

## 1.Download the APP

Download iWFCam from App Store for IOS devices or from Google's Play Store for Android devices. For easy installation, please scan the QR code to download and install iWFCam. If your android device cannot access Google's Play Store, please scan this QR code and select download APK directly.

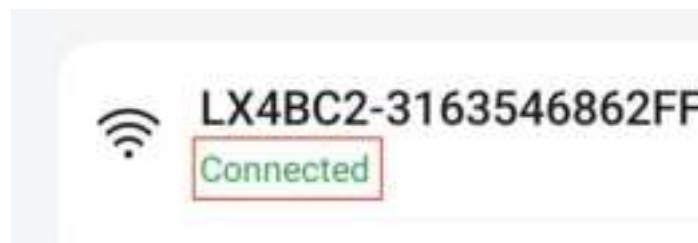


Download the QR code

## 2.Turn on the camera ON/OFF Switch to ON



Then turn on the phone settings **Open Wi-Fi connection**



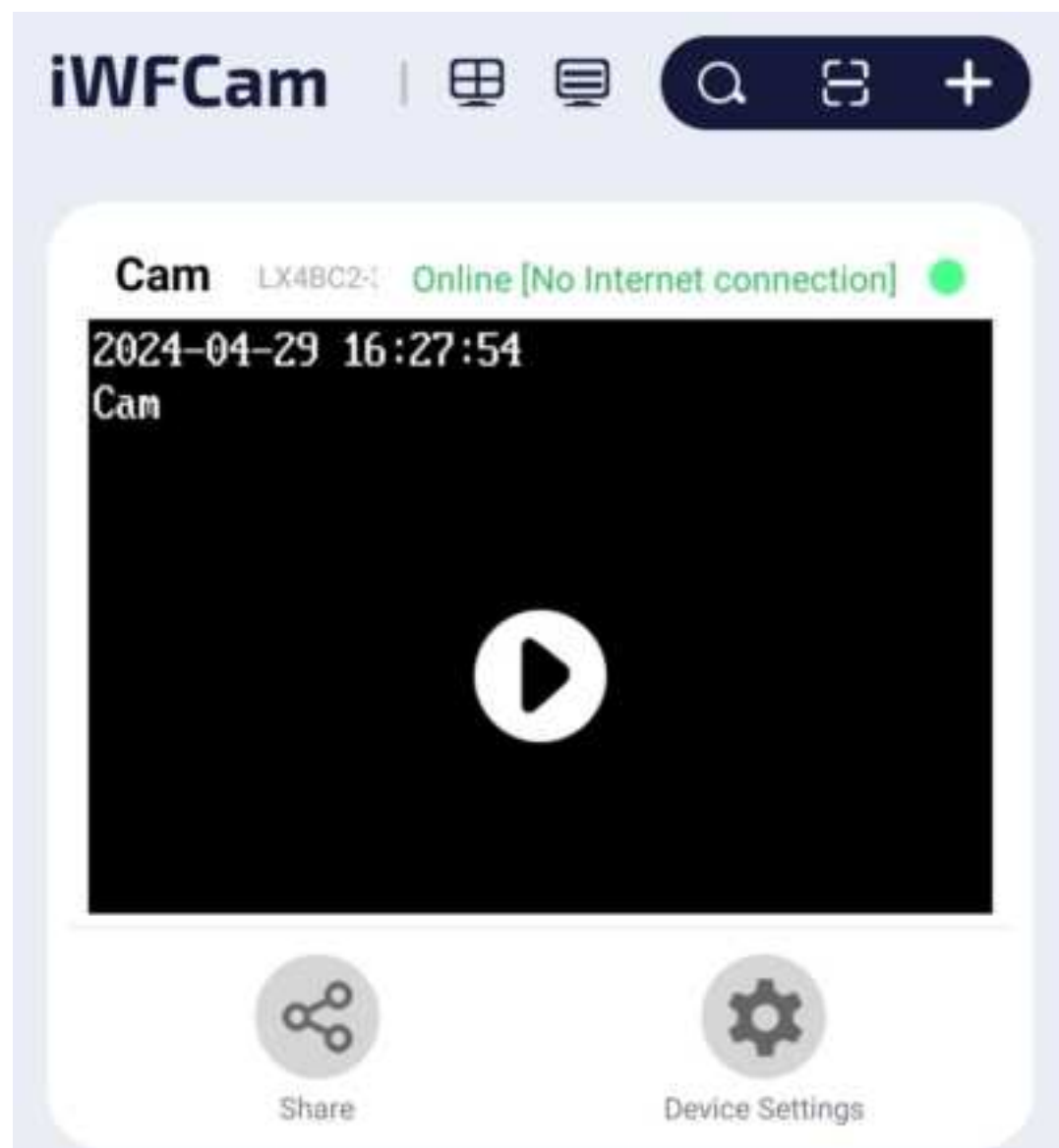
3. Open the Camera App



iWFCam



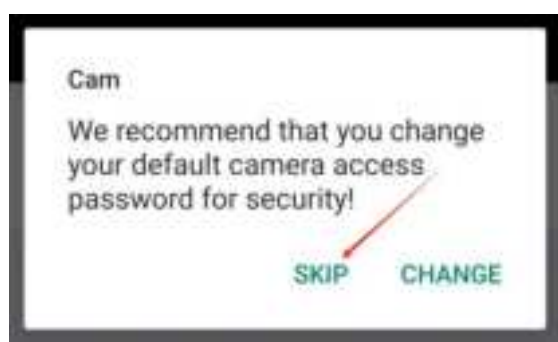
4. The app will automatically find the camera; Figure

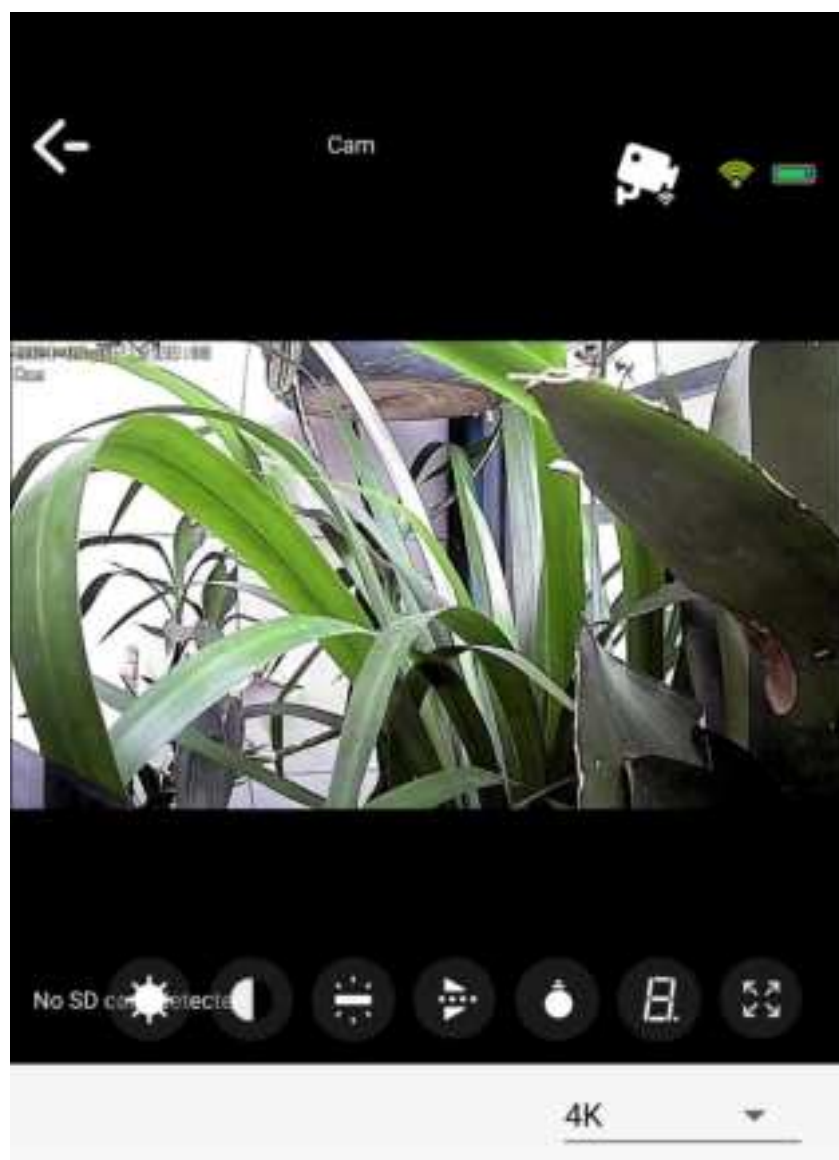


If the camera is not automatically found, click to find the camera



5. Watch the camera screen as shown in the Picture





Sound



Talkback



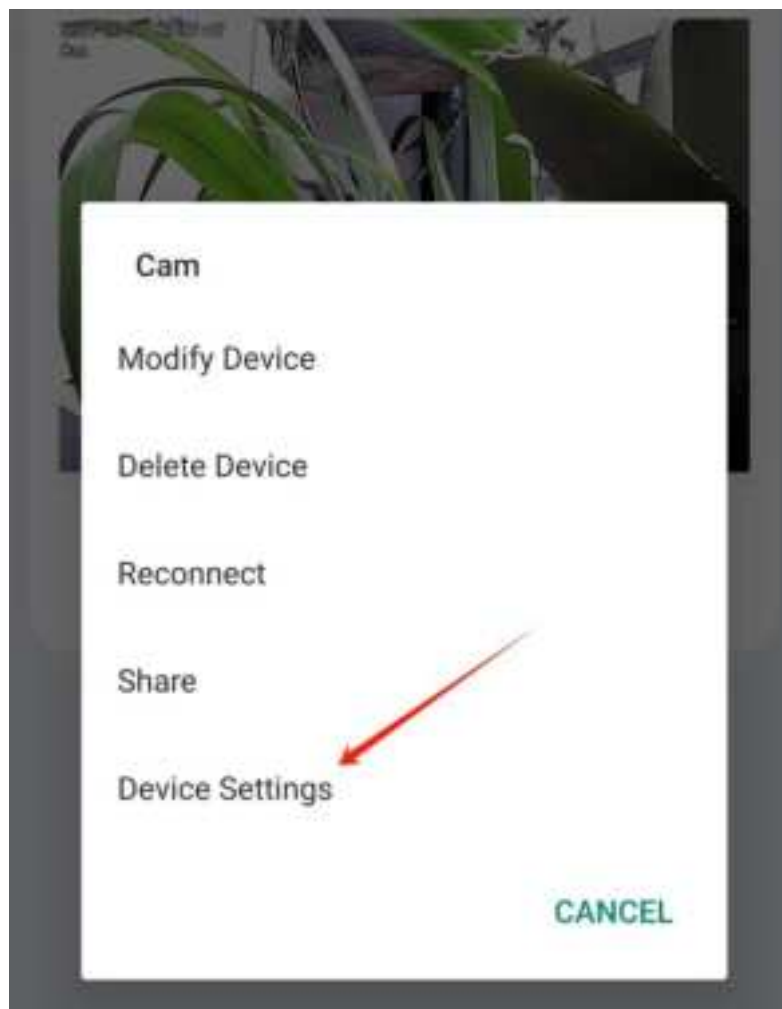
Record video



Snapshot



## 6. Set up remote Wi-Fi





## Device Settings



Alarm Config



WiFi Config



SDCard Record Config



IR-LED Config



Alarm Clock



Time Setting



Misc Settings



Change Password



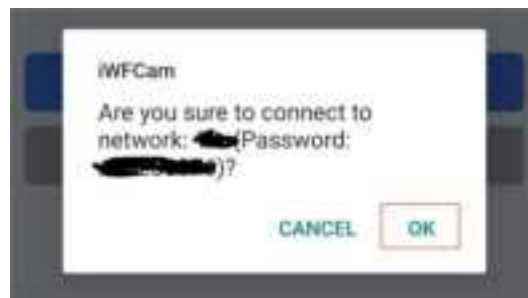
System Update



Device Reboot



Reset Camera



**At this point, the camera can now be viewed remotely!**

## \*Tips

### What are preset positions?

Preset positions are IP camera's memorized P/T positions. Once you set a preset position, you do not need to pan the camera to your preferred position. You simply press the preset button that corresponds to the preset you want to see and the camera will move to that position automatically.

## Frequently Asked Questions

### 1. What is the default password for the App access device?

The default password is "8888", Recommend that you modify the default password, Reset device can restore access password to default.

### 2. Why the camera could not connects to Wi-Fi router, Or the connection is not stable?

Make sure your Wi-Fi SSID and password do not contain special characters and non-English letters. Change them in your wireless router if there are these characters. You would better only use numbers, English letters ...

Make sure Wi-Fi password is correct. It is case sensitive.

Make sure there are only one SSID which named as you choose.

Please choose a 2.4Ghz Wi-Fi network instead of a 5Ghz Wi-Fi network

Make sure your Wi-Fi security is WPA or WPA2 instead of WEP.

Make sure there are only one SSID which named as you choose.

Please do not locate the camera far away from your router. Any barrier between the camera and the router will affect network quality.

Restore your camera to factory default and try again.

### 3. Why can't the search tool detect the camera?

Please make sure the network cable (or WiFi) is connected. Turn off the firewall and security software on your computer. Make sure the camera is connected to the router instead of the computer.

### 3. Why does the camera web always ask for username and password, or it says "incorrect user"?

The camera's default username is [admin], and its default password is N/A, which means you just leave it blank. If you forget your username or password, you can reset the camera to factory settings to get the default username and password.

### 4. Why can't I get live video in web browser?

Please download and install plug-in before getting live video. If there is still no live video, check whether or not the plug-in is enabled in your web browser?



5. How can I reset the camera to factory settings?

Please long press the reset button under or on the camera for about 3 to 5 seconds until the camera's indicator is off. Please make sure the power supply is connected when you are doing it.

6. Why can't the camera record videos?

Please make sure you are running the web browser as an administrator. Right click the web browser and select **Run as Administrator** to run as an administrator. For android app, please insert a TF card into the camera before recording?

7. Why is the image blurry?

Remove the protective film on the lens and rotate the lens of the camera to get a clear image.

8. How can I improve it when the live video appears in black screen but showing no image?

Triple click the app name on the title bar of live video page to switch to software decode mode. By default the app decodes images through hardware decoder for its high efficiency of decoding. Users can switch between the state of software decode mode and hardware decode mode by triple-clicking the app name.

9. Why is there no sound when recording?

The Z16 camera does not have a built-in speaker or recording function. This version is a silent version and does not have the sound recording function. It is a home security monitoring device.