Rraycom

Security Camera
User Manual

Customer Service

Claim 1-Year
Warranty for your device

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Product Design

① LED ② Light Sensor

③ Indicator ④ MIC

Product Design

① TF Card ② Loudspeaker

③ Reset ④ Micro USB port

Indicator Light Definition

Solid Red - Powered on	🔴
Red light flashes - Ready for configuration	🟠
Blue light flashes - Camera is connecting	🔵
Solid Blue - Wifi connected	🔵

Important

!

Please download the videos and take out
the Micro SD card before reset the camera.
Otherwise,
all the data stored in the cloud & memory card
will be deleted after reset.

Step 1

Please search for the "24H CAM" APP from Google Play or APP Store.

Step 2
24H CAM registration

Smart life in the Cloud

Login

Sign Up

Tap on "Sign Up" to begin, please follow the steps to enter your Email and Verification Code.

You can enter the Account information or skip twice. Skip button is at the top right corner.
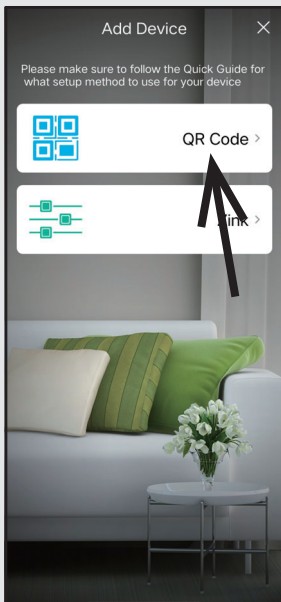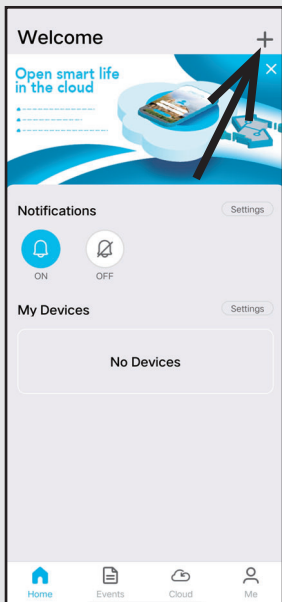
2.4Ghz ✓

5Ghz ✗

1: Make sure your smartphone is connected to the 2.4Ghz WiFi and the WiFi is visible.

2: Turn on the location service on your smartphone.

3: Make sure the WiFi has 5Mbps upload speed at least.

4: The camera only support 2.4Ghz WiFi.

5: Plug the power cable into the device.

Step 4

1: Log in and tap the "+" button
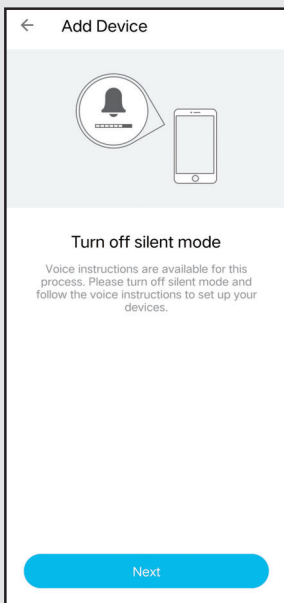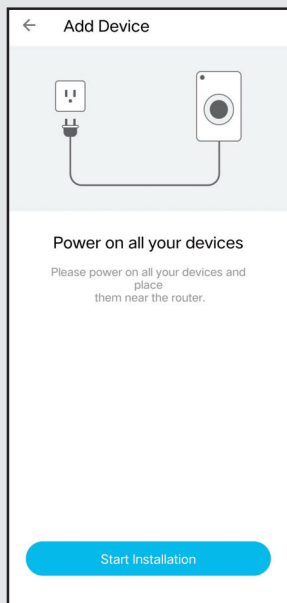(Top right corner) on the "Home" page.

2: Tap on the "QR Code".

3: Please make sure the camera is powered on, and the indicator light is flashing red. Tap on the "Start Installation" button.

4: Turn off the Silent mode on your phone then tap the "Next button" .We want to listen to the instructions from the APP.

← Add Device

Power on all your devices

Please power on all your devices and place
them near the router.

Start Installation

← Add Device

Turn off silent mode

Voice instructions are available for this process. Please turn off silent mode and follow the voice instructions to set up your devices.
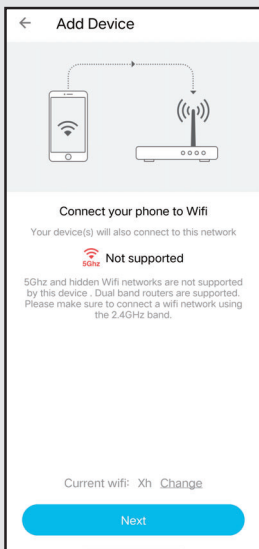
Next

5: Then the check if your phone is connected
to the Home WiFi.
Tap on "Next" if it's connected.

Note:

If you didn't see your Home WiFi name
displayed on the page, you need to
turn on the Location service of your smartphone.

6: Enter the passwords of the home WiFi.
We want to make sure
there's no "Space" in the passwords.

← Add Device

Your device(s) will connect to

Xh

Password

· · · · · · · · · · · ·| ⊚ ✕

Please make sure that your WiFi password is
correct.

Next

7: If you see the indicator light is flashing red, that means the camera is ready to scan the QR code on your smartphone.

← Add Device

Scan the QR code with the device's camera

◻ 8 inches(20cm) ▯

The distance between
Nabou

Keep it at a distance of 6-8 inches.
You'll hear a beep when it's scanned succcessfully

If the camera didn't read the QR code,
please see the troubleshootings below.

Note:
Please make sure there's no glare on the
smartphone display.

If you see the solid red indicator light, you need
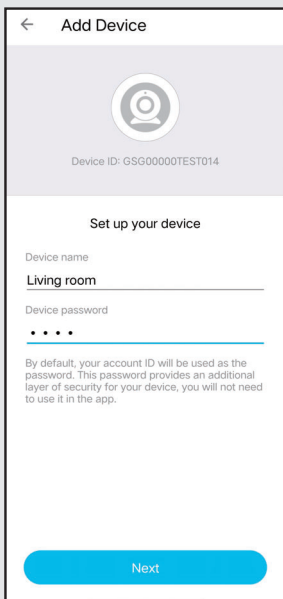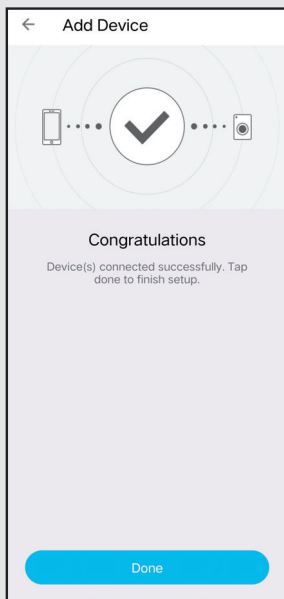to wait a few seconds, untill it's flashing red.

Scan the QR code with the device's
camera

8 inches(20cm)

The distance between phone and device should be
Nabout 20 inches (8cm).

8: Name the device, for example, Living room. Set the password, then the camera is connected successfully.

Add Device

Congratulations

Device(s) connected successfully. Tap done to finish setup.

Done

Add Device

Device ID: GSG00000TEST014

Set up your device

Device name

Living room

Device password

. . . .

By default, your account ID will be used as the password. This password provides an additional layer of security for your device, you will not need to use it in the app.

Next

9: The camera comes with a 30-day free trial
of the cloud service.
Enjoy the 24/7 continuous
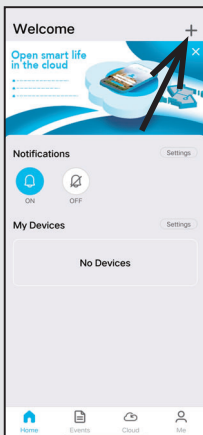recording videos on the cloud storage.
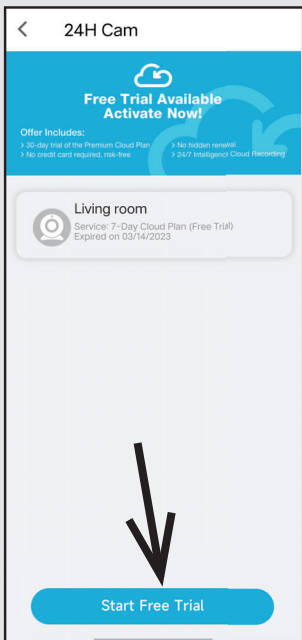
Zink Connection

The Zink Connection method is a backup connection method. If the camera has difficulty scanning the QR code, we could connect the camera by following these steps.

Step 1 — Add the camera

1. Log in and tap the "+" button
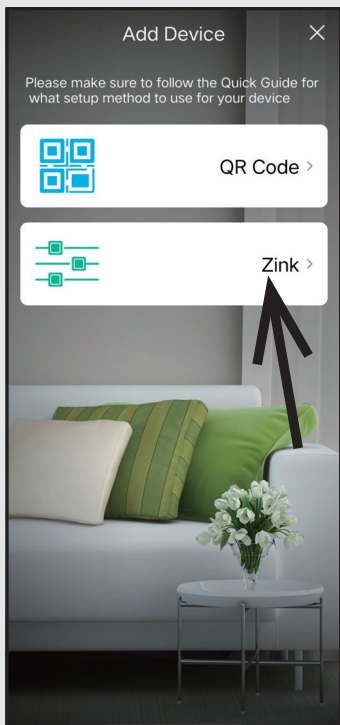(Top right corner) on the "Home" page.

2. Tap on the "Zink".

3. Input the number of cameras you want to connect, and tap "Next".

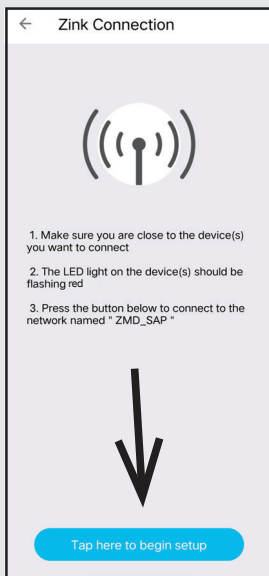4. Please make sure the you're right next to the security cameras.

The indicator should be flashing red

Then tap the button below to connect to the WiFi named "ZMD_SAP" .

This is the WiFi of the camera,

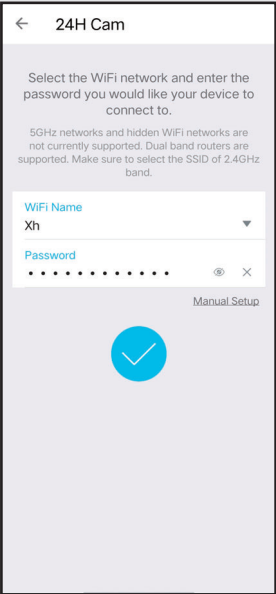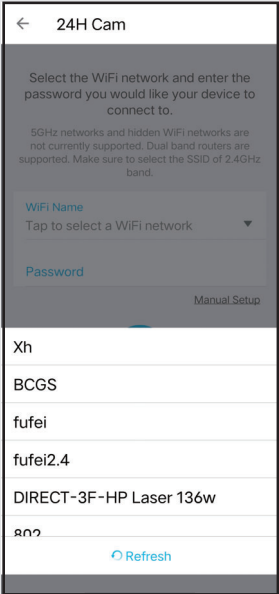there is no internet connection, which is fine.

5. Once your smartphone is connected to the ZMD_SAP WiFi, the APP will lead us to the next step.
We need to select the Home WiFi,and enter the passwords of the Home WiFi.

6. The 24H APP will automatically check
if your phone/tablet could reach the server.
If your phone/tablet reached the server,
it will go to the Finish setup page. Otherwise,
we just need to connect the phone/tablet to the Home Wifi.

← Zink

Please go back to the WiFi Settings page
and connect to your own WiFi network.

Once you've connected, return to the 24H
Cam app.

Tap here to begin setup

← Add Device

Congratulations

Device(s) connected successfully. Tap
done to finish setup.

Done
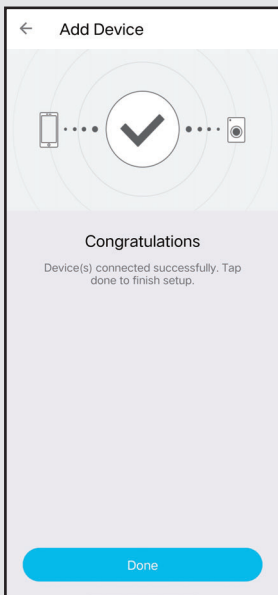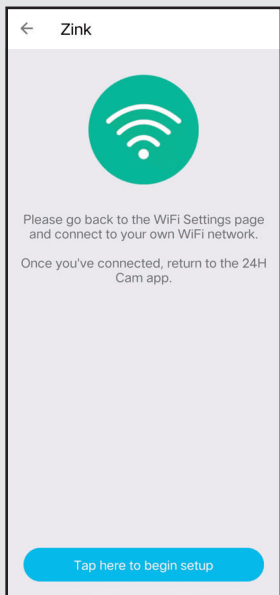
FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help.

To assure continued compliance, any changes or modifications not expressly approved by the party.

Responsible for compliance could void the user's authority to operate this equipment. (Example- use only shielded interface cables when connecting to computer or peripheral devices).

This equipment complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and

(2) This device must accept any interference received, including interference that may cause undesired operation.

FCC Radiation Exposure Statement:

The equipment complies with FCC Radiation exposure limits set forth for uncontrolled enviroment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

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