

FAQ

What happens when you right-click in iPadOS?

A right-click is comparable to a long-press with your finger. Using the mouse, there's no need to hold down to have the menu appear — it shows in an instant.

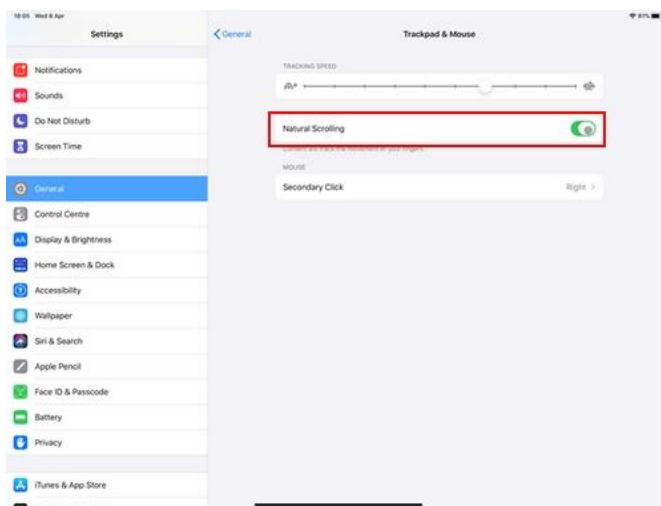
NOTE: This functionality is subject to support by the app maker.



Change the scrolling direction of mouse on iPadOS

You can change the scrolling direction of your mouse from Natural Scrolling to the other direction. Here's how:

1. Go to **Settings** > **General** > **Trackpad and Mouse**.
2. Slide the toggle to the left to turn off **Natural Scrolling**.



Pair Logitech mouse to iPad using Bluetooth

To pair your mouse to iPad, do the following:

1. Turn your mouse ON.
The LED should start blinking fast. If it doesn't, perform a long press on the Easy-Switch button on the mouse.
2. Open the iPad Settings and tap **Bluetooth** settings.
3. Choose your mouse in the list of **Devices**.

Warning message when Logitech device is connected to iPadOS

When you connect your Logitech device, you might see a warning message.

If this happens, make sure to connect only the devices you'll be using. The more devices that are connected, the more interference you might have between them.

If you are having connectivity issues, disconnect any Bluetooth accessories that you're not using. To disconnect a device:

- In **Settings > Bluetooth**, tap the information button next to the device name, then tap **Disconnect**.



Bluetooth mouse or keyboard not recognized after reboot on macOS (Intel-based Mac) - FileVault

If your Bluetooth mouse or keyboard does not reconnect after a reboot at the login screen and only reconnects after the login, this might be related to FileVault encryption.

When FileVault is enabled, Bluetooth mice and keyboards will only re-connect after login.

Potential solutions:

- If your Logitech device came with a USB receiver, using it will solve the issue.
- Use your MacBook keyboard and trackpad to login.
- Use a USB keyboard or mouse to login.

Note: This issue is fixed from macOS 12.3 or later on M1. Users with an older version might still experience it.

About the shape of the MX Vertical

The shape of MX Vertical is designed to give full palm support while you use the mouse — your hand and wrist maintain a more natural position and grip.

How to reconnect the MX Vertical mouse to a Unifying receiver

You can use Logitech Unifying Software to reconnect your MX Vertical mouse.

NOTE: If you don't have the software, you can [download](#) it.

After installing the Unifying software, use the following steps to connect your device to a new Unifying receiver:

1. Turn the MX Vertical on and make sure the charging cable is unplugged.
2. Press the Easy-Switch button to select the channel you want to connect to.
3. Press and hold the button for three seconds (until the LED starts to blink rapidly) to start discovery mode.
4. Open the Logitech Unifying Software and follow the on-screen instructions to connect your device. When prompted, plug the Unifying receiver into a working USB-A port.

Connect MX Vertical to a Unifying receiver

Here's how to connect to the Unifying receiver for the first time:

NOTE: Requires a USB-A port.

1. Make sure your MX Vertical is turned on and the charging cable is unplugged.
2. Using the Easy-Switch button on the bottom of the device, select the channel you want to pair to. If you did not pair to the channel previously, the LED should blink rapidly.
3. Plug the Unifying receiver into a working USB-A port. The channel LED will stop blinking and glow steadily.

Connectivity range of the MX Vertical Unifying receiver

The connection range of the Unifying receiver is 10 meters or 33 feet. For the strongest connection, we recommend keeping the device close to the receiver.

