



Mia

Start Up Guide

Protect and monitor all
that you love and value

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Struggling to read?

View this start up guide online at
time2technology.com/manuals

What's in the box



- Mia WiFi Baby Monitor
- Silicone Case
- USB Cable



- Power Adapter
- Reset Pin
- Magnetic Base

Be ready

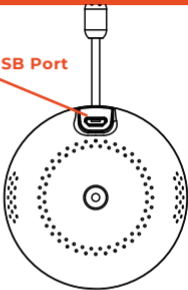
You will need your WiFi router password. Write it down below so its handy when you need it!

Get Started

Connect Mia to the mains using the power adapter and the USB cable provided.

The red LED at the front of the camera will come on once plugged in and Mia will chime twice before it is ready to connect.

Micro USB Port



What do the flashing lights mean?



Solid Red
Starting up



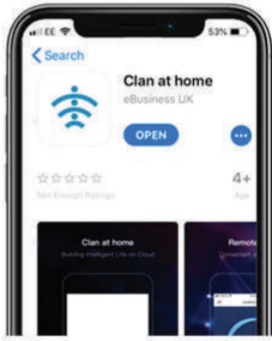
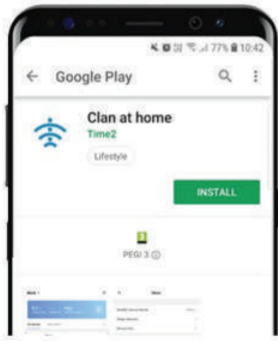
Flashing Red
Ready to connect



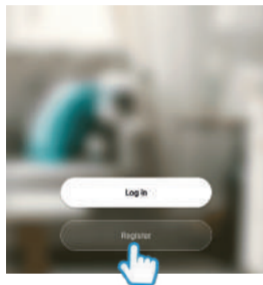
Solid Blue
Connected

Download App

Download the "Clan at home" app from the iOS App Store or Google Play Store

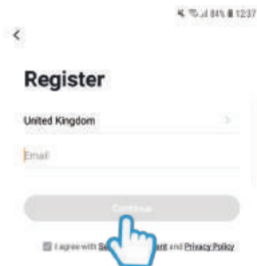


Register



Step 1

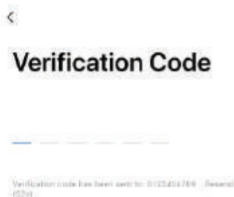
Open the app then press
Register



Step 2

Enter your email address

Register



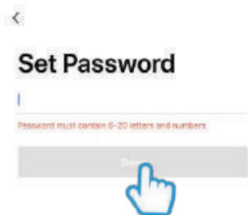
Verification Code

Verification code has been sent to: 0123456789 (Resend)

This screen shows a back arrow at the top left, a title 'Verification Code', a single input field with a dashed underline, and a message indicating a verification code has been sent to a phone number with a 'Resend' link.

Step 3

Enter the verification code sent via email



Set Password

Password must contain 6-20 letters and numbers

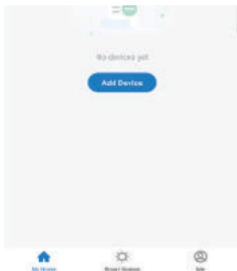
Done

This screen shows a back arrow at the top left, a title 'Set Password', a password input field with a blue cursor, a red error message 'Password must contain 6-20 letters and numbers', and a 'Done' button. A blue hand icon is pointing at the 'Done' button.

Step 4

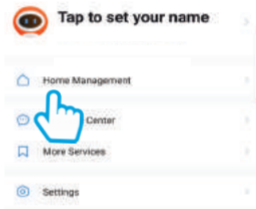
Create your password to login

Add a Home



Step 1

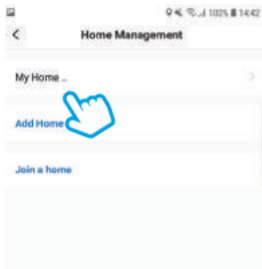
Click Me in the bottom right hand corner



Step 2

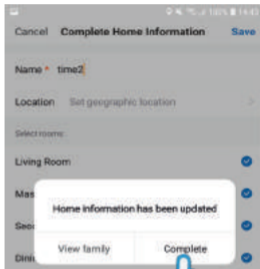
Select Home Management

Add a Home



Step 3

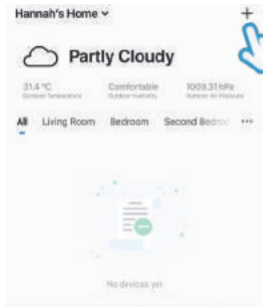
Select My Home. Enter a name for your home and a location. Click Save



Step 4

Select Complete and your home will be created

Add Mia



Step 1

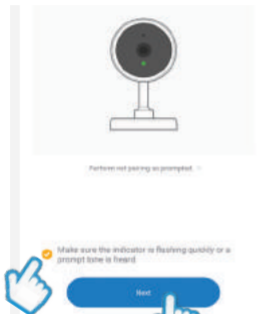
In My Home, click the (+) icon in the top right-hand corner of the screen



Step 2

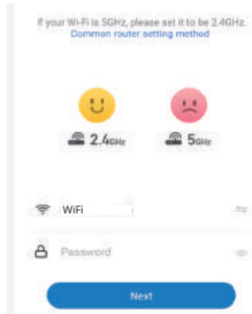
Select Security and Sensors down the left hand side and click Smart Camera

Add Mia



Step 3

Make sure the camera is flashing red (if it is not flashing, see the reset instructions on page 26). Tick the check box and then press "Next"



Step 4

Enter your WiFi router password. Then press "Next"

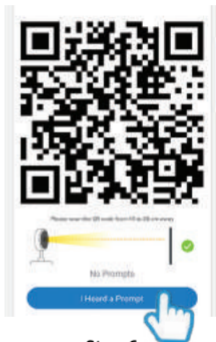
Add Mia



Step 5

Remove the plastic film from the camera lens

Hold your phone up to Mia



Step 6

If you heard Mia chime, press
"I heard a prompt"

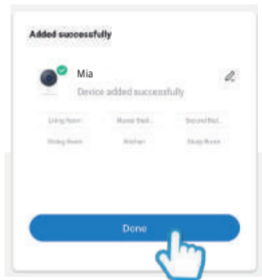
If you don't hear the chime, reposition
Mia in front of the phone and scan the
QR code again

Add Mia



Step 7

Mia will then establish a connection to Clan

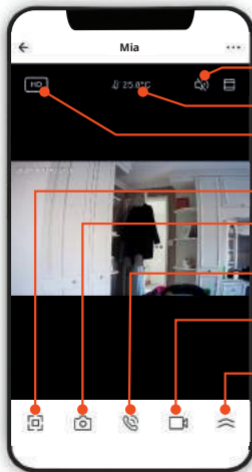


Step 8

Once connected you can change Mia's name and select the room it's in

Press "Done"

Live View



Hear what is happening around the camera

Room temperature

Select the video quality (lower quality may broadcast more smoothly)

Full Screen

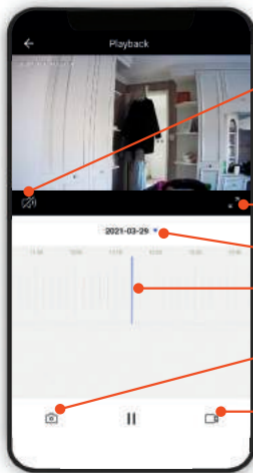
Save a screenshot on your phone

Select to speak into the camera

Record live footage on to your phone

More features

Playback



Hear sound recorded on footage

Full screen

Choose the date

Slide to select the time you want to view

Save a screenshot on to your phone

Record footage on to your phone

Add SD Card

If you would like Mia to record, you will be required to insert a Micro SD Card. Mia will support any sized Micro SD Card up to 128GB

Step 1

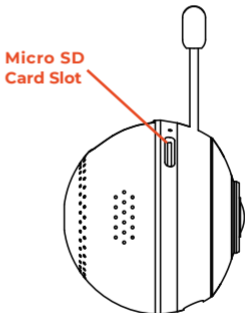
Turn off power to Mia

Step 2

Find the Micro SD Card slot on the back of Mia and insert the card into the slot far enough for it to click into place.

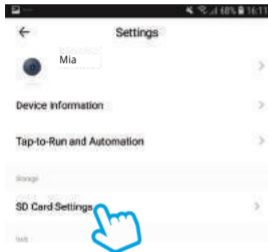
Step 3

Turn the power to Mia back on



Format SD Card

Before Mia can start recording, you will have to format the Micro SD Card.



Step 1

Select your camera and click on the pencil icon in the top right.

Select SD Card Settings.



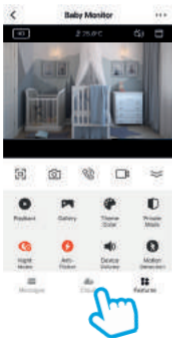
Step 2

Click Format SD Card and press confirm. Mia will begin to format the Micro SD Card.

Please note: it will take a couple of minutes to format the card

Cloud Storage (Single Camera)

Alternatively, Mia can record directly on to the cloud. The cloud storage option allows the camera to record continuously or once it detects movement. You can also choose to store the recorded footage for 7 days, 14 days or even 30 days.



Step 1

Click on Cloud storage



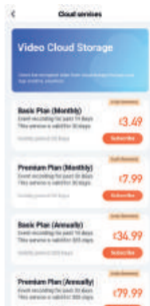
Step 2

Press Purchase Service



Step 3

Click on Subscribe



Step 4

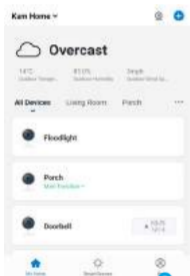
Choose which service would best suit your needs.

Click Purchase.

You will be directed to the payment page.

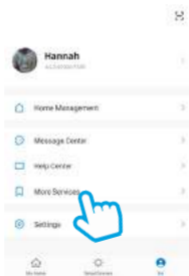
Cloud Storage (Multiple)

Clan also offers cloud storage packages for customers who own multiple cameras. This feature allows all the cameras to record to the cloud whenever movement has been detected without having to pay for each camera individually.



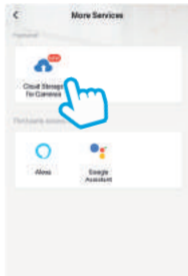
Step 1

Click "Me"



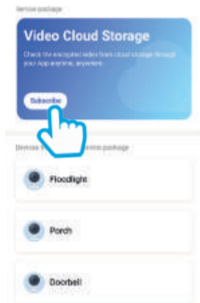
Step 2

Click "More Services"



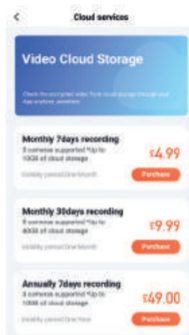
Step 3

Click "Cloud Storage for cameras"



Step 4

Click 'Subscribe'

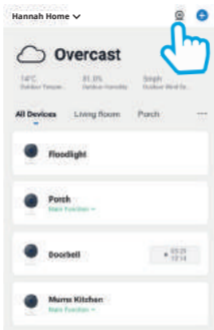


Step 5

Choose which service would best suit your needs.

Click Purchase.

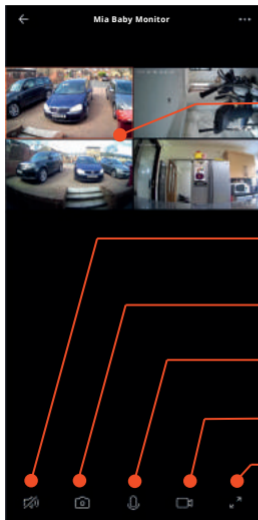
Multi Camera View



Step 1

Click on the camera in the top right hand corner.

Multi Camera View



Click on a screen to be able to control it

Hear what's happening around your camera.

Save a screenshot on your smartphone memory.

Select to speak into your camera.

Record live footage onto your smartphone memory.

Full screen

Web View

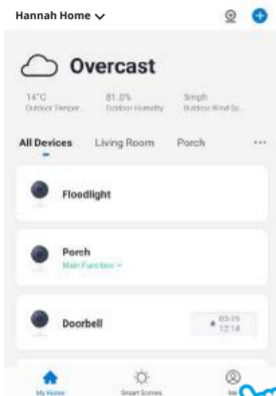


Step 1

Go to **<https://www.time2technology.com/webview/>** on your computer.

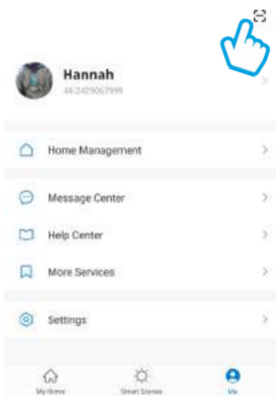
Please note: the web view is only supported on Google Chrome

Web View



Step 2

Click "Me" on the bottom right hand corner



Step 3

Click on the square on the top right hand corner.

Web View



Step 4

Using your phone
scan the QR code.

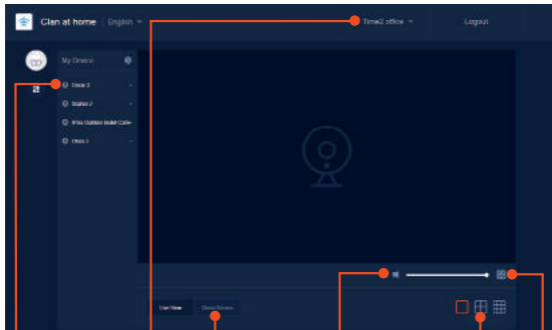
Ensure the QR code is
within the green square.



Step 5

Click Confirm Login.

Web View



1. Select Home
2. Select Camera
- 3 View Footage saved on Cloud

4. Volume Control
5. Multi Camera View
6. Full Screen

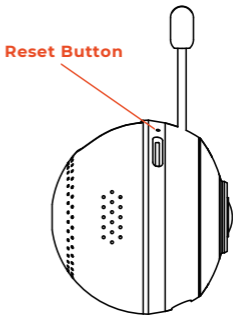
Reset

If you are having trouble connecting to Mia you may need to do a reset.

How to reset Mia

Locate the reset button at the top of the camera.

Use the reset pin provided to hold down the button for up to 10 seconds until the camera chimes twice and the LED is flashing red.



Installation



Silicone Case

Place the camera in the fun silicone case provided for a more discrete look in the baby's room.

Magnetic Base

Alternatively, place the camera in the magnetic base to mount on to a wall or other areas.

Be a part of Clan

Are you on Facebook? Join our Clan to speak to other members of the Clan and our dedicated UK based support team:

www.facebook.com/groups/partoftheclan

Need further Help?

Contact our Customer Support team on Social Media



facebook.com/time2HQ



m.me/time2HQ



[@time2HQ](https://twitter.com/time2HQ)

or visit our support page

time2technology.com/support