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4-Bay Thunderbolt HDD Enclosure

User Manual

EC3901

Porduct Overview

Dear customers, thank you for purchasing our product. In order for you to further understand the product. Please read this manual carefully before use.

Package Contents

- 4-Bay Thunderbolt HDD Enclosure
- Thunderbolt Cable
- Thermal Pad
- User Manual
- Rubber stopper
- Hard Disk Card Board
- Power Supply

Specifications

| Product	4-Bay Thunderbolt HDD Enclosure
Model	EC3901
Transmission speed	Up to 40Gbps
SSD Protocol	M.2 NVMe with M key/B+M key support
Capacity	4*8TB
SSD Size	2280
Expansion Interfaces	4*M.2 NVMe 1*Downstream USB-C 40Gbps 1*DC 12V
Systems	Windows,Mac OS, Linux

Installation Instructions

Step1: Open the bottom cover
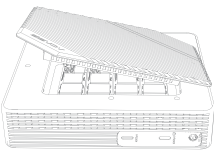
Step2: Align the HDD connector, insert the HDD, insert the HDD fixing rubber plug to fix the HDD, and put on the silicone thermal paste.
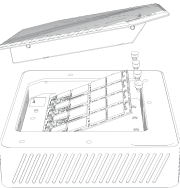
Step3: Cover the top lid.
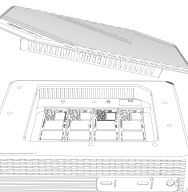
FAQ

1. Why can't the HDD appear on the computer?

① Please check if your hard disk is a 2.5/3.5 inch HDD/SSD and inserted into the slot correctly.

② Please check if your hard drive is shown in "Disk Management"/"Disk Utility".

Windows OS: Right click "This Computer" and select "Manage" to enter "Disk Management".

Mac OS: Type "Disk Utility" in the desktop search bar and press enter.

③ If the hard disk is brand new, you need to format and initialize it.

For Windows OS, perform the following steps:

1) Right-click this computer and go to Manage -> Disk Management -> Initialize Disk.

2) Right-click the unallocated space and click "New Simple Volume". Follow the prompts to select "Next" several times, and then click "Finish".

For Mac OS, please take the following steps:

1) Connect it to the enclosure and you will be prompted. Right-click "Initialize" to begin.

2) Right-click on "Wipe" and a pop-up window will appear.

3) Right-click Wipe in the pop-up window to complete SSD initialization.

Please replace the hard disk (preferably one that is known to be in good condition) and make sure that the hard disk is not faulty.

2. How to combine RAID modes for hard disks?

It is possible to perform soft RAID mode combination. The supported modes are as follows:

1) PM mode (Window/MacOS/Linux): factory mode, read the hard disk alone.

2) RAID 0 mode (MacOS (MacOS/Linux)): Combined reading of one hard disk, the capacity is twice the minimum hard disk memory capacity.

3) RAID 1 mode (Window/MacOS/Linux): Mirror mode, reading a hard disk, the capacity is the capacity of the small hard disk.

4) Large Mode (Window/MacOS): Combined reading of one hard disk.

3. Can I use the USB-C port to cast the screen by expanding the Thunderbolt interface?

The product's expanded Thunderbolt interface only contains daisy-chained data transmission function, not video/charging function.

Cautions

- Please avoid use in high temperature, low temperature, wet, dusty and long-term exposure to sunlight.
- Do not place the product in an environment with corrosive substances, and do not use other chemical solutions to clean the product.
- Keep the product out of reach of children and do not allow children to use the product unsupervised.
- Do not disassemble or repair the products and accessories without authorization.
- Gently clean the product with a dry cloth.

Fitting requirement

- Use of unauthorized or incompatible power supplies, accessories that may cause fire, explosion or other hazards;
- Only accessories approved by the equipment manufacturer and compatible with this model can be used. If you need approved accessories, please contact customer service.

Environmental protection

- Do not dispose of the equipment and its accessories as ordinary household garbage;
- Please comply with local laws governing the disposal of this device and its accessories and support recycling.

Support

If you have any questions, please contact our customer support: support@acasis.com.

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