



CV503, CV506, CV344, CV346

Compact & Miniature Full-HD Cameras

User Manual

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Warranty END

1. General Information

Thank you for your purchase of a Marshall Miniature or Compact Camera.

The Marshall Camera team recommends thoroughly reading this guide for a deep understanding of on-screen-display (OSD) menus, breakout cable operation, settings adjustment explanation, troubleshooting, and other critical information.

Please carefully remove all contents of box, which should include the following components:

CV503/CV506 includes:

- Camera with 3.6mm lens (interchangeable)
- Camera Breakout Cable (Power/RS485/Audio)
- 12V Power Supply

CV344/CV346 includes:

- Camera with CS/C mount (lens sold separately)
- Camera Breakout Cable (Power/RS485/Audio)
- C-Mount Lens Adapter (only used when using C-Mount lens)
- 12V Power Supply

The CV503/506 ships with a 3.6mm (72°AOV) M12 lens installed and is interchangeable to any number of Marshall M12 lenses.

The CV344/346 Camera utilizes a CS/C lens mount and does not include a stock CS/C Lens. CS/C mount lenses are sold separately, as well as adapters to other lens mount types.

Each camera comes set to default at 1920x1080p @ 30fps out of the box; which can be changed in the OSD Menu to a variety of resolutions and framerates.

To RESET Camera to default settings (1920x1080p30fps) power-cycle the camera then use the following combo on OSD Joystick: UP, DOWN, UP, DOWN, then push and HOLD joystick in for 5 seconds then release.

2. Menu Structure

SETUP	SUB MENU	SUB MENU
WB CONTROL	ATW	
	ONE PUSH	
	INDOOR	
	OUTDOOR	
	MANUAL	BLUE
AE CONTROL	AUTO	RED
		AGC MAX
		SENS UP
		AE BRIGHT
		FLK CONTROL
		LENS MODE (DC IRIS ONLY)
	SHUT FIX	SHUTTER
		AGC MAX
		SENS UP
		AE BRIGHT
		FLK CONTROL
	AGC FIX	AGC
		AE BRIGHT
		FLK CONTROL
		LENS MODE (DC IRIS ONLY)
	MANUAL	SHUTTER
		IRIS
		AGC
		FLK CONTROL
		LENS MODE (DC IRIS ONLY)
DAY / NIGHT	DAY	
	NIGHT	NIGHT COLOR
AUDIO	MIC/LINE	
	AUDIO LEVEL	
	MIC ATTENUATOR	

SETUP	SUB MENU	SUB MENU
AUDIO	SAMPLE BITS	
IMAGE CONTROL	LENS SHADING	
	CONTRAST	
	BRIGHTNESS	
	SATURATION	
	HUE	
	EDGE ENHANCE	
	AUTO SATURATE	
	AUTO EDGE	
	BLACK WHITE LEVEL	
	GAMMA CORRECT	
	DNR	DNR MODE
SPECIAL		DNR LEVEL
	DZOOM	
	DEFOG	
	DIS	
	BACKLIGHT	
	BINNING	
	DEFECT PIXEL	
	DISP FUNCTION	
	WDR	
	FLICKER DETECT	
	PRIVACY	
SETUP	CAM TITLE	
	COMMUNICATION	RS-485/ID
	SYSTEM INFO	
	OUTPUT FORMAT	
RESET	USER/FACTORY	
EXIT		

4. WB CONTROL



1. SET Used to access the menu and confirm selection.
2. UP Used to move the cursor up.
3. DOWN Used to move the cursor down.
4. LEFT Used to move the cursor left and change the value
5. RIGHT Used to move the cursor to the right and change the value.

Press SET button to access the **Main Menu**

Use the UP & DOWN buttons to select the desired item.

MENU

- WB CONTROL >
- AE CONTROL >
- DAY/NIGHT >
- AUDIO >
- IMAGE CONTROL >
- SPECIAL >
- SETUP >
- RESET >
- EXIT

Use the LEFT & RIGHT buttons to change the sub-item.

> Icon indicates "Press OSD button" or "Enter Sub Menu"

- **ATW:** Continuously adjusts camera color balance in accordance with any change in color temperature. Compensates for color temperature changes within the range of 1,900°K to 11,000°K.
- **ONE PUSH:** Color temperature will be manually adjusted by pushing the OSD button. Place the white paper in front of the camera when OSD button is pressed to obtain optimum result.
- **MANUAL:** Select this to fine-tune White Balance manually.

You can adjust the blue and red tone level manually.

1. **BLUE:** Adjust the Blue tone of the image. (0~100)
 2. **RED:** Adjust the Red tone of the image. (0~100)
- **INDOOR:** Select this to adjust white balance to indoor lighting condition.
 - **OUTDOOR:** Select this to adjust white balance to outdoor lighting condition.

The diagram illustrates the menu structure. On the left, the **MENU** screen lists various camera settings. The **WB CONTROL** option is highlighted. An arrow points to the right, showing the **WB CONTROL** screen. This screen displays the **MODE** set to **MANUAL**, with sliders for **BLUE** and **RED** both at 50, and a **RETURN** option.

MENU	
WB CONTROL	>
AE CONTROL	>
DAY/NIGHT	>
AUDIO	>
IMAGE CONTROL	>
SPECIAL	>
SETUP	>
RESET	>
EXIT	

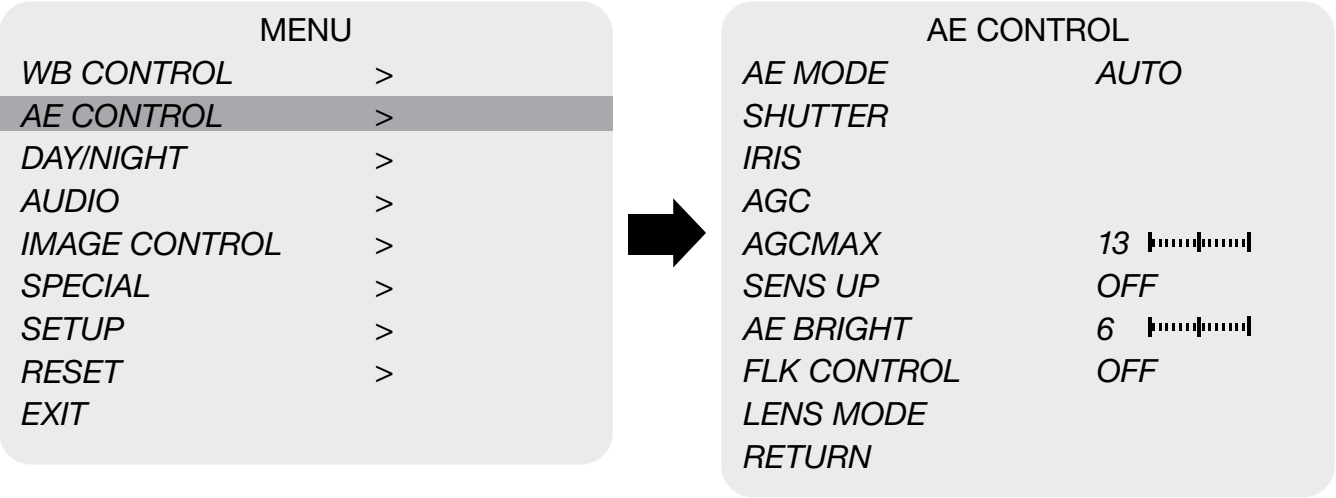
➔

WB CONTROL	
MODE	MANUAL
PUSH	
BLUE	50 [slider icon]
RED	50 [slider icon]
RETURN	>

1. *Adjust White Balance first by using the ATW mode before switching to MANUAL mode.*
2. *White Balance may not work properly under the following conditions. In this case, select the ATW mode.*
 - *When the ambient illumination of the subject is dim.*
 - *If the camera is directed towards a fluorescent light or is installed in place where illumination changes dramatically, the White Balance operation may become unstable.*

5. AE CONTROL

Select AE CONTROL using the UP or DOWN button. You can select one sub-mode using the UP or DOWN buttons.

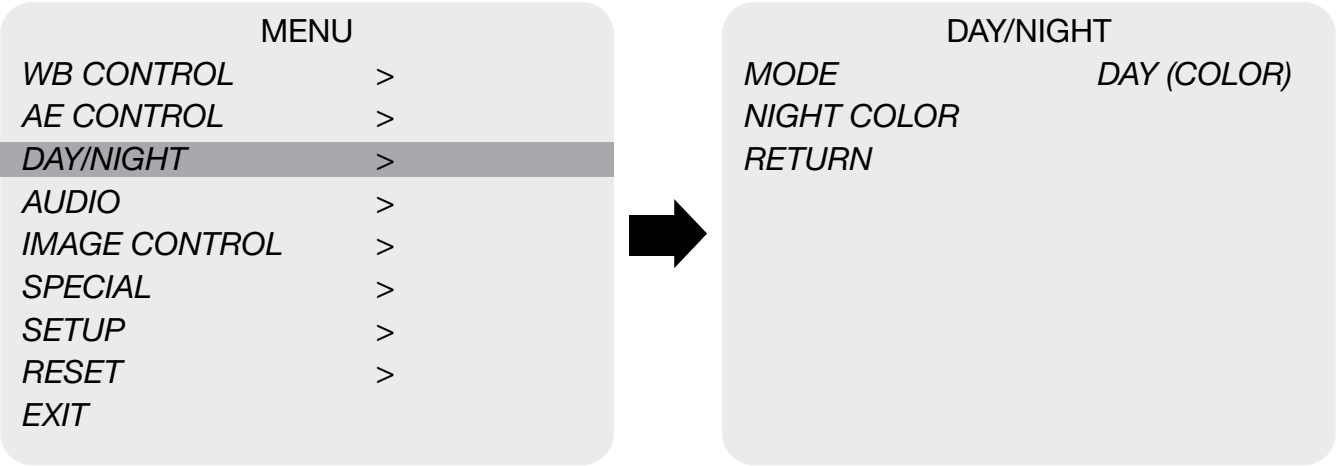


- **AUTO:** Adjusts the exposure level automatically. Detailed fine tuning options are available under this menu.
- **SHUT FIX:** Provides more detailed shutter speed options. All other controls are tuned for the selected shutter speed.
- **AGC FIX:** Provides more detailed gain option. All other controls are tuned for the selected gain value.
- **MANUAL:** Adjusts the exposure level manually
 1. **SHUTTER:** Speed can be set at auto or manual. (1/30~1/10,000)
 2. **IRIS SPEED:** Electronic Iris speed can be controlled, for DC Iris lens only. (0~5)
 3. **AGC:** Electronic Iris speed can be controlled, for DC Iris lens only. (0~5)
 4. **AGC MAX:** Used to set maximum gain value to control the video noise caused by Auto Gain Control. (Off, Low, Middle, High, DMIN, DMID, DMAX)
 5. **SENS UP:** Controls the digital slow shutter to allow extra light into the camera and adjust the picture quality. (Off, x2~x10)
 6. **AE BRIGHT:** Select this to adjust auto exposure brightness levels. (0~10)
 7. **LENS MODE:** Lens setting will be optimized for selected environment, for DC Iris lens only.
 8. **FLK CONTROL:** Provides a proper image sensor frequency to match the power frequency in order to minimize video flicker.

6. DAY / NIGHT

Select DAY / NIGHT using the UP or DOWN button. You can select one sub-mode from AUTO, COLOR, and NIGHT using the UP or DOWN buttons.

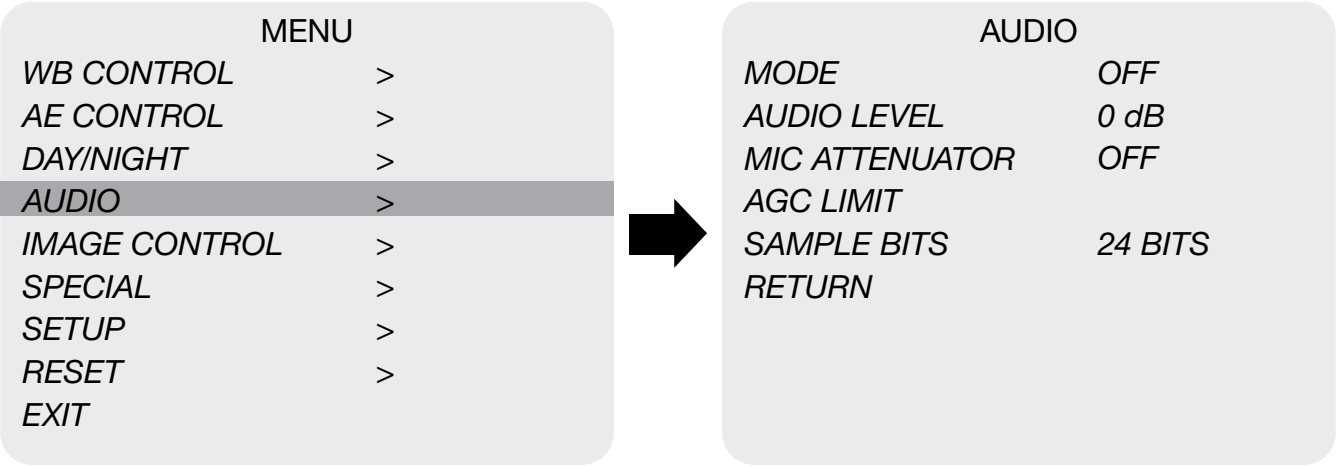
- MODE:** Set camera to either color mode or B&W mode. (Day, Night)
- DAY:** When set to DAY mode, camera stays in color and IR cut filter is engaged.
- NIGHT:** When set to NIGHT mode, camera stays in B&W and IR cut filter is removed.
- **NIGHT COLOR:** When on, camera stays on color mode. Night (B&W) can be selected from this mode. (On, Off)



7. AUDIO

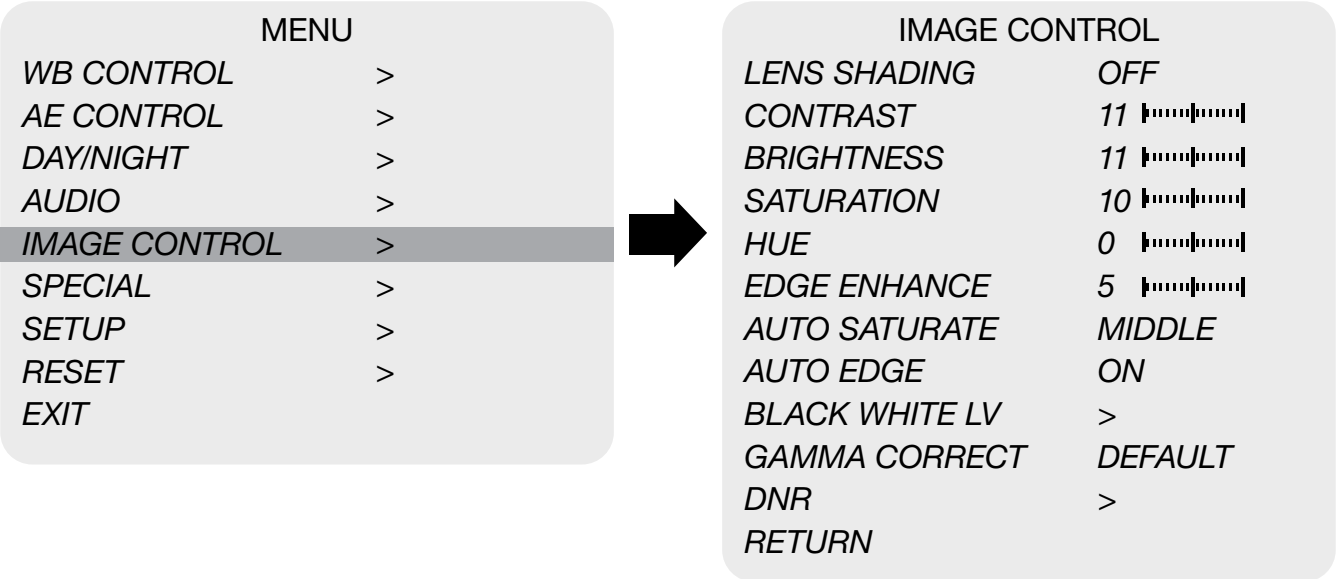
Select *AUDIO* using the *UP* or *DOWN* button and enter *ON* using *SEL* button. You can select one sub-mode using the *UP* or *DOWN* buttons.

- **MIC / LINE:** Select MIC or LINE for the audio input source.
- **AUDIO LEVEL:** Select this to adjust audio levels manually.
- **MIC ATTENUATOR:** Audio attenuation can be controlled from this menu to minimize the audio noise level
- 1. **SAMPLE BITS:** Select the bit depth of audio



8. IMAGE CONTROL

Select *IMAGE CONTROL* using the *UP* or *DOWN* button.
You can select *LENS SHADING*, *CONTRAST*, *HUE*, And *EDGE ENHANCE* using the *UP* or *DOWN* buttons.

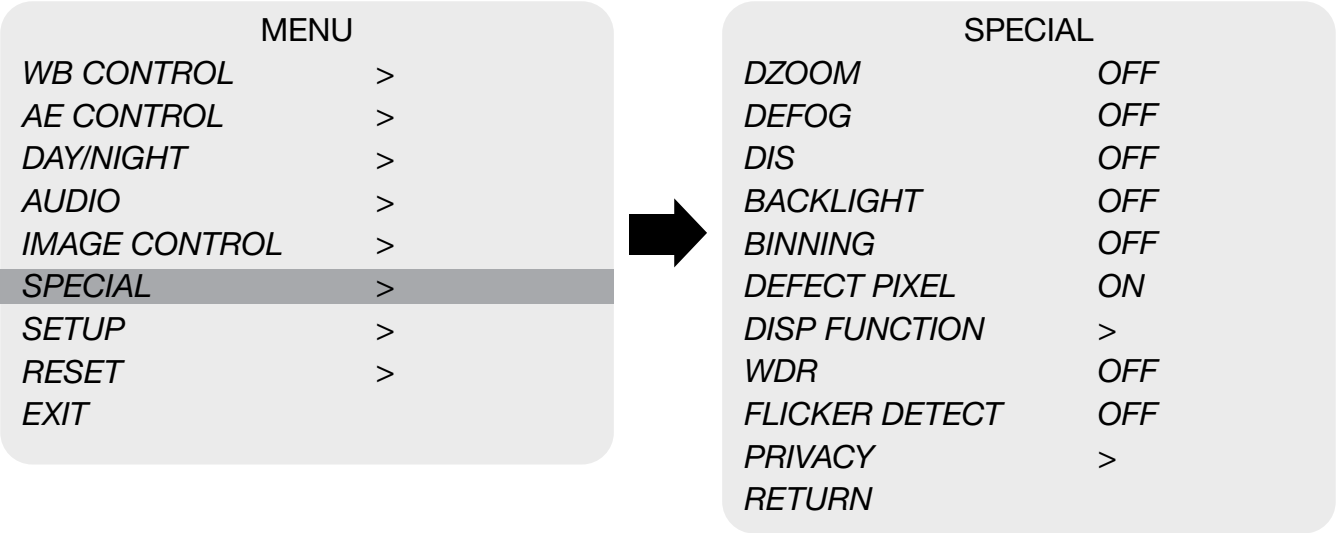


- **LENS SHADING:** Corrects inconsistent brightness level in the image.
- **CONTRAST:** Adjust the image contrast level.
- **BRIGHTNESS:** Adjust the image brightness level.
- **SATURATION:** Adjust the image saturation level.
- **HUE:** Adjust the image hue level.
- **EDGE ENHANCE:** Adjust the image sharpness level.
- **AUTO SATURATE:** Decrease saturation automatically when noise scene is detected.
- **AUTO EDGE:** Adjust line sharpness level automatically.
- **BLACK WHITE LEVEL:** Adjust the image black level value.
- **GAMMA CORRECT:** Adjust the image output gamma level.
- **DNR:** Reduces video noise at low ambient light.

Select the *DNR* level from *OFF*, *LOW*, *MIDDLE*, and *HIGH* using the *LEFT* or *RIGHT* button.

9. SPECIAL

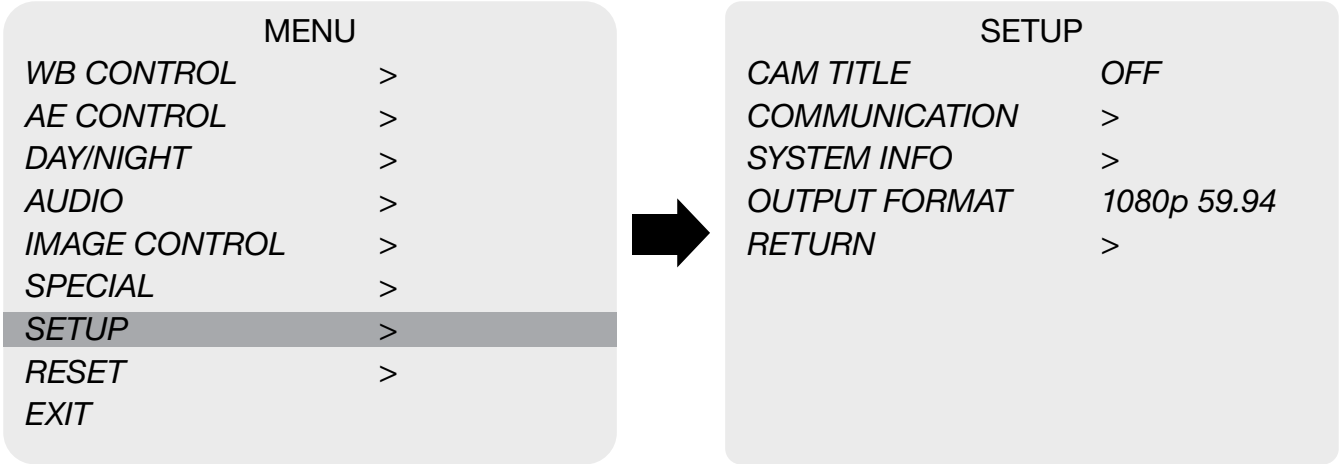
Select SPECIAL using the UP or DOWN button.
You can select DEFOG, MOTION DETECT, BACKLIGHT, DEFECT PIXEL, and FLICKER DETECT using the UP or DOWN buttons.



- **DZOOM:** Digitally zoom the video by the desired ratio.
- **DEFOG:** This feature will help increase visibility in extreme weather conditions, such as fog, rain or in a very strong luminous intensity.
- **DIS:** This feature enables digital image stabilization
- **BACKLIGHT:** Adjust backlight compensation by choosing either BLC HLM from this menu.
- **BINNING:** Enable or disable pixel binning.
- **DEFECT PIXEL:** Advanced defective pixel correction menu.
- **DISP FUNCTION:** Display effect such as freeze mirror, rotation, and style can be applied from this menu.
- **WDR:** This feature enables user to view both object and background more clearly when background is too bright.
- **FLICKER DETECT:** Adjust the image sensor frequency to match the power frequency.
- **PRIVACY:** Mask an area you want to hide on the screen by applying the privacy zones.

10. SETUP

CAMERA setup can be adjusted from this menu.
You can select CAMERA ID, Communication, System Info, and Output Format using the UP or DOWN buttons.



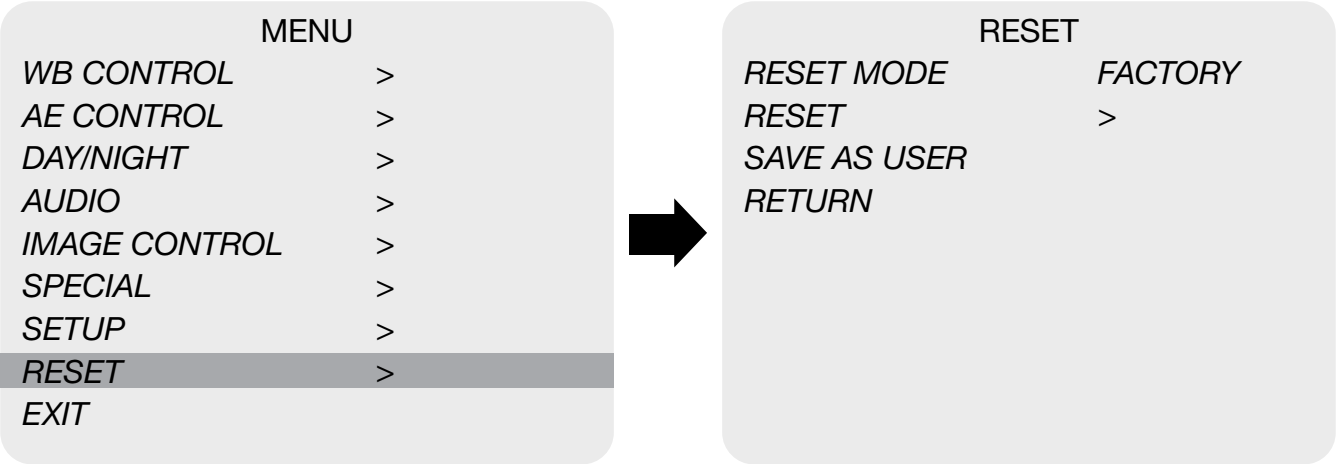
- **CAM TITLE:** Camera title can be turned ON or OFF.
- **COMMUNICATION:** VISCA communication can be adjusted.
 1. **CAM ID:** Camera ID can be setup. (0~7)
 2. **ID DISPLAY:** Camera ID display can be displayed.
 3. **BAUDRATE:** Camera baudrate can be set. (2400, 4800, 9600, 19200, 38400)
- **SYSTEM INFO:** Camera information can be found under this menu.
- **OUTPUT FORMAT:** Camera resolution and frame rate can be set. (1080 by default)

Select the FRAME RATE using the LEFT or RIGHT buttons.
Available Frame Rates are:
1920 x 1080p 60, 59.94, 50, 30, 29.97, 25, 24, 23
1920 x 1080i 60, 59.94, 50
1280 x 720p 60, 59.94, 50

11. RESET

Select RESET using the UP or DOWN buttons.

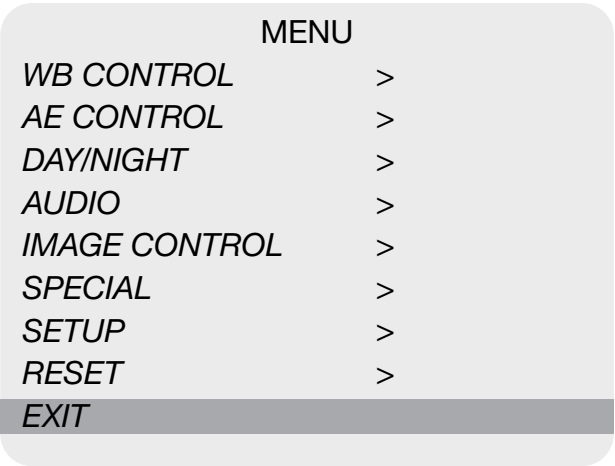
- **RESET:** Reset the camera settings the factory defaults or user setting value.



- **ON:** Set the camera setting to either “FACTORY” or “USER” of “CHANGE” menu. Make sure to select the right mode from “CHANGE” before defaulting the camera.
- **RESET MODE:** Select the desired setting mode.
Select from USER or FACTORY using the LEFT or RIGHT button.
 1. **USER:** Select “USER” if setting value user saved last is needed.
 2. **FACTORY:** Select “FACTORY” if factory default setting is needed.
“FRAME RATE”, “CAM ID”, and “BAUDRATE” will not change.

12. EXIT

Select EXIT using the UP or DOWN button.



- **SAVE:** Exit the setup after saving the value changes.

13. TROUBLESHOOTING

Before sending the camera for repair, please check below to make sure that the camera is installed correctly. If it still does not perform adequately, please consult with your supplier.

Problem	Solutions
Nothing appears on the screen.	a. Check that all connected devices are powered on. b. Confirm that the voltage is correct. c. Confirm that the power supply provides enough current to power the camera. d. Check that all video cables are correctly connected.
The picture is not clear.	a. Check that your monitor is correctly adjusted. b. Confirm that the glass in front of the lens is clean. If there is dust, dirt, or fingerprints on the glass, the image quality will be affected. To clean the glass, use a soft, dry, and non-abrasive cloth or a commercially available lens cleaning set. c. Correctly adjust the focus.
The picture has interference.	a. The camera may be close to a high voltage source, such as a power generator. b. The BNC cable is not terminated properly. c. The video cables are not connected properly.
The picture is flickering continually.	a. Check the termination and set the impedance at 75Ω properly. b. Ensure that the camera is not pointing towards the Sun or any light source. c. Check if there is any intermediate device. d. Check if the distance of the video cable exceeds the maximum transferable limitation.
The camera is not synchronizing with the reference signal.	a. Make sure Tri-Level reference signal is used. b. Locking takes up to 1 minute depending on the signal strength. Make sure the sync LED is solidly lit. c. Check if the cable and connectors used in reference sync are in good condition. d. Make sure the cable length used in reference sync does not exceed 100 ft. e. Make sure OUTPUT EN is on when using the genlock output.
Focus	The miniature (M12) lens that comes installed on camera is set to optimal focus position, however if lens is slightly out of focus rotate lens clockwise or counter-clockwise slightly to fine tune. Once the desired focus point is achieved, rotate the locking nut back towards the camera which will hold the lens position at optimal focus point.

Warranty

Marshall Electronics warranties to the first consumer that this device will, under normal use, be free from defects in workmanship and materials, when received in its original container, for a period of two years from the purchase date. This warranty is extended to the first consumer only, and proof of purchase is necessary to honor the warranty. If there is no proof of purchase provided with a warranty claim, Marshall Electronics reserves the right not to honor the warranty set forth above. Therefore, labor and parts may be charged to the consumer. This warranty does not apply to the product exterior or cosmetics. Misuse, abnormal handling, alterations or modifications in design or construction void this warranty. No sales personnel of the seller or any other person is authorized to make any warranties other than those described above, or to extend the duration of any warranties on behalf of Marshall Electronics, beyond the time period described above.

Due to constant effort to improve products and product features, specifications may change without notice.

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