	Firmware Upgrade Guide for CLEARSURE PC	**Issued Date** 01/11/14	**Rev.** 01

1. Introduction

Fujitsu Security Solution CLEARSURE is a new data and device protection solution. It enables the data on a notebook PC's hard disk drive (HDD) to be remotely deleted or to lock the PC even when the power is off. This provides robust protection against information leaks in the event that a notebook PC is lost or stolen. Please visit Fujitsu Security Solution CLEARSURE Website to learn more about this new technology.

In order to enjoy Fujitsu Security Solution CLEARSURE service, user device must be ready in both hardware and firmware. This guide will show you how to upgrade device firmware for CLEARSURE-ready.

2. Supported Models

The information in this article applies to:
- Fujitsu LIFEBOOK E734/E744/E754 (Windows 7 / Windows 8.1)
- Fujitsu LIFEBOOK S904 (Windows 7 / Windows 8.1)
- Fujitsu LIFEBOOK T904 (Windows 7 / Windows 8.1)
- Fujitsu Stylistic Q704 (Windows 7 / Windows 8.1)

For hardware requirement details, please visit Fujitsu Security Solution CLEARSURE Website.

3. Firmware Upgrade Procedure

There are two critical firmware that user device MUST meet the requirements.
1, EM8805/EM7305 WWAN module with firmware version 05.05.26.00 or later
2, Motherboard EC firmware version 1372 or later

Updating EM8805/EM7305 WWAN module firmware

1, Please plug-in AC adapter to your system
2, Please download the appropriate WWAN module firmware for your system

Model	OS	WWAN Module[*1]	Firmware
Fujitsu LIFEBOOK E734/E744/E754	Windows 7	EM7305	Download
Fujitsu LIFEBOOK E734/E744/E754	Windows 7	EM8805	Download
Fujitsu LIFEBOOK E734/E744/E754	Windows 8.1	EM7305	Download
Fujitsu LIFEBOOK E734/E744/E754	Windows 8.1	EM8805	Download
Fujitsu LIFEBOOK S904	Windows 7	EM7305	Download
Fujitsu LIFEBOOK S904	Windows 7	EM8805	Download
Fujitsu LIFEBOOK S904	Windows 8.1	EM7305	Download
Fujitsu LIFEBOOK S904	Windows 8.1	EM8805	Download
Fujitsu LIFEBOOK T904	Windows 7	EM7305	Download
Fujitsu LIFEBOOK T904	Windows 7	EM8805	Download
Fujitsu LIFEBOOK T904	Windows 8.1	EM7305	Download
Fujitsu LIFEBOOK T904	Windows 8.1	EM8805	Download
Fujitsu Stylistic Q704	Windows 7	EM7305	Download
Fujitsu Stylistic Q704	Windows 7	EM8805	Download
Fujitsu Stylistic Q704	Windows 8.1	EM7305	Download
Fujitsu Stylistic Q704	Windows 8.1	EM8805	Download

3, Please decompress the downloaded ZIP file

4, Please close the AirCard Watcher

5, Please execute setup.exe

6, Please follow the on-screen instructions to complete the upgrade

  - It may take about 10 minutes to complete the upgrade.

  - Please don't power-off the system until the upgrade is completed.

  - Please don't make any RF ON/OFF or any WWAN connection until the upgrade is completed.

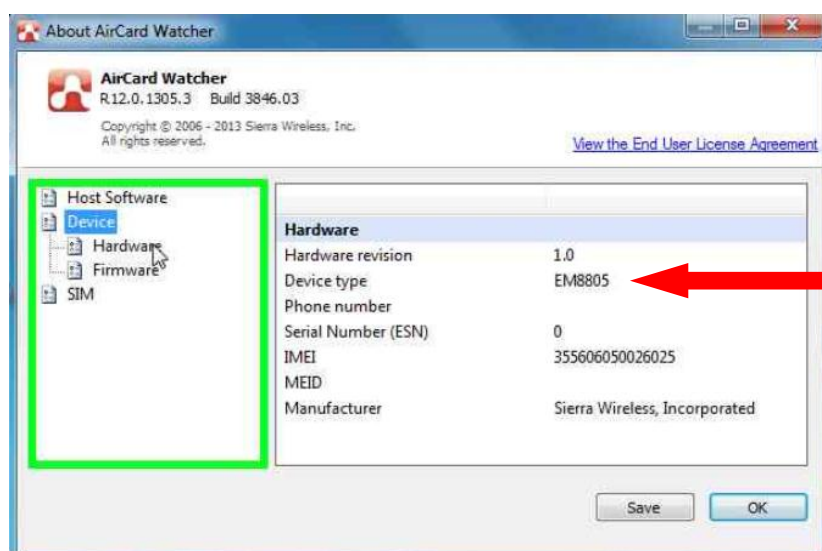Note: 1, How to identify the WWAN module

Click "Menu"

Select "About…"

Select "Device - Hardware"

WWAN Module

Updating Motherboard EC firmware

1, Please plug-in AC adapter to your system
2, Please download the appropriate EC firmware for your system

Model	Firmware
Fujitsu LIFEBOOK E734/E744/E754	Download
Fujitsu LIFEBOOK S904	Download
Fujitsu LIFEBOOK T904	Download
Fujitsu Stylistic Q704	Download

3, Please close all the application
4, Please decompress the downloaded ZIP file
5, Based on your device, please open either "vPro_System" or "non-vPro_System" folder.
  (if applicable)
6, Based on your Operating System, please open either "For_32bit_OS" or "For_64bit_OS" folder
7, Please execute FjFirmUpdU.exe
8, Please follow the on-screen instructions to complete the upgrade

4. Fujitsu Security Solution CLEARSURE Service Center

If you have any enquiry, please contact Fujitsu Service Center for assistance.