

Service & Support

FOCUS ON OPERATIONS, NOT BATTERIES AND CHARGERS

At EnerSys®, our team of 400+ service technicians and qualified partners are available 24/7 to help you get the most from your battery systems. From installation and certification to diagnostics, fleet monitoring, maintenance, repair and battery recycling, we can help you drive productivity while maximizing operational efficiency and uptime. Whatever your requirements, EnerSys can tailor a service plan to meet them so you can stop worrying about battery system maintenance.



400+ AUTHORIZED TECHNICIANS

The largest team
of trained service
technicians in the
industry



24/7 MAINTENANCE COVERAGE

From preventive
maintenance to repairs,
EnerSys has you
covered day and night



CLOUD-BASED REPORTING TOOLS

Battery data is processed
through the cloud for
actionable intelligence to
prevent downtime



75+ SERVICE LOCATIONS

Wherever you are across North America, EnerSys is within reach and ready to support your fleet. Our GPS fleet tracking technology and cloud-based software enables real-time scheduling based on technician skill set, service level agreements, travel times, traffic delays, shift patterns and more.



**CALL ENERSYS SERVICE 24/7
800-ENERSYS (800-363-7797)**

BATTERY RECYCLING



As the world's leading industrial battery manufacturer, EnerSys® is proud to operate a comprehensive worldwide recycling program – one that protects the environment and protects you from non-compliance penalties.

Along with our own batteries, we recycle lead acid batteries of all sizes, from all manufacturers. We also recycle our own lithium-ion batteries, thanks to our agreements with leading global lithium-ion battery recovery partners. For both chemistries, it's a closed-loop lifecycle that makes compliance easier so you can focus on your business instead of complicated state and federal regulations.

- Schedule pick-ups based on your availability and specific site operating hours
- All shipments processed in compliance with state and federal regulations
- Recycling certificates provided when required

LEAD ACID BATTERIES

Lead acid batteries are by far the most fully recycled of all consumer products. Recycling centers can recover more than 99% of the lead and plastic in a lead acid battery. Once those reclaimed materials reach a battery manufacturer, they can account for 60-80% of the lead and plastic in a "new" lead acid battery.

LITHIUM-ION BATTERIES

Our lithium-ion battery recovery partners use a recycling process that enables up to a 95% recovery rate. It's an environmentally sustainable approach that cuts CO₂ emissions by up to 67% and reduces water usage by up to 97% versus mining and refining new materials.

PRE-OWNED BATTERIES AND CHARGERS

To help support the changing needs of your operation, PROSeries® pre-owned batteries and chargers are available for purchase or rent. Backed by a full warranty as well as our nationwide service and support network, these units are thoroughly inspected, rigorously tested and arrive ready to work in your operations.



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www.enersys.com

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