

# Thanks for getting Gibi!

Follow these steps to get started. For more information, see [getgibi.com/FAQ](https://getgibi.com/FAQ).

1. Unbox the Gibi tracker and accessories. Slide the Gibi tracker out of the attachment clip.
2. Start charging the Gibi tracker by connecting the charger kit and inserting the Gibi tracker. If using a wall outlet, use a power strip with surge protection.
3. To create your Gibi account and activate the Gibi tracker, scan the QR code or go to [login.getgibi.com](https://login.getgibi.com).

**REQUIRES:** Gibi subscription service |  
Smartphone, computer, or tablet with internet access



Scan the  
QR code  
to get started.





Gibi Charger Cradle

Gibi Device  
on Gibi Collar Clip



Charger Cable

USB to A/C Power Adapter

Follow the four simple steps to get your dog Gibi'd and to help keep your dog safe.



## Step 1 Charge your Gibi

1. Attach cable mini USB end to charger cradle.
2. Attach cable USB end to power adapter (or to a computer USB port, then skip to 4 below).
3. Plug power adapter into wall outlet.
4. Slide Gibi device into charger in direction of grey arrow on top of device.

The light will be **GREEN** for about 20 seconds while it connects with the Gibi network, then **RED** while it charges, then **GREEN** again when fully charged. You will also get a fully charged alert. See FAQ on button light at [getgibi.com/FAQ](http://getgibi.com/FAQ) for more info. A fully depleted battery will take about 2 hours to fully charge.

## GIBI INFO

**Gibi User Guide** Review the user guide before using Gibi. Go to [getgibi.com/gibi-quick-start-guide](https://getgibi.com/gibi-quick-start-guide). Retain documentation for future reference.

**Safety and Handling** Review "Safety, Handling, & Support at [getgibi.com/gibi-safety-handling-support](https://getgibi.com/gibi-safety-handling-support).

**Exposure to Radio Frequency Energy** This device is designed to be used on pets and humans. Go to [getgibi.com/rfexposure](https://getgibi.com/rfexposure).

**Battery** The lithium-polymer battery in Gibi should be replaced only by Gibi Technologies Inc. or a Gibi Authorized Service Provider and must be recycled or disposed of separately from household waste. For information about battery recycling and replacement, go to [getgibi.com/battery-recycling-and-replacement](https://getgibi.com/battery-recycling-and-replacement).

**Charging and discharging** The Gibi device is powered by a rechargeable battery. When the battery voltage drops below low battery threshold, the device needs to be charged. The battery can be charged and discharged hundreds of times, but it will eventually wear out. Recharge Gibi device only with Gibi Technologies Inc. approved chargers designated for this Gibi device.

Unplug the charger from the electrical plug and the Gibi device when not in use. Do not leave a fully charged battery connected to a charger, since overcharging may shorten its lifetime. If left unused, a fully charged battery will lose its charge over time.

Never use any charger that is damaged. Leaving the Gibi device in hot or cold places, such as in a closed car in summer or winter conditions, will reduce the capacity and lifetime of the battery.

Do not dispose the Gibi device in a fire as it may explode. Dispose of Gibi device according to local regulations. Do not dispose as household waste. Do not dismantle the device. In the event of a battery leak, do not allow the liquid to come in contact with the skin or eyes. In the event of such a leak, flush your skin or eyes immediately with water, or seek medical help.

**Gibi Ninety-Day Limited Warranty** Summary Gibi warrants the included hardware product and accessories against defects in materials and workmanship for ninety days from the date of original retail purchase. Gibi does not warrant against normal wear and tear, nor damage caused by accident or abuse. To obtain service contact Gibi at [support@gibitechnologies.com](mailto:support@gibitechnologies.com). Shipping charges may apply. Subject to the full terms and detailed information on obtaining service available at [getgibi.com/gibi-hardware-warranty](https://getgibi.com/gibi-hardware-warranty), if you submit a valid claim under this warranty, Gibi will either repair, replace, or refund your Gibi at its own discretion. Warranty benefits are in addition to rights provided under local consumer laws. You may be required to furnish proof of purchase details when making a claim under this warranty.

**Regulatory** Regulatory information, certification, and compliance marks specific to Gibi are available at [getgibi.com/regulatory](https://getgibi.com/regulatory). Additional regulatory information is in "Safety, Handling, & Support" at [getgibi.com/gibi-safety-handling-support](https://getgibi.com/gibi-safety-handling-support).

## **GIBI CHARGER (GIBI2-C)**

### **FEDERAL COMMUNICATIONS COMMISSION COMPLIANCE STATEMENT**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### **RF Exposure warning**

This equipment must be installed and operated in accordance with provided instructions and the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installers must be provided with antenna installation instructions and transmitter operating conditions for satisfying RF exposure compliance.

### **CAUTION:**

Any changes or modifications not expressly approved by the grantee of this device could void the user's authority to operate the equipment.

## **GIBI CHARGER (GIBI2-C)**

### **Industry Canada Equipment Standard for Digital Equipment (ICES) –Canada Compliance Statement**

This Class B digital apparatus complies with Canadian ICES-003. CAN ICES-3 (B)/NMB-3(B)  
Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

### **Innovation, Science and Economic Development Canada(ISED) Compliance Statement**

This device complies with ISED's licence-exempt RSS standard(s).  
Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'ISED applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

### **Radio Frequency (RF) Exposure Information**

The radiated output power of the Wireless Device is below the Innovation, Science and Economic Development Canada (ISED) radio frequency exposure limits. The Wireless Device should be used in such a manner such that the potential for human contact during normal operation is minimized.  
This device has also been evaluated and shown compliant with the ISED RF Exposure limits under mobile exposure conditions. (antennas are greater than 20 cm from a person's body).

### **informations concernant l'exposition aux fréquences radio (RF)**

La puissance de sortie émise par l'appareil de sans fil est inférieure à la limite d'exposition aux fréquences radio d'ISED Canada (ISED). Utilisez l'appareil de sans fil de façon à minimiser les contacts humains lors du fonctionnement normal.

Ce périphérique a également été évalué et démontré conforme aux limites d'exposition aux RF d'ISED dans des conditions d'exposition à des appareils mobiles (antennes sont supérieures à 20 cm à partir du corps d'une personne).

# Need help?

**We are obsessed with making sure our customers are happy and proud to do business with Gibi. Our customer service team sincerely engages with customers via phone, text, and email. We are dedicated to help everyone that reaches out to us.**

**Every question or concern is important to us. Even though our posted phone support hours are Monday-Friday 9AM-4PM, Pacific time, leave a message and we will get back to you after hours as well.**

## **getgibi.com**

**support@gibitechnologies.com | 1-844-GETGIBI (1-844-438-4424)**



Peace  
of mind.