the private mode.
17. Motion Detection: Receive push notification when motion is detected
18. Sound Detection: Receive push notification when sound is detected
19. Siren: When you perceive danger, you can turn on the siren at any time to expel possible dangerous factors
20. Motion Tracking: Automatically tracks when objects move
21. Messages: Alarm notifications
22. Direction: Pan-Tilt control
23. Cloud: Watch the videos saved on the Cloud Server (Subscription Required)

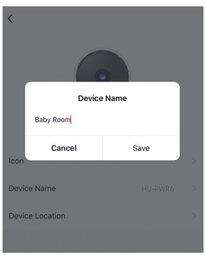
4. Tap the Menu icon and choose 'Skills & Games' in the Alexa APP



5. Search 'Hugolog Connect' and choose the 'Hugolog Connect' skill. (Not Hugolog)



3. Edit the camera name to one that is easy to pronounce such as 'Baby Room','Front Door Camera','Living Room' etc



MORE FUNCTIONS

Enter the setting interface of serial number 4

- **BASIC FUNCTION SETTINGS**
  - Status Indicator: Switch camera's status indicator
  - Flip Screen: Flip the live view screen
  - Watermark: Switch the brand watermark of live view
  - Wide Dynamic Range: In photography, videography, and image processing, WDR refers to the ability of a camera or display device to capture or display images or video with a wide range of brightness.It can handle bright and dark areas at the same time, making details more clearly visible.
  - Talk Mode: Switch to select One-Way Communication or Two-Way Talk mode.
    a. One-Way Communication: Hold the talk button to talk
    b. Two-Way Talk: Tap the talk button on the panel to start talk
- **OTHER FUNCTIONS**
  - Offline Notification: You will be notified if the camera is offline.
  - Visit FAQ Articles: Display common problems to help you troubleshoot problems quickly
  - Share Device: You can share this camera with others so that they can watch the camera as well.
  - Add to Home Screen: Put this camera on the phone's home screen so that you can watch it more quickly.

INSTALLATION

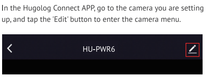
- **FIND A GOOD MOUNTING SPOT**
  - Use the Real-Time Rate 23 KB/S in the APP live view screen to test the Wifi signal strength. Move the camera as close to the router as possible if the Real-Time Rate is poor

ALEXA SET UP (Optional)

- **BEFORE YOU START**

1. Download and Install Amazon Alexa APP on Your Phone
2. Log in the Alexa APP with Your Amazon Account
3. Set up Your Alexa Device
4. Ensure Your Hugolog Connect Camera is Powered on and Online in the Hugolog Connect APP

1. In the Hugolog Connect APP, go to the camera you are setting up, and tap the 'Edit' button to enter the camera menu.



2. Tap the camera model number or camera name