



NEW HOMES FIBRE BROADBAND PROMOTIONS TERMS & CONDITIONS

Promotions are valid till a date predetermined by Singtel. All offers are applicable for new 24-month Fibre Broadband sign-ups and for customers residing and installing NEW Singtel fibre broadband plan in their new homes only. Singtel reserves the right to withdraw or amend the offers without prior notice. The offer(s) are not transferable and are valid only to the person who is targeted. All promotions and additional add-on items are on a first-come-first-served, while stocks last basis. Singtel reserves the right to change models of devices due to stock availability. All prices stated are inclusive of GST calculated at the prevailing GST rate. Prices will be adjusted according to any changes to prevailing GST rates.

Please visit www.singtel.com/personal/support/broadband/typical-download-speeds for typical local download speed range for Singtel Broadband plans.

All-in Fibre Broadband bundle includes:

- FREE registration fee waiver (U.P. \$54.50)
- FREE Fibre Termination Point installation (if required)
- FREE weekday Router installation
- Home Line
- 1 month of Security Suite Triple Protect (U.P. \$13.15/month)
- 1 month of Parental Control Pass (U.P. \$6.01/month)
- 3 months of Microsoft 365 Personal (U.P. \$15.49/month)
- Up to 12 months of Amazon Prime (U.P. \$4.99/month)
- 12 months of Broadband Protect (U.P. \$3.00/month)

Promotional 3Gbps (WiFi 6) Fibre Broadband at \$29.90/mth (U.P. \$55.90/mth): Promotion is applicable only when customer signs up to a new 24-month 3Gbps plan. This promotional plan will include the following equipment: 1 unit of Singtel Optical Network Router and 1 unit of Singtel WiFi 6 device. Usual price of \$55.90/month for 3Gbps Plan will apply after the 24-month contract ends. No refund is permitted. This promotion is not applicable with other promotions unless otherwise stated. Bridge Mode is temporarily not supported on this plan and there can be no reversion to previous plans that offered "Bridge Mode". This promotional bundle also comes with 6 months of Amazon Prime (U.P. \$4.99/month applies thereafter), 12 FREE months of Broadband Protect subscription (U.P. \$3/month applies thereafter), 3 FREE months of Microsoft 365 Personal (U.P. \$15.49/month), 1 FREE month of Security Suite Triple Protect (U.P. \$13.15/month applies thereafter), 1 FREE month of Parental Control Pass (U.P. \$6.01/month applies thereafter) and 1 FREE month of Singtel Home Protect Flexi (U.P. \$8/month applies thereafter). No refund is permitted.

Promotional 3Gbps Enhanced (WiFi 7) Fibre Broadband at \$32.90/mth (U.P. \$55.90/mth): Promotion is applicable only when customer signs up to a new 24-month 3Gbps plan. This promotional plan will include the following equipment: 1 unit of Singtel XGS-PON Optical Network Router and 1 unit of Singtel WiFi 7 (BE11000) router. Usual price of \$55.90/month for 3Gbps Plan will apply after the 24-month contract ends. No refund is permitted. This promotion is not applicable with other promotions unless otherwise stated. Bridge Mode is temporarily not supported on this plan and there can be no reversion to previous plans that offered "Bridge Mode". This promotional bundle also comes with 6 months of Amazon Prime (U.P. \$4.99/month applies thereafter), 12 FREE months of Broadband Protect subscription (U.P. \$3/month applies thereafter), 3 FREE months of Microsoft 365 Personal (U.P. \$15.49/month), 1 FREE month of Security Suite Triple Protect (U.P. \$13.15/month applies thereafter), 1 FREE month of Parental Control Pass (U.P. \$6.01/month applies thereafter).



thereafter) and 1 FREE month of Singtel Home Protect Flexi (U.P. \$8/month applies thereafter). No refund is permitted. Additional unit of Singtel WiFi 7 HB611 (BE11000) router can be purchased at \$10.80/month (U.P. \$18/mth) with a 24-month contract.

Promotional 3Gbps Enhanced Mesh (WiFi 7) Fibre Broadband at \$38.70/mth (U.P. \$73.90/mth): Promotion is applicable only when customer signs up to a new 24-month 3Gbps plan. This promotional plan will include the following equipment: 1 unit of Singtel XGS-PON Optical Network Router and 2 units of Singtel WiFi 7 (BE11000) routers. Usual price of \$55.90/month for 3Gbps Plan will apply after the 24-month contract ends. No refund is permitted. This promotion is not applicable with other promotions unless otherwise stated. Bridge Mode is temporarily not supported on this plan and there can be no reversion to previous plans that offered "Bridge Mode". This promotional bundle also comes with 6 months of Amazon Prime (U.P. \$4.99/month applies thereafter), 12 FREE months of Broadband Protect subscription (U.P. \$3/month applies thereafter), 3 FREE months of Microsoft 365 Personal (U.P. \$15.49/month), 1 FREE month of Security Suite Triple Protect (U.P. \$13.15/month applies thereafter), 1 FREE month of Parental Control Pass (U.P. \$6.01/month applies thereafter) and 1 FREE month of Singtel Home Protect Flexi (U.P. \$8/month applies thereafter). No refund is permitted. Additional unit of Singtel WiFi 7 HB611 (BE11000) router can be purchased at \$10.80/month (U.P. \$18/mth) with a 24-month contract.

Home Line: Customer has a choice to choose between Home Digital Line (HDL) and Home Line (Analogue line). Unlimited local calls apply for HDL. Call charges apply for Home Line. For more information, visit www.singtel.com/personal/i/phonesplans/telephone-services.

Free Router Installation: Weekday installation worth \$91.68 will be waived for new sign ups. Weekend router installation worth \$147.71 is chargeable. Please note that free weekday router installation is only applicable to the standard Singtel issued equipment which is given as part of the new sign-up for your Fibre Broadband service. In the event, that the customer is not in the premise during the agreed installation appointment resulting in a rescheduling of installation, you will be charged the full amount of \$91.68 (weekday) and \$147.71 (weekend) router installation. For customers who have purchased any 3rd party router sold by Singtel, you will be required to self-collect the 3rd party router at +Serv after the successful fibre service installation.

Fibre Termination Point (FTP) Installation & Service Activation Charge: NetLink Trust Fibre Termination Point installation fee of \$163.50 will only be waived for customers residing in high-rise buildings. From 1 January 2018 onwards, a service activation charge of \$61.04 (per port) for the broadband service will be charged to customer, unless otherwise stated.

Free 12 months Broadband Protect (U.P \$3.00/month): Prevailing monthly subscription charge for Broadband Protect applies after any promotion period. While we aim for the Service to provide the most comprehensive protection for our customers, no security solution is 100% guaranteed due to the complex and constantly evolving nature of cybercrimes.

Free 1 month Security Suite Triple Protect (U.P \$13.15/month) and Qustodio Parental Control Pass (U.P. \$6.01/month): Security Suite Triple Protect promotion is valid for existing or new Singtel Broadband Customers. Promotion is not applicable to customer with existing Security Suite Plus subscription. Prevailing monthly subscription charge for Security Suite Triple Protect applies after any promotion period. Security Suite Triple Protect can be downloaded and installed on a maximum of twenty (20) devices for each subscription. By using the service, the Customer will have deemed to have accepted McAfee's terms of use, which can be found on McAfee's website. Qustodio Parental Control Pass promotion is valid for existing or new Singtel Broadband Customers. Promotion is not applicable to customer with existing Qustodio subscription. Prevailing monthly subscription of Qustodio (5 devices) or Qustodio (10 devices) applies after any promotion period. Qustodio can



be downloaded and installed on a maximum of 5 devices or 10 devices, depending on the license subscribed. By using the service, the Customer will have deemed to have accepted Qustodio's Terms of Use at <https://www.qustodio.com/en/terms/>.

Free 3 months Microsoft 365 Personal (U.P. \$15.49/month): Microsoft 365 promotion is applicable per Broadband sign-up. Customers will be charged via their Singtel bill at the list price of \$15.49/month for Personal editions after any promotion period. Customers have up to 3 months to download and activate their subscription upon receiving the confirmation SMS or email. Microsoft 365 Service will be charged regardless of whether customer activates the Microsoft 365 Service.

Free 4G Mobile Broadband Plan (500MB): A 24-month contract applies. Applicable for new Fibre Home Bundle customers only. Any excess local data usage after utilising the 500MB will be chargeable at \$10.90/GB. Singtel reserves the right to amend, change or withdraw any terms and conditions without prior notice.

Free 3 months Microsoft 365: Microsoft 365 promotion is applicable per Broadband sign-up. Customers will be charged via their Singtel bill at the list price of \$15.49/month for Personal after any promotion period. Customers have up to 3 months to download and activate their subscription upon receiving the confirmation SMS or email. Microsoft 365 Service will be charged regardless of whether customer activates the Microsoft 365 Service. All features are only available to subscription owner (for both Personal and Family subscription); usage limits apply.

Plan	Amazon Prime (\$4.99/month, no contract)	Disney+ Premium (\$18.99/month, no contract)
3Gbps Enhanced Plan	Free 6 months	-
5Gbps Enhanced Plan	Free 12 months	Free 6 months
10Gbps Enhanced Plan	Free 12 months	Free 12 months

Amazon Prime: Applicable to RES, Staff, Staff and Family/FOSS. Not applicable to CIS, CES, Business Sales, GOMO customers. Amazon Prime Membership subscribers will enter into a contract with Amazon Asia-Pacific Holdings Private Limited and/or its affiliates ("Amazon"), which owns and operates Amazon Prime, to use the Prime benefits; subscribers will receive their Amazon Prime Membership subscription courtesy of Singtel for the promotional period with each respective eligible Broadband plan GA or recon transaction, with a SGD \$4.99/month value. After promotional period ends, subscribers will be charged SGD \$4.99/month on your Singtel bill. Your Amazon Prime Membership will continue until cancelled. You may cancel your Amazon Prime Membership anytime via "My Singtel App". In addition to the eligibility criteria below, activation of your Amazon Prime Membership is subject to your review and acceptance of the Amazon Prime Terms. Refer to: <https://www.singtel.com/content/dam/singtel/personal/productservices/lifestyleservices/prime/AmazonPrime6TNCs.pdf> for full T&Cs.

Disney+ Premium: Fibre Broadband (24 mths contract term) customers who have subscribed to the plans set out above and received a text from us to redeem Disney+ Premium subscription are eligible for Disney+ Premium. Eligible customers will receive a text from us to activate their subscription to Disney+ Premium for the applicable Promotional Period. After the Promotional Period expires, a monthly subscription fee of S\$18.98 per month shall apply for your continued subscription to Disney+ Premium and will be charged to your Singtel bill. For full Terms & Conditions, refer to <https://www.singtel.com/content/dam/singtel/personal/products-services/lifestyle-services/apps/cast/tnc/castsg-tnc.pdf>



Singtel reserves the right to amend, change or withdraw any terms and conditions without prior notice. All prices are inclusive of 9% GST and information is correct at the time of printing. For full Fibre Broadband Terms and Conditions, please visit <https://www.singtel.com/fibre-broadband-terms>