User Guide





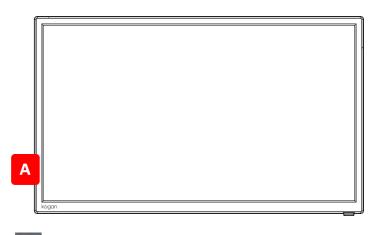
webOS Hub

Kogan 24" LED Smart 12V TV & DVD Combo - D97S

KALD24D97SNA



COMPONENTS













RCKGNTVN004



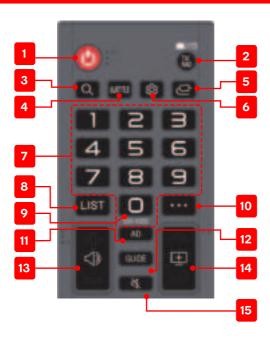




- A Kogan 24" HD LED Smart TV
- **B** Standard remote control
- C DVD remote control
- **D** Stand (x2)

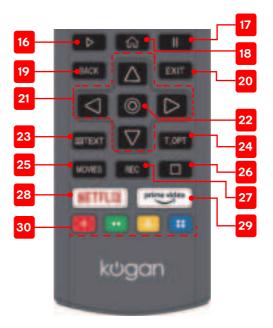
- E PB4x12mm screw (x4)
- **F** AAA battery (x4)
- **G** Quick start guide
- **H** Warranty card

STANDARD REMOTE CONTROL



- 1 **O Power:** Press to enter or exit standby mode
- 2 TV/RAD: Press to switch between TV and Radio
- 3 Search: Open recommended content or search
- 4 **SUBTITLE:** Turn on/off subtitles
- 6 Settings: Open Quick Settings menu
- 7 Number buttons: Press to select channels or input passwords

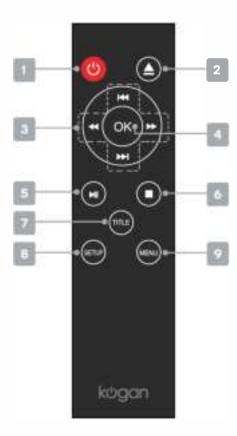
- 8 LIST: Check saved programs
- **9 QUICK ACCESS:** Long-press 0 to add Quick Access
- **10 •••:** Displays additional functions, for example Sports mode
- **11 AD:** Press to turn audio description on or off
- **12 GUIDE:** Opens the Electronic Program Guide in DTV mode
- **13 +** □ **-:** Adjust the volume up or down
- **14** ^ **±** ∨ to scroll channels
- **15** ⋈ **Mute:** Toggle sound on/off



- **16** ▷ **Play:** Play media and recorded content, resume Live Playback
- **17 II Pause:** Pause media and recorded content, pause Live Playback
- 18 **† Home:** Jump to the home page
- 19 BACK to the previous menu
- 20 EXIT out of the current program
- 21 △/▼/◀/▶ **Direction buttons** for navigating menus and settings
- **22 OK button:** Press to select the current item or confirm selection

- 23 TEXT: Teletext on/off*
- **24 T.OPT:** Teletext options*
- **25 MOVIES:** Search movies
- **26** Stop: Press to stop recording, stop media playback, and start Live Playback function
- 27 REC: Initiate recording
- 28 NETFLIX: Open app homepage
- 29 Prime Video: Open app homepage
- **30 Colour buttons** for navigational use within apps

DVD REMOTE CONTROL

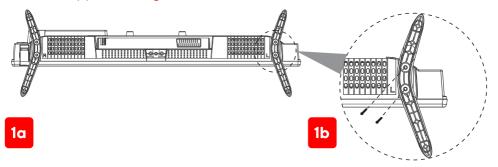


- 1 **Power (U):** Press to enter or exit standby mode.
- **2 Eject (≜):** Eject or loads the disk from DVD module.
- **3 Arrows (\triangle/\nabla/\triangle):** Press the UP/DOWN/LEFT/RIGHT buttons to navigate the on-screen menus and adjust the system settings to your preference.
- 4 OK: Enter and confirm button.
- **5 Play and Pause (>I):** Play and Pause multimedia file.
- 6 Stop (■): Press to stop play in media mode.
- 7 TITLE: Return to DVD title menu.
- 8 Setup: Show DVD setup menu.
- 9 Menu: Accesses the Main Menu.

ASSEMBLY AND INSTALLATION

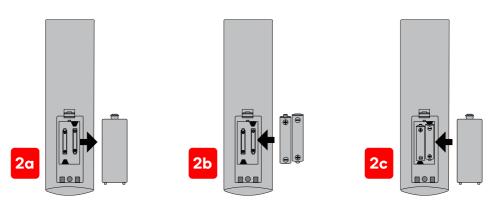
1. Stand assembly

- **a.** Attach stands to base of TV, ensuring 'L' and 'R' markings on the TV and stand match.
- **b.** Insert four PB4 x 12mm screws and use Phillips head screwdriver (not supplied) to tighten.



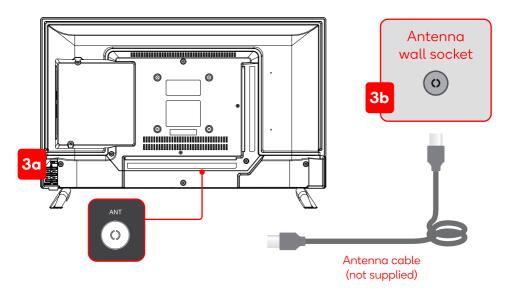
2. Remote control assembly

- **a.** Open the battery compartment cover on the back side.
- **b.** Insert batteries (x2 1.5V AAA size for the standard remote, x2 1.5V AAA size for the DVD remote) making sure to match the polarity markings (+ / -) of the batteries with the diagram inside the compartment.
- c. Replace battery compartment cover.



3. Connect to antenna

- **a.** Connect an antenna cable (not supplied) via the 'ANT' input port at the back of the TV.
- **b.** Ensure the antenna cable is also connected to a working antenna, either via an antenna wall socket in your home, or directly.



4. Turning TV on

Plug the power cord into a suitable power outlet, then press the POWER (4) button on the remote control, making sure to aim it at the sensor at the front of the TV. Alternatively, you can press the power button on the lower side of the back panel on the TV.



TV BUTTONS



POWER(切)/OK: Turns the TV on and off. Short press as a confirm button when it's power on.

VOL+: Increases the volume. In the TV menu system, it acts like the right arrow on the remote control and can be us to select menu options.

VOL-: Decreases the volume. In the TV menu system, it acts like the left arrow on the remote control and can be used to select menu options.

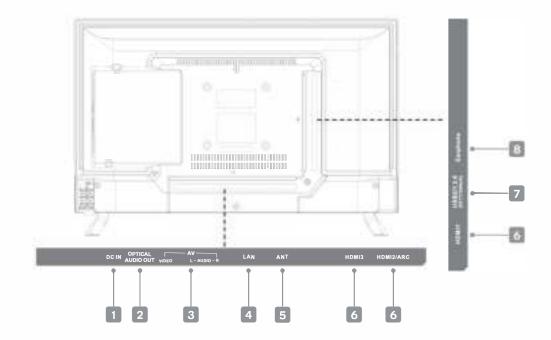
CHA: Scans up through the channel list. In the TV menu system, it acts like the up arrow on the remote control and can be used to select menu options.

 $\textbf{CH} \blacktriangledown : S cans \ down \ through \ the \ channel \ list. \ In \ the \ TV \ menu \ system, \ it \ acts \ like \ the \ down \ arrow \ on \ the \ remote \ control \ and \ can \ be \ used \ to \ select \ menu \ options.$

INPUT: Displays the Source Select List.

MENU: Displays the TV Main Menu.

INPUTS AND PORTS



- 1 DC in
- 2 Digital audio (Optical out)
- 3 Composite video and audio(RCA)
- 4 Ethernet port (LAN)

- 5 Antenna
- 6 HDMI (x3; ARC support on HDMI 2)
- 7 USB 2.0 (x2; 5V == 500mA)
- 8 Headphone jack (3.5mm line out)

FIRST TIME SETUP

When turning the TV on for the first time, the **Welcome** screen will appear. Press the **OK** button to commence

Use the **△**/**▼**/**4**/**▶ Direction buttons** to navigate the following options:

Language Settings

Select the on-screen display (OSD) language from the drop-down lists.

Country Settings

Select the on-screen display Country from the drop-down lists.

Internet Connection

- 1) If using a wired internet connection, connect an Ethernet cable to the 'LAN' port at the back.
- 2) If you want to use a wireless (Wi-Fi) network, the TV will now scan for nearby networks. Ensure the TV is within range of your wireless modem or router, and have your password handy. Follow the prompts to input your password and connect your TV to your selected network.

Programme Tuning

Select the on-screen display Programme Tuning modes.

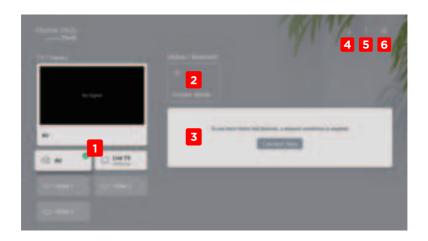
Connect to LG ThinQ

Your TV is compatible with LG smart home devices, and can also play content from your smartphone or personal devices. To connect your TV with LG ThinQ, scan the Android or iOS (iPhone) QR code with your smartphone and follow the prompts to set up.

HOME DASHBOARD

You can select or control a device connected to the TV. Press the (\bigcirc) button on the remote control and select Home Dashboard.

You can perform the operations you want according to the prompt information on the TV screen.



- 1. You can check and select the external device connected through the external input port or network.
- 2. Connect your mobile device to TV to share the mobile screen and enjoy the stored contents.
- 3. You can check and control the device connected via the Home IoT. Please refer to Connecting External Devices -> Connecting Home IoT Devices in User Guide for more information on the action.
- 4. You can log in or out with your LG ThinQ account.
- 5. Edit Inputs: You can edit the name of the connected device or apply the related settings.

Edit home IoT devices : You can hide or show connected Home IoT Devices and rearrange the list.

Notification: You can turn on or off the notifications on the connected device.

Universal Control Settings : Move to the Universal Control Settings app. User Guide : Move to the User Guide app.

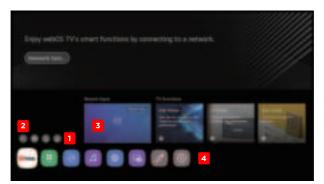
Quit App: Turns off the app from running in the background.

6. Closes the app.

HOME MENU

Using the home feature of the webOS TV.

You can open the home screen by pressing the HOME button on your remote control.



- 1. You can log in to your LG Account or view basic information about the account to which you are currently logged in.
- 2. Launch Search.

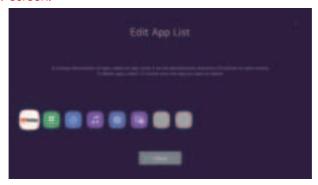
To see the details, click the Apps and Content Content Search in User Guide.

- 3. Returns to the most recently used TV or external input.
- 4. You can run, move, and delete the apps installed on your TV.
 - App List is automatically shown on the screen each time the TV is turned on. To change the Homescreen display, change the setting of Home Auto Launch in-> (3) -> (3) -> General -> System -> Additional Settings -> Home Settings.

Manage Home

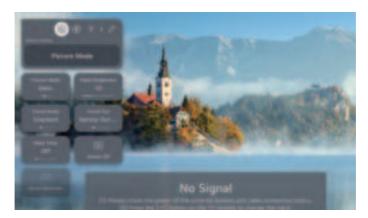
Manage webOS TV Home.

You can view a list of all apps installed on your TV, change their positions, or delete them. You can perform the operations you want according to the prompt information on the TV screen.



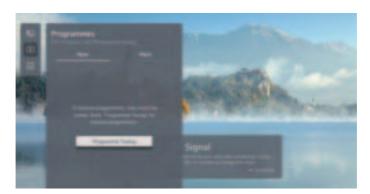
Quick Settings

Press the (﴿②) button on the remote control, the screen will display a quick setting menu, such as picture mode, sound mode, sleep timer, etc. You can add/delete the quick setting items or change their order. After entering each item, press the OK button on the remote control to go to the corresponding menu. Press ◀/▶ button to select the option.



Using Live Menu

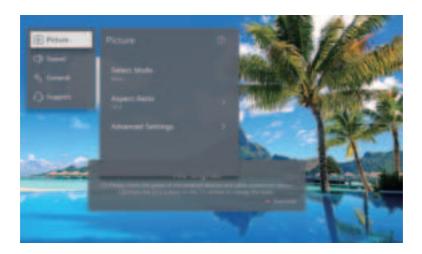
You can use the relevant features with ease when watching TV broadcasts. Press the LIST button on the remote control.



- 1. Programmes: View a list of broadcast content that is currently being broadcast.
- 2. Guide: You can view programmes and the schedule of each programmes.
- 3. TV Scheduler: You can enter the time and date of a programme to schedule watching or recording it at the set time.

SETTINGS MENU

Press the 🛱 button and select the 🛱 to enter the MENU.



Picture

Adjust settings for picture mode, contrast, brightness, colour, sharpness, tint, colour temperature, aspect ratio, etc.

Sound

Adjust audio settings, including sound modes, sound out selection, Balance, Equalizer, Digital Sound Output and more.

General

The general settings menu contains many items, such as Accessibility, Al service, language options, Subtitles, safety parental guidance and password protection options), Programmes, Network, System, HDMI Settings, Energy Saving and more.

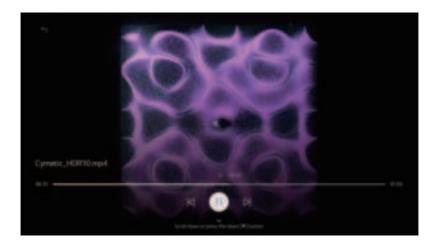
Support

View system and app information, the end-user license agreement, and install software updates (via USB).

USB MEDIA

Connect a USB storage device to the USB port on the TV to enjoy the content files stored on the USB storage device on your TV. You can select a photo from the Media Player app and view the photo, Video and Music.





BASIC TROUBLESHOOTING

Many minor issues can be resolved by hard resetting, or power cycling the unit or upgrading the firmware.

To perform a hard reset, or power cycle, please use the following steps.

- Unplug it from the main power socket and leave it for 10-15 minutes.
- Press and hold the power button on the TV for 5 seconds.
- Connect the TV back to the power and turn it on.

USB device is not recognised

- This TV requires a minimum of 64GB storage for Live Playback and Recording functions.
- Ensure the drive is formatted for FAT32 before using with this TV.
 Use a computer to format the drive beforehand.

Poor picture and sound quality

- · Try a different channel
- Adjust the antenna
- · Check all connections

No picture or sound in TV status

- Try another channel
- Press the TV/AV button
- Make sure TV is plugged in
- · Check the antenna connection

No sound or sound is too low at maximum volume

- Check the volume settings on any external speakers connected to your television
- · Check another channel or input
- Check that MUTE hasn't been turned on

No colour, wrong colour or tints

- Make sure the program itself is broadcast in colour
- Select the picture menu, then adjust the colour and tint submenus

Picture rolls vertically

· Check all connections

Blurred or snowy picture, distorted sound

- Check direction, location and connections to your antenna
- Issues may be caused by the use of an indoor antenna (poor signal)

Remote control malfunctions

- Replace remote control batteries
- Check battery polarity (+/-)
- Remote is out of range, move closer to TV
- Remove any obstructions between remote and IR sensor of TV
- Make sure the power cord to your TV is plugged in and turned on

Image is not centred on the screen

Adjust the horizontal and vertical position

"No Signal" on HDMI source

- Test the device with a different HDMI cable or port
- Try a different device connected to the same cable and port
- Perform a factory reset on your TV

For our full TV troubleshooting guide and extended User Manual for this TV, head online to help.kogan.com

SPECIFICATIONS

Dimensions

Without Stand $553 \times 69 \times 331 \text{ mm}$ With Stand $553 \times 166 \times 370 \text{ mm}$

VESA Wall Mount Pattern 100 x 100 mm

Wall Mount Screw Size M4 x 6 mm (x4) (Excluded)

Weight 2.8 kg Gross weight 3.4 kg

Audio

Speakers 2 x 5W

Connectivity

Ethernet (RJ45) Yes HDMI 1.4 (x3)

HDMI-ARC Yes | HDMI 2

HDMI-CEC Yes | HDMI 1, HDMI 2, HDMI 3

USB 2.0 (x2)

This is a quick specifications list. For a complete guide, refer to the full User Guide for this model at **help.kogan.com**

WebOS TV WILL AUTO POWER OFF AFTER 4 HOURS WITHOUT USER INPUT

Note:

- Design and specifications are subject to change without notice.
- · Weight and dimension shown are approximate.

NOTES



Need more information?

This is a **Quick Start Guide**, and while we hope that this has given you the assistance needed for a simple set-up, a full user guide outlining all of this product's instructions and features can be found online at **help.kogan.com**

