

OWNER'S MANUAL

Indoor Pizza Oven

MONOGRAM

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Before using your pizza oven

Read this manual carefully. It is intended to help you operate and maintain your new pizza oven properly.

Keep it handy for answers to your questions.

If you don't understand something or need more help, there is a list of toll-free consumer service numbers included in the back section of this manual.

OR

Visit our website at: **monogram.com**

Write down the model & serial numbers

You'll see them on a label on the left hand side of the bottom panel, below the power button.

Before sending in the Product Registration card, please write these numbers here:

Model Number

Serial Number

Use these numbers in any correspondence or service calls concerning your pizza oven.

If you received a damaged pizza oven

Immediately contact the dealer (or builder) that sold you the pizza oven.

Save time & money

Before you request service, check the Troubleshooting Tips in the back of this manual.

It lists causes of minor operating problems that you can correct yourself.

If you need service

To obtain service, see the Consumer Services page in the back of this manual.

We're proud of our service and want you to be pleased. If for some reason you are not happy with the service you receive, here are steps to follow for further help.

FIRST, contact the people who serviced your appliance. Explain why you are not pleased. In most cases, this will solve the problem.

NEXT, if you are still not pleased, write all the details—including your phone number—to:

Manager, Customer Relations
GE Appliances
Appliance Park
Louisville, KY 40225

IMPORTANT SAFETY INSTRUCTIONS

⚠ WARNING

Read all safety instructions before using the product. Failure to follow these instructions may result in fire, electrical shock, serious injury or death.

Use this appliance for its intended purpose as described in this owner's manual.

Be sure your appliance is properly installed and grounded by a qualified installer in accordance with the provided installation instructions.

State of California Proposition 65 Warnings

⚠ WARNING

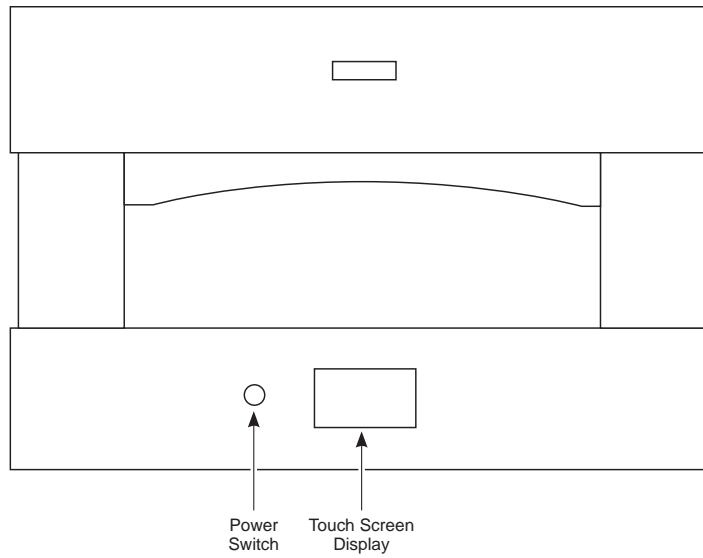
This product contains one or more chemicals known to the State of California to cause cancer, birth defects or other reproductive harm.

⚠ WARNING

To avoid risk of fire, NEVER leave oven unattended while in use. The user must have a clear view of the product at all times during use.

- Do not fry foods or cook in oil. Cooking oils can ignite from high temperatures in this oven.
 - To prevent risk of fire, DO NOT let cooking grease or other flammable materials accumulate in or near the oven. Before operating the oven, wipe grease and food soils from the oven.
 - A fire may occur if the oven is covered or contacting flammable materials including pot holders, linens, wall coverings, curtains, drapes and gasoline or other flammable vapors and liquids.
 - Never wear loose-fitting or hanging garments while using the appliance. These garments may ignite if they contact hot surfaces.
 - To prevent a risk of serious burn and property damage, DO NOT use water on grease fires. Never pick up a flaming pan. Do not attempt to remove flaming foods from the oven.
 - DO NOT attempt to extinguish a fire in the oven. The flame containment door will activate to extinguish any fire. Do not touch the flame containment door or any oven surfaces following a fire. These surfaces can be very hot. Follow all instructions on the display panel.
 - Do not reach into hot oven. Use only supplied pizza peel to remove food items from the oven cavity.
 - Never use your appliance for warming or heating the room.
 - Do not touch the heating elements or the interior surface of the oven. These surfaces may be hot enough to burn even though they are dark in color. During and after use, do not touch or let clothing or other flammable materials contact any interior area of the oven; allow sufficient time for cooling first.
 - Do not heat unopened food containers. Pressure could build up and the container could burst, causing injury.
 - Do not use any type of foil or liner to cover the oven bottom or anywhere in the oven. Oven liners can trap heat or melt, resulting in damage to the product and risk of shock, smoke or fire.
 - Do not use oven cleaners. No commercial oven cleaner or oven liner protective coating of any kind should be used in or around any part of the oven.
 - Be sure all controls are turned off and the appliance is cool before using any type of aerosol cleaner or cooking spray on or around the appliance. The chemical that produces the spraying action could, in the presence of heat, ignite or cause metal parts to corrode.
 - Keep the oven vent unobstructed. Do not place items on top of the oven.
 - This appliance is not for use by children - children should not be left alone or unattended in an area where an appliance is in use. They should never be allowed to climb, sit or stand on any part of the appliance.
 - Do not block oven main opening during warm-up or while cooking.
- ⚠ CAUTION** Do not store items of interest to children in cabinets above the oven - children climbing on the oven to reach items could be seriously injured.
- Do not attempt to repair or replace any part of your oven. All servicing must be performed by a qualified technician.
 - Before performing any service, disconnect the power supply at the household distribution panel by removing the fuse or switching off the circuit breaker.

READ AND SAVE THESE INSTRUCTIONS



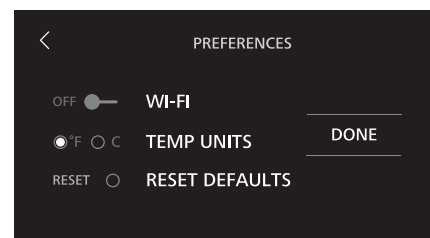
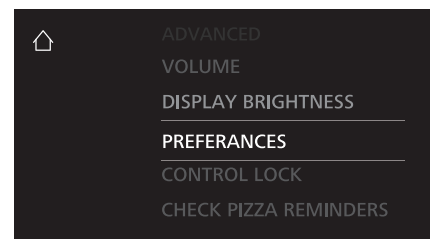
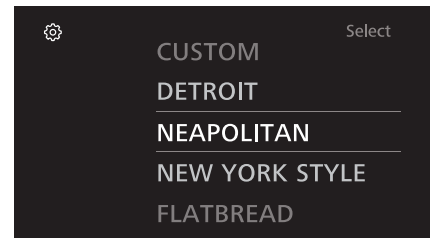
Oven Setup

Connect to Wi-Fi (recommended)

To keep your Monogram Indoor Pizza Oven up to date with the latest cooking options and diagnostics information, connect your local Wi-Fi using the following procedure:

1. Download the Monogram Kitchen App from the App Store on your mobile device. If you don't already have one, create a new account.
2. Turn the oven ON by pressing the **Power Switch**.
3. Enter settings by touching the gear icon in the upper left corner of the home screen.
4. Scroll to select **Preferences**.
5. Enable WiFi by touching the slider.
6. Finish by touching the **Done** pad.
7. Open the Monogram Kitchen App and select "Add new appliance". Follow the in-app instructions to complete the setup process.

NOTE: Wi-Fi functionality is used only to update menus and provide diagnostic information. It does not enable remote operation of the oven.



WiFi Connect**Monogram WiFi Connect:****Monogram WiFi Connect Enabled**

Your pizza oven is **Monogram WiFi Connect Enabled**. A WiFi communication card is built into the product allowing it to communicate with your Smart Phone for remote monitoring and notifications. Please visit www.monogram.com/connect to learn more about connected appliance features, and to learn what connected appliance App's will work with your Smart Phone.

WiFi Connectivity: For assistance with the appliance or the network connectivity (for models that are WiFi enable), please call **1-800-220-6899**.

REGULATORY INFORMATION**FCC/IC Compliance Statement:**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

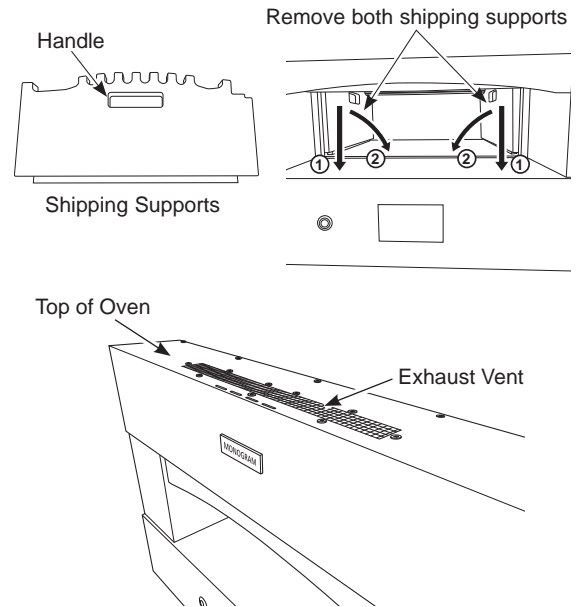
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

Labelling: Changes or modifications to this unit not expressly approved by the manufacturer could void the user's authority to operate the equipment.

Before You Cook

Before you begin cooking with the Monogram Indoor Pizza Oven:

- **Inspect the oven cavity to ensure it is free of objects or debris. Verify that the installer has removed the wooden shipping supports.**
- Verify the exhaust vent is on top of the oven is unobstructed. Never place items on top of the oven.
- Verify that all protective film has been removed.
- Verify there are no tripping hazards in front of the oven. The pizza oven requires at least four (4) feet of clearance in front of the oven.
- Do not wear loose-fitting clothing, especially loose sleeves, while operating the oven.

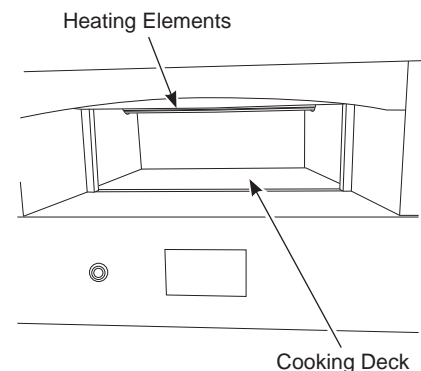


While You are Cooking

- **Always keep an eye on items cooking in the oven. Never leave the room while the oven is in use.**
- Never reach into the oven with bare hands. Always use long-handled pizza peels and cleaning tools.
- Use caution while transporting hot food. Hot food items and utensils can cause serious burns to yourself or those around you.
- Keep the cooking deck clean. Use the brass bristled cleaning brush while wearing insulated gloves to remove debris. Failure to clean the cooking deck may result in excess smoke.
- **Do not use brass bristled cleaning brush on stainless steel surfaces. The brush will scratch these surfaces.**
- Remove food items immediately after they have completed cooking. The oven will remain hot even after the timer reaches zero or power is turned off.

After Cooking

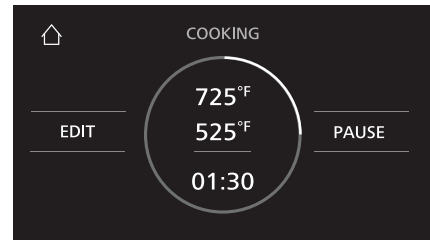
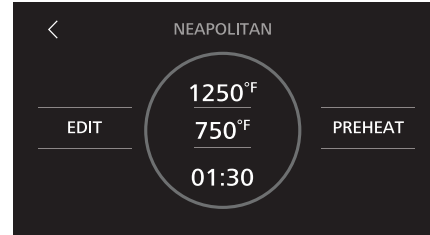
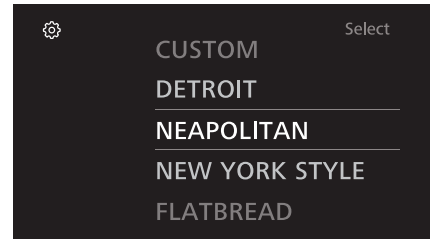
- Turn off oven. Even though the oven is not on, the cooling fan will remain on for some time and the cooking deck may remain hot for several hours after the oven is turned off.
- Clean the cooking deck with the included cleaning brush by gently scraping the top surface of the stone to loosen any baked-on residue. Brush any crumbs to the front edge of the deck where they can be wiped off with a damp cloth when cool. **NOTE:** Do not attempt to clean any of the heating elements. All heating elements are self-cleaning. Never use any liquids to clean the inside of the oven, including the cooking deck.
- Do not use brass bristled cleaning brush on stainless steel surfaces. The brush will scratch these surfaces.
- Never reach into the oven with bare hands. Always use long-handled cooking or cleaning tools and wear long-cuffed heat resistant leather gloves.



Cooking Procedure

1. Turn power ON by pressing the **Power Switch**.
2. Select a pre-set cooking profile. Some pre-set cooking profiles include Detroit, Flatbread, Neapolitan, New York, and Custom. For instructions explaining how to setup a custom profile, please see the Creating a Custom Profile section. For more information on pizza styles please visit monogram.com.
3. Touch **Preheat** to begin heating the oven. Pre-heating varies by profile, but typically lasts about 30 minutes. The progress indicator on the display will allow you to monitor pre-heating status and a chime will sound when pre-heating is complete.
4. Insert pizza using the **wooden** pizza peel and touch **Start** to begin cooking timer. Halfway through the cooking cycle, a reminder chime will sound indicating it is time to rotate the pizza using the **metal** pizza peel. When the pizza is almost done cooking, a second reminder chime will sound. At this time, pizza is almost ready for removal. When timer is complete remove the pizza from oven using the **metal** pizza peel.
NOTE: Cooking timer and reminders may be modified based on personal preference. For instructions on customizing cooking profiles, see the Creating a Custom Profile section.
5. When you are done with your cooking session, turn the power OFF using the **Power Switch**.

NOTE: The oven may remain hot for several hours after the power has been turned off. The fan will switch to a lower speed and may run for up to 50 minutes.

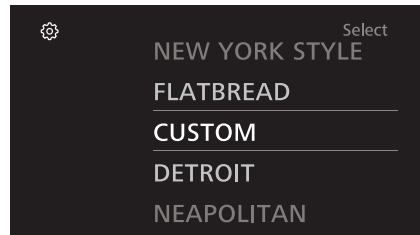


General Baking Tips

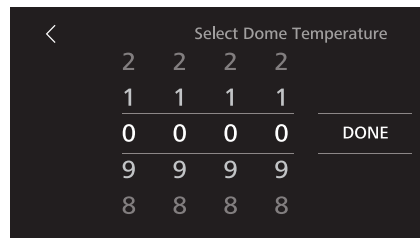
- Add a dusting of flour or cornmeal to the peel to help the pizza slide off.
- Do not add excess amounts of flour to the peel. Doing so may create smoke.
- Do not overload toppings. This can result in soggy crust.
- Do not place a frozen pizza into the oven. Pizza must be room temperature in order to cook properly.
- Use the wooden peel to insert an uncooked pizza.
- Use the metal peel for rotating and removing pizzas.
- Avoid letting the pizza contact the back or sides of the oven.
- Rotate the pizza halfway through the cycle.
- Ensure cooking deck is free of food debris before inserting a pizza.
- Only cook one pizza at a time.

Creating a Custom Profile or Modifying Existing Profile

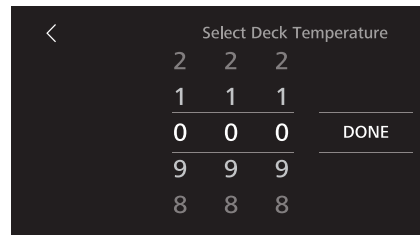
1. Select **Custom** cooking profile to create a NEW custom profile. To modify an existing profile, select the profile you wish to modify.
2. Touch **Edit** to begin the customization sequence.



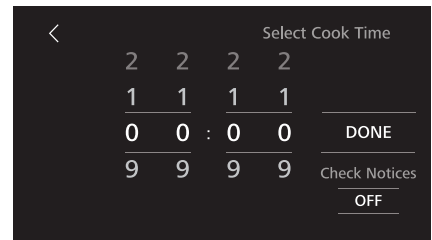
3. Adjust Dome Temperature using the scroll wheels, then select **Done**.



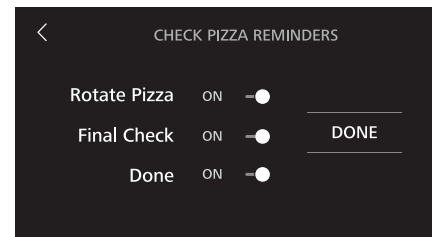
4. Adjust Deck Temperature using the scroll wheels, then select **Done**.



5. Set desired Cook Time using the scroll wheels, then select **Done**.



6. Toggle reminders by touching the slider, then select **Done**. You are ready to use your custom settings!



Settings

Pizza oven settings can be adjusted by selecting the gear icon in the upper left corner of the home screen.

Temperature Units

The oven control is set to display Fahrenheit temperatures (F), but you can change it to display Celsius temperatures (C).

Sound Volume

Sound volume can be adjusted higher or lower as desired.

Display Brightness

Brightness can be adjusted higher or lower as desired.

Control Lockout

Oven control can be locked. A passcode is required to lock and unlock the control.

Oven Air Vents

Never block the vents (air openings) of the Pizza Oven. They provide the air inlet and outlet that are necessary for the oven to keep cool and operate properly. Air openings are located at the top and bottom. Blocking the oven opening will deploy the flame containment system and disable the oven. A service professional will then have to reset the oven.

Cookware

The material, finish, and size of cookware affect baking performance.

For best results, use the following guidelines:

- Thin or medium crust pizza including Neapolitan and New York: Cook directly on cooking deck.
- Detroit style deep dish: Cook in a Detroit style rectangular pan.
- Flatbread: Cook directly on cooking deck.
- Dark, coated, and dull cookware absorbs heat more readily than light, shiny cookware. Pans that absorb heat more readily can result in a darker, crispier, and thicker crust.
- Keep cookware clean to promote even heating.

Cleaning outside

Be sure electrical power is off and all surfaces are cool before cleaning any part of the oven.

Control Panel

Wipe the control panel after each use of the oven with a damp cloth. For cleaning, use a soft cloth dampened with mild soap and water or a 50/50 solution of vinegar and water. Polish dry with a soft cloth.

Do not use abrasive cleansers, strong liquid cleansers, plastic scouring pads or oven pads on the control panel – they will damage the finish. Avoid spraying cleaners into the vent.

Stainless Steel Surfaces

Do not use a steel wool pad; it will scratch the surface.

Do not use the brass bristled brush; it will scratch the surface.

To clean the stainless steel surface, use warm sudsy water or a stainless steel cleaner or polish. Always wipe the surface in the direction of the brush lines. Follow the cleaner instructions for cleaning the stainless steel surface.

Cleaners with oxalic acid such as Bar Keepers Friend Soft Cleanser™ will remove surface rust, tarnish and small blemishes. Use only a liquid cleanser free of grit and rub in the direction of the brush lines with a damp, soft sponge.

Cleaning inside

Be sure electrical power is off and all surfaces are cool before cleaning any part of the oven.

Cooking Deck

Never reach into the oven with bare hands. Always use long-handled cooking and cleaning tools, and wear long-cuffed heat resistant leather gloves.

Do not use cleaning brush on stainless steel surfaces; the brush will scratch these surfaces.

To clean the cooking deck, use the included cleaning brush to gently scrape the top surface of the stone to loosen any baked-on residue. Brush any crumbs to the front edge of the deck where they can be wiped off with a damp cloth.

NOTE: The cooking deck and interior walls will typically change color with use. This is normal.

Never use spray cleaners inside the oven.

Troubleshooting Tips

Indoor Pizza Oven

*Before you
call for service*

Save time and money! Review the chart below first and you may not need to call for service.

| Problem | Possible Cause | What To Do |
|--|--|--|
| Food does not cook properly | Oven controls improperly set. | See the Cooking Instructions section. |
| | Incorrect cookware or cookware of improper size being used. | See the Cookware section. |
| | Oven temperature needs adjustment. | See the Special Features section. |
| | Ingredient substitution | Substituting ingredients can change the recipe outcome. |
| | Room temperature should be over 60°F | Increase room temperature. |
| Oven temperature too hot or too cold | Oven temperature needs adjustment. | See the Special Features section. |
| Oven does not work or appears not to work | A fuse in your home may be blown or the circuit breaker tripped. | Replace the fuse or reset the circuit breaker. |
| | Oven controls improperly set. | See the Using the Oven section. |
| “Crackling” or “popping” sound | This is the sound of the metal heating and cooling during both the cooking and cleaning functions. | This is normal. |
| Why is my range making a "clicking" noise when using my oven? | Your pizza oven has been designed to maintain a tighter control over your oven's temperature. You may hear your oven's heating elements "click" on and off more frequently than in standard ovens to achieve better results during cooking cycles. | This is normal. |
| Sometimes the oven takes longer to preheat to the same temperature | Cookware or food in oven. | The cookware or food in the oven will cause the oven to take longer to preheat. Remove items to reduce preheat time. |
| Excessive smoking during cooking cycle | Excessive food debris or flour. | Touch the Cancel/Off pad. Open the windows to rid the room of smoke. Once the oven has cooled, wipe up the excess soil. |
| Display goes blank | A fuse in your home may be blown or the circuit breaker tripped. | Replace the fuse or reset the circuit breaker. |
| “Burning” or “oily” odor emitting from the vent | This is normal in a new oven and will disappear in time. | This is normal. |
| Strong odor | An odor from the oven insulation is normal for the first few times the oven is used. | This is temporary and will go away after several uses. |

Notes

Notes

With the purchase of your new Monogram appliance, receive the assurance that if you ever need information or assistance from GE Appliances, we will be there. All you have to do is call!

***GE Appliances
Answer Center***

800.626.2005

Whatever your question about any Monogram major appliance, GE Appliances Answer Center information service is available to help. Your call—and your question—will be answered promptly and courteously. Call the GE Appliances Answer Center Monday to Friday, 8 a.m. to 10 p.m. EST, and Saturday, 8 a.m. to 7 p.m. EST.

OR

Visit our Website at: **monogram.com**

***In-Home Repair
Service***

800.432.2737

A GE Appliances consumer service professional will provide expert repair service, scheduled at a time that's convenient for you. To schedule service, call Monday to Friday, 7 a.m. to 10 p.m. EST, or Saturday and Sunday, 8 a.m. to 6 p.m. EST. Many GE Appliances Consumer Service company-operated locations offer you service today or tomorrow, or at your convenience. Our factory-trained technicians know your appliance inside and out—so most repairs can be handled in just one visit.

Service Contracts

800.626.2224

You can have the secure feeling that GE Appliances Consumer Service will still be there after your warranty expires. Purchase a GE Appliances contract while your warranty is still in effect and you'll receive a substantial discount. With a multiple-year contract, you're assured of future service at today's prices.

***Parts and
Accessories***

877.959.8688

Individuals qualified to service their own appliances can have parts or accessories sent directly to their home. The GE Appliances parts system provides access to over 47,000 parts...and all GE Appliances Genuine Renewal Parts are fully warranted. VISA, MasterCard and Discover cards are accepted. Visit **www.geappliances.com**.

User maintenance instructions contained in this manual cover procedures intended to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

YOUR MONOGRAM PIZZA OVEN WARRANTY

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.

WHAT IS COVERED

From the Date of the Original Purchase

GEAppliances.com

All warranty service is provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service online, visit us at www.geappliances.com/service_and_support/, or call GE Appliances at 800.GE.CARES (800.432.2737). Please have your serial number and your model number available when calling for service.

Servicing your appliance may require the use of the onboard data port for diagnostics. This gives a GE Appliances factory service technician the ability to quickly diagnose any issues with your appliance and helps GE Appliances improve its products by providing GE Appliances with information on your appliance. If you do not want your appliance data to be sent to GE Appliances, please advise your technician not to submit the data to GE Appliances at the time of service.

| For the period of | GE Appliances will replace |
|--|--|
| Two years From the date of the original purchase | Any part of the oven which fails due to a defect in materials or workmanship. During this limited two-year warranty , GE Appliances will provide, free of charge , all labor and in-home service to replace the defective part. |

WHAT IS NOT COVERED

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery, or maintenance.
- Failure of the product if it is abused, misused, modified, or used for other than the intended purpose or used commercially.
- Replacement of house fuses or resetting of circuit breakers.
- Damage to the product caused by accident, fire, floods, or acts of God.
- Damage to finish, such as surface rust, tarnish, or small blemishes not reported within 48 hours of delivery.
- Incidental or consequential damage caused by possible defects with this appliance.
- Damage caused after delivery.
- Product not accessible to provide required service.
- Service to repair or replace light bulbs, except for LED lamps.
- Resetting of the fire containment door deployed due to misuse.

EXCLUSION OF IMPLIED WARRANTIES

Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a GE Appliances Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Appliances Service location for service. In Alaska, the warranty excludes the cost of shipping or service calls to your home. Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

Extended Warranties: Purchase a GE Appliances extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it online anytime at www.geappliances.com/service_and_support/shop-for-extended-service-plans.htm

or call 800.626.2224 during normal business hours. GE Appliances Service will still be there after your warranty expires.

Warrantor: GE Appliances