



U.S. Consumer Product Safety Commission – Fast Track Recall with Health Canada

Release Date: July 31, 2025

Release Number: 25-Cleared

TTI Consumer Power Tools Recalls RIDGID Framing Nailers Due to Laceration Hazard

Recall Summary

Name of Product: RIDGID 18Volt Brushless 21-Degree Framing Nailers and RIDGID 18Volt Brushless 30-Degree Framing Nailers

Hazard: The dual action engagement system on the nailers can malfunction and involuntarily discharge a nail by pulling the trigger alone, posing a laceration hazard to consumers. The nailer should require both the work piece contact element (nose-piece) to be depressed and the trigger to be pulled at the same time in order to discharge a nail.

Remedy: Repair

Consumers should immediately stop using the recalled nailers and visit powertools.ridgid.com/recall to determine if their nailer is included in the recall and for instructions on how to obtain a free repair. TTI Consumer Power Tools will send a prepaid label to the consumer to return the recalled nailer, the software in the nailer will be updated, and then the nailer will be shipped back to the consumer.

Consumer Contact: TTI Consumer Power Tools toll-free at 800-597-9624 from 9 a.m. to 5 p.m. ET Monday through Friday, online at powertools.ridgid.com/recall or powertools.ridgid.com and click on “Important Recall Information” at the bottom of the page for more information.

Recall Details

Units: About 6,400 (In addition, about 6,575 were sold in Canada)

Description: This recall involves the RIDGID 18Volt Brushless 21-Degree Framing Nailer and the RIDGID 18Volt Brushless 30-Degree Framing Nailer. The model and serial numbers are located on the data plate found either on the side of the nail tray/magazine where the fasteners are loaded or on the bottom of the nailer where you insert the battery. Only nailers without either a black ink mark or a punched hole next to the serial number on the data plate are included in the recall.

Model Number / Name	Serial Number Range
R09894 - 18Volt Brushless 21-Degree Framing Nailer	CS21146D220001 - CS24165N220001

R09895 - 18Volt Brushless 30-Degree Framing Nailer	CS21275D220001 - CS24165N220001
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Incidents/Injuries: None reported

Sold at: Home Depot and Direct Tools Factory Outlet stores nationwide and online at www.homedepot.com and www.directtoolsoutlet.com from July 2021 through May 2025 for between \$329 and \$389.

Importer: TTI Consumer Power Tools, Inc., of Anderson, South Carolina

Manufactured in: China

Notes: Health Canada's Press release is available at: TBD



Recalled RIDGID 18Volt Brushless 21-Degree Framing Nailer



Recalled RIDGID 18Volt Brushless 30-Degree Framing Nailer

Fast Track Recall

Note: Individual Commissioners may have statements related to this topic. Please visit <http://www.cpsc.gov/commissioners> to search for statements related to this or other topics.

About the U.S. CPSC

The U.S. Consumer Product Safety Commission (CPSC) is charged with protecting the public from unreasonable risk of injury associated with the use of thousands of types of consumer products. Deaths, injuries, and property damage from consumer product-related incidents cost the nation more than \$1 trillion annually. Since the CPSC was established more than 50 years ago, it has worked to ensure the safety of consumer products, which has contributed to a decline in injuries associated with these products.

Federal law prohibits any person from selling products subject to a Commission ordered recall or a voluntary recall undertaken in consultation with the CPSC.

For lifesaving information:

- Visit [CPSC.gov](https://www.cpsc.gov).
- Sign up to receive our [e-mail alerts](#).
- Follow us on [Facebook](#), [Instagram](#), [X](#), [BlueSky](#), [Threads](#), [LinkedIn](#) and [Truth Social](#).
- Report a dangerous product or a product-related injury on www.SaferProducts.gov.
- Call CPSC's Hotline at 800-638-2772 (TTY 800-638-8270).
- Contact a [media specialist](#).