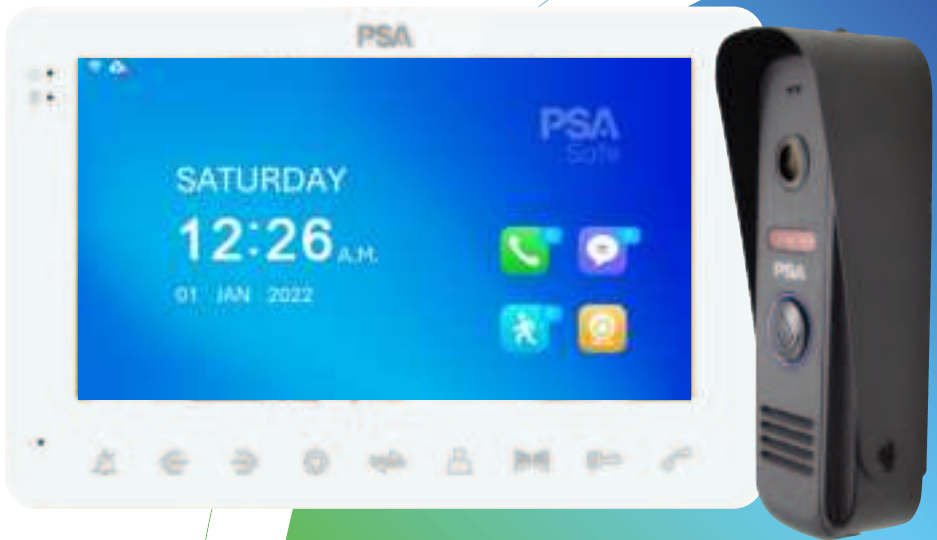


PSA

Centrii

7" Smart Video Intercom System User Manual



Model:
CEN27WSK

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For the full user manual,
scan the QR code to download
or visit www.psaproducts.com.au

Features

- 7-inch TFT LCD screen in plastic housing
- Support 6 monitors, and 2 door stations
- Missed call feature: when doorbell is not answered, a notification icon will be shown.(Note:Date/Clock feature must be activated)
- Different ringtones for Door A & Door B
- Support 32G MicroSD for pictures or video recording
- Picture memory when MicroSD card fitted (MicroSD card not supplied)
- IP65 surface mount Door Station
- Digital Photo Frame (Displays photos from MicroSD card)
- Monitoring function
- Hands-free intercom doorbell function
- Call transfer function
- Door release function
- Ten polyphonic melodies
- Ringtone volume adjustable settings for morning / afternoon / evening
- Ring volume, talking volume, chroma and brightness adjustable
- Motion picture recording when MicroSD card installed (MicroSD card not supplied)
- Custom melody as ringtone

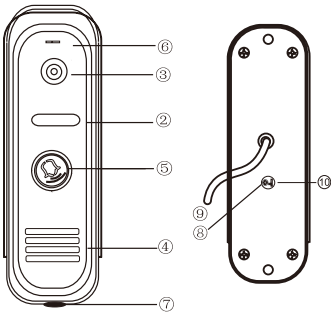
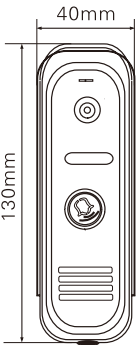
Kit Contents

- One indoor Monitor
- One Door Station
- One adapter
- One bracket for indoor Monitor
- One angle bracket
- Accessory pack

Door Station Specification

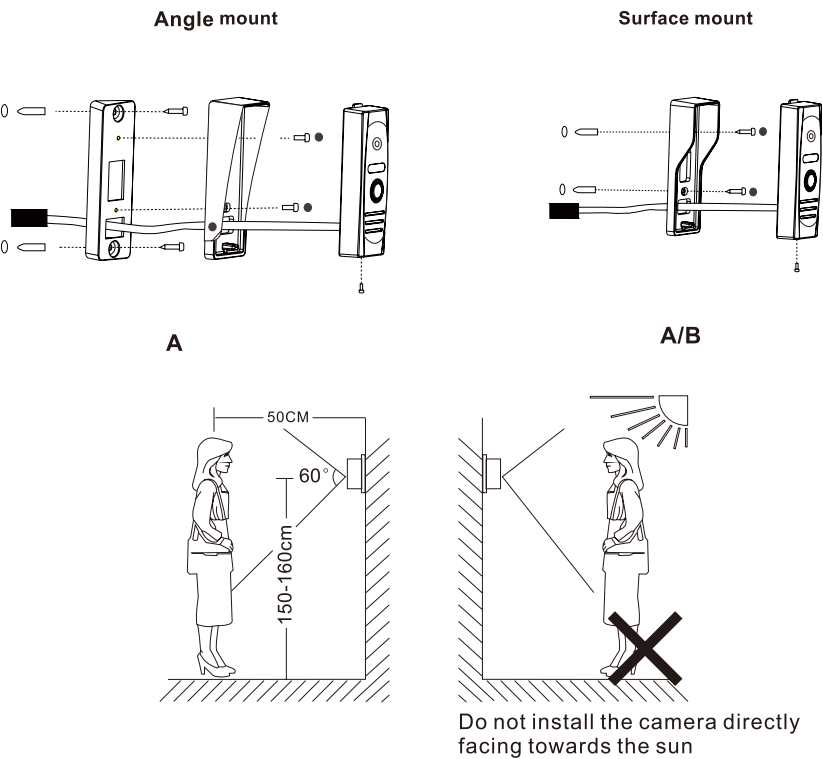
Camera sensor	1/3 inch wide angle CMOS camera
View angle	110°
Definition (Hor.)	1080P
LEDs for night	IR LEDs(120°)
Power consumption	150mA max.
Power source	Supplied from indoor unit
Operation temp.	-40~+50°C
Installation	Surface mounted
Lock	N/O, N/C Contact (30VDC 2A)
Ingress Protection Rating	IP65
2	IR LEDS
3	Camera
4	Speaker
5	Call button
6	Microphone
7	Scew Slot
8	Volume Regulator
9	System port
10	Lens Definition Switch

RED	12V DC
WHITE	Audio
BLACK	Ground
YELLOW	Video
ORANGE	Relay COM
GREEN	Relay N/O
BROWN	Relay N/C
BLUE	Voltage Camera + Input
GREY	Voltage Camera - Input
PURPLE	Voltage Lock + Output



Front of Surface mount camera CEN27DS/2

Installation Of Door Station

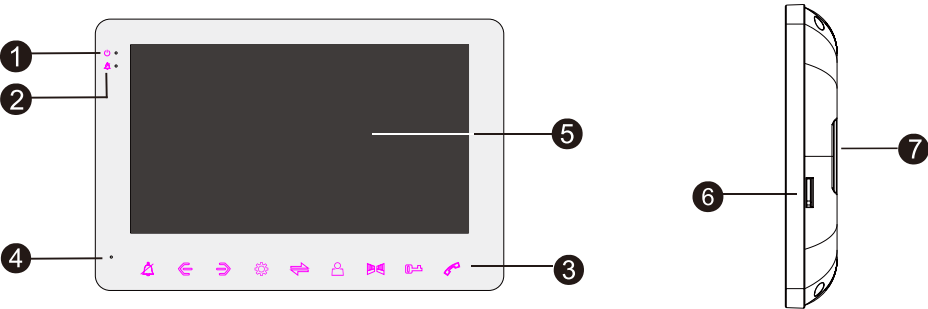


Door Speaker Volume Adjustment

To adjust the speaker volume of the door camera , remove the weather seal at the back of the door camera and adjust the regulator with a screwdriver. (Refer to Door Station specification for regulator location)

NOTE: Default setting of door volume is already set as HIGH. Do not overturn the volume regulator as it can be damaged easily.

Indoor Monitor Specifications



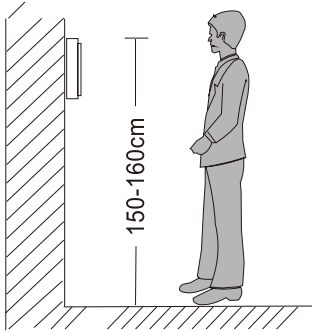
No.	Name	Description
1	Status LED	Power Indicator
2	Mute	LED Indicates monitor in Mute Mode
3	Touch Buttons	Control Buttons for monitor
	Transfer/Intercom	Call transfer/internal intercom
	Monitoring	Monitoring Door 1 & 2
	Talk	Start conversation with Door Station
	Unlock	Unlock the door lock by pressing this button
	Setting	Confirm/Enter to main menu
	Unlock	Activate Gate Unlock Relay (rear output socket)
	Arrows	Left / Right Navigation
4	Microphone	Transmits voice to Door Station
5	TFT display	View visitor's image displayed on the TFT screen
6	MicroSD card slot	For the models with MicroSD card. Insert a MicroSD card for recording
7	Speaker	Sound from Door Station

Specification

Display screen	7" TFT LCD screen
Definition	7" (1024x600 pixels)
Standard	PAL/NTSC
Calling mode	Two-way conversation
Calling time	120s
Standby current	Maximum 250mA
Working current	Maximum 600mA
Power supply	External switching power supply (DC 15V)
Work temperature	0~+50°C
Mounting	Surface mount
Picture format	JPEG standard format
Extension memory (Optional)	MicroSD card (maximum 32GB) (>Class 10)
Dimension	127.5H x 190.5W x 22D mm
Digital Photo Frame	Yes (Displays photo from MicroSD Card)
Custom Ringtone	Yes (Uses ringtones)
Missed Call	Missed call indicator. Clock function needs to be activated.
Motion Detection	Motion picture recording when MicroSD card installed (MicroSD card not supplied)

Installation Of Indoor Monitor

- Select the most suitable position where the monitor is located at user's eye level .

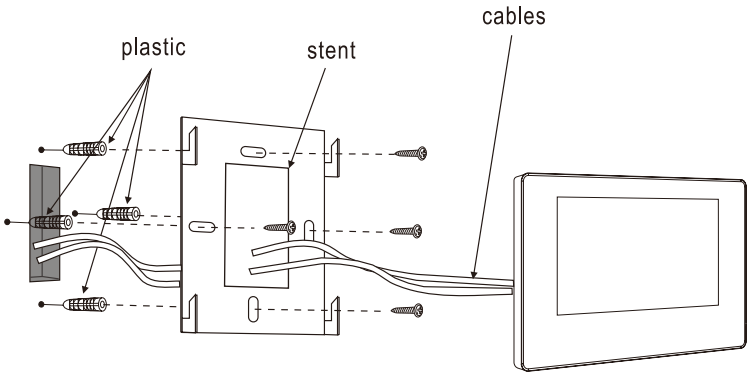


Keep a distance of 30cm or more from AC power to avoid electrical interference.

Avoid installation of the device near strong radiation source, eg. TV, DVR, PCs etc.

Do not drop, shake or knock the device to avoid damage to its components.

To install the indoor unit, please follow these steps as below:



Installation Note

Keep intercom wires more than 30cm away from AC mains power to avoid interference
The electric lock is not included in the package. Use 12VDC electric strike only.
Do not exceed 500mA.

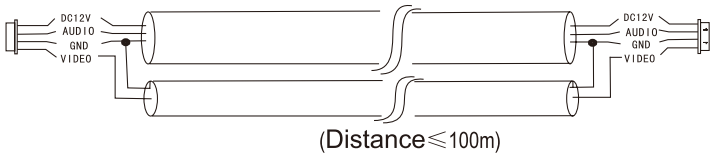
Cable Requirements

1. CAT5e or CAT6 network cable connection mode:

	RED	BLACK	WHITE	YELLOW
CAT5e or CAT6***	Brown, Blue	Brown/White Blue/White Green/White Orange/White	Green	Orange

*** Cable distance≤50 meters

2. 3C ordinary unshielded +75 ohm coax video wire connection mode :



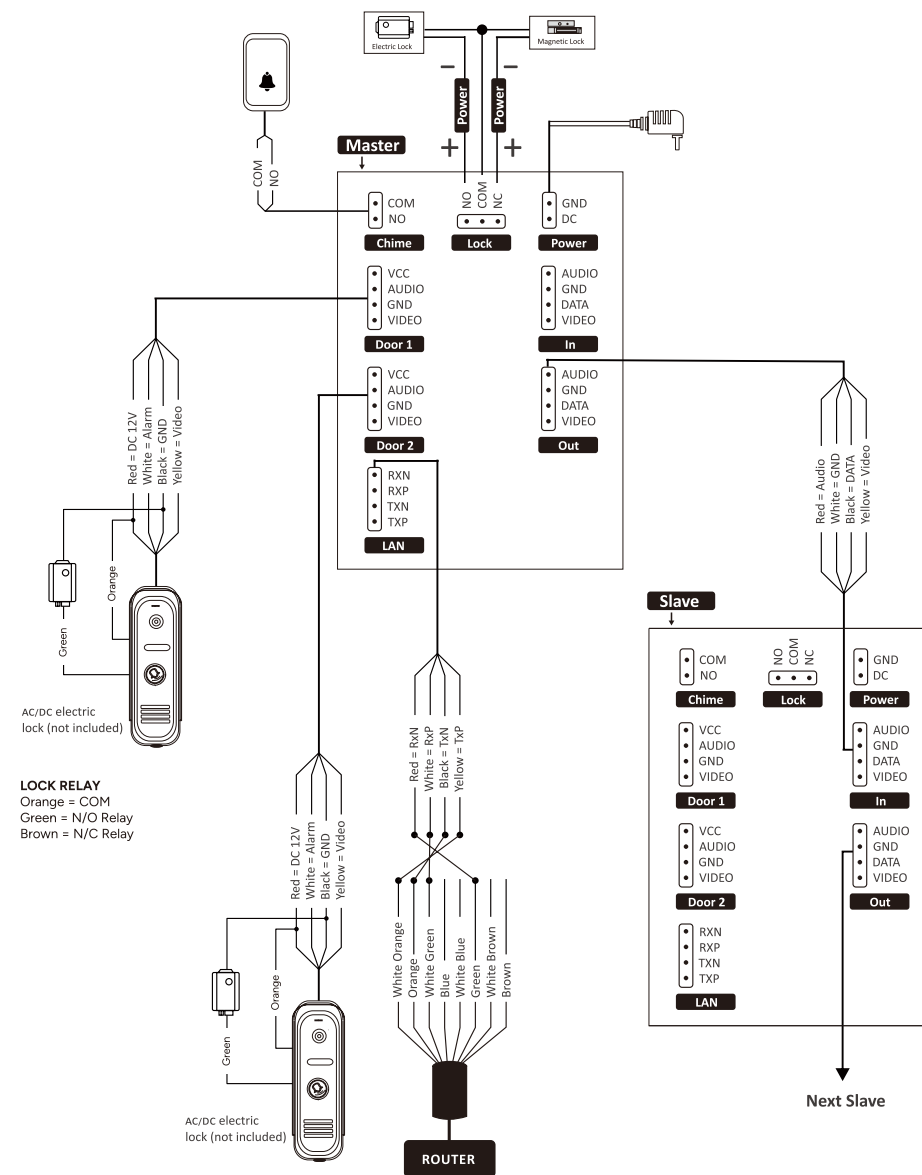
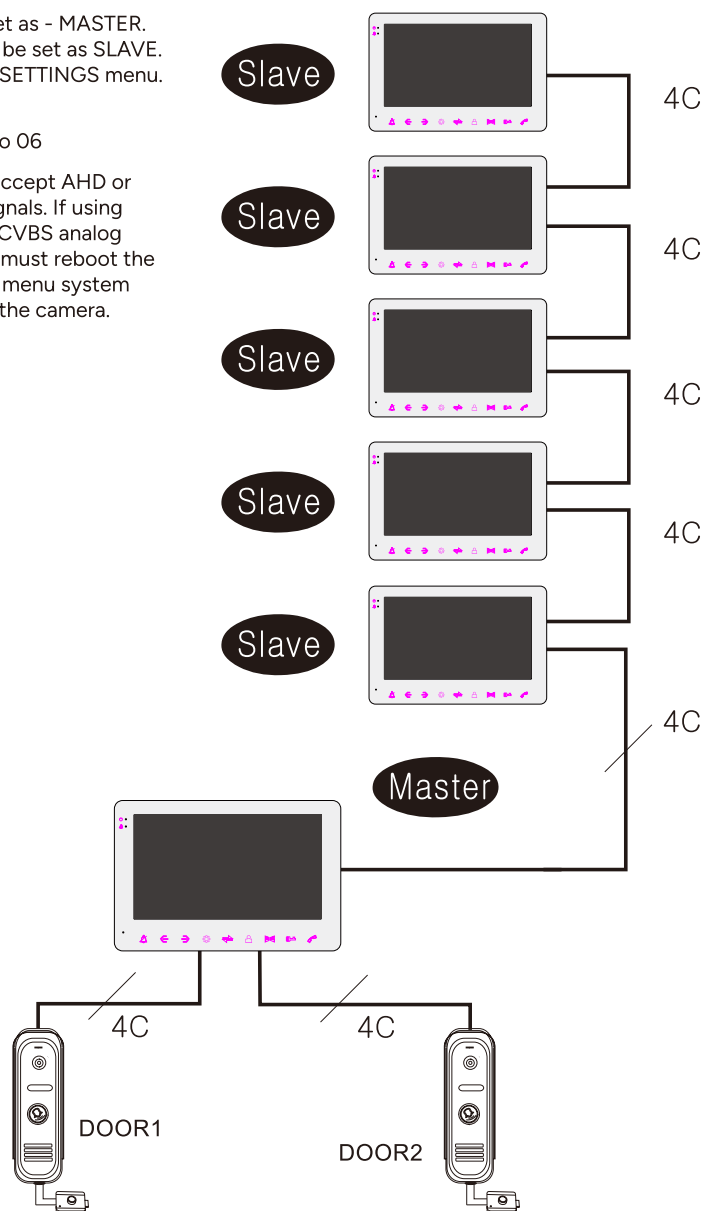
Wiring Diagram

First monitor must be set as - MASTER.
All other monitors must be set as SLAVE.
This can be done in the SETTINGS menu.

MONITOR ID SETTING

Master= 01, Slave= 02 to 06

Note: HD Monitor can accept AHD or CVBS - analog signals. If using HD monitor with CVBS analog door station, you must reboot the monitor from the menu system after connecting the camera.

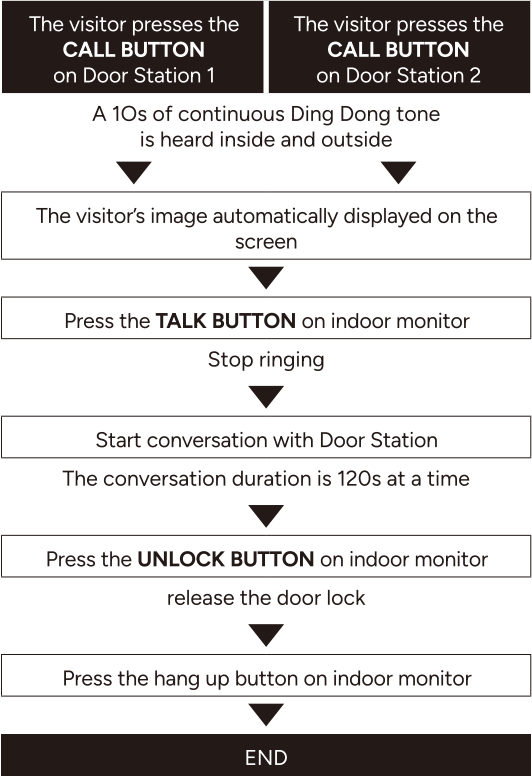


The first monitor is the MASTER monitor and ID must be set as Device 01. All other monitors are SLAVES and must be set as Device 02 to 06. To program the device ID go to MODE section.

Operation Instructions

VISITOR CALL

Standby Mode



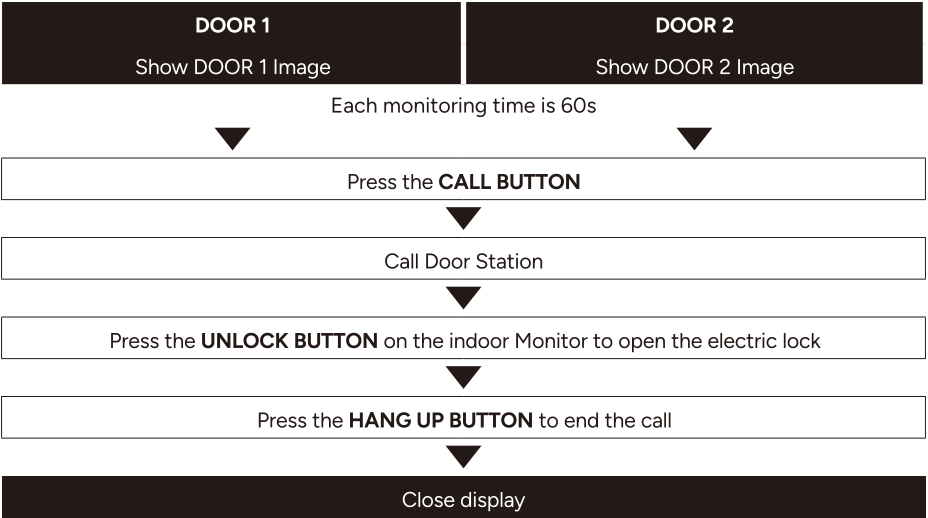
Note:
If the call buttons of both Door Stations are pressed about the same time, preference would be given to the Door Station whose call button was pressed first. Please be aware there is no indication at the second Door Station. After the indoor monitor returns to Standby Mode, it can accept calls from the second Door Station.

Note:
The indoor monitor will automatically go into Standby Mode, if you are not at home, or have not answered the call within 60s.

Monitoring

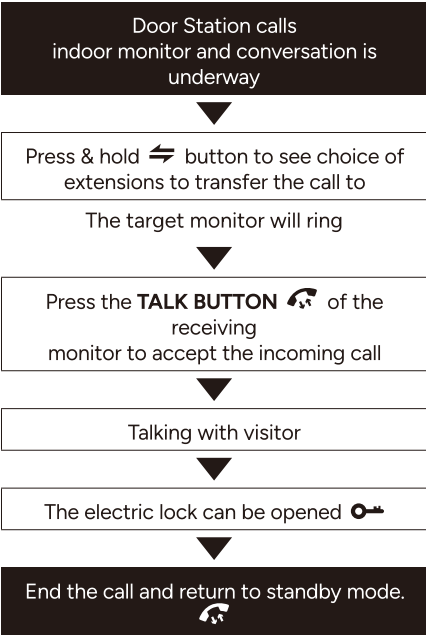
By default, Door1 and Door2 can be monitored. To disable monitoring of Door2, set "Door2 Status" to OFF in the Mode menu.

Standby Mode



Call Transfer To Other Extension

Internal communication function requires at least two Indoor Monitors and one Door Station to be connected.




Note:
After transferring a call to another extension, the first monitor will return to Standby mode. Whereas the target monitor will ring, and display video.

Internal Communication Among Indoor Units

At least 2 indoor units are required.

Standby Mode



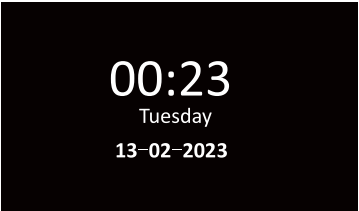
Note:
If a visitor presses the call button of either Door Station, the Internal Communication mode will exit. The visitor's image will be displayed with ringing. Press  button to start a conversation with the visitor.

Menu Operations

1 Standby Mode

There are 2 mode options during standby mode: Clock and Date mode or Digital Photo Frame mode.

1.1 Clock and Date Mode



1.2 Digital Photo Frame Mode

In Digital Photo Frame mode, the Monitor cycles through the photos in the \USER\Photo directory on the MicroSD card.



Note:

1. By default, the clock is displayed on standby mode. If the Digital Photo Frame is turned ON, then the images saved on the microSD card are displayed instead.
2. The \USER\Photo directory on the MicroSD card must be manually created. Pictures stored in this directory will be displayed. Note: The directory name is case sensitive.
3. The image files must be reduced to 1024(W) x 600(H) pixels, be in landscape orientation and no larger than 1MB in size.

2 Main Menu

In Standby mode, tap the screen to display the Main Menu. This Menu includes the following icons: Settings, Monitoring, Media, Lock and Event. To return to Standby Mode, tap the Standby icon, or tap the Back Arrow icon (on bottom right of screen).



2.1 Transfer

The five numbered icons denote other extension Monitors (by their Device ID's, if installed), excluding this Monitor. Tap to select a Monitor to connect to. The "ALL" icon will call all available monitors. Users can answer this call at any connected Monitor.



2.2 Setting



2.2.1 System Setting



[Device ID]: Monitor ID (Range from 1 to 6). ID=1 for Master Monitor; and 2 to 6 for Slave Monitors. Each intercom system supports a maximum of six Monitors.

[Time]: Time in 24-hour format. Tap right arrow to set Date & Time.

[Date format]: YY/MM/DD, MM/DD/YY or DD/MM/YY formats.

[Clock]: Indicates whether the clock is turned on during standby. If it is off, it will be black when it returns to standby from the main menu interface.

[Language]: include multiple languages.

[Keytone switch]: Indicates whether there is a button sound when operating the indoor monitor.

[MD preview switch]: Indicates whether the detected image is displayed on the indoor unit when the motion detection triggers. If the preview is turned on, the detected image will displayed on the indoor unit; the preview is off, the detected image will not displayed, but the background recording is still performed.

[Ringback]: indicates that the ringing sound of the outdoor unit can be turned on or off.

[Indoor unlock delay]: Indicates the unlocking time of the indoor unit. The range is 1s-10s, and the default is 5s.

2.2.2 Door Setting

The parameters of Door Stations 1 & 2 can be changed from this menu. Tap the "Door 2" icon to see the parameters for Door Station #2 (if installed).



[Status switch]: Shows the status of Door 1 & Door 2. Door 2 (if installed) defaults to "Off", which means it is disabled). If required, turn it "On" to enable the rear "Door 2" port. The status of Door 1 cannot be adjusted, and is always On.

[Unlock delay]: Indicates the unlocking time of the outdoor station. The range is 1s-10s, and the default is 5s.

[Record mode]: There are two recording modes, Video and Snapshot. Video means that when a visitor presses the call button of the outdoor station, the indoor monitor with the SD card automatically starts recording until the end of the call or the user presses the hang up button to manually stop. Snapshot means that when a visitor presses the call button of the door machine, the indoor monitor with the SD card automatically captures the photo of outdoor station camera, and the user can also manually press the setting button to continuously capture.

[Motion detection]: Indicate whether to detect and record when an object moves in front of the device.

[Motion Detection Sensitivity]: Indicates the sensitivity of motion detection. Including low, medium and high, low: indicates that the motion detection is difficult to trigger; medium: indicates that the motion detection is easier to trigger; and high: indicates that the motion detection is easy to trigger.

[Motion Detection Duration]: The recording time of motion detection can be set to 10s~300s, and the default is 20s.

[Message]: If "ON", a caller will be prompted to record a message when a call from that door station is not answered.

[Message time]: Indicates how long the visitor can leave a message after entering the message state. Can be set to 30s, 60s, 120s, the default is 30s.

[Signal mode]: It is divided into three modes: Auto, PAL and NTSC. When set to Auto, the indoor monitor will automatically detect the standard of the outdoor station.

[Signal type]: There are seven signal types: CVBS, AHD720, AHD1080, TVI720, TVI1080, CVI720, and CVI1080. If the signal system is set to PAL or NTSC, these seven types can be selected and used together. If the signal system is set to Auto, the signal type is not selectable and is fixed to the Auto signal type.

[Ring setting]: Tap the right arrow to show detailed Ring settings for this selected Door Station. Different settings can be set for up to three different daily periods.



Default Time Periods for Ringtones 1, 2 and 3 are 6am-12pm, 12pm - 6pm and 6pm - 6am respectively. The time periods are shown in 24-hour time format, and are adjustable.

[Ring Time]: Sets the duration of ringing, when the outdoor Door Station calls the indoor Monitor. Range of 5 to 45 seconds. Default time is 30 seconds.

[Ring Mode]: Tap the arrow to select either "Standard" or "Customized" ringtones. The ten Standard ringtones are inbuilt. Any Customized ringtones must be placed in the "Ring" folder of an inserted microSD card (not included). Tip: Format the microSD card in the Admin menu to automatically create the Ring folder.

[Ring Select]: In Standard mode, there are ten inbuilt ringtones to choose from. In Customized mode, select from any preloaded customised ringtones in the Ring folder of your microSD card (not included).

[Ring Volume]: This single setting adjusts both the Ringing Volume and Button Volume. Range: 0 to 10 (0= Off, 10= Loudest.). Default volume is 7.

2.2.3 Scene Setting



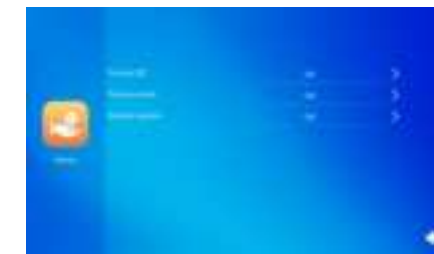
[Digital photo frame switch]: Indicate whether to open the digital photo frame. After the digital photo frame is turned on, the indoor unit will play the picture in the SD card after returning to the standby mode (only for models with SD card, user need to put the picture file in the "DigitalFrame" folder in the SD card).

[Digital photo frame time]: Indicates the time when the indoor unit is in the digital photo frame state, how long a picture is played.

[Background music switch]: Indicates whether background music is on in standby mode. The background music can be played when the background music switch is turned on and the indoor unit needs to insert an SD card. (Only for models with SD card, user needs to put MP 3 music files in the "Bg/Music", folder in the SD card).

[Background music volume]: Indicates the volume of the background music, the volume range is 1-10.

2.2.4 Admin



[Format SD]: Tap to format microSD card (not included). Tap "OK" to confirm. If a microSD card is not inserted, the Monitor will prompt you with "No SD Card".
Warning: All existing content in your microSD card will be deleted.

[Factory Reset]: Tap "OK" to return the Monitor to factory default settings.

[Software update]: If there is "update.ius" in SD card, click "ok", monitor will update, if update successfully, "success" will display on monitor and the monitor will restart, if monitor fails to update, failure will display on monitor.
When there is no update software in SD card or there is no SD card in monitor, click "OK", it will prompt no update software.

[Restart system]: Tap "OK" to restart indoor monitor.

14.2.2.5 Information



[Hardware version]: Display current hardware version.

[Firmware version]: Display current MCU version.

[Software version]: Display current software version.

[Release date]: Display the date the current software released.

[SD size]: Shows the free space and total space of current SD card.

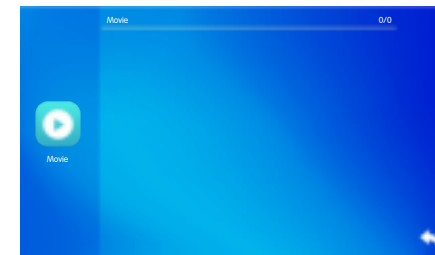
2.3 Media



Media interface includes movie, music, photo, files.

2.3.1 Movie

In the Media menu, tap the Movie icon to display a list of available movie files. While a movie is playing, it can be manually scrolled forward or backwards by dragging the progress bar. The volume range is 0 to 10. The default volume is 07.



(1). Save the video in the root of SD card.

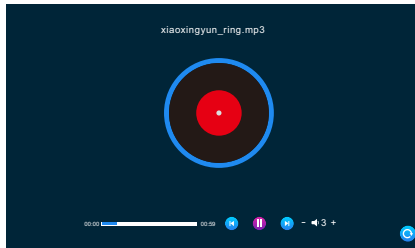


(2). Playback will stop if there is an incoming call from a Door Station, or if an alarm had been triggered. The Monitor will then display the image from that Door Station or Camera.

(3). Movies are played in an endless loop. If there is only one movie file, the same file will be played repeatedly.

2.3.2 Music

In the Media menu, tap the Music icon to see a list of the music files. Tap on an item to start its music playback. This menu includes icons to select Last or Next Track, Pause, and to increase / decrease the playing volume.



- (1). During music playback, tap along the progress bar to skip forward or backwards within the music file.
- (2). Tap the Add or Subtract buttons to adjust the volume. The volume ranges from 0 to 10. The default volume is 07.
- (3). To be listed by the Monitor, the MP3 music files must be preloaded into the "BgMusic" folder in the microSDCard (not included).
- (4). Playback will stop if there is an incoming call from a Door Station, or if an alarm had been triggered. The Monitor will then display the image from that Door Station or Camera.

2.3.3 Photo

In the Media menu, tap the Photo icon to display a list of photo files.



- (1). The next photo will be automatically displayed, unless the Pause icon is tapped.
- (2). Place your photo files to be displayed into the "DigitalFrame" folder on the microSD Card.

2.3.4 Files

In the Media menu, tap the Files icon to view the folders in your inserted microSD card. By formatting your microSD card through the Admin menu, the following folders are automatically created: DigitalFrame, BgMusic, Ring and DOORBELL folders. The DOORBELL folder, which stores the call and message recordings/snapshots, is only visible when the microSD card is inserted into a computer.



["DigitalFrame" folder]: Save the picture of the digital photo frame

["BgMusic" folder]: Store background music files for indoor units.

["Ring" folder]: Store user defined ringtone files for indoor units.

["MessageImport" folder]: The message customization function allows the user to set the user defined leave message alert tone.

1. Store the recorded voice file in this folder.
2. In the file manager, find and click the file, and then automatically import it to flash to replace the default message alert tone.

Note: The voice file request is in mp3 format, and the file size is up to 2M.

["ALARM" folder]: Store the records after the indoor unit triggers the alarm.

["MANUAL" folder]: Store the call history of the indoor unit and the outdoor station.

["MD" folder]: Store the motion detection record of outdoor station.

["VISITOR" folder]: Store the message record of the indoor unit.

All the recorded content in the above four folders can be reviewed through the Event menu.

2.3.5 Event

This menu allows various captured event content to be reviewed; including Call records and Messages. Each displayed record is timestamped and shows if it had been read.



Call record:

Shows snapshots or recorded videos of calls from the Door Stations; both automatically or manually captured content.

Message record:

Message Record: When the Message Switch is turned On, and if a call is not answered, video content will be recorded from the beginning of the call.

Motion detection:

Motion Detection: Shows snapshots or recorded videos, when motion detection is triggered by a nominated Door Station or Camera; both automatically or manually captured content.

Alarm information:

Shows snapshots or recorded videos, when a Camera triggers an alarm; both automatically or manually captured content.

Note: Press and hold a highlighted record for a popup menu to Open or Delete the item.

2.4 Home, Away & Silent Modes

- 1). **Home mode:** Normal operation.
- 2). **Away mode:** Door station calls are immediately prompted to leave a message.
- 3). **Silent mode:** Normal operation, but the Monitor will not ring, and the prompt message is silenced.

2.5 Unlock/lock

Tap this icon to operate the Lock relay (connected to the Lock Output socket at rear of Monitor). It can be used to control an electric door strike (not included) or gate controls.

2.6 Standby

Return to standby page.

2.7 Image Parameter Settings

While video from a Door Station is displayed, tap the Image Settings icon (gear-shaped) to see the image parameters. Adjustable parameters include Call Volume, Brightness, Contrast and Saturation. Tap the Add or Subtract icons on both ends of each parameter bar to adjust its value.



[Intercom volume]: The value can be set from 0 to 10, the default is 07

[Brightness]: The value can be set from 0 to 50, default value is 25.

[Contrast]: The value can be set from 0 to 50, the default is 25.

[Saturation]: The value can be set from 0 to 50, the default is 25.

PSA Centrii Wifi Intercom

MOBILE APP- SETUP GUIDE

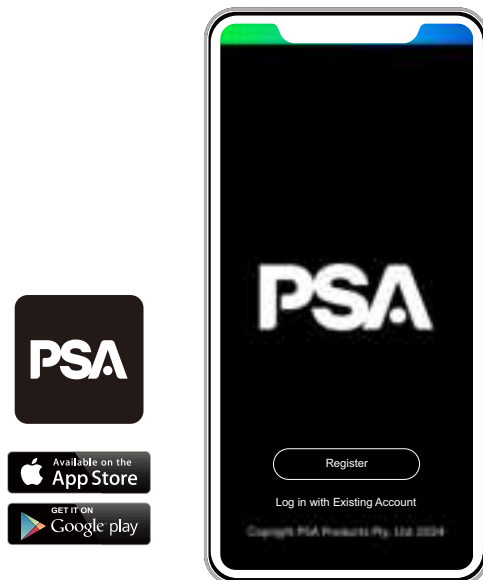
A. Introduction

This Setup Guide shows you how to configure the PSA Centrii WiFi Intercom to connect with the Mobile App.







Getting the PSA Centrii App


1. Download the free "PSA Centrii" App from the Apple App Store, or the Google Play Store.
2. Tap the PSA Centrii app icon to start the mobile app.
3. Register a free account with your Email account.

Note: The mobile App requires access to the Internet via 4G/5G or Wireless network.



C. Preparing the Intercom for Connection

1. Power up the Intercom
2. Press  to enter the Main Menu
3. Press  again to select the "System" icon.
4. In the System menu, press  &  to highlight the "Network Setting" icon. Then press  to confirm selection.
5. Press  again to choose the "Wi-Fi Set" icon.
6. In the next submenu, the 'AP-Mode' is already selected by default.

Press  twice to confirm this default selection. The Monitor will reboot itself to enter AP-mode, and start a temporary hotspot ("Smartlife-xxxxxx")



D. Pairing Intercom to PSA App (Steps for AP-mode connection)

We are now ready to connect Intercom to PSA App.

1. With your mobile phone, temporarily turn Airplane Mode to ON (with Mobile Data to OFF). Then re-enable the Wi-Fi function only on your phone.
2. In the App, tap "Add Device". Or tap the "+" icon on top right corner. (See Fig 1)
3. In the left column, tap "Intercom". Tap the "WiFi Intercom" icon. (See Fig 2)
4. Enter the login details of your local WiFi network, together with its password. Then tap "Next". (See Fig 3)

Important: Use your 2.4GHz WiFi settings, not the 5GHz band.

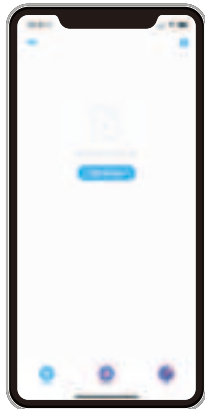


Figure 1.

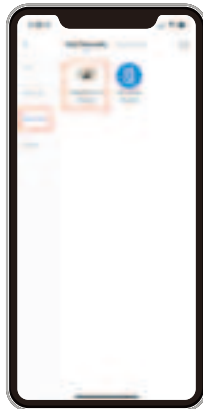


Figure 2.



Figure 3.

4. Confirm "AP Mode" is shown on top right corner of App screen. Tap the small circle to left of "Confirmed Monitor has rebooted". Tap "Next" to continue. (See Fig 4).
5. When prompted, go to the iPhone Settings, and select the Intercom's hotspot ("SmartLife-xxxxx") as your Wi-Fi connection. Once successful, a check mark appears against the SmartLife (Intercom) in the WiFi menu. (See Fig 5 & 6)



Figure 4.



Figure 5.

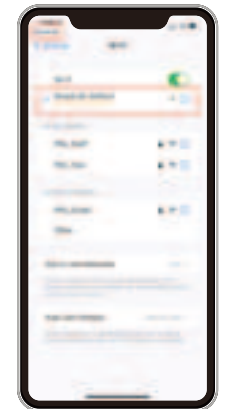


Figure 6.

6. Switch back to the previous App screen, and the App should automatically start connecting with the Intercom (and register the device online). **(See Fig 7)**
7. If successful, the App will report "Device added successfully". Tap "Done" to acknowledge. Congratulations, your phone is now paired with the IntelLink Intercom. **(See Fig 8)**
8. Tap on the new 'Wi-Fi Intercom' icon to test the connection. This should lead you to a control menu, which provides a Live View from the Door Station, plus other control options (e.g. to operate the door relay remotely). **(See Fig 9)**

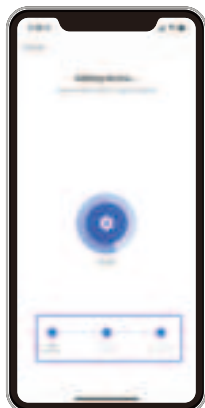


Figure 7.

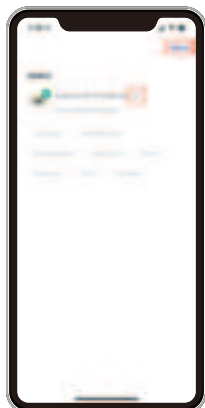


Figure 8.

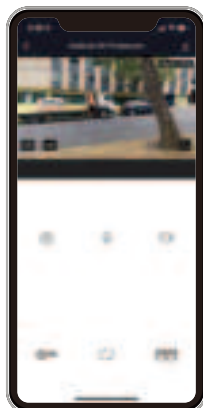


Figure 9.

E. Sharing with other users

At this point, the intercom is linked exclusively to your account only. For other users to access the Intercom remotely, you need to explicitly "share" the Intercom with other users.

There are two ways to share your access of the Intercom: (1) Using Home Management, or (2) Direct Sharing. The following describes the Home Management approach, which is the better method; e.g. it allows all shared users to operate the door latch remotely.

1. On the Main page of the IntelLink app, tap the "Me" icon on the bottom right corner. Then tap "Home Management" **(See Figure 10)**
2. To create a new Home: Type in a New Home Name in the "Complete Home Information" page. Then tap "Save" at top-right corner. (In this example, "PSA Home" is used as the Home Name) **(See Figure 11)**
3. Tap your new Home name (e.g. "PSA Home"), then tap "Add Member" to share with another user. (Note: Separate login accounts must first be created for every user who will be sharing access) **(See Figure 12 & 13)**

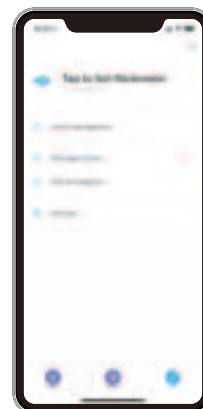


Figure 10.

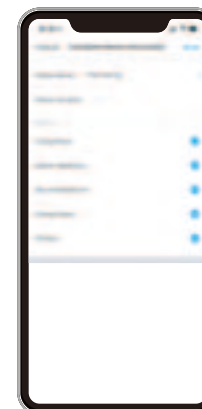


Figure 11.

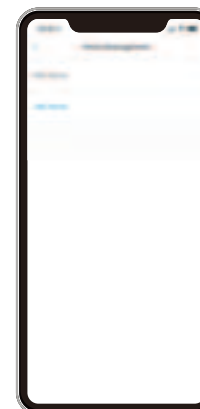


Figure 12.

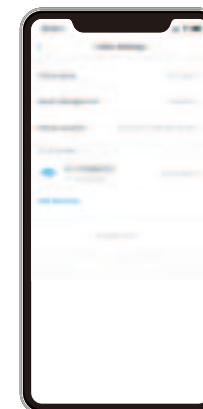


Figure 13.

4. Tap the 'App Account' icon. Then enter the pre-registered Login (email address) of a new member into the 'Account' field. Also enter a Name (of your choice) to identify this member. Select the sharing permission for this user (either "Administrator" with full rights, or as "Common Member"). Tap "Save" (top-right corner) to save setting. **(See Figure 14 & 15)**

5. The App will list the new shared user, but with a pending message "Waiting to join ..." To complete the sharing process, the other user must accept the share invitation through their account login. (See Figure 16)
6. On the other user's phone, ask them to log into their PSA app account. Then tap "Me" and "Home Management". And there should be an invitation message to join the new Home. Tap "Accept" to confirm invitation. Tap 'Home' to return to the Main Page. Then tap top left corner to select the newly accepted Home Name. The Intercom will appear in their account, with the assigned rights to access the Intercom. (See Figure 17 to 20)
7. Congratulations! You have successfully shared the Intercom with another user. To add more shared users, simply repeat above steps through your App login.



Figure 14.

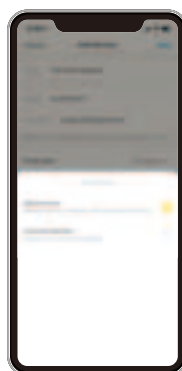


Figure 15.

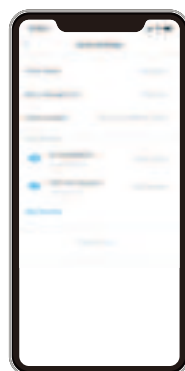


Figure 16.



Figure 17.

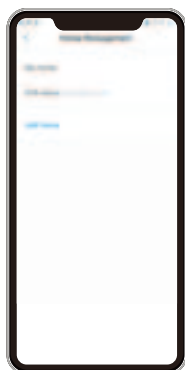


Figure 18.



Figure 19.



Figure 20.

Warranty & Liability

- 1 PSA Products Pty Ltd (ABN: 99 076 468 703) of 17 Millicent Street, Burwood 3125 Victoria, Australia warrants this product for a period of one year from the date of purchase, as reflected on the Authorised Resellers or Distributors invoice/ receipt provided to you. PSA Products Pty Ltd will repair or replace the product (at the option of PSA Products) due to any manufacturing defect, at the cost of PSA Products Pty Ltd (excluding any labour costs relating to removal or re-installation of product, and transport costs).
- 2 This warranty shall not apply to the product if it has been damaged, modified, abused or altered after the date of purchase, or if it fails to operate due to improper maintenance.
- 3 To the extent permitted by law, the liability of PSA Products Pty Ltd arising from the sale or under the terms of this limited warranty shall not in any case exceed the cost of replacement and subject to this clause. In no case shall PSA Products Pty Ltd be liable for consequential loss or damages resulting from the failure of the product or breach of this, or: Any other warranty, express or implied, loss or damage caused by failure to abide by the instructions supplied in the leaflets.
- 4 To the extent permitted by law, PSA Products Pty Ltd., makes no warranty, expressed or implied, written or oral, including that of merchantability or fitness for any particular purpose, with respect to the consumer replaceable battery if any. A product with non-serviceable built-in battery is covered under warranty of the product as per point 1.
- 5 This warranty is provided in addition to other rights and remedies you have under law: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. What constitutes a major failure is set out in the Australian Consumer Law.
- 6 To make a claim under warranty, take the product (with a proof of purchase) to the store where you purchased the product or contact PSA Products Pty Ltd. Phone (03) 9888 9889. or Email: enquiry@psaproducts.com.au with details, proof of purchase or expense claim in writing.



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