Go to **www.vtechphones.com** to register your product for enhanced warranty support and latest VTech product news.

IS8128 IS8128-11
IS8128-2 IS8128-21
IS8128-3 IS8128-31
IS8128-4 IS8128-41
IS8128-5 IS8128-51

DECT 6.0 cordless telephone with BLUETOOTH® wireless technology

vtech®

Quick start guide

For more support information

Technical specifications

Frequency control	Crystal controlled PLL synthesizer
Transmit frequency	Handset: 1921.536-1928.448 MHz Telephone base: 1921.536-1928.448 MHz
Channels	5
Nominal effective range	Maximum power allowed by FCC and IC. Actual operating range may vary according to environmental conditions at the time of use.
Power requirement	Handset: 2.4V Ni-MH battery Telephone base: 6V DC @ 600mA Charger: 6V DC @ 600mA
Memory	Phonebook: 1000 memory locations. Caller ID log: 50 memory locations. up to 24 digits and 15 characters Call block: 1000 entries

Telephones identified with this logo have reduced noise and interference when used with most T-coil equipped hearing aids and cochlear implants. The TIA-1083 Compliant Logo is a trademark of the Telecommunications Industry Association. Used under license.

The ENERGY STAR program (www.energystar.gov) recognizes and encourages the use of products that save energy and help protect our environment. We are proud to mark this product with the ENERGY STAR label indicating it meets the latest energy efficiency guidelines.

The Bluetooth® word mark and logos are owned by Bluetooth SIG, Inc. and any use of such marks by VTech Holdings Limited is under license. VTech Holdings Limited is a member of Bluetooth SIG. Other trademarks and trade names are those of their respective owners.

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Important safety instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. **CAUTION:** Do not install the telephone base at a height above 2 meters.
5. Do not use this product near water such as near a bath tub, wash bowl, kitchen sink, laundry tub or a swimming pool, or in a wet basement or shower.
6. Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
7. Avoid placing the telephone system in places with extreme temperature, direct sunlight, or other electrical devices. Protect your phone from moisture, dust, corrosive liquids and fumes.
8. Slots and openings in the back or bottom of the telephone base and handset are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat register. This product should not be placed in any area where proper ventilation is not provided.
9. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home or office, consult your dealer or local power company.
10. Do not allow anything to rest on the power cord. Do not install this product where the cord may be walked on.
11. Never push objects of any kind into this product through the slots in the telephone base or handset because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.
12. To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the telephone base or handset other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the product is subsequently used.
13. Do not overload wall outlets and extension cords.
14. Unplug this product from the wall outlet and refer servicing to an authorized service facility under the following conditions:
    - When the power supply cord or plug is damaged or frayed.
    - If liquid has been spilled onto the product.
    - If the product has been exposed to rain or water.
    - If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operation instructions. Improper adjustment of other controls may result in damage and often requires extensive work by an authorized technician to restore the product to normal operation.
    - If the product has been dropped and the telephone base and/or handset has been damaged.
    - If the product exhibits a distinct change in performance.
15. Avoid using a telephone (other than cordless) during an electrical storm. There is a remote risk of electric shock from lightning.
16. Do not use the telephone to report a gas leak in the vicinity of the leak. Under certain circumstances, a spark may be created when the adapter is plugged into the power outlet, or when the handset is replaced in its cradle. This is a common event associated with the closing of any electrical circuit. The user should not plug the phone into a power outlet, and should not put a charged handset into the cradle, if the phone is located in an environment containing flammable gases. Such environments might include: medical use of oxygen without adequate ventilation; industrial gases (cleaning solvents; gasoline vapors; etc.); a leak of natural gas; etc.
17. Only put the handset of your telephone next to your ear when it is in normal talk mode.
18. The power adapter is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.
19. For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.
20. **CAUTION:** Use only the batteries indicated in this manual. There may be a risk of explosion if a wrong type of battery is used for the handset. Use only the supplied rechargeable batteries or replacement batteries (BT162342/BT262342) for the handset. Do not dispose of batteries in a fire. They may explode. Disposed of used batteries according to the instruction.
    - Do not use the battery in following conditions:
      - High or low extreme temperature during use, storage or transportation.
      - Replacement of a battery with an incorrect type that can defeat a safeguard.
      - Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion.
      - Leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas.
      - A battery subjected to extremely low air pressure that can result in an explosion or the leakage of flammable liquid or gas.
21. Use only the adapter included with this product. Incorrect adapter polarity or voltage can seriously damage the product.
22. The applied nameplate is located at the bottom or rear of the product.

SAVE THESE INSTRUCTIONS

Battery

- Use only the batteries provided or equivalent. To order a replacement, visit our website at www.vtechphones.com or call 1 (800) 595-9511. In Canada, go to phones.vtechcanada.com or call 1 (800) 267-7377.
- Do not dispose of the battery in a fire. Check with local waste management codes for special disposal instructions.
- Do not open or mutilate the battery. Released electrolyte is corrosive and may cause burns or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
- Exercise care in handling batteries in order not to create a short circuit with conductive materials.
- Charge the battery provided with this product only in accordance with the instructions and limitations specified in this manual.

Precautions for users of implanted cardiac pacemakers

Cardiac pacemakers (applies only to digital cordless telephones): Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless telephones and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

Pacemaker patients

- Should keep wireless telephones at least six inches from the pacemaker.
- Should NOT place wireless telephones directly over the pacemaker, such as in a breast pocket, when it is turned ON.
- Should use the wireless telephone at the ear opposite the pacemaker.

WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless telephones.

About cordless telephones

- **Privacy:** The same features that make a cordless telephone convenient create some limitations. Telephone calls are transmitted between the telephone base and the cordless handset by radio waves, so there is a possibility that the cordless telephone conversations could be intercepted by radio receiving equipment within range of the cordless handset. For this reason, you should not think of cordless telephone conversations as being as private as those on corded telephones.
- **Electrical power:** The telephone base of this cordless telephone must be connected to a working electrical outlet. The electrical outlet should not be controlled by a wall switch. Calls cannot be made from the cordless handset if the telephone base is unplugged, switched off or if the electrical power is interrupted.

3 Operate

Make a home call

① Press **Handset:** HOME/FLASH - OR - **Telephone base:** HOME

② Enter the phone number.

Make a cell call

① Press **Handset:** CELL - OR - **Telephone base:** CELL

② Enter the phone number.

Answer a home call

Handset: Press HOME/FLASH - OR - **Telephone base:** HOME

Answer a cell call

Handset: Press CELL - OR - **Telephone base:** CELL

End a home call

Handset: Press OFF/CANCEL **Telephone base:** HOME

End a cell call

Handset: Press OFF/CANCEL **Telephone base:** CELL

Volume

Handset: Press VOLUME **Telephone base:** VOL +/−

Need help?

For operations and guides to help you using your telephone system, and for latest information and supports, go and check the online complete user's manual and the online FAQs.

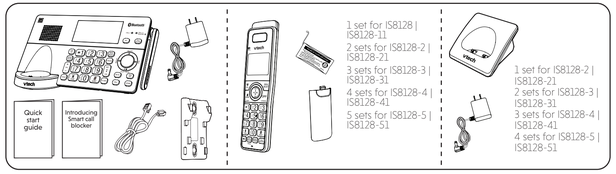
Use your smartphone or mobile device to access our online help.

- Go to **https://help.vtechphones.com/is8128**; OR
- Scan the QR code on the right. Launch the camera app or QR code scanner app on your smartphone or tablet. Hold the device's camera up to the QR code and frame it. Tap the notification to trigger the redirection of the online help.

- If the QR code is not clearly displayed, adjust your camera's focus by moving your device closer or further away until it is clear.

You can also call our Customer Support at
1 (800) 595-9511 [in US] or
1 (800) 267-7377 [in Canada] for help.

5 What's in the box



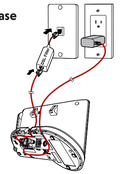
1 set for IS8128 | IS8128-11
2 sets for IS8128-2 | IS8128-21
3 sets for IS8128-3 | IS8128-31
4 sets for IS8128-4 | IS8128-41
5 sets for IS8128-5 | IS8128-51

1 set for IS8128-2 | IS8128-21
2 sets for IS8128-3 | IS8128-31
3 sets for IS8128-4 | IS8128-41
4 sets for IS8128-5 | IS8128-51

1 Connect and install

① Connect the telephone base

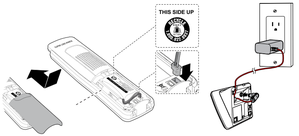
If you subscribe to digital subscriber line (DSL) high-speed Internet service through your telephone line, make sure you connect a DSL filter (not included) to the telephone wall jack.



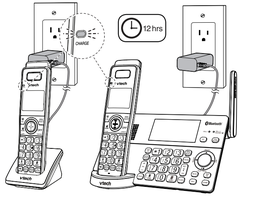
- **Potential TV interference:** Some cordless telephones operate at frequencies that may cause interference to televisions and VCRs. To minimize or prevent such interference, do not place the telephone base of the cordless telephone near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR often reduces or eliminates the interference.
- **Rechargeable batteries:** Exercise care in handling batteries in order not to create a short circuit with conducting material such as rings, bracelets and keys. The battery or conductor may overheat and cause harm. Observe proper polarity between the battery and the battery charger.
- **Nickel-metal hydride rechargeable batteries:** Dispose of these batteries in a safe manner. Do not burn or puncture the battery. Like other batteries of this type, if burned or punctured, they could release caustic material which could cause injury.

② Install the battery

③ Connect the charger



④ Charge the battery



Display

Handset:

Telephone base:

	The handset battery is low and needs charging.
	The handset battery is charging.
	The handset battery is fully charged.
	Handset or telephone base ringer is off.
	New voicemail received from your telephone service provider.
	Home line is in use.
	Bluetooth device 1 and/or device 2 is/are connected to the telephone.
	Cell line is in use.
NEW	There are new caller ID log entries.
ANS ON	Answering system is on.
	Handset displays the current message number being played and the total number of new/old messages recorded.
	Telephone base message counter displays the number of new messages.
ECO	The ECO mode activates automatically to reduce power consumption when the handset is within range of the telephone base.

2 Setup

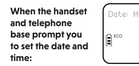
After you install your telephone or power returns following a power outage and battery depletion, the handset and telephone base will prompt you to set the date and time, and to configure the Smart call blocker* and answering system through voice guide.

Date and time

Follow the steps below to set the date and time.

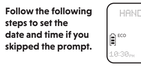
For example, if the date is 25 July, 2024, and the time is 12:05 PM:

When the handset and telephone base prompt you to set the date and time:



① Enter the date.

② Press **SELECT**.

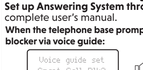


③ Enter the time.

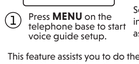
④ Press **SELECT**.

Follow the following steps to set the date and time if you skipped the prompt.

① Press **MENU**.



② Press ▼/▲ to scroll to **Set date/time**, then press **SELECT**.



③ Enter the date, then press **SELECT**.

④ Enter the time, then press **SELECT**.

Voice guide for Smart call blocker / Answering system

After setting the date and time, the telephone base will prompt if you want to set Smart call blocker, and the answering system. For more details, see **Use voice guide to set Smart call blocker** in the **Introducing Smart call blocker** leaflet and **Set up Answering System through voice guide** in the online complete user's manual.

When the telephone base prompts you to set up the Smart call blocker via voice guide:

"Hello! This voice guide will assist you with the basic setup of Smart call blocker"

① Press **MENU** on the telephone base to start voice guide setup.

Setup your Smart call blocker by inputting the designated numbers as instructed in the voice guide.

This feature assists you to do the basic setup of the answering system. You can follow the voice guide to record your own announcement, set the number of rings and the message alert tone.

When the telephone base prompts you to set up the answering system via voice guide:

"This voice guide will assist you with the basic setup of your answering system"

② Press **MENU** on the telephone base to start voice guide setup.

Setup your answering system by inputting the designated numbers as instructed in the voice guide.

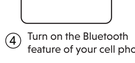
*Includes licenced Gallet™ technology.
Gallet™ is a trademark of Truecall Group Limited.

8 Bluetooth

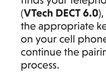
To use a Bluetooth enabled cellular phone or headset with your telephone, you must first pair and connect your Bluetooth cellular phone or headset with the telephone base. Before you begin, make sure that you have cellular coverage and your Bluetooth enabled cell phone or headset is not connected to any other Bluetooth device.

Add a Bluetooth cell phone

① Press **MENU** on the telephone base.



② Press ▼/▲ to scroll to **Bluetooth**, then press **SELECT**.



③ Press **SELECT** to select **Add cellular**.

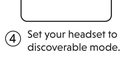
④ Turn on the Bluetooth feature of your cell phone.

⑤ Once your cell phone finds your telephone (**VTech DECT 6.0**), press the appropriate key on your cell phone to continue the pairing process.

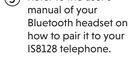
Bluetooth cell phones 1 or 2 added.

Add a Bluetooth headset

① Press **MENU** on the telephone base.



② Press ▼/▲ to scroll to **Bluetooth**, then press **SELECT**.



③ Press ▼/▲ to scroll to **Add headset**, then press **SELECT**.

④ Set your headset to discoverable mode.

⑤ Refer to the user's manual of your Bluetooth headset on how to pair it to your IS8128 telephone.

Bluetooth headset 2 added.

Download a cell phone directory using the telephone base

Before downloading a directory, make sure the cell phone is paired, active, and connected to your IS8128 telephone.

① Press **MENU** on the telephone base.

② Press ▼/▲ to scroll to **Bluetooth**, then press **SELECT**.

③ Press ▼/▲ to scroll to **Download PB**, then press **SELECT**.

Activate remote voice control

Make sure your cell phone is paired and connected to your telephone system via Bluetooth.

Using the cordless handset:

① Press **VOICE** on the handset. MUTE/DELETE VOICE - OR -

② When the handset or telephone base plays the confirmation tone as forwarded by the cell phone's voice app, start speaking toward the handset or telephone base, and then wait for feedback. Make reply to the voice app's feedback, if necessary.

Using the telephone base:

① Press **VOICE** on the telephone base. VOICE

Caller ID

If you subscribe to caller ID service, information about each caller appears after the first or second ring.
The caller ID log stores up to 50 entries. Each entry has up to 24 digits for the phone number and 15 characters for the name.

Review caller ID log entries

Handset:

① Press **▼CID**. ② Press **▼/▲** to browse the entries.

Telephone base:

① Press **▼CID**. ② Press **▼/▲** to browse the entries.

Dial a caller ID log entry

When your desired caller ID entry displays on the handset or telephone base screen:

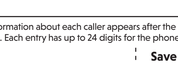
Press **HOME** - OR - **CELL**

Handset:

Telephone base:

Save a caller ID log entry to the phonebook

When your desired caller ID entry displays on the handset:



① Press **MENU**. ② Press **SELECT** to choose **To Phonebook**.

③ Edit the number if needed, then press **SELECT**. ④ Edit the name if needed, then press **SELECT**.

Delete a caller ID log entry

When your desired caller ID entry displays on the handset or telephone base screen:

Press **MUTE/DELETE** - OR - **VOICE**

Handset:

Telephone base:

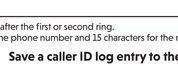
Phonebook

Phonebook

The phonebook can store up to 1,000 entries, which are shared by all handsets and the telephone base. Each entry may consist of a telephone number up to 30 digits, and a name up to 15 characters.

Add a phonebook entry

① Press **MENU**. ② Press **▼/▲** to scroll to **Phonebook**, then press **SELECT**.



③ Press **SELECT** to select **Add new entry**.

⑤ Enter the number, then press **SELECT**. ④ Enter the name, then press **SELECT**.

Delete a phonebook entry

When your desired phonebook entry displays:

Press **MUTE/DELETE** - OR -

Handset:

Telephone base:

② Press **SELECT**.

Review phonebook entries

Press **▲/▼**. Press **▼/▲** to browse the entries.

Dial a phonebook entry

When your desired phonebook entry displays:

Press **HOME/FLASH** - OR - - OR - **CELL**

Telephone base:

- OR -

LCD language setting

If you accidentally set the LCD language to Spanish or French, you can change the LCD language back to English while the telephone is not in use:

- On the telephone base, press **MENU** and then enter **364#**.
- On the handset, press **MENU** and then enter **364#**.

For C-UL compliance only

Mesures de sécurité importantes

Afin de réduire les risques d'incendie, de blessures corporelles ou d'électrocution, suivez toujours ces mesures préventives de base lorsque vous utilisez votre téléphone :

1. Lisez et comprenez bien toutes les instructions.
2. Observez toutes les instructions et mises en garde inscrites sur l'appareil.
3. Débranchez ce téléphone de la prise murale avant de le nettoyer. N'utilisez pas de nettoyeurs liquides ni en aérosol. N'utilisez qu'un chiffon doux et légèrement humecté.
4. **ATTENTION**: Ne pas installer le socle téléphonique à une hauteur supérieure à 2 mètres.
5. N'utilisez pas ce produit près de l'eau, tel que près d'un bain, d'un lavabo, d'un évier de cuisine, d'un bac de lavage ou d'une piscine, ou dans un sous-sol humide ou sous la douche.
6. Ne dépossez pas ce téléphone sur un chariot, support ou table chancelants. L'appareil pourrait tomber et être sérieusement endommagé.
7. Évitez d'installer le système téléphonique dans les endroits soumis à une température extrême, à la lumière directe du soleil ou à proximité immédiate d'autres appareils électriques ou électroniques. Protégez votre téléphone contre les sources d'humidité, la poussière, les vapeurs et les liquides corrosifs.
8. Le boîtier de l'appareil est doté de fentes et d'ouvertures d'aération situées à l'arrière ou en dessous. Afin d'empêcher la surchauffe, ces ouvertures ne doivent pas être obstruées en plaçant l'appareil sur un lit, divan, tapis ou autre surface similaire. Ne placez pas cet appareil à proximité d'un élément de chauffage ni d'une plinthe électrique. De plus, ne l'installez pas dans une unité murale ou un cabinet fermé qui ne possède pas d'aération adéquate.
9. Ne faites fonctionner cet appareil qu'avec le type d'alimentation indiqué sur les étiquettes de l'appareil. Si vous ne connaissez pas le voltage de votre maison, consultez votre marchand ou votre fournisseur d'électricité.
10. Ne dépossez rien sur le cordon d'alimentation. Installez cet appareil dans un endroit sécurisé, là où personne ne pourra trébucher sur la ligne d'alimentation ni le cordon téléphonique modulaire.
11. N'insérez jamais d'objets à travers les fentes et ouvertures de cet appareil, car ils pourraient toucher à des points de tension dangereux ou court-circuiter des pièces, ce qui constituerait un risque d'incendie ou d'électrocution. N'éclaboussez pas de liquides dans l'appareil.
12. Afin de réduire les risques d'électrocution, ne démontez pas l'appareil, mais apportez-le plutôt à un centre de service qualifié s'il doit être réparé. En enlevant le couvercle, vous vous exposez à des tensions dangereuses ou autres dangers similaires. Un remontage inadéquat peut être à l'origine d'une électrocution lors d'une utilisation ultérieure de l'appareil. Débranchez l'appareil avant de procéder au nettoyage. Utilisez un chiffon humide et doux.
13. Ne surchargez pas les prises de courant et les rallonges.
14. Débranchez cet appareil de la prise de courant et communiquez avec le département de service à la clientèle de VTech dans les cas suivants :
    - Lorsque le cordon d'alimentation est endommagé ou écorché.
    - Si du liquide a été éclaboussé dans l'appareil.
    - Si l'appareil a été exposé à une source d'humidité telle que la pluie ou l'eau.
    - Si le produit ne fonctionne pas normalement en respectant les instructions de fonctionnement. Réglez uniquement les commandes indiquées dans le les instructions de fonctionnement. Les réglages incorrects des autres commandes pourraient provoquer un dommage qui nécessitera un travail exhaustif de la part d'un technicien autorisé afin de rétablir le fonctionnement normal de l'appareil.
    - Si le produit a été échappé et que le socle et/ou le combiné a été endommagé.
    - Si le produit affiche une nette diminution de sa performance.
15. Évitez d'utiliser un téléphone (autre qu'un sans fil) pendant un orage. Les éclairs peuvent être à l'origine d'une électrocution.
16. N'utilisez pas le téléphone pour rapporter une fuite de gaz à proximité de la fuite. En certaines circonstances, une flammèche pourrait être provoquée lorsque l'adaptateur est branché à une prise de courant, ou lorsque le combiné est déposé sur le socle. Ceci est un événement commun associé à la fermeture d'un circuit électrique. L'utilisateur ne devrait pas brancher le téléphone à une prise de courant, et ne devrait pas déposer le combiné chargé sur le socle, si le téléphone se trouve à proximité d'un endroit comportant des concentrations de gaz inflammables, à moins que la ventilation soit adéquate. Une flammèche dans un tel endroit pourrait provoquer un incendie ou une explosion. De tels environnements peuvent comprendre: des endroits où l'on utilise de l'oxygène médical sans ventilation adéquate; des gaz industriels (dissolvants de nettoyage, des vapeurs d'essence, etc.); une fuite de gaz naturel, etc.
17. Ne placez que le combiné de votre téléphone près de votre oreille lorsqu'en mode de conversation.
18. Ces adaptateurs ont été conçus pour être orientés en position verticale ou montés au sol. Les brouches ne sont pas conçues pour maintenir l'adaptateur en place si celui-ci est branché dans une prise au plafond ou sous une table/étagère armoire.
19. Pour le MATERIEL RACCORDE PAR PRISE DE COURANT, le socle de prise de courant doit être installé à proximité du materiel et doit être aisement accessible.
20. ⚠ **MISE EN GARDE**: Il peut y avoir un risque d'explosion si vous utilisez le mauvais type de piles pour le téléphone. N'utilisez que les piles rechargeable inclus ou les piles de rechange (BT162342/BT262342). N'incinérez pas les piles. Celles-ci risquerait d'exploser.
21. N'utilisez que les adaptateurs inclus avec ce produit. L'utilisation d'un adaptateur dont la polarité ou la tension serait inadéquate risque d'endommager sérieusement le produit et mettre votre sécurité en péril.

CONSERVEZ CES INSTRUCTIONS

Pile

- N'utilisez que la pile incluse ou l'équivalent.
- Ne jetez pas la pile au feu. Vérifiez les instructions spécifiques de mise aux rebus auprès des autorités locales.
- N'ouvrez pas et ne mutilez pas la pile. L'électrolyte qui s'en échapperait est corrosif et pourrait causer des brûlures ou des blessures aux yeux ou à la peau. L'électrolyte est toxique si avalé.
- Soyez prudents lorsque vous manipulez les piles afin d'éviter les courts-circuits provoqués par des matériaux conducteurs.

Stimulateurs cardiaques implantés dans l'organisme

Les simulateurs cardiaques (s'applique uniquement aux téléphones numériques sans fil) :

L'organisme 'Wireless Technology Research, LLC (WTR)', une firme de recherche indépendante, a mené une évaluation pluridisciplinaire des interférences entre les téléphones sans fil portatifs et les stimulateurs cardiaques implantés dans l'organisme. Appuyée par l'Administration des aliments et drogues (FDA) des États-Unis, la firme WTR recommande aux médecins :

Avis aux détenteurs de stimulateurs cardiaques

- Ils doivent tenir le téléphone sans fil à une distance d'au moins six pouces du stimulateur cardiaque.
- Ils ne doivent PAS placer le téléphone sans fil directement sur le stimulateur cardiaque, tel que dans une poche de chemise, lorsque celui-ci est en marche.
- Ils doivent utiliser le téléphone sans fil en l'appuyant sur l'oreille qui se trouve dans la direction opposée au stimulateur cardiaque.

L'étude effectuée par l'organisme WRS n'a pas identifié de risque pour les détenteurs de simulateurs cardiaques causés par les gens qui utilisent un téléphone sans fil à proximité de ceux-ci.

À propos des téléphones sans fil

Confidentialité : Les mêmes caractéristiques qui constituent des avantages pour les téléphones sans fil affichent également des inconvénients. Les appels téléphoniques sont transmis entre le combiné sans fil et le socle par le biais d'ondes radio ; il y a donc there is no guarantee that interference will occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this telephone.

To ensure safety of users, the FCC/ISEDC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC / ISEDC criteria. This handset may be safely held against the ear of the user. The telephone base shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20 cm (8 inches) or more.

This Class B digital apparatus complies with Canadian requirement:
CAN ICES-3 (B)/ NMB-3(B).

Answering system

About the built-in answering system and voicemail service

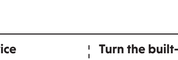
For message recording, your telephone has a built-in answering system, and it also supports voicemail service offered by your telephone service provider (subscription is required, and fee may apply).

Built-in answering system VS Voicemail service

	Built-in answering system	Voicemail service
Supported by	Telephone system	Telephone service provider
Subscription	No	Yes
Fees	No	May apply
Answer incoming calls	• After 4 rings by default. • It can be changed in the handset or the telephone base menu.	• Usually after 2 rings. • It can be changed by contacting your telephone service provider.
Storage	Telephone base	Server or System
Display new messages	• Handset - **XX New Message** • Telephone base - **XX New Message**	• Handset - ✉ • Telephone base - ✉
Retrieve messages	• Press ▶/■ on the telephone base; OR • Press **MENU**, and then select **Play messages** on the handset; OR • Access remotely with an access code.	• Press ✉ on the dialpad, and enter an access number from your telephone service provider.

Turn the built-in answering system on or off

On the telephone base:



Press **ANS ON**

Press to turn on; press again to turn off.

Repeat the playing message

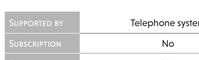
Press **REP 6** - OR -

Handset:

Telephone base:

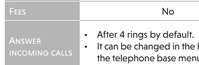
Message playback

Handset:



① Press **MENU**. ② Press **SELECT** to select **Play mesages**.

Telephone base:



Options while message playback

Skip a message

Handset:

Press **REP 6** - OR -

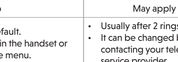
Telephone base:

Play the previous message

Handset:

Press ① **REP 4** - OR - ② **REP 4**

Telephone base:

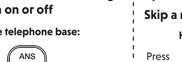


Set number of rings

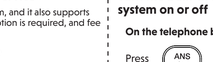
You can set your answering system to answer calls at least two rings earlier than your voicemail service. For example, if your voicemail service answers after six rings, set your answering system to answer after four rings. Thus, if you are on a call, or if the answering system is busy recording a message and you receive another call, the second caller can leave a voicemail message.

① Press **MENU**. ② Press **▼/▲** to scroll to **Answering sys**, then press **SELECT**.

③ Press **▼/▲** to scroll to **Ans sys setup**, then press **SELECT**.



④ Press **▼/▲** to scroll to **# of rings**, then press **SELECT**.



⑤ Press **▼/▲** to scroll to desired number of rings, then press **SELECT**.

NOTE You can set the answering system to answer an incoming call after **2**, **3**, **4**, **5** or **6** rings; or **Toll saver**.

If you choose **Toll saver**, the answering system answers a call after two rings when you have new messages, or after four rings when you have no new messages. This enables you to check for new messages and avoid paying unnecessary long distance charges if you are calling from outside your local area.

Delete all messages

Handset:

① Press **MENU**.

② Press **▼/▲** to scroll to **Answering sys**, then press **SELECT**.

③ Press **▼/▲** to scroll to **Delete all old**, then press **SELECT**.

Telephone base:

FCC Part 68 and ACTA

This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of this equipment contains, among other things, a product identifier in the format US:AAAEQ##TXXXX. This identifier must be provided to your telephone service provider upon request.

The plug and jack used to connect this equipment to premises wiring and the telephone network must comply with applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line. See the installation instructions in the user's manual.

The Ringer Equivalence Number (REN) is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. The REN for this product is encoded as the 6th and 7th characters following the US: in the product identifier (e.g., if *##* is 03, the REN is 0.3). In most, but not all areas, the sum of all REN should be Five (5.0) or less. For more information, please contact your telephone service provider.

This equipment must not be used with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone service provider or a qualified installer.

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Replacement to this telephone equipment can only be made by the manufacturer or its authorized agents. For replacement procedures, follow the instructions outlined under the **Limited warranty**.

If this equipment is causing harm to the telephone network, the telephone service provider may temporarily discontinue your telephone service. The telephone service provider is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone service provider is required to inform you of your right to file a complaint with the FCC. Your telephone service provider may make changes in its facilities, equipment, operations or procedures that could affect the proper functioning of this product. The telephone service provider is required to notify you if such changes are planned.

If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

If this product has memory dialing locations, you may choose to store emergency telephone numbers (e.g., police, fire, medical) in these locations. If you do store or test emergency numbers, please:

Remain on the line and briefly explain the reason for the call before hanging up.

Perform such activities in off-peak hours, such as early morning or late evening.

Industry Canada

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

Privacy of communications may not be ensured when using this telephone.

The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met.

The Ringer Equivalence Number (REN) for this terminal equipment is 0.1. The REN indicates the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices not exceed five.

This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

California Energy Commission battery charging testing instructions

This telephone is set up to comply with the energy-conserving standards right out of the box. These instructions are intended for California Energy Commission (CEC) compliance testing only. When the CEC battery charging testing mode is activated, all telephone functions, except battery charging, will be disabled.

To activate the CEC battery charging testing mode:

1. Unplug the telephone base power adapter from the power outlet. Make sure all handsets are plugged with charged batteries before proceeding.
2. While you press and hold **FIND HS**, plug the telephone base power adapter back to the power outlet.
3. After about 20 seconds, when the **HOME** light starts flashing, release **FIND HS** and then press it again within two seconds. You hear a confirmation tone. The **HOME** light turns off and all handsets display **To suspend HS…, see manual** alternately. Allow up to one minute for the process to complete.

If the phone fails to enter this mode, repeat all the steps mentioned above. The telephone base will be powered up as normal if you fail to press **FIND HS** within two seconds in Step 3.

To deactivate the CEC battery charging testing mode:

1. Unplug the telephone base power adapter from the power outlet, and then plug it back in. Then the telephone base is powered up as normal.
2. Put the handsets on the telephone base cradle to begin registration.
3. The handset shows **Registering…** If the registration is successful, the handset screen displays **Registered** and beeps. The handset is registered with the telephone base.

Limited Warranty

What does this limited warranty cover?

The manufacturer of this VTech Product warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada.

What will VTech do if the Product is not free from defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?

During the limited warranty period, VTech's authorized service representative will replace at VTech's option, without charge, a Materially Defective Product. If we replace the Product, we may use new or refurbished replacement parts. If we choose to repair the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules, or equipment. Replacement of the Product, at VTech's option, is your exclusive remedy. VTech will return the replacement Products to you in working condition. You should expect the replacement to take approximately five days.

How long is the limited warranty period?

The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase. If VTech replaces a Materially Defective Product pursuant to the terms of this limited warranty, this limited warranty also applies to the replacement Product for a period of either (a) 90 days from the date the replacement Product is shipped to you or (b) the time remaining on the original one-year warranty; whichever is longer.

What is not covered by this limited warranty?

This limited warranty does not cover:

1. Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion;
2. Product that has been subjected to contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like; but then only to the extent the damage was not caused by incorrectly securing the waterproof handset's protective elements, for example, failing to properly close a seal, or such protective elements are damaged or missing (e.g., a cracked battery door), or subjecting a Product to conditions beyond its stated specifications or limits (e.g. 30 minutes in 1 meter of water);
3. Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTech;
4. Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna systems;
5. Product to the extent that the problem is caused by use with non-VTech accessories;
6. Product whose warranty/quality stickers, product serial number plates or electronic serial numbers have been removed, altered or rendered illegible;
7. Product purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes);
8. Product returned without a valid proof of purchase (see item 2 below); or
9. Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.

How do you get warranty service?

To obtain warranty service in the United States of America, please visit our website at www.vtechphones.com or call 1 (800) 595-9511. In Canada, go to phones.vtechcanada.com or dial 1 (800) 267-7377.

NOTE: Before calling for service, please review the user's manual - a check of the Product's controls and features may save you a service call.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the Product(s) to the service location. VTech will return replaced Product under this limited warranty. Transportation, delivery or handling charges are prepaid.

VTech assumes no risk for damage or loss of the Product in transit. If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, VTech will notify you and will request that you authorize the cost of replacement prior to any further replacement activity. You must pay for the cost of replacement and return shipping costs for the replacement of Products that are not covered by this limited warranty.

What must you return with the Product to get warranty service?

1. Return the entire original package and contents including the Product to the VTech service location along with a description of the malfunction or difficulty; and
2. Include a "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
3. Provide your name, complete and correct mailing address, and telephone number.

Other limitations

This warranty is the complete and exclusive agreement between you and VTech. It supersedes all other written or oral communications related to the Product. VTech provides no other warranties for this Product. The warranty exclusively describes all of VTech's responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from the date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall VTech be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please retain your original sales receipt as proof of purchase

Disclaimer and Limitation of Liability

VTech Communications, Inc. and its suppliers assume no responsibility for any damage or loss resulting from the use of this user's manual. VTech Communications, Inc. and its suppliers assume no responsibility for any loss or claims by third parties that may arise through the use of this product.
Company: VTech Communications, Inc.
Address: 9020 SW Washington Square Road - Ste 555 Tigard, OR 97223, United States
Phone: 1 (800) 595-9511 in the U.S. or 1 (800) 267-7377 in Canada

The RBRC seal

The RBRC seal on the nickel-metal hydride battery indicates that VTech Communications, Inc. is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada.

The program provides a convenient alternative to placing used nickel-metal hydride batteries into the trash or municipal waste, which may be illegal in your area.

VTech's participation makes it easy for you to drop off the spent battery at local retailers participating in the program or at authorized VTech product service centers. Please call **1 (800) 8 BATTERY®** for information on Ni-MH battery recycling and disposal bans/restrictions in your area. Our involvement in this program is part of its commitment to protecting our environment and conserving natural resources.

The RBRC Seal and 1 (800) 8 BATTERY® are registered trademarks of Call2recycle, Inc.

FCC, ACTA and IC regulations

FCC Part 15

NOTE: This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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