

Smart Link Sample Test Guide

1. Introduction:

Diagnosing from a Thousand Miles, Predicting the Future -Launch Super Remote Diagnosis. Launch Super Remote Diagnosis is the latest remote diagnostic technology developed by Launch Tech, using the super remote diagnostic box to perform auto fault diagnosis and repair without being on-site. It is not only a new auto repair model in the era of mobile Internet, but also a forward-looking technology to reduce auto maintenance costs.

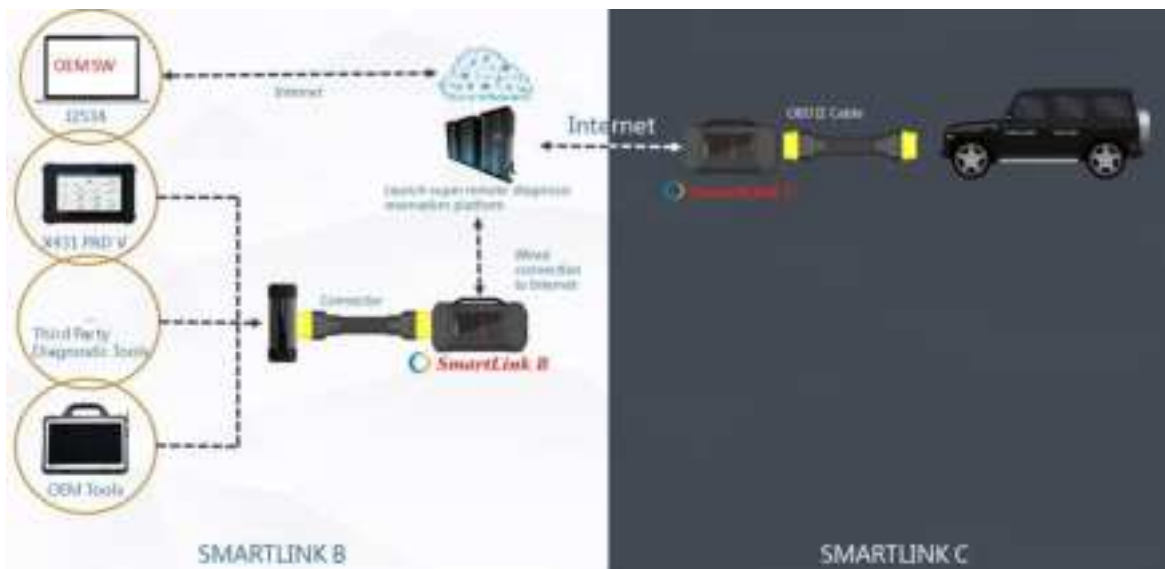
Launch super remote diagnosis consists of three parts: Smartlink C (client end), Smartlink B (businessend) and Launch super remote diagnosis reservation platform.

Smartlink C (client end) is suitable for the DIYers, technicians or auto repair shops, who does not have sufficient skills and professional tools. They can accept remote assistance from a remote expert technician by connecting Smartlink C to the vehicle and network.

Smartlink B (businessend) is suitable for these remote expert technicians who take advantage of their experience and tools and provide remote diagnostic services to Smartlink C (client end) users.

Launch Super Remote Diagnosis reservation platform is an online remote diagnostic service information platform for auto repair business-related enterprises and expert technicians. the Smartlink C users can publish their requests on the platform and seek remote diagnosis support, and the Smartlink B users can check the remote service requests on it and provide remote diagnostic services. It will form a closed loop where combines the demand and the service end.

2. Networking Architecture



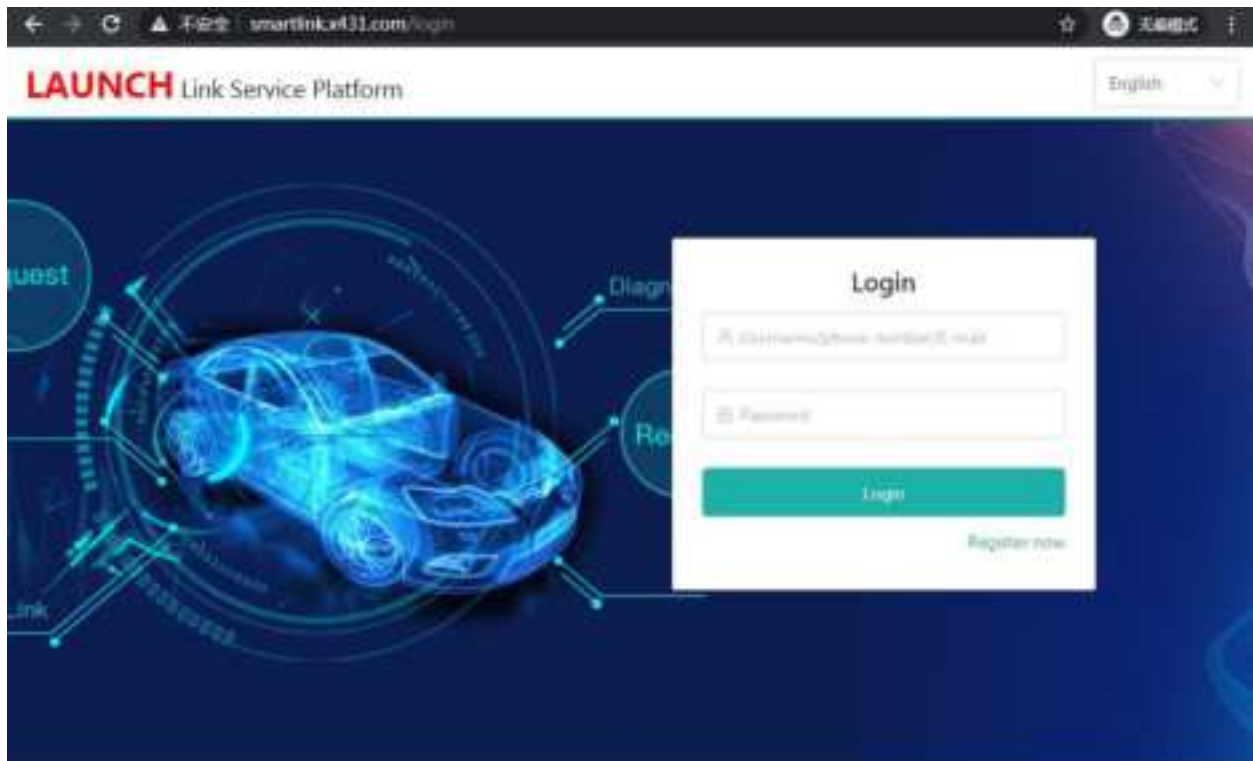
Smartlink C user guide

The main steps are:



In order to ensure the connection performance, we recommend 100M network bandwidth upload/download speed no less than 10Mbps.

1) Register on "Launch Super Remote Diagnosis reservation platform" by link "<http://smartlink.x431.com/login>".



LAUNCH Link Service Platform Logout

* E-mail address
 * Verification code Get verification code
 * Password
 * Product Serial Number
 * Activation code
 Retail shop
 Address
☐ I agree (Quit Platform Register Product)
Register now

Input your email address and click "Get verification code", platform will send the verification code to your email box. "Product Serial Number" and "Activation code" are pasted as "S/N" and "A/C" on the rear side of Smart link C device.

2) If you registered successfully, you can log in to the platform:

LAUNCH Link Service Platform Logout

I'd like a remote assistance I am a remote technician Add a device

Post request

Not started

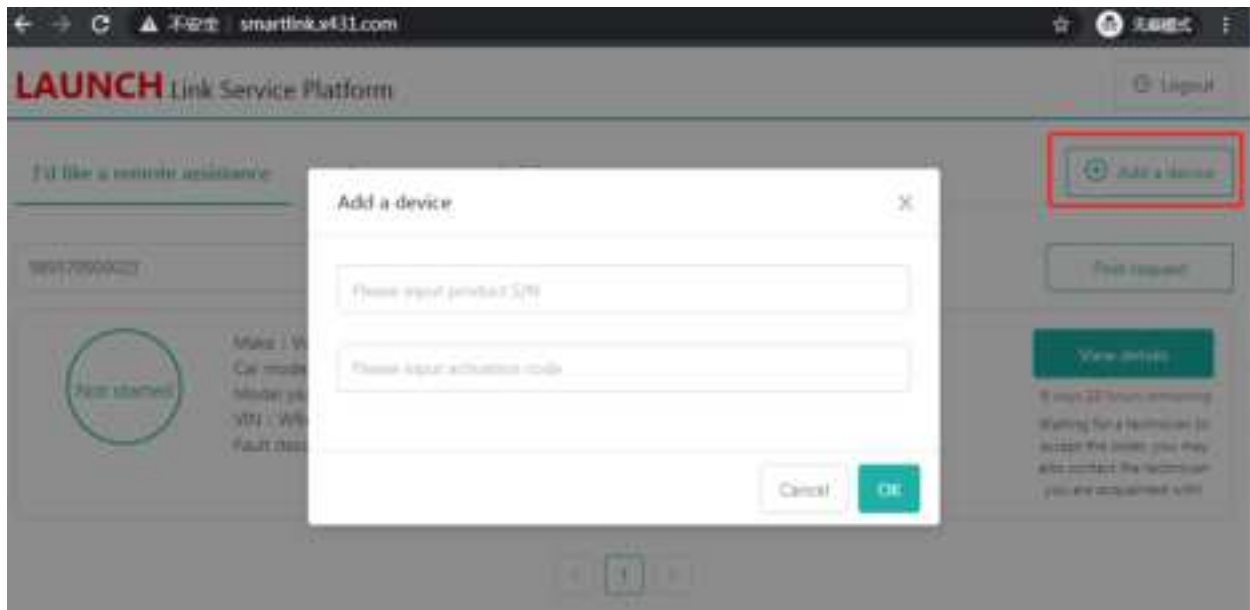
Make : Volvo
Car model : XC70
Model year : 2005-2007 (Displacement All Engine type All Function All)
VIN : W64ZY405BL17900
Fault description : ABS alarm

View details

6 days 23 hours remaining
Waiting for a technician to accept the order, you may also contact the technician you are acquainted with!

Navigation: < ↑ >

If you have more Smart link devices, you can click "Add a device" on this page, and then input product serial number and activation code:



3): Now, you can post requests by click "Post request":

The screenshot shows the LAUNCH Link Service Platform web interface with the "Post request" form. The form is titled "Device S/N" and includes the following sections:

- Device S/N**: A dropdown menu with the placeholder text "Please select the device serial number".
- Vehicle information**:
 - A dropdown menu with the placeholder text "Please input VDI".
 - Three dropdown menus for "Make", "Model", and "Model year".
 - Three dropdown menus for "Displacement", "Engine type", and "Transmission".
- Contact information**:
 - Three input fields for "Please input phone number", "Please input E-mail address", and "Please input your name".
 - A text area for "Please describe the vehicle trouble".
- Agreement**: A checkbox labeled "I agree" followed by a link to the "Link Platform Register Protocol".
- Submit**: A large button at the bottom of the form.

4) After you post a request, you have to wait until a professional technician accept your request. Your contact information will be forward to them for future communication. And the request status will change to "In Process":



5) When you and the technician schedule the remote time, you have to connect Smart link C to your vehicle and follow his/her instruction, such as ignition on/off, etc.

6) After the technician fixes your vehicle, you can post your review on the platform:



**Positive**

Very useful, like

**Neutral**

Might be to be improved

**Negative**

Useless, dislike

Please write a review about this service

Review reasons

Good service attitude

Professional

Timely response

Problem solved in short time

Service ability to be improved

Response processing time too long

Poor service attitude

Delayed response

Problem solved in long time

Please leave your comment

Submit