

March 29, 2024

Dear Neighbor,

As part of our everyday effort to deliver reliable energy, we are preparing to replace transmission structures, conductor (wire), and install fiber optic cable, known as Optical Ground Wire (OPGW), on our existing transmission line in the communities of Whitefield, Jefferson, Randolph, Gorham, and Berlin, N.H. This project, called the Whitefield to Berlin (S136) Line Rebuild Project, is designed to improve the reliability of the electric system serving New Hampshire communities.

Keeping You Informed

Since portions of this work will take place on or near your property, we wanted to keep you informed of upcoming activities. Starting soon, our construction team will be working within the power line corridor to replace existing infrastructure. The new structures will be of a similar design but made of weathering steel, which is more resilient against rot, insect and woodpecker damage, and can better withstand severe weather. The installation of OPGW will improve communication between our substations, which provides quicker response times for system issues, reduces duration of power outages, and improves reliability across the system. Please see the enclosed Construction Fact Sheet for more details on this upcoming work.

We Want to Hear from You

With construction scheduled to start soon, we want to make sure you have the opportunity to learn more about the project and what it means for your property. Our team is prepared to answer any questions you might have and is ready to connect with you in the following ways:

- **In person or virtual meeting**
 - Please contact Project Services Representative Roy Sheehan at roy.sheehan@eversource.com to schedule a project briefing.
- **Door-to-door outreach**
 - Before and during construction, dedicated field support will be on-site on a regular basis to answer questions. They may leave a door hanger at your home with more information.

Our Commitment to Being Available to Our Customers and Neighbors

Keeping the lines of communication open is important to us:

- Eversource representatives will be on-site prior to and during construction and will be available to answer questions and address your concerns.
- We will continue to provide regular project notifications via letters, door hangers, phone calls, and/or emails. Please contact Roy Sheehan to provide your contact information and preferred means of communication.
- We also encourage you to contact us through the Project's hotline (1-888-926-5334) or email (NHProjectsInfo@eversource.com) with any questions.
- **NOW LIVE!** Access project maps, schedules, construction updates, and more at <http://www.eversource.com/S136-Line-Project>

Eversource is committed to being a good neighbor and doing our work with respect for you and your property. Thank you for your patience as this important work moves forward.

Sincerely,



Roy Sheehan - Eversource Project Services