



LEG PILLOW

Instructions for Use

Using One Pillow

Place the leg pillow between your legs with the thicker cushioning on your knees. The pillow should feel natural between your legs and hug your thighs comfortably. The brand-new shape hugs your thighs and provides more comfort.

Using Two Pillows at Once

Place the first leg pillow between your thighs with the thicker cushioning on your knees. Then, place the second pillow between your calves with the thicker cushioning facing your knees. The second pillow can be adjusted to a position that best suits your comfort.

Break-In Period

The Contour Legacy Leg Pillow is made from a high-resiliency memory foam. The foam requires 2–3 days of use to break in and contour to your body.

These statements have not been evaluated by the FDA and are not intended to diagnose, treat, cure, or prevent any disease or health condition.

New Foam Smell

The Contour Legacy Leg Pillow is made from all-new materials and, like a new car, will have a new product smell. Some are more sensitive to this smell than others. You may reduce this smell by removing your pillow from the packaging and letting the pillow air out before use.

Foam Discoloration

Exposure to fresh air and different lighting might cause the foam to change colors. This is normal.

Cleaning

Remove the pillow cover by unzipping it and removing the cover from the foam. Wash the cover on a gentle cycle and then air dry only. Hand washing preferred for best results.

TO CLEAN COVER:



MACHINE WASH COLD
ONLY NON-CHLORINE BLEACH WHEN NEEDED
AIR DRY ONLY
DO NOT IRON

FOAM: SPOT CLEAN ONLY



90-Day Money-Back Guarantee

The Contour Legacy Leg Pillow is covered by a 90-day money-back guarantee. If you are not 100% satisfied with your product, return the product and request a replacement product or refund. Proof of purchase is required. Refunds will include the purchase price, less processing and handling. Follow the instructions in the Return Policy below to request a replacement or refund.

Replacement Guarantee Policy

Our products, when purchased from an authorized retailer, include a 1-year replacement guarantee if your product or component part does not perform as expected, the guarantee extends only to the original purchaser and is not transferable. If you experience an issue with one of our products within 1 year of purchase, return the product or the component part for replacement with a functionally equivalent new product or part. The original proof of purchase is required, and you are responsible to pay to return the appliance to us. In the event a replacement appliance is issued, the guarantee coverage ends six (6) months following the receipt date of the replacement appliance or the remainder of the existing guarantee, whichever is later. Tristar reserves the right to replace the appliance with one of equal or greater value.

Return Policy

If, for any reason, you would like to replace or return the product under the money-back guarantee, your order number can be used as the return merchandise authorization number (RMA). If the product was purchased in a retail store, return the product to the store or use "RETAIL" as the RMA. Return your product to the address

provided below for a replacement, which will incur no additional processing and handling fees, or for the refund of your purchase price, less processing and handling. You are responsible for the cost of returning the product. You can locate your order number at www.customerstatus.com. You can call customer service at 973-287-5174 or email info@tvcustomerinfo.com for any additional questions. Pack the product carefully and include in the package a note with (1) your name, (2) mailing address, (3) phone number, (4) email address, (5) reason for return, and (6) proof of purchase or order number, and (7) specify on the note whether you are requesting a refund or replacement. Write the RMA on the outside of the package. Send the product to the following return address:

Contour Legacy Leg Pillow
Tristar Products
500 Returns Road
Wallingford, CT 06495

If the replacement or refund request has not been acknowledged after two weeks, please contact Customer Service at 973-287-5174.

Refund

Refunds requested within the money-back guarantee timeframe will be issued to the payment method used at purchase if the item was purchased directly from Tristar. If the item was purchased from an authorized retailer, proof of purchase is required, and a check will be issued for the item and sales tax amount. Processing and handling fees are non-refundable.



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