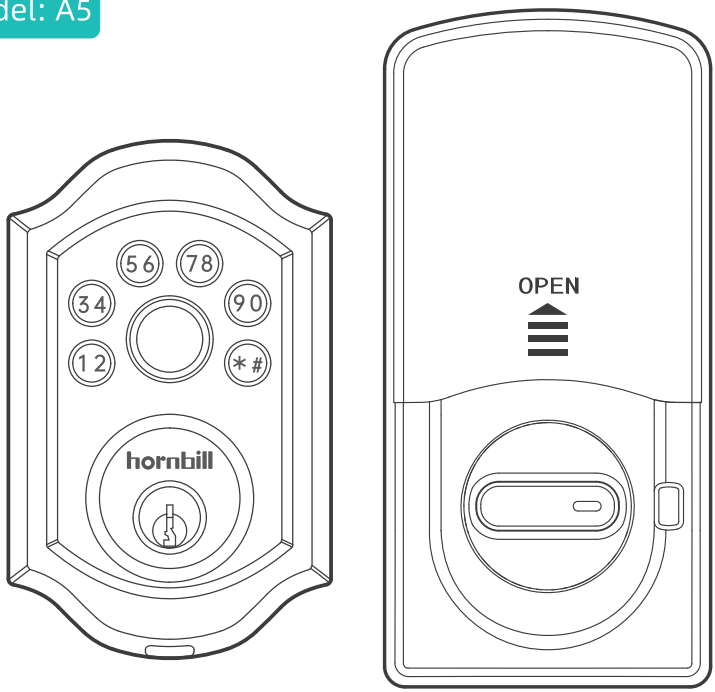
hornbill

V3

Smart Door Lock

Model: A5



USER MANUAL

ⓘ Read the user manual before use and keep it for further reference.

Scan me

Installation Video

Smart Life App

Contents

In the Box 01

Product Overview 02

Preparation 03

Check Your Door Dimensions 03

Installation 04

Install the Latch 04

Install the Strike Plate 05

Install the Exterior Assembly 06

Install the Mounting Plate 07

Install the Interior Assembly 08

Insert the Batteries 10

Test the Lock 11

Using the App 12

Create an Account 12

Pair Your Phone with the Smart Lock 12

Choose the Door Opening Direction 13

Change the Admin Passcode 13

APP Homepage Overview 14

Basic Operations 18

Unlock the Door 18

Lock the Door 18

How to Reset the Lock 19

Smart Home Integration 20

Enable the Gateway 20

Enable the Amazon Alexa 22

Enable the Google Home 24

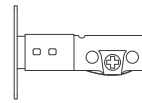
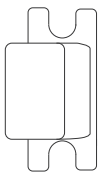
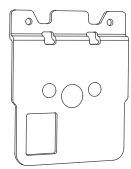
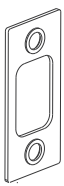
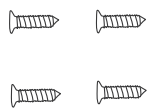
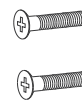
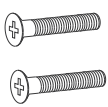
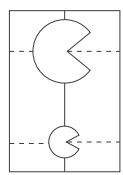
About Keypad Use 25

FAQs 25

Smart Lock Table 26

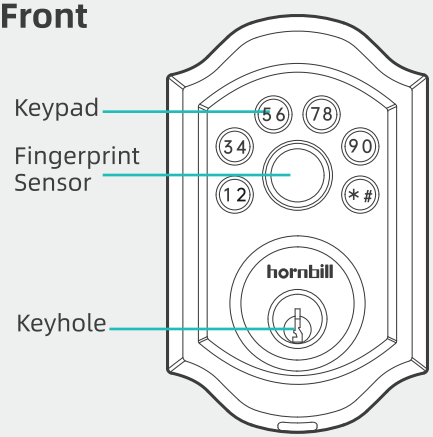
Customer Service 26

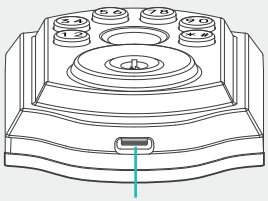
In the Box

Exterior Assembly	Interior Assembly	 Deadbolt
 Strike Box	 Mounting Plate	Key
 Strike Plate	 Deadbolt/Strike Plate Screws	 Mounting Plate Screws
 Interior Assembly Screws	 Template for Drilling	User Manual

Product Overview

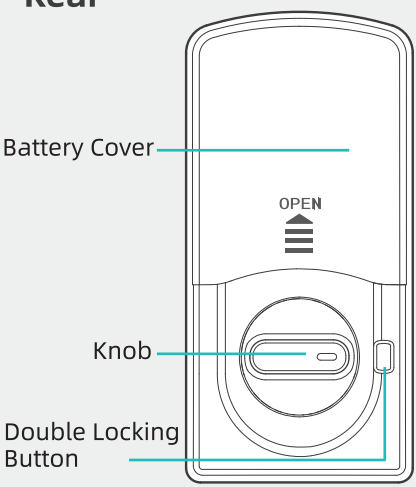
Front

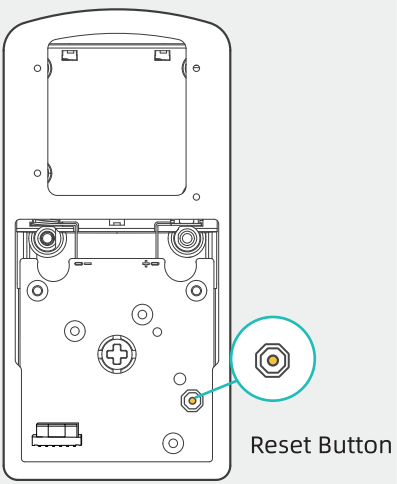




Connect a power bank for temporary power supply if the batteries run out.

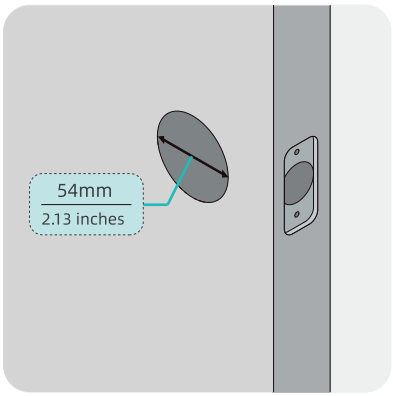
Rear



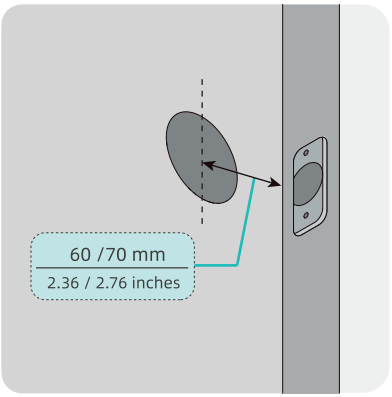


Preparation

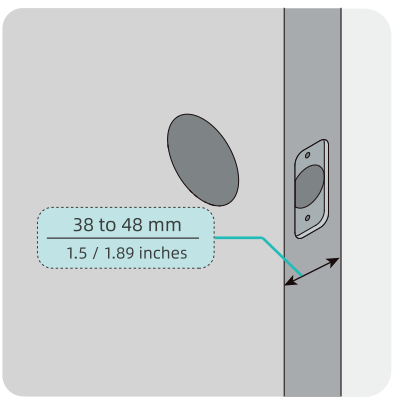
Check Your Door Dimensions



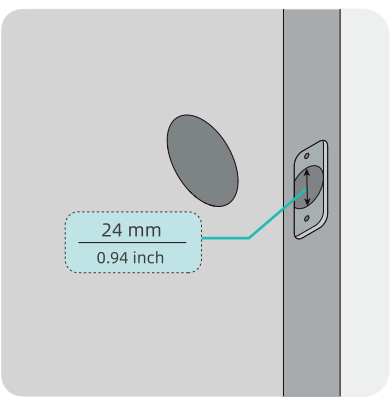
Cross bore diameter: 54 mm (2.13 inches).



Backset: 60 /70 mm (2.36 / 2.76 inches).



Door thickness: 38 to 48 mm (1.5 - 1.89 inches).

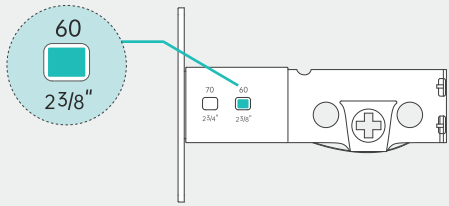


Edge bore diameter: 24 mm (0.94 inch).

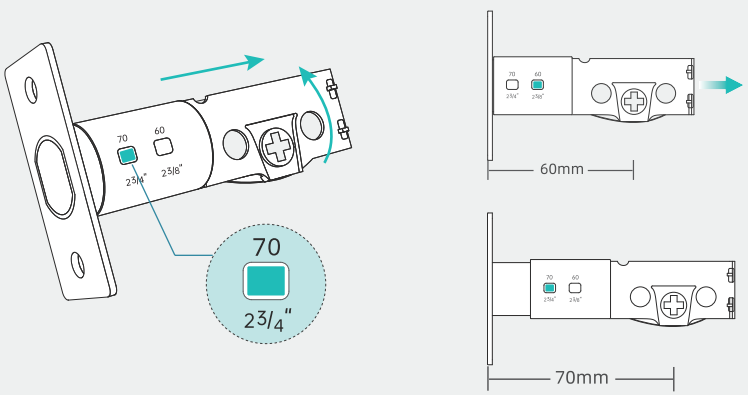
Installation

Step 1. Install the deadbolt

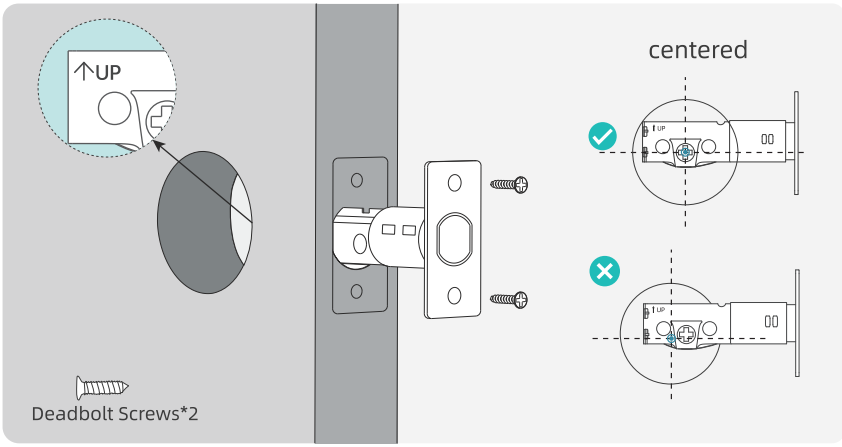
(1) If your door has a 60mm/ 2 3/8" backset, you can install the deadbolt without any adjustments.



(2) For doors with a 70mm/ 2 3/4" backset, the deadbolt length needs to be extended first. To do this, rotate the deadbolt cover upwards and pull it to extend the length. Then, rotate the cover downwards to lock the deadbolt in place.



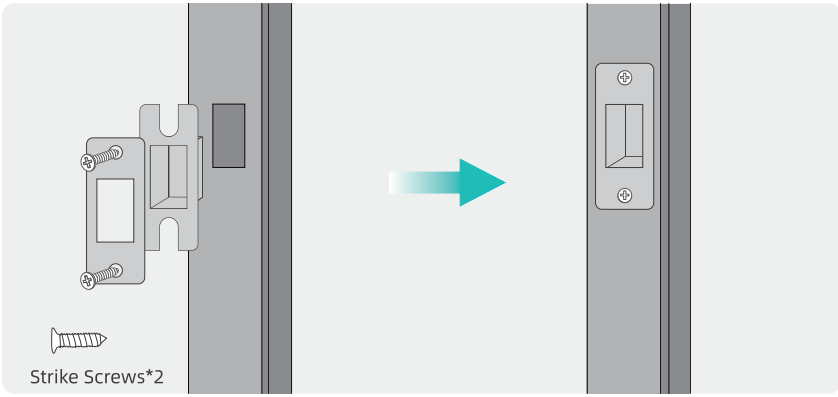
- Insert the retracted deadbolt with the word “UP” and up arrow facing upwards.



- Screw the deadbolt with a screwdriver (not provided).

Parts Required: Deadbolt, Deadbolt Screws, Screwdriver (not provided)

Step 2. Install the Strike Plate



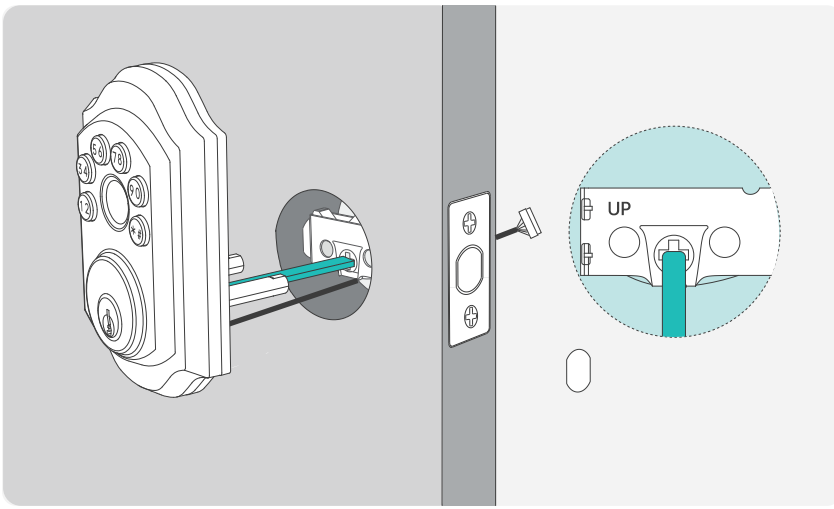
Parts Required: Strike Plate, Strike box, Strike Screws, Screwdriver

Step 3. Install the Exterior Assembly

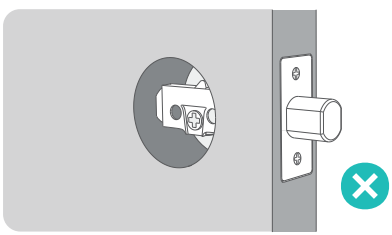
(1) Place the spindle horizontally before inserting it.

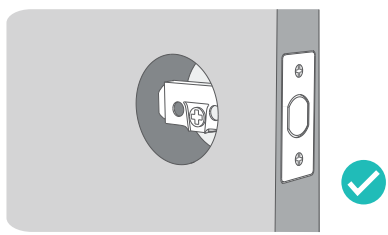
(2) Turn the spindle several times to test whether the deadbolt extends or retracts smoothly.

(3) Keep the spindle horizontal and pass the cable under the deadbolt.



Note: Keep the deadbolt retracted (in unlocked status) and do not insert any keys during installation.



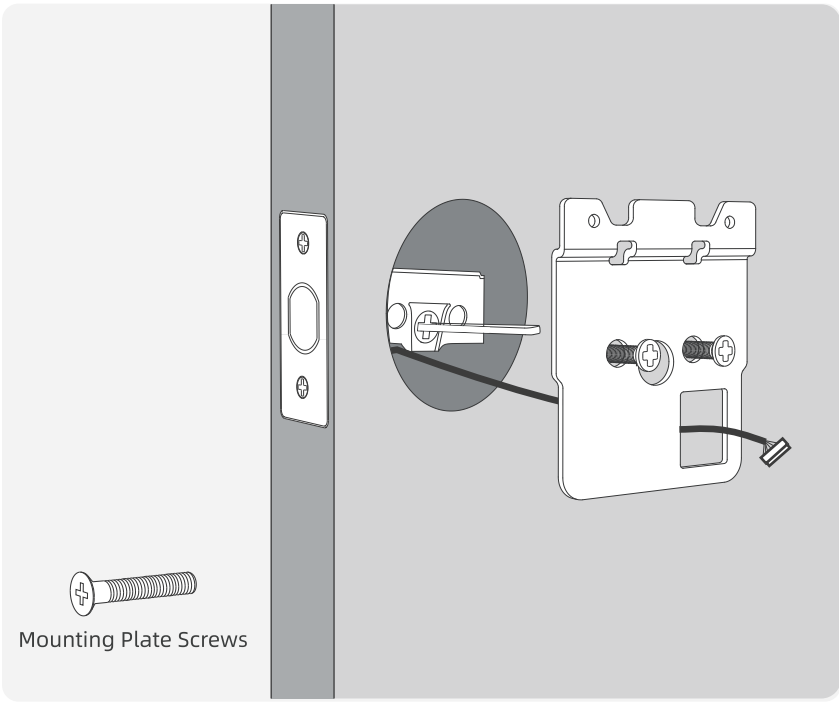


Parts Required: Exterior Assembly

Step 4. Install the Mounting Plate

(1) Pass the spindle through the central hole and the cable through the right bottom hole.

(2) Screw the mounting plate firmly while ensuring proper alignment.

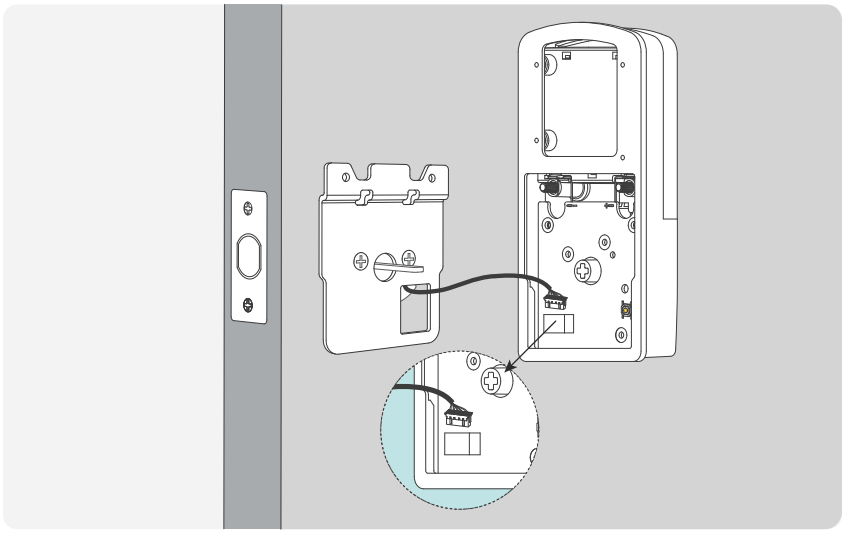


Note: Please keep the exterior assembly straight when installing the mounting plate.

Parts Required: Mounting plate, Mounting Plate Screws, Screwdriver (not provided)

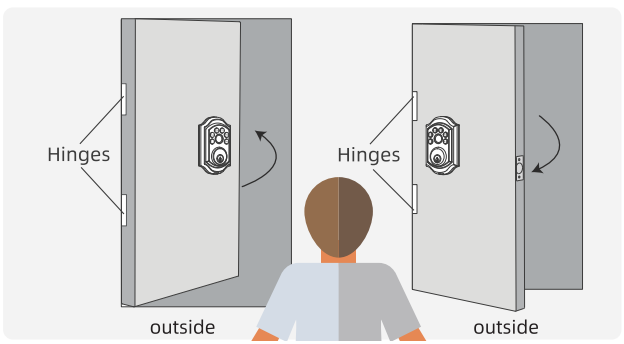
Step 5. Install the Interior Assembly

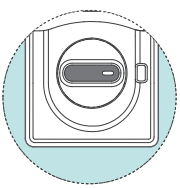
(1) Plug the cable into the port and put the excess cable into the hole. Make sure the connector is securely matched with the pins.



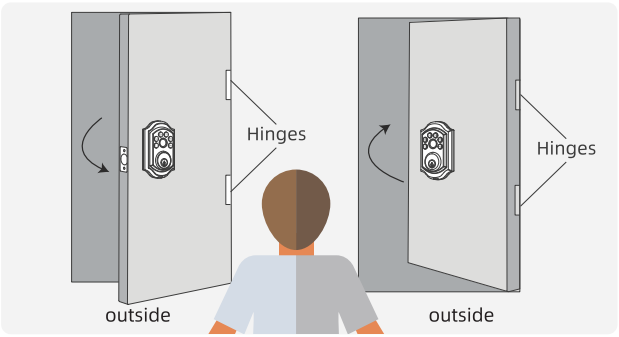
(2) Face the door from the outside.

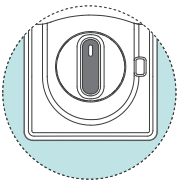
- If the hinge is on the left, the door is left-handed. Turn the door knob to be horizontal.



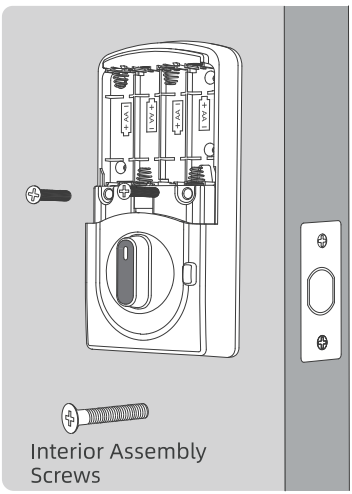


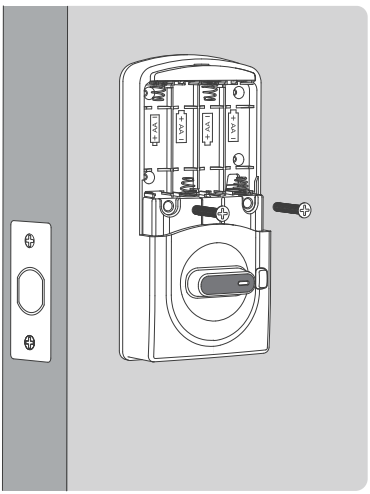
- If the hinge is on the right, the door is right-handed. Turn the door knob to be vertical.





(3) Tighten the screws into the interior assembly.

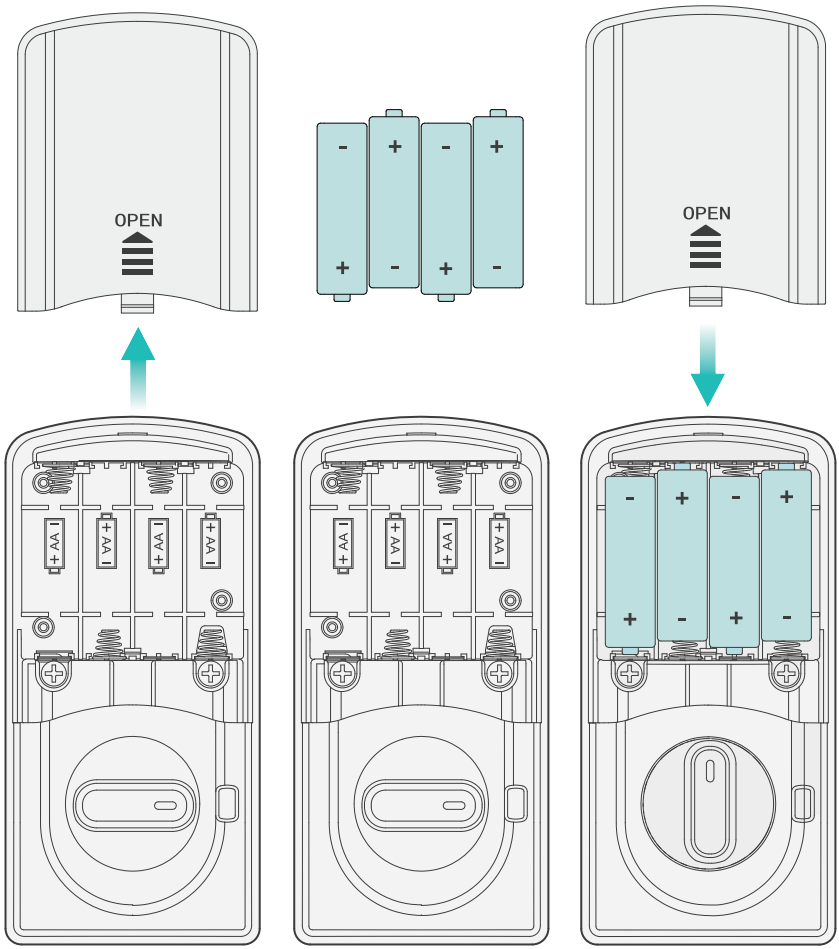




Parts Required: Interior Assembly, Interior Assembly Screws, Screwdriver (not provided)

Step 6 Insert the Batteries

Note: Only use new, non-rechargeable alkaline batteries.



Slide the cover up

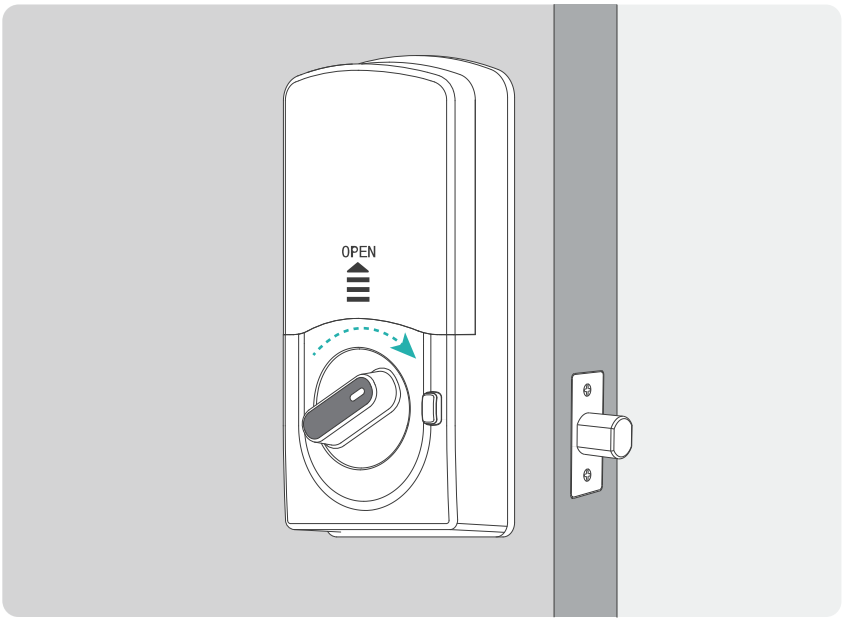
4 AA alkaline batteries

Slide the cover back into place

Test the Lock

1. Keep the door open.

2. Turn the knob several times to check whether the deadbolt extends and retracts smoothly.



Using the App

1. Create an Account

Android: Search Smart Life on Google Play.

iOS: Search Smart Life on the App store.

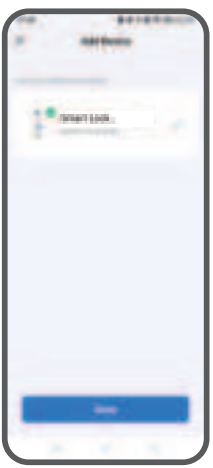
Sign up and log into your account with an email address.

2. Pair Your Phone with the Smart Lock

Step 1: Press any key to wake up the lock first, then tap **Add Device**.

Step 2: Add the lock discovered.

Step 3: Name the lock and Tap Done.



3. Choose the Door Opening Direction

Settings→Motor Direction→Choose Left / Right

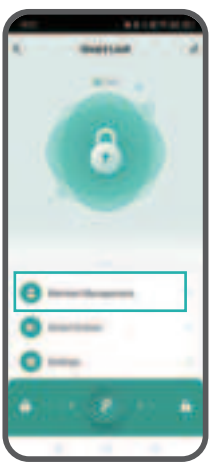
Face the door from the outside.

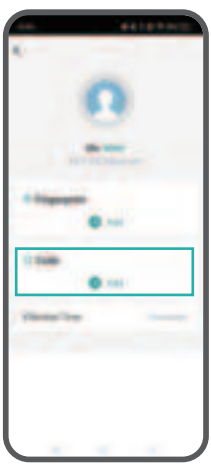
If the hinge is on the left, your door is left-handed.

If the hinge is on the right, the door is right-handed.

4. Change the Admin Passcode

- Once the lock and your phone are paired, the default admin passcode 123456 is invalid.
- Tap Member Management→Admin→Add Code→Enter a 6-8 digit password and set a code name.





5. APP Homepage Overview

Double Locking On/Off

Tap here to check more

Lock Status

Lock Activities

Set and manage custom passcodes

Set passcodes and fingerprints for the admin and family members.

Receive notifications when family members go home or the door lock alarms.

Check and change lock settings.

Swipe to Lock

Swipe to Unlock

(1) Temporary Code

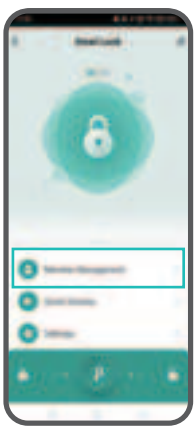
To set/manage a custom code, your phone must be within 5 meters of the lock if the lock is not paired with the gateway.

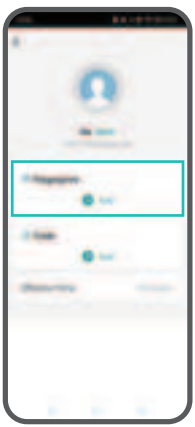
Note: For security reasons, passwords are invisible once set, so please remember the temporary codes you set.

Check, delete, change, rename the custom passcodes

(2) Set Fingerprints (up to 50)

Tap **Member Management**→**Admin**→**Add Fingerprint**→Follow the on-screen instructions to add a fingerprint.





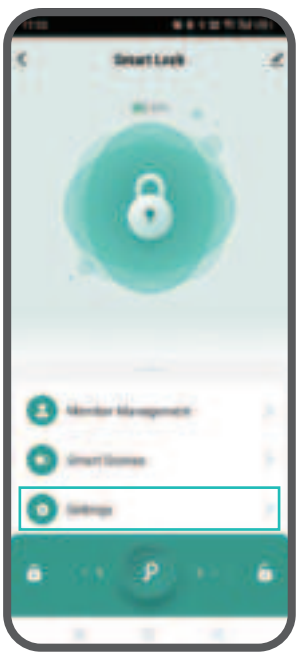
For the lock to better recognize your fingerprints:

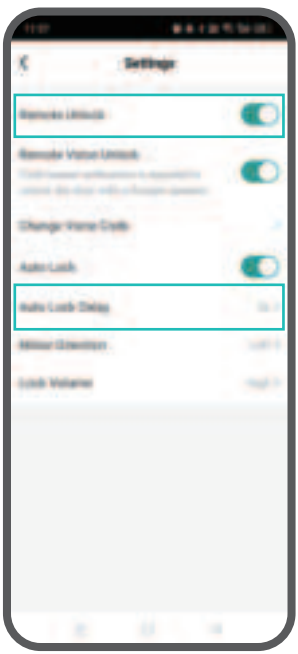
1.Make sure the fingerprint sensor and your finger are clean and dry.

2.Place your finger on the fingerprint sensor. Move your finger around to capture different parts of it.

(3) Auto Lock & Remote Unlock

- Settings→Auto Lock Delay (Change the interval from 5s-30min as needed)
- Settings→Remote Unlock (Gateway Required)





(4) Add Member

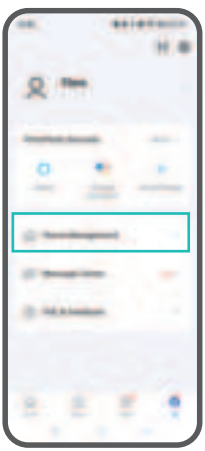
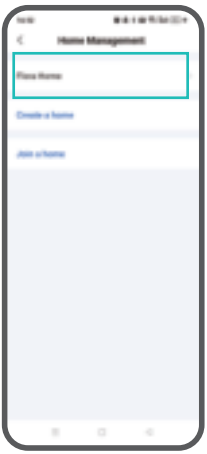
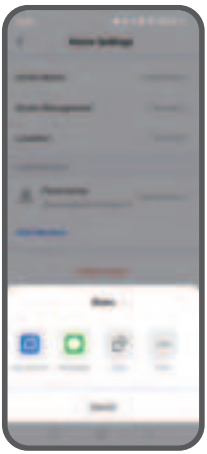
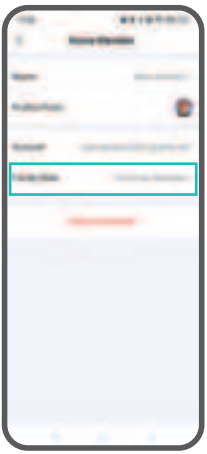
● The home owner taps **Me**→**Home Management**→**Your Home**→**Add Member**→**Tap Copy/Messages**→Send the invitation code to the recipient.

● The recipient taps **Me**→**Home Management**→**Join a Home** and enter the invitation code.

Once the recipient be a home member, you can change the family role of the recipient.

Common member: Use device, use smart setting.

Administrator: Manage device and room, manage smart setting, manage member.

Basic Operations

Unlock the Door

Option 1: Press a key to light up the keypad first, then enter the passcode you've set and press the # key to confirm.

Option 2: Unlock with fingerprint.

Option 3: Use the mechanical key.

Option 4: Unlock via the Smart Life App.

Option 5: Unlock with voice commands using Alexa or Google Home (Gateway Required).

Option 6: Remote unlock via App, if the lock has been paired with the gateway.

Lock the Door

Option 1: Press the # key to light up the keypad first, then press and hold the # key for 2 seconds to lock the door.

Option 2: Use the mechanical key.

Option 3: Lock via the Smart Life App.

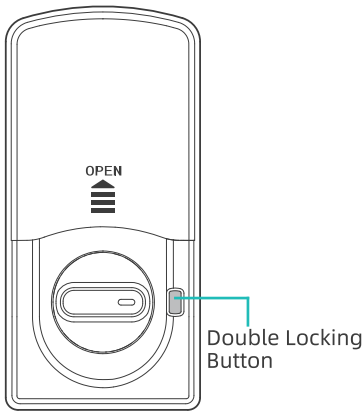
Option 4: Enable auto-lock in the App, the door automatically locks after the set time.

Option 5: Remote lock via App, if the lock has been paired with the gateway.

How to Reset the Lock

Method A:

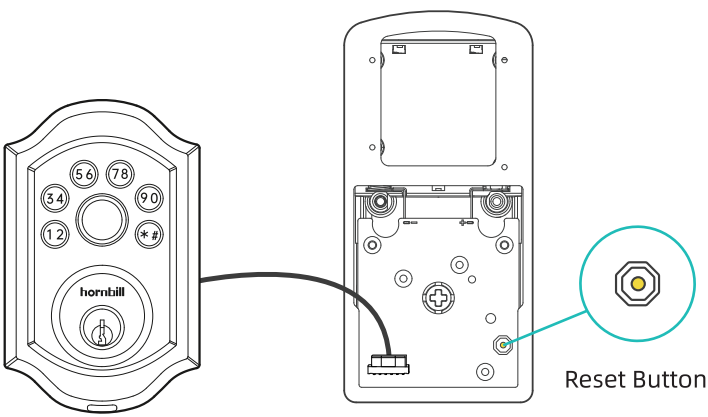
- Press a key to light up the keypad, then remove one battery from the compartment, wait for 3 seconds and put it back in, the keypad lights up blue.
- Press and hold the double locking button until you hear a short beep and the keypad flashes blue. Enter the code 000#, the lock will emit a long beep with the keypad flashing green, the reset is complete.



Method B:

Unscrew the back panel first, then press the reset button until you hear two short beeps and one long beep, the keypad flashes green, indicating the reset is complete.

Note: Keep the cable connected and batteries properly installed.



Smart Home Integration

Enable the Gateway

For remote control, add the lock to the App first, and then proceed with the steps below.

Step 1: Plug in the gateway, the blue indicator remains solid and the red indicator flashes slowly.
(If not, press and hold the reset button of the gateway about 10 seconds until the blue indicator remains solid and the red indicator flashes slowly.)

Step 2: Add the Gateway to the App (Pic 1-5). Once the Gateway is successfully added, the red indicator of the Gateway stops flashing and remains solid.

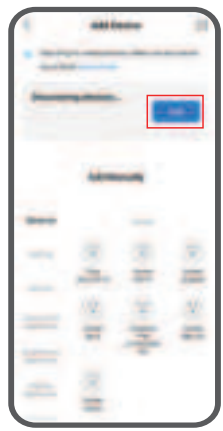
Step 3: Pair the gateway with your smart lock (Pic 6-9).

Notes:

1. Only support 2.4GHz WiFi network, the Gateway enables you to remotely control your lock via the Smart Life App.

2. For best performance, place the Gateway within 5m/16ft from the smart lock and router.

①



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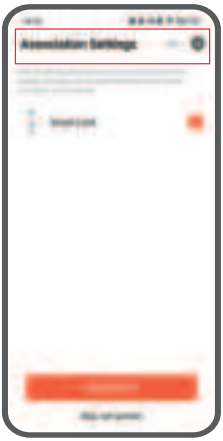

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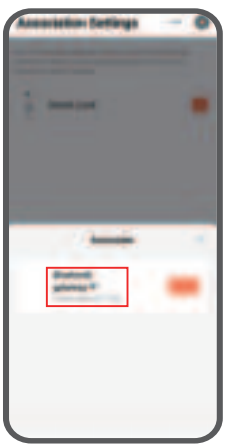

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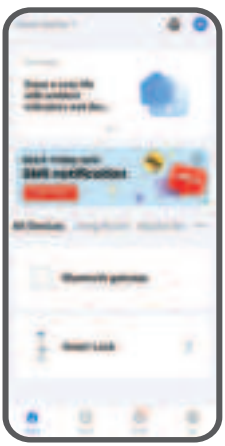
⑧

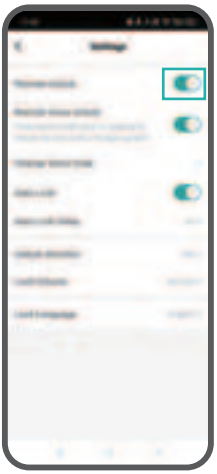


⑨

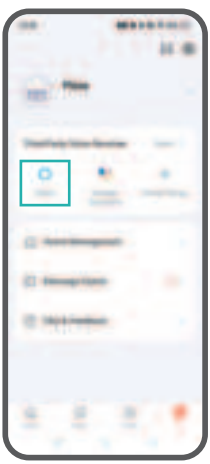
Note: If you ignored the step 3, you can follow the steps below.
Find the gateway on the homepage of Smart Life App→Tap Gateway→Add device→Add existing→Choose your smart lock→Wait for the gateway to establish a connection with the smart lock.

Enable the Amazon Alexa (Gateway Required)

Step 1: Ensure that the lock and gateway are paired, then enable **Remote Unlock** in the lock **Settings**.

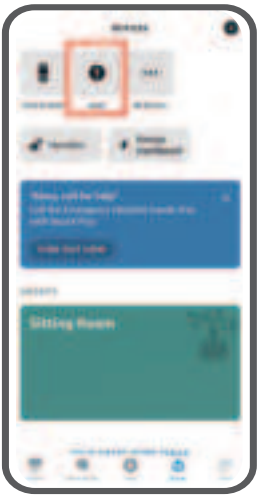


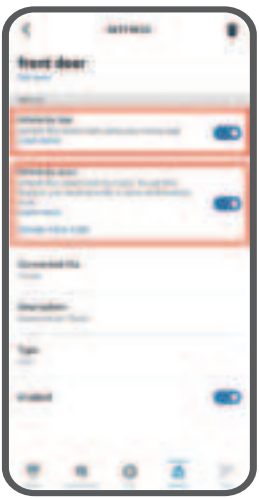
Step 2: Tap **Me**→**Alexa**, then follow the on-screen instructions to complete the setup.



Step 3: Enable **Unlock by App** and **Unlock by voice** in the Alexa App

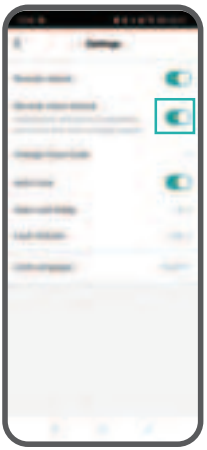
Tap **Locks**→Select your lock→Tap the **Settings** icon→Enable **Unlock by App** and **Unlock by voice**.



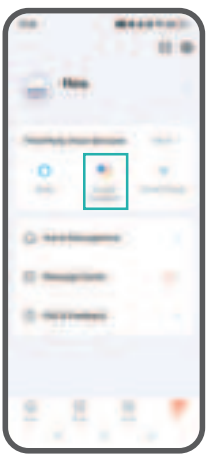


Enable the Google Home (Gateway Required)

Step 1: Pair the Gateway with the lock first, then enable **Remote Voice Unlock** and set a 4-6 digit security code. Google will ask you for this security code when you unlock your door using voice commands.



Step 2: Tap **Me**→**Google Assistant**, then follow the on-screen instructions to complete the setup.



About Keypad Use

For example

- To enter the number 1, you only need to press the button once.
- To enter the number 2, you only need to press the button once.
- To enter the number 12, you should press the button twice.

FAQS

How to lock or unlock the door?	Refer to the Basic Operations→Lock the Door & Unlock the Door（Page 18）
How can I share access to the lock with my family and friends?	Refer to the part “Add Member” for details. (Page 17)
How to set/change the Admin passcode?	Go to **Member Management**→**Admin**→**Code**. (Make sure the Bluetooth is on and your phone is within 5 meters of the lock).
How to enter the passcode on the keypad?	Press a key to light up the keypad, then enter the passcode you've set and press the **#** key to confirm.
Can the lock sound be muted?	Stand nearby the lock, turn on your phone’s Bluetooth and open the App, tap **Settings**→ **Lock Volume**→**Mute**.
How to prevent prying eyes?	Simply add extra digits before or after your real passcode and the smart lock will still unlock.
How to double lock your door?	Press and hold the double locking button for 3 seconds, the lock emits two beeps, the door is double locked.
How to cancel double locking?	Short press the double locking button or unlock the door by turning the knob/ using the admin App/ admin passcode/ mechanical key.
How to enable remote unlock?	Firstly, add the gateway to the Smart Life App, then pair your lock with the gateway. Secondly, on the App homepage, tap **Settings**→ Turn on **Remote Unlock & Remote Voice Unlock**.

Smart Lock Table

Model	Unlocking Methods			
	App	Passcode (Up to 100)	Fingerprint (Up to 50)	Keys
A5-BF	√	√	√	√

Customer Service

All Hornbill products come with lifetime support. Feel free to contact us if you have any questions.

Toll free: 1-888-988-6020

Mon-Sun: 12 pm-8 pm, 9 pm-6 am (EDT)

Email: service01@hornbilllock.com

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