

**SIS 4518 WB
STEAM STATION**



Believe in better



Customer Care Line
(after sales service)

086 100 3339

Small appliance
Instruction manual

Read this manual before operation of the appliance!

Dear Customer,

Congratulations on the purchase of your new Defy appliance!

Please read this manual carefully before using your appliance for the first time and then store it within easy reach for future reference. We trust you will enjoy years of trouble free use.

The user manual:

- This manual will provide you with information on how to safely operate and care for your appliance in order that you gain the maximum benefit from it.
- Pay particular attention to any safety instructions.

Controls and parts




- | | |
|------------------------------------|-------------------------------|
| 1. Lime collecting cartridge | 7. Steam station surface |
| 2. Steam station | 8. Soleplate |
| 3. Cable winding slot with bracket | 9. Transport lock |
| 4. Water reservoir removal latch | 10. Control panel |
| 5. Removable water reservoir | 11. On/off and control button |
| 6. Water refill lid | 12. Steam trigger |



The wool cycle of this iron has been approved by The Woolmark Company for the ironing of pure wool products provided that the products are ironed according to the instructions on the garment label and those issued by the manufacturer of this iron. R1702

The Woolmark symbol is a Certification mark in many countries.

	The manufacturer strives for continuous improvement. For this reason, the text and illustrations in this manual are subject to change without notice.
	If the appliance is damaged in any way do not use it. Report the damage to your dealer who will take the necessary corrective action.

1 Safety and set-up

Please read this instruction manual thoroughly prior to using this appliance! Follow all safety instructions in order to avoid damages due to improper use!

Keep the instruction manual for future reference. Should this appliance be given to a third party, than this instruction manual must also be handed over.

General safety

- Do not use the appliance outdoors or in the bathroom.
- No responsibility shall be assumed for damages arising from misuse or improper handling of the appliance.
- Do not leave this appliance unattended while it is in use. Extreme caution is advised when the appliance is being used nearby children and people with limited physical, sensorial or mental capacities.
- Do not open the casing of the appliance under any circumstance. No responsibility shall be assumed for damages arising from improper usage.
- In case of any damage to the appliance or power cord, it should be repaired or replaced by the dealer, service centre or an authorised specialist to avoid any danger. Faulty or unqualified repair work may be dangerous and cause risk to the user.
- Only use the original parts or parts recommended by the manufacturer.
- To ensure safe operation of the appliance, do not attempt to change the safety features in any way.

Electrical safety

- Never submerge the appliance in water.
- Never use this appliance with damp or wet hands.
- Always disconnect the appliance from the electrical outlet when filling with water or emptying and when not in use
- Ensure that the supply power source complies with the information on the rating plate. To disconnect the appliance from the power source unplug it.
- Pay attention not to step or trip on the power cable when using the appliance.
- Place the appliance so that the plug is always accessible.
- Completely unwind the mains cable.
- Never touch the plug of the appliance with damp or wet hands.
- Always unplug the appliance when not in use, even if only for a short period of time.
- Always unplug the appliance before filling the water or when removing excess water form it.
- To avoid damage to the power cord, do not allow it to be squeezed, twisted or rubbed against sharp edges. Keep the power cord away from hot surfaces and naked flame.
- Do not pull on the power cable of the appliance to disconnect it from the power supply and never wrap the power cable around the appliance.
- Do not use this appliance with an extension cord.

Safety and set-up

- Do not immerse the appliance, the power cord or the plug in water or in any other liquid.
- To avoid overloads, do not plug any other high-power appliance into the same electricity line.

Product safety

- Do not put the appliance on hot surfaces (gas, electric or coal stove, etc.). Keep this appliance away from all kinds of hot surfaces.
- To avoid injury or material damages, always keep your hair, clothes and all other belongings away from the appliance when it is in use.
- Warning - Risk of Burning! Do not touch the hot soleplate of the iron. Do not lean on the iron when it is in use. Hot air will come out from the appliance during operation! Hold the iron only by its handle.
- If this appliance drips or leaks water or has other failures, it must be checked and repaired by an authorized service specialist. Do not use this appliance until it is repaired.
- Do not allow the iron to come into contact with zippers, metal buttons or other metal parts as these may damage the soleplate of the iron.

- Do not leave the appliance unattended when switched on.
- Only use the appliance only when it is connected to the steam station.
- Never direct the hot soleplate of the appliance to people, pets or other electrical appliances when steam is coming out.
- The surface on which you will use the appliance must be stable.
- Before using an ironing board, make sure that the floor where you will place the ironing board is stable.
- After use, leave the appliance to cool down completely in a safe place away from reach of children and people with limited physical, sensorial or mental capacities. Wait until the appliance cools down completely before storing it. Unattended hot irons may cause burns and injuries!
- Never pull the cord to disconnect from the mains: instead, grasp plug and pull to disconnect.
- The soleplate and steam station may get hot! Contact with hot surfaces may cause burns.


- Do not allow the cord to touch hot surfaces. Allow the iron to cool completely before putting away.
- Do not operate the appliance with a damaged cord or if the iron has been dropped or damaged. To avoid the risk of electric shock, do not disassemble the appliance. Take it to a qualified service agent for examination and repair. Incorrect re-assembly, can cause a risk of electric shock when the appliance is used.
- Burns can occur from touching hot metal parts, hot water or steam, use caution when you turn a steam iron upside down- there may be hot water in the reservoir.
- If the iron is not operating normally, disconnect from the power supply and contact the nearest authorized service agent.

Intended use

- Use the iron only for its intended use. This appliance is intended for household use only.

Child safety

- Danger of suffocation! Keep all the packaging materials away from children.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- When the appliance is in use or left to cool down, keep children away from the device and its power cord.
- Ensure that children can not touch the hot iron and that they can not pull on the mains wire.



Ensure that packing material is disposed of in a responsible manner and that any plastic bags are cut up to prevent children playing with them and accidentally suffocating.









Record in the space below the listed information for future reference.

SERIAL NUMBER.....
DATE OF PURCHASE.....
PURCHASED FROM.....

Please register your product at

www.defy.co.za
DEFY APPLIANCES (PTY) LTD
P.O.BOX 12004
JACOBS
DURBAN
4026
SOUTH AFRICA

2 Your steam station

Control panel	Symbols	Descriptions
		Water reservoir is empty
		Steam level
		Lime collecting cartridge should be replaced
		Temperature settings
		Automatic shutdown
		Self-cleaning
		Smart - ECO mode

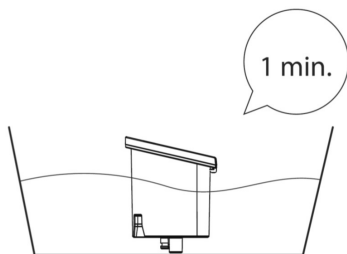
3 Operation

Intended use

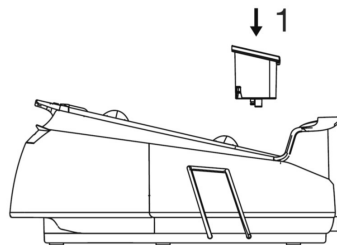
This appliance is intended only for household use and ironing; it is not suitable for commercial use.

Initial use

1. Remove the packaging from the lime collecting cartridge (1) which is placed separately in the box.
2. Soak the lime collecting cartridge (1) in water for 1 minute in order to enhance its performance.



3. Push the cartridge (1) in its slot.



4. Prior to initial use, fill the water reservoir (5) with water and allow water to evaporate twice in order to remove any manufacturing residues.



During first use, a light odor may arise from the iron. This will disappear after the first few uses.

Ironing tips




- The appliance gets heated in a short time; iron fabrics such as synthetic, silk etc. using low temperature settings.
- Iron fabrics that may lustre (silk etc.) by turning them inside out or using the appliance in Smart- ECO mode.
- Use very little pressure when ironing fabrics such as velvet and iron them towards one single direction.
- Steam usage may cause stains on coloured silk fabrics. Do not use steam.
- 100% pure woollen clothes can be ironed by using steam.
- Ironing woollen clothes may cause lustre. Iron by turning woollens inside out.



WARNING: Never iron on metal parts, such as zippers, rivets, or metal buttons as they could damage the soleplate of the iron. Always iron around these metal parts.

Temperature setting

- Set the appropriate temperature for the fabric to be ironed by using the control button (11).

Fabric Type	Temperature Setting	Steam Setting
Synthetic	•	Without steam
Silk - Cotton	••	With Steam 
Cotton	•••	With Steam 
Linen - Jean	Max	With Steam 



The Smart-ECO mode of your appliance is suitable for all types of iron able fabrics. Ironing can be done safely in this mode. Steam iron by using the steam trigger (12) in this mode.



WARNING: Steam iron at all temperature levels except for “•” Press the steam trigger (12) for steam ironing.

WARNING: Always read and take the ironing instructions specified on the label of the fabric into consideration when ironing.

Dry ironing

- The appliance will only produce steam when the steam trigger button (12) is pressed.
- In order to use dry ironing, do not press the steam trigger (12).

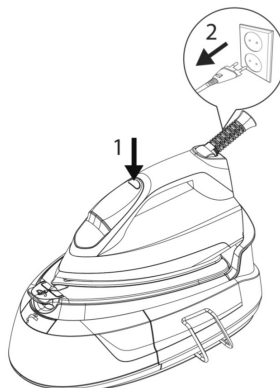
Filling the water reservoir



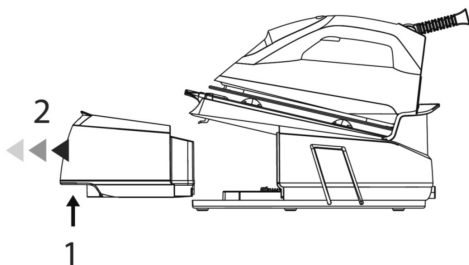
WARNING: When filling the water reservoir with water, without removing the iron from the steam station, ensure that the appliance is unplugged.



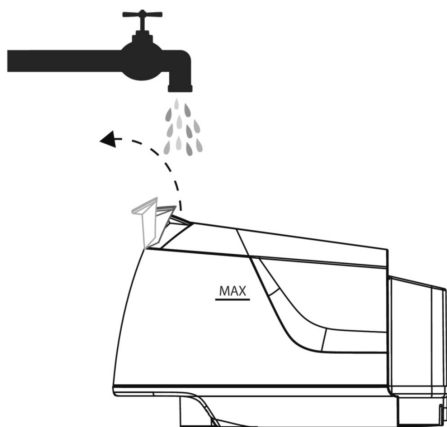
1. Press the on/off button (11), switch off and unplug the appliance.



2. Remove the water reservoir (5) by pressing the water reservoir removal latch, positioned under the water reservoir.



3. Open the water refill lid (6) and fill with water up to the MAX level.

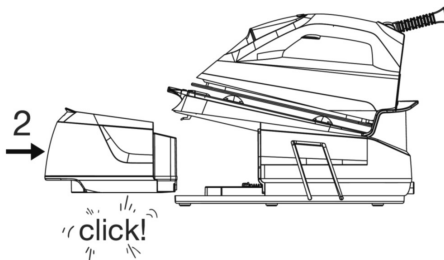


This appliance is suitable for use with tap water. If the tap water is excessively hard, we recommend the use of a mixture of tap water and specially formulated distilled or de-ionised water.

4. Place the water reservoir (5) in its correct position. A click will be audible when the water reservoir is seated correctly in position.

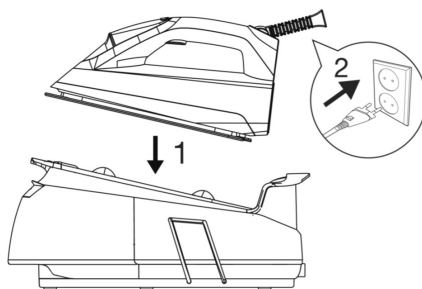


WARNING: Never direct steam to clothes on people or garments on pets.



Steam ironing

1. Fill the water reservoir (5) with water.
2. Place the appliance on the steam station surface (7).
3. Plug in the appliance.



A beeping sound will be audible when the appliance starts to operate.

- Control panel (10) flashes once and then goes off.

4. Press the on/off button (11).



Operation of the pump may make some noise during the water drawing process; this is normal.



The appliance starts in Smart-ECO mode for initial use. This level offers safe temperature and steam amounts for all iron able fabrics.

5. Temperature levels may be set to other settings beside the Smart - ECO mode by using the control button (11).

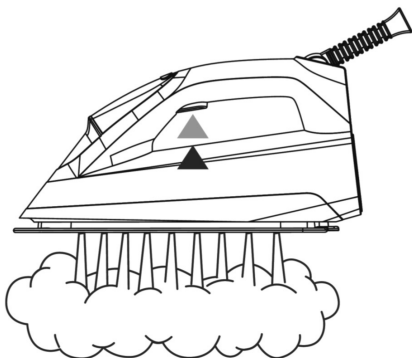


WARNING: Your selection should be suited to the fabric that will be ironed.

6. When the symbol of the selected setting flashes on the display consistently, the appliance is ready to iron.

	WARNING: If the symbol on the display flashes, this means that the soleplate temperature setting is not at the desired level.
	Steam ironing may be done by using the steam trigger (12) at all temperature levels except for “•”.

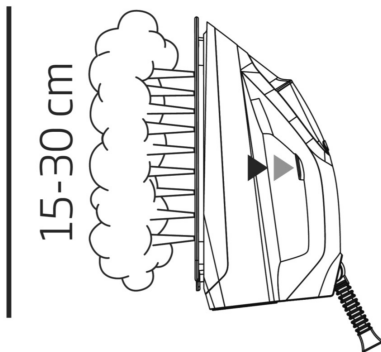
7. When the appliance is ready for steam ironing, move the iron horizontally on the fabric to be ironed and press the steam trigger (12). The iron will produce steam from its soleplate (8) for as long as the steam trigger is pressed.




8. When the ironing process is over, press the on/ off button (11) for a few seconds. The lights on the control panel will go off.
9. Unplug the appliance and leave it to cool.


Vertical steam

Steam may also be used in the upright position. Curtains and hung garments easily be ironed using the vertical steam feature. Keep the appliance 15-30 cm away from garments and curtains.



	WARNING: Never direct the steam towards people or pets.
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1. Automatic Shutdown (Auto-Off)
2. If the appliance is not moved or any of the buttons pressed for 10 minutes, then the appliance will be shut down automatically.
3. If the appliance is moved horizontally or any of the buttons are pressed, it will start to operate again.

	It may take 60 seconds for the soleplate (8) to reach the previous temperature level.
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4 Cleaning & maintenance

Cleaning

1. Switch off and unplug the appliance before each cleaning process.
2. Wait until the iron cools down completely.
3. Use a slightly damp cloth to clean the outer surface of the iron, then wait until the iron dries completely.
4. Wipe the sediments and residues on the soleplate with a slightly damp cloth and soft, nonabrasive liquid cleaner as necessary.

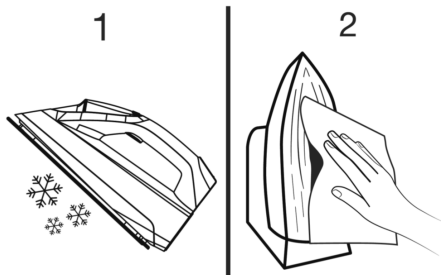


WARNING: Do not soak the steam station (2) in water or other liquids. Never put vinegar, descaling agent, laundry starch, perfume or other auxiliary products that help ironing into the appliance.

WARNING: Never use gasoline, solvent and abrasive cleaning agents or a hard brush to clean this appliance.

WARNING: Do not wash the appliance under running water and do not soak it in water or other liquids.

WARNING: Do not use abrasive cleaning agents to clean the soleplate (8).



Replacing the lime collecting cartridge



WARNING: Do not use any descaling agents! They may damage the appliance.

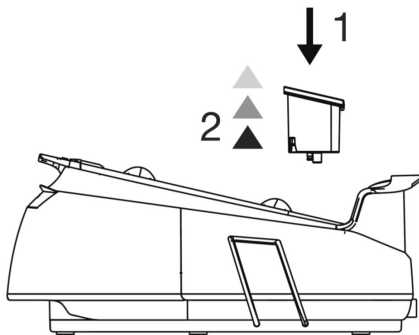
WARNING: Do not purchase cartridge from places other than the dealers and service centers. If you do this, the cartridge may not fit into the cartridge slot and may not operate. This may cause a breakdown in the appliance. Faults arising from using the incorrect cartridge are not covered under warranty.

1. The "H" symbol will flash on the control panel (10) when the cartridge needs to be replaced.



The cartridge must be replaced after consuming about 30 liters of water.

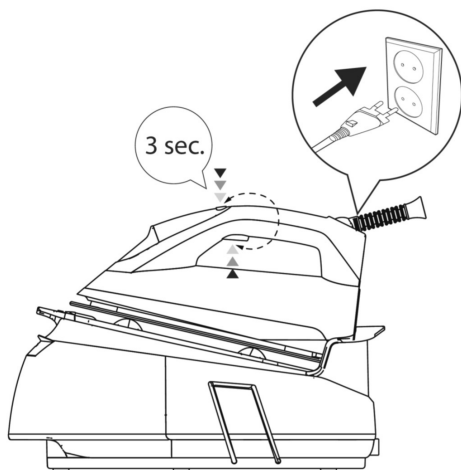
2. Soak the new cartridge in water for 1 minute in order to enhance its performance.
3. Before removing the old cartridge from its slot, make sure that the sections surrounding the cartridge is cold.
4. Slightly press and release to replace the cartridge.



5. Remove the new cartridge from its package, soak it in the water for 1 minute and push it in its slot.

Lime removing feature (Self-Clean)

1. When the "🌀" lime removing (self-clean) symbol flashes on the control panel, (10) then lime removal is necessary.
2. Fill the water reservoir (5).
3. Plug in the appliance.
4. Hold and press the control button (11) and steam trigger (12) together for 3 seconds.

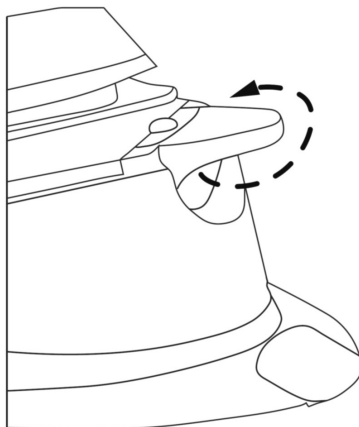


The "🌀" symbol will constantly flash on the control panel (10) when the appliance switches to lime removing (self-clean) mode.

5. Then press the control button (11) once. "🌀" symbol will flash on the control panel (10) permanently.
6. Keep the appliance over the sink horizontally and shake it while pressing and holding the steam trigger (12).
7. When the lime removing (self-clean) has completed, the appliance automatically returns to the mode that was active before the lime removing process was initiated.

Transport lock

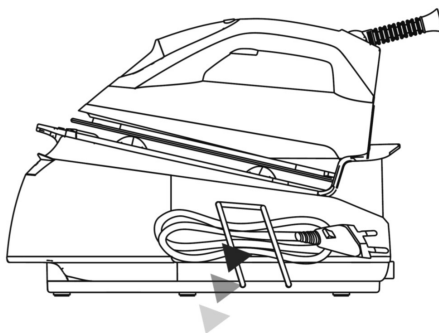
1. Turn the transport lock (9) in order to be able to move/transport the appliance and store it securely.



2. Turn the lock again to unlock the transport lock.

Storage

- If you do not intend to use the steam iron for a long time, please store it responsibly.
- Make sure that the iron is unplugged and cooled down completely before storing it.
- Empty the water reservoir (5).
- Wrap the cable around the cable winding slot with bracket (3) and secure it in when storing the steam station.
- Keep the steam iron and its accessories in their original packages.
- Store them in a cool and dry place.
- Make sure that the appliance is stored in a place out of the reach of children.



Moving and transportation

- Carry the appliance in its original packaging during moving and transportation. The packaging of the appliance protects it against physical damage.
- Do not place heavy loads on the appliance or the packaging. The appliance may get damaged.
- Dropping the appliance may render it non operational or cause permanent damage.

Important: Always rest your iron on the base.

Environmental note

This appliance has been made from high quality materials and parts which can be reused and are suitable for recycling.

Do not dispose of the appliance with normal household waste at the end of its service life. Consult your local authorities for disposal information and facilities available.

Help protect the environment by recycling used appliances.

Technical data:

Power supply: 220-240V~, 50-60Hz

Power consumption: 2190-2600W

Pump pressure: 6 bar

Flash steam amount: Up to 110 g/min.

Technical and design modification rights reserved.

5 Branches

If you have followed the instructions and still have a problem, contact the customer care line on 086 100 3339. They will be able to advise you on any aspect of the appliance.

South African Branches:

BLOEMFONTEIN

Unit Number 5
Monument Business Park
50 Monument Road
Oranjesig, Bloemfontein
Bloemfontein.Service@defy.co.za

CAPE TOWN

5A Marconi Rd. Montague Gardens, 7441
CapeTown.Service@defy.co.za

DURBAN

135 Teakwood Road, Jacobs,
Durban, 4052
Durban.Service@defy.co.za

EAST LONDON

Robbie de Lange Road, Wilsonia,
East London, 5201
EastLondon.Service@defy.co.za

GAUTENG, MIDRAND

127 15th Road, Cnr Pharmaceutical & 15th Rd,
Midrand, Gauteng
Gauteng.Service@defy.co.za

POLOKWANE

87 Nelson Mandela Drive, Superbia 0699
Polokwane.Service@defy.co.za

PORT ELIZABETH

112 Patterson Road, North End, Port Elizabeth
6001
PortElizabeth.Service@defy.co.za

Sub-Saharan Africa Branches:

ZAMBIA: SOUTHGATE INVESTMENTS LTD

Plot 1606, Sheki Sheki Road
P.O. Box 33681
Lusaka, 10101, Zambia
Tel: +260 0211 242332/3
Fax: +260 0211 242933
sgiservicecentre@microlink.zm

NAMIBIA: ATLANTIC DISTRIBUTORS (PTY) LTD

10 Tienie Louw Street, Northern Industrial Area
P.O. Box 21158, Windhoek, Namibia
Tel: (061) 216162
Fax: (061) 216134
atlantic@mweb.com.na

ZIMBABWE: TRADECOMAFRICA

Trade Com Africa, 183 Loreley Crescent
Msasa, Harare, Zimbabwe
Tel: +263 4 486165/6
Cell: +263 772 469010
Cell: +263 772 469011

BOTSWANA: RAY MORGAN AGENCIES

RMA Service Centre, Plot 48, East Gate
Gaborone International Commerce Park
Kgale View, Gaborone
Botswana
Tel: +267 390 3996 / 390 3912
Fax: +267 318 7376
Cell: +267 7134 6539
service@rma.co.bw; rja@rma.co.bw

SWAZILAND: LYND'S DISTRIBUTORS

P.O Box 716, Mbabane, Swaziland, H100
Tel: (00268) 2515 4310/8
Fax: (00268) 2518 4318

MOZAMBIQUE: COOL WORLD. LDA

Rua da Resistencia No. 97B R/C
Cell: +258 84 44 61 234
coolworldlda@hotmail.com
Nosso Show Room
Av: da Industrias, Parcela No.735 * 735A
Machava, Maputo

6 Warranty

This certificate is issued by DEFY APPLIANCES (PTY) LIMITED manufacturers of Defy and Ocean products, hereinafter the Company, to the original purchaser only, of the appliance described on the certificate and shall constitute the only warranty given in respect of this appliance.

The Company warrants to the original purchaser that for a period of ONE YEAR from date of purchase the appliance is free from defect under normal domestic use, both in workmanship and material, subject to the following conditions.

1. Carry-in service. Small appliances are repaired in our service centres and are not collected from the customers home. Faulty units must be delivered to the purchasing dealer or to the nearest Company Service Centre for warranty repairs.
2. Vitreous enamelware, fuses and lamps are specifically excluded from these warranties. It is an express condition of these warranties that the purchaser takes due care and attention in the use and maintenance of the appliance. Abuse, misuse in conflict with operating instructions, connection to incorrect voltages and subjection to commercial use shall release the Company from its obligations.
3. This warranty shall become void and cease to operate if the appliance is dismantled by, or any repairs to the appliance are effected by any persons not duly authorised by the Company, or if substitute parts not approved by the Company are used in the appliance, or if the serial number of the appliance is removed.
4. The Company shall not be responsible for damages resulting from fire, flood, civil disturbances or any Act of God. The Company shall not, in terms of these warranties be responsible nor held liable for any consequential loss or damage of any kind caused by or due to the failure or malfunction of the appliance. The Company shall not be responsible for damages caused by insect and/or animal infestation.
5. The Company shall not be responsible for transportation or other costs other than those incurred within the provisions of Point 1 of this Certificate.
6. **For warranties in the Republic of South Africa and Sub-Saharan Africa, please contact the customer care line. Please refer to the previous page for respective South African branches and Sub-Saharan Africa branches.**
7. Where service is requested under warranty and no fault or defect can be found by the Company, all costs incurred will be for the purchaser's account.
8. This Certificate as well as your invoice will serve as proof of purchase. For the purpose of warranty, it will be essential to produce this Certificate and invoice. Failure to do so, will render the purchaser liable for service costs.

**KEEP THIS CERTIFICATE AND SALES INVOICE AS PROOF OF
PURCHASE FOR WARRANTY PURPOSES.**