## SERVICE MANUAL \*\*\*\*\*\*\*\*

## 2013 DOOR STYLE DISHWASHER

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## **DOOR STYLE DISHWASHER**

Model: AD-120CW



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## **SPECIFICATIONS**

## MODEL: AD-120 CW

## PERFORMANCE/CAPACITIES

**Capacities** 

Racks per hr.: 60 Dishes per hr.: 1500

Wash Tank: 11.8gal. / 44.6 liters

**Water Consumption / Requirements** 

Gallons per hr. (Max. use): 48 gal. / 181 liters

Gallons per cycles: .8gal. / 3.02 liters

Inlet temperature (Optimum): 140°F / 60°C

Flow rinse pressure: 15 – 25 psi

**Wash Pump Motor** 

Motor (hp): (2) 1 hp

**Temperatures** 

Wash: 150ºF / 66ºC

Rinse: 190ºF / 88ºC

## **Heating Elements**

Electric wash tank heater: 4.5 Kw Electric booster heater: 12 Kw

**Operating Cycles** 

Wash time (Seconds): 3 settings (35,55,100)

Dwell (Seconds): 5 Rinse time (Seconds): 15

Total Time (Seconds): 3 settings (55,75,120)

**Dimensions / Shipping** 

Width: 28 1/4" / 717 mm Depth: 32" / 813 mm Height: 62" / 1575 mm

Max clearance for dishware16 ½" / 419 mm

Rack: 20" x 20" / 500mm x 500mm Shipping weight: 330 lbs. / 150 kg Shipping volume (cu. ft.): 32

## **TECHNICAL SPECIFICATIONS**

#### **Total Power Consumption**

| Volts    | Amps | Power (KW) |
|----------|------|------------|
| 208/60/3 | 47.6 | 14.4       |
| 220/60/3 | 50.1 | 16.1       |
| 240/60/3 | 53.2 | 19.2       |

## **Pump Power Consumption**

| Volts    | Amps | Power (KW) |
|----------|------|------------|
| 208/60/3 | 5.2  | 1.2        |
| 220/60/3 | 5.4  | 1.2        |
| 240/60/3 | 6    | 1.2        |

## **Total Power Consumption**

| Volts    | Amps | Power (KW) |
|----------|------|------------|
| 208/60/1 | 75.1 | 14.4       |
| 220/60/1 | 79.1 | 16.1       |
| 240/60/1 | 85.8 | 19.2       |

## **Pump Power Consumption**

| Volts    | Amps | Power (KW) |
|----------|------|------------|
| 208/60/1 | 5.2  | 0.9        |
| 220/60/1 | 5.4  | 1.0        |
| 240/60/1 | 6    | 1.2        |

## **Boiler Power Consumption**

| Volts    | Amps | Power (KW) |
|----------|------|------------|
| 208/60/3 | 32.2 | 9.8        |
| 220/60/3 | 33.8 | 11         |
| 240/60/3 | 35.4 | 13.1       |

## **Boiler Power Consumption**

| Volts    | Amps | Power (KW) |
|----------|------|------------|
| 208/60/1 | 52.2 | 9.8        |
| 220/60/1 | 54.9 | 11         |
| 240/60/1 | 59.4 | 13.1       |

## VISUAL INSPECTION

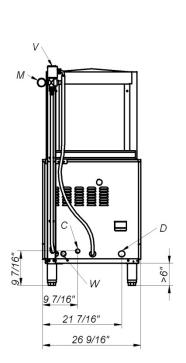
Before installing the unit, check the package and machine for damage. All machines have been tested, inspected and packed at the factory and is expected to arrive to you in new, undamaged condition. Visually inspect the exterior of the package. Any damage should be noted and reported to the delivering carrier immediately. If damaged, open and inspect the contents with the carrier.

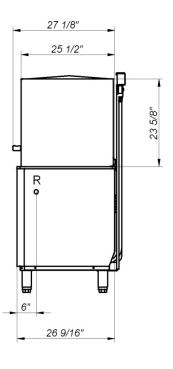
In the event that the exterior is not damaged, yet upon opening there is concealed damage to the equipment, please notify the carrier. Notification should be made verbally as well as in written form. Request an inspection by the shipping company of the damaged equipment. Also, contact the dealer through which you purchased the unit.

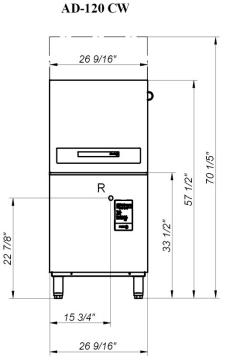
## **INSTALLATION DIAGRAMS**

W = Water inlet
 D = Drain hose
 C = Electrical
 R = Terminal Block
 V = Vacuum breaker
 M = Pressure Gauge

Fig. 1

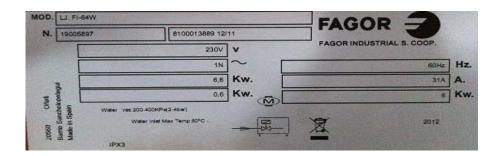




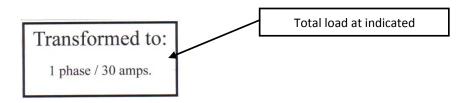


## **DATA PLATE**

The data plate in located on one side of the machine. Under no circumstances should the data plate be removed from the unit. The data plate is essential to identify the particular features of your machine and is of great benefit to installers, operators and maintenance personnel. It is recommended that, in the event the data plate is removed, you copy down the essential information in this manual for reference before installation.

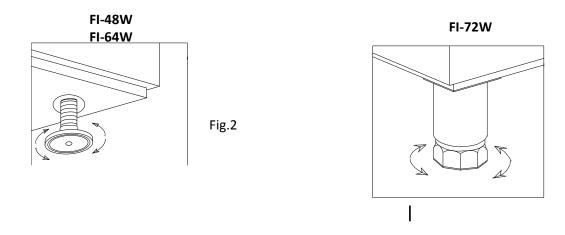


Any transformations or changes made on the machines during installation should be reflected on the data plate or using a label as below:



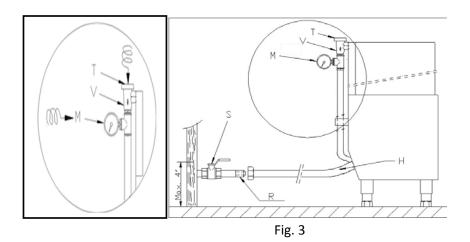
## **POSITIONING**

Leveling and adjusting the height of the appliance is done by turning the leveling stands to the desire height. Ensure that the unit is level before making any connections (Fig. 2).



## WATER INSTALLATION

Water installation is carried out as shown in figures 3 and 4. The hot water line to the dishwasher must provide between  $25^{\pm 5}$  psi of water pressure. The hot water heater should be set to deliver  $\geq 140^{\circ}$ F (not lower than  $120^{\circ}$ F) water temperature to the dishwasher for best results. Use  $\frac{3}{4}$ " copper tubing inlet line.



S = Gate valve

**F** = Filter

H = Hose

E = Fill valve

M = Pressure Gauge

 $\mathbf{R} = 3/4$ " Copper

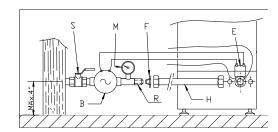
V = Vacuum breaker

T = Lid

*CAUTION:* Do not confuse static pressure with flow pressure. Static pressure is the line pressure in a "no flow" condition (all valves and services are closed). Flow pressure is the pressure in the fill line when the solenoid valve is opened during the cycle

THE DISPLAY OF THE PRESSURE GAUGE SHALL BE CLEARLY VISIBLE OF THE OPERATOR OF THE MACHINE. THE GAUGE SHALL HAVE INCREMENTS OF 1 psi (7 kpa) OR SMALLER AND SHALL BE ACCURATE TO ±2 psi (±14 kpa) IN THE 20 psi (103-172 kpa) RANGES. IF THE GAUGE IS LOCATED UPSTREAM OF THE CONTROL VALVE, IT SHALL BE MOUNTED IN AN ACCESSIBLE VALVE WITH A ¼ IN IRON PIPE SIZE CONNECTION.

If the water pressure is less than 20 psi (1.4 kg/cm<sup>2</sup>), installation of a water pump is required as shown in Fig. 4. In areas where the pressure fluctuates or is greater than the recommended pressure, it is suggested that a water pressure regulator be installed.



**S** = Stop cock

**F** = Filter

H = Hose

**E** = Electro valve

**B** = Electro pump

**M** = Manometer

R = ¾" Copper

## REQUESTED QUALITY OF THE WATER

- -Hardness: 5-10º F
- -Conductivity 200-2000 µS
- -pH 6.5 7.5
- -Chloride's concentration < 150 m g/litre
- -Chlorine 0.2-0.5 mg/litre
- -Impurities < 0,08 mm

It is necessary to remove all foreign debris from the water line that may potentially get trapped in the valves or cause an obstruction, prior to connecting to the machine.

Use only the supplied hoses (3/4" Female hose connector) at the water connections. Failure to do so may result in damage to the solenoid valve threads and leaking. Tighten by hand. Connect the bent side of the hose to the machine. Adaptor supplied for ¾" female garden hose connection.

FOR HARD WATER SUPPLIES WITH A HARDNESS OF OVER 2 GRAINS OR 10ºF AND PH BEYOND THE RANGE OF 7.0 − 8.5, A WATER CONDITIONER MUST BE INSTALLED.

Slowly turn on the water supply to the machine after the incoming fill line and the drain line have been installed. Check for any leaks and repair as required. All leaks must be repaired prior to placing the machine in operation.

#### WATER DRAINAGE INSTALLATION

Attach the drain hose as shown in Fig. 5. It is recommended to affix a siphon pipe to prevent odors. All piping from the machine to the drain must be a minimum 1-1/2" I.P.S. There should also be an air gap between the machine drain line and the drain. For natural overflow efficiency use floor drain.

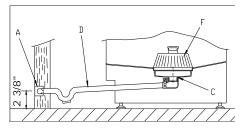


Fig. 5

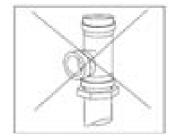


**D** = Drain hose

**C** = Drain collector

A = Air Gap

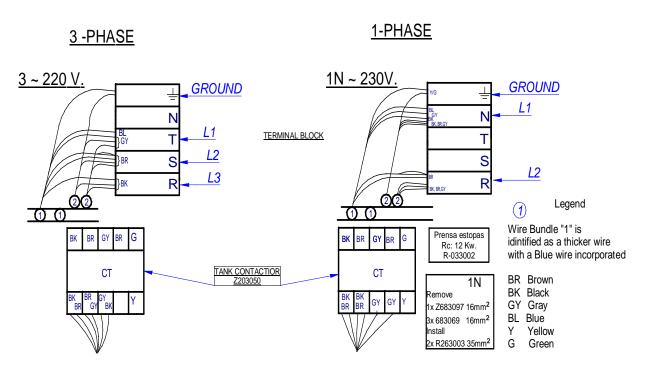
**F** = Scrap Basket



## **ELECTRICAL CONNECTION**

- To access to the electrical connection strip (R) (Fig. 1), remove the front panel. Connect the wires as shown in figure 6. Insert the power cord through the cord holder (C) (Fig. 1) and make sure to leave enough cable. Tighten the connections.
- Leave free  $\geq$  39" of the power cord from the rear to facilitate cleaning of the location of the dishwasher.
- Install a circuit breaker in accordance to required consumption guidelines and data plate.
- The machine must be grounded.

## THANK ELEMENT 3-PHASE & 1-PHASE WIRING SCHEMATIC



## WARNING: Electrical Shock Hazard

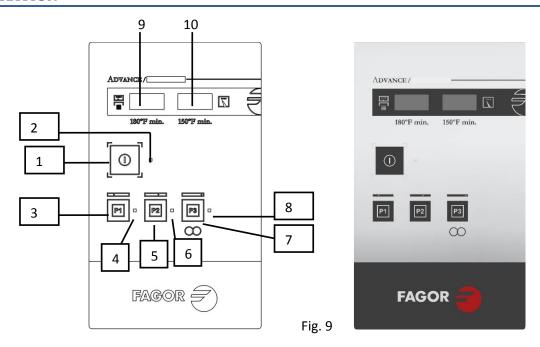
It is the personal responsibility and obligation of the customer to contact a qualified electrician to assure that the electrical installation is adequate and is in conformance with the National Electrical Code, ANSI / NFPA 70 – latest edition and all local codes and ordinance.

## **INSTALLATION CHECKLIST**

| •                              | CHECK OFF THE FOLLOWING ITEMS AS THEY ARE COMPLETED BEFORE PROCEEDING TO OPERATE OR SERVICE THE DISHWASHER.  |   |  |  |
|--------------------------------|--|---|--|--|
|                                | Has the dishwasher been properly leveled?  |   |  |  |
|                                | Has the service voltage been checked to ensure that it meets the requirements listed on the dishwasher specifications (Page 2)?  |   |  |  |
|                                | Circuit Breaker size Voltage Phase Existing or New   | electrical install                        |  |  |
|                                | Has the dishwasher been properly grounded?   |   |  |  |
|                                | Are the electrical connections and plumbing pipes tightening to proper torc  | que levels?                               |  |  |
|                                | Has been installed with the supplied water hose? If not, Specify specs of the  | e water hose install                      |  |  |
|                                | Thread Size Brand  |   |  |  |
|                                | Flush water supply line before opening water valve   |   |  |  |
|                                | Is the water valve open?   |   |  |  |
|                                | Is the incoming water supply at 20 - 25 psi?   |   |  |  |
|                                |  |   |  |  |
|                                | Is the hot water supply at the optimum temperature (140°F)? If not, list water temperature °F  |   |  |  |
|                                | ☐ Is the water hardness ≤2.0gpg/34.2ppm and PH level 7 - 8.5ph?  |   |  |  |
|                                | ☐ Has the drain plumbing been installed according to the instructions in this manual?  |   |  |  |
|                                | ☐ Height of the drain hose Air gap size  |   |  |  |
|                                |  |   |  |  |
|                                | Is the overflow tube with the O-ring fitted in its position inside the tank  |   |  |  |
|                                | Is the detergent for commercial dishwashers?   |   |  |  |
|                                | ☐ Have you adjusted the amount of detergent / rinse going to the machine? Adjustments on detergent/rinse pump are not cover under warranty. Please refer to page 18 for instructions.  |   |  |  |
| n order to                     | to validate your warranty this checklist must be return to Fagor   | along with the product registration card. |  |  |
| SERIAL N<br>INSTALL<br>SERVICE | MODEL NO Registration can be completed by mail, phone, and fax or on the website <a href="https://www.fagorcommercial.com">www.fagorcommercial.com</a> INSTALLATION DATE Fax: 3057790173 SERVICE REP. NAME 13105 NW 47 Ave. Opa Locka, FL 33054 PHONE Nº service request@fagorcommercial.com |   |  |  |

For Customer Service: Call 1-866-GO FAGOR – www.fagorcommercial.com |

## **OPERATION**



## TURNING THE MACHINE ON

Press and hold the power button (1) for five seconds. LED # 2 will lit up and the machine will start filling up with water.

## PREPARING THE MACHINE

After the machine has filled it will start heating up the rinse tank and the wash tank. The machine is ready to wash when the rinse thermometer (9) indicates  $180^{\circ}$  F ( $83^{\circ}$ C) and the tank thermometer (10)  $160^{\circ}$  F ( $71^{\circ}$ C). It is the user's responsibility to wait until the minimum temperatures are displayed before putting the machine to wash.

## WASHING

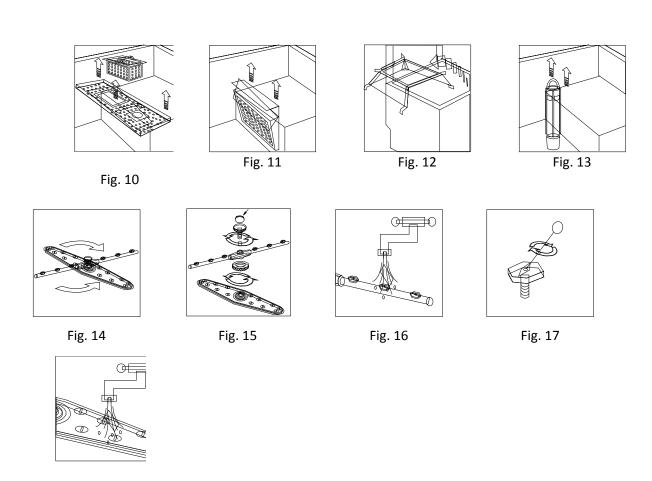
NOTE: All models are fitted with Thermo-stop. The temperature of the incoming water should be higher than 120°F/\overline{1}250 \overline{1}20. (Ideal temp. 140°F/60 \overline{1}20) If it is lower, the machine's capacity may be affected and you may have extended cycles.

There are 3 washing cycles for models described before: P1 (3), P2 (5) and P3 (7) of 60, 90 and 180 seconds respectively. (Fig.7). LED's numbers 4, 6 and 8 indicate that the machine is working; depending on selected programme, one or other led will switch on. *If you start your dishwasher prior to your booster heater (9) reaching a minimum of 180º F (83ºC), YOU WILL HAVE AN EXTENDED WASH CYCLE!* 

# Draining must occur EVERY DAY and if in a high application; it should be drained after each meal rush!

- Set selector switch (1) (Fig. 8) to the "0" setting (OFF).
- Raise hood and remove overflow tube to drain the unit (Fig. 13). DO NOT LOOSE O'RING!
- Remove the rack guide (Fig. 12), Bulk and Long Scrap Baskets (Fig. 10) and Filter (Fig. 11) for cleaning
- Wipe clean and dry the machine if the day is completed. Leave hood open until the next day of operations.
- Use soap and water for cleaning purposes, not abrasive detergents
- Replace all back into position
- Replace the overflow tube with O-ring
- From time to time clean washing and rinsing arms and nozzles, as shown from Fig. 14 to Fig. 18.

# To avoid the risk of overheating, and cause damage to internal parts, machine should not be left on overnight



Use ONLY Commercial Grade, High Temperature, Low Suds Liquid Detergent. Fagor doesn't recommend any specific brand name of chemicals. Contact your local chemical distributor for questions concerning your chemical needs.

All machines come equipped with an internal Detergent and Rinse dispenser.

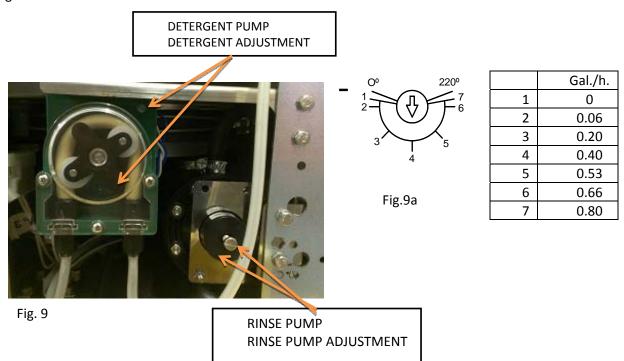
Take the tube located in the back or your machine marked "Detergent" and place inside detergent container.

Take the tube with a blue stripe mark and place inside rinse container.

Tubes are clear to provide you a visible means that chemicals are being dispensed.

If desired you can control the amount of Chemical being dispensed by opening the bottom front panel of the machine. Locate the detergent dispenser (Fig. 9) and regulate according to the flow chart (Fig. 9a). For the Rinse, turn the button counterclockwise to get more rinse aide and clockwise for less. Verify all connections to the dispenser are hand tighten to prevent any leaks.

Control and maintain the level of detergent and rinse aid of the tanks. Keep chemical tubing and filters submerged.



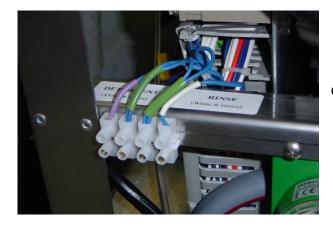
#### Warning!

If you require the installation of an NON FAGOR Detergent and Rinse pump, a form MUST be fill out prior to installation by your installer. Failure to do so will void your Warranty. This form can be located inside your dishwasher. If lost, please contact Fagor to get a copy.

Note: The detergent pump and rinse dispensing pump will only work during the process of fill and rinse.

If you require the installation of an NON FAGOR Detergent and Rinse pump, a form MUST be fill out prior to installation by your installer. Failure to do so, will VOID YOUR WARRANTY!! This form can be located inside your dishwasher. If lost, please contact Fagor to get a copy.

Dishwasher already incorporates a terminal block where you can connect an external chemical pump. Remove Right panel and locate terminal block (Fig. 25).

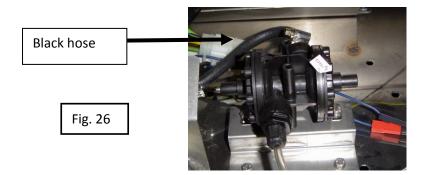


Green and Violet are the connections for detergent. Green and White are the connections for rinse.

Fig.

## **Chemical Injectors:**

- 1) Place External <u>Detergent Injector</u> at the back side of the machine above the stainless steel scrap filters. SOME MODELS INCORPORATE PREDRILLED HOLE AT THE BACK OVER WATER LEVEL. REMOVE PLUG FROM THE TANK AND FIT DETERGENT INJECTOR.
- 2) Remove black hose connected to the current rinse dispenser. Connect External Rinse Injector into the black hose. (Fig. 26)



3) If a <u>PH sensor or similar</u> is required, this can be installed between washing pumps pipes. Remove Right Panel to have access to that area. *SOME MODELS INCORPORATE PREDRILLED HOLE AT THE BACK, MIDDLE HEIGHT OF THE TANK, REMOVE PLUG FROM THE TANK AND FIT PH SENSOR THROUGH IT.* 

Also it is recommended to disconnect detergent pump that comes with the machine. Remove electrical connections and protect terminals, to prevent shortcuts.

## PREPARING THE WARE

- Pre-scrap and rinse all racks prior to placing them in the dishwasher to remove large food particles (pre- scrap) from the ware.
- Wash glassware first
- Put trays in the baskets, making sure is in its separate rack (Fig.12).
- Put plates in the baskets, making sure each is in its separate rack (Fig. 11).
- Put glasses in upside down.
- Put cutlery in the cutlery baskets handles down. Mix spoons with knives and forks. (Fig. 10)
- Put the special cutlery baskets in the base baskets.

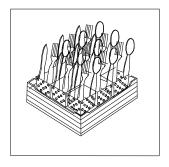


Fig. 10

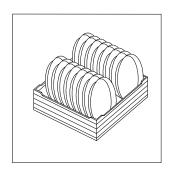


Fig. 11

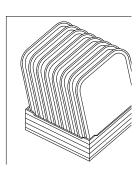


Fig.12

## **DELIMING**

In order to maintain dishwasher at optimum conditions, it is requested to remove lime and corrosion deposits on a frequent basis. A de-liming solution should be available from your chemical supplier. Read and follow all instructions on the label of the de-liming solution. Operations:

Fill the machine. Add the correct amount of de-liming solutions as recommended by the de-liming solution manufacturer. The water capacity of the tank can be verified on the specification sheet of this manual Remove detergent and rinsing tubes from containers so no chemicals go to the machine Run the machine for the recommended period of time. As many cycles as needed. Turn off the machine and open the door. When clean, drain and re-fill the machine and Run machine for 3-4 cycles to remove deliming solution

Drain the machine.

## **TROUBLESHOOTING**

| SYMPTOM   | POSSIBLE CAUSE   | ACTION   |
|---|--|--|
| Dishwasher will NOT FILL after the door is closed.  | Service breaker tripped                                | Reset. If the breaker trips again, contact an electrician to verify amps or possible short.  |
| Power "ON" light (L1) is not illuminated.   | Machine not connected to power source.                 | Verify the unit is connected to a hot (live) feed. Verify voltage and proper phasing.  |
|   | Faulty Circuit Board                                   | Make sure power is being supplied to the board. Check for loose wiring harness connections. Check circuit board fuse. Check voltage between R (brown) and N (blue). If 208V-240V found, replace circuit board. |
|   | No water to machine                                    | Verify hose is not blocked or kinked, water valve is open and pressure > 20 psi.   |
|   | Machine not level                                      | Level machine. Legs are height adjustable.   |
| Dishwasher will NOT FILL  | Overflow tube not attached or broken / missing O-ring. | Check condition of overflow tube. Make sure O-ring is in good working condition and in place.  |
| or reach the appropriate water level after the door is closed. Power "ON" light (L1) is illuminated.    | Faulty door switch                                     | Verify the wiring at the switch for loose connections; if no loose connections are present, replace the switch (Ip) or the door relay (Cp)   |
| is illuminated.   | Faulty fill pressure switch (P1)                       | Verify voltage at terminal 2 (brown) and GND. If no voltage, P1 is possible stuck.   |
|   | Faulty rinse/fill valve (V)                            | Verify the wiring and proper voltage at valve; if correct replace fill valve.  |
|   | Faulty fill pressure switch (P1)                       | Verify it changes position of the switch; on terminal 1 to 2 (fill), and 1 to 3 (heating) If not replace it.   |
|   | Faulty Power/Start button (St)                         | Verify good connection between digital start buttons and circuit board. If disconnected, reconnect and verify. Verify circuit board fuse is If connected and still not working, replace Adhesive Trim.         |
| Dishwasher will NOT RUN after the door is closed. Power "ON" light (L1) is illuminated and the unit has | Faulty Circuit board                                   | Make sure power is being supplied to the board. Check for loose wiring harness connections. Check circuit board fuse. Check voltage between R (brown) and N (blue). If 208V-240V found, replace circuit board. |
| completed the filling and heating cycle.  | Faulty wash pump (MBL)                                 | Rotate the pump from the shaft flat head slot counter-<br>clock wise to verify free rotation. Verify that the wash<br>pump is getting power. If so, replace the pump.  |
|   | Faulty start buttons                                   | Verify good connection between digital start buttons and circuit board. If disconnected, reconnect and verify. Verify circuit board fuse is If connected and still not working, replace Adhesive Trim.         |
|   | Rinsing temperature gauge is lower than 180°F.         | Wait until sanitized rinsing temperature reached a min.of 180°F. Check out your incoming water temperature. Recommended incoming water temperature is 140°F  |

| SYMPTOM  | POSSIBLE CAUSE       | ACTION   |
|--|----------------------|--|
| Dishwasher RUNS continuously in the wash cycle or not rinsing. | Faulty Circuit Board | Make sure power is being supplied to the board. Check for loose wiring harness connections. Check circuit board fuse. Check voltage between R (brown) and N (blue). If 208V-240V found, replace circuit board. |

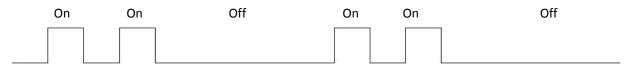
|  | Faulty Circuit Board  | Make sure power is being supplied to the board. Check for loose wiring harness connections. Check circuit board fuse. Check voltage between R (brown) and N (blue). If 208V-240V found, replace circuit board.  |
|--|---|---|
| Dishwasher RUNS continuously in the wash cycle or not rinsing. | Faulty Operating t-stat<br>(Tc)/Faulty Circuit Board              | Verify rinse gauge temperature is above 180°F. If above, replace circuit board. If rinse temperature <180°F replace Tc thermostat and/or boiler element and heater relay. If A4 is displayed, reconnect temperature sensor. If A5 is displayed, replace temperature sensor. |
|  | Faulty rinse/fill valve (V)                                       | Verify the wiring and correct voltage at valve; if correct replace fill valve.  |
|  | No water to machine.  | Verify hose is not blocked or kinked. Verify the inlet water pressure is at a min of 20 psi and max 25 psi.   |
|  | Clogged or obstructed rinse arms                                  | Remove and clean rinse arms/nozzles.  |
|  | Poor water pressure   | Verify the inlet water pressure is at a min of 20 psi and max 25 psi.   |
| Dishwasher FILLS slowly  | Hose strainer is clogged  | Check strainer or any filters installed.  |
| and/or rinse is weak.  | Bad rinse/ fill valve (V) Valve can be clogged causing poor flow. | Disconnect hose from fill valve and check filter screen inside for debris. Replace rinse/fill valve as needed.  |
|  | Temperature gauge in front panel is defective.                    | Check temperature with a calibrated thermometer at the corresponding temperature sensor location. Replace temperature gauge as needed.  |
|  | Misadjusted/faulty<br>thermostat (Tc)                             | Verify rinse temperature probe sensor is properly inserted inside probe well. Replace Tc thermostat and/or boiler element and heater relay. If A4 is displayed, reconnect temperature sensor. If A5 is displayed, replace temperature sensor.                               |
| Dishwasher RUNS.<br>RINSE WATER NOT<br>REACHING MINIMUM        | Faulty high limit stat (TI)                                       | Reset thermostat by depressing red button. Replace if necessary. Make sure heater relay (Cc) is working properly (not stuck in or out) and Tc thermostat is cutting off below 195°F   |
| TEMPERATURE OF 180°F   | Faulty heater relay (Cc)  | Verify voltage at heater relay coil (A1, A2), solenoid closes when receiving voltage. If not, replace heater relay (Cc).  |
|  | Faulty Boiler element (Rc)  | Ohm out element check for continuity; if open, replace heater (Rc).   |

| SYMPTOM   | POSSIBLE CAUSE  | ACTION  |
|---|---|---|
|   | Low incoming water temperature supplied to the Dishwasher                       | Check out that incoming water temperature is at least 120°F and pressure is at least 20 psi. Optimal incoming water temperature is 140°F and optimal incoming water pressure is 25 psi.   |
| Dishwasher RUNS.<br>WASH WATER NOT<br>REACHING REQUIRED | Faulty thermostat (Tc)  | Verify that there is power on violet (vi) coming from Tc to Tt (only applies after Tc has been satisfied or > 180°F). If A4 is displayed, reconnect temperature sensor. If A5 is displayed, replace temperature sensor.   |
| TEMPERATURE OF 150°F                                    | Misadjusted/faulty thermostat (Tt)  | Verify voltage to t-stat. If voltage has been verified ok, check tank heater relay Ct   |
|   | Tank heater relay (Ct) faulty.  | Verify voltage at heater relay coil (A1, A2), solenoid closes when receiving voltage. If not, replace heater relay (Ct)   |
|   | Tank heater (Rt) faulty   | Ohm out (between 10-12 Ohms) element check for continuity; if open, replace heater (Rt).  |
|   | Door is closed  | Open the door and push the drain button for 3 sec.  |
|   | Overflow tube not removed.  | Open the door and remove the Front Right S/S Filter and remove the overflow tube by inserting a finger through the hole on top of the overflow tube and pull upward.  |
|   | Drain pump (BD) clogged.  | Open drain pump cover and remove debris. (Lower front panel; unscrew white removable cover, rotate counterclock wise  |
|   | Drain hose kinked   | Make sure the drain hose is not kinked and flush out any debris that may have been accumulated.   |
| Dishwasher Washes and                                   | Faulty Drain pump (BD)  | Verify voltage to drain pump; if receiving voltage, replace Drain pump (BD).  |
| Rinses but Does NOT DRAIN or overflows.                 | Faulty safety pressure switch (P2), Overflow.                                   | Verify that the black rubber pressure tube is not kinked or damaged (air leak). If so, replace black rubber pressure tube. If not kinked or damaged, replace pressure switch P2.  |
|   | Machine temperatures or pressure may not be to specification.                   | Wait until sanitized rinsing temperature reached a min.of 180°F. Check out your incoming water temperature. Recommended incoming water temperature is 140°F and incoming water pressure is 20-25 psi.   |
|   | None or too little detergent being used.  | Make sure detergent to dish ratio is fallowed to manufacturer specification. Make sure that the detergent and rinse pumps have been adjusted and primed (priming only applies to the rinse pump). Check for kinks along the chemical lines. Make sure that the chemical line brass filters are completely submerged below the chemical level. |
|   | Improper loading or overloading   | Read chapter on proper loading of dishwasher. Refer to page 15 of this manual.  |
|   | Washing and or rinsing arms jammed or dirty.                                    | Check that arms rotate properly by spinning them manually and that rinsing and washing nozzles are not blocked or dirty. Clean if necessary   |
| Dishes are not coming                                   | Clogged drain   | Remove obstruction from the pump and/or make sure the drain hose is not kinked and flush out any debris that may have been accumulated.   |
| out clean enough.                                       | Machine not level   | Level machine by adjusting the unit's legs accordingly. Refer to page 6 of this manual  |
| WATER OVERELOW  | Excessive inlet pressure  | Install pressure reducing valve. Ensure flow is 20-25 psi.  |
| WATER OVERFLOW<br>FROM BOTTOM OF THE<br>DOOR            | EXCESS FOAM coming out of the door.   | Use ONLY commercial grade, low suds, liquid detergent for commercial appliances. Adjust the amount of chemicals being dispensed to the unit. Refer to page 14 of this manual.   |
|   | Low water pressure, rinse aid container is empty, air in the pump and/or lines. | Verify that the min. incoming water pressure is 20 psi. Verify that there is enough rinse aid left in the container. Make sure that the rinse agent chemical lines are primed and free of kinks.  |
| Rinse agent not being dispensed                         | Detergent tubes not placed properly inside container/improper adjustment        | Verify detergent tubes are secured inside container<br>Adjust chemicals to proper levels  |

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<u>ON/OFF LED FLASHING</u>: Errors or Faults are notified by **flashes of the ON/OFF LED**. The flashes stay on for half second, followed by 2 seconds off.





Example of a 2 flashes ERROR (Tank Water Fill Error)

<u>1 Flash ( OPEN DOOR):</u> This is indicated by a one flash and a pause. This continues as long as the door is open and the selected cycle is unfinished.

<u>2 Flashes (TANK FILL ERROR):</u> This is indicated by a two flashes and a pause. This continues while the water in the tank does not reach the correct level in the specified time.

<u>3 Flashes (TANK DRAINAGE ERROR)</u>: This is indicated by a three flashes and a pause. This continues while the drainage pump does not drain the water in the tank to the correct level in the specified time.

<u>4 Flashes (BOILER HEATING ERROR):</u> This is indicated by a four flashes and a pause. This continues while the water in the boiler does not reach the correct temperature in the specified time.

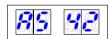
<u>5 Flashes (TANK HEATING ERROR):</u> This is indicated by a five flashes and a pause. This continues while the water in the tank does not reach the correct temperature in the specified time.

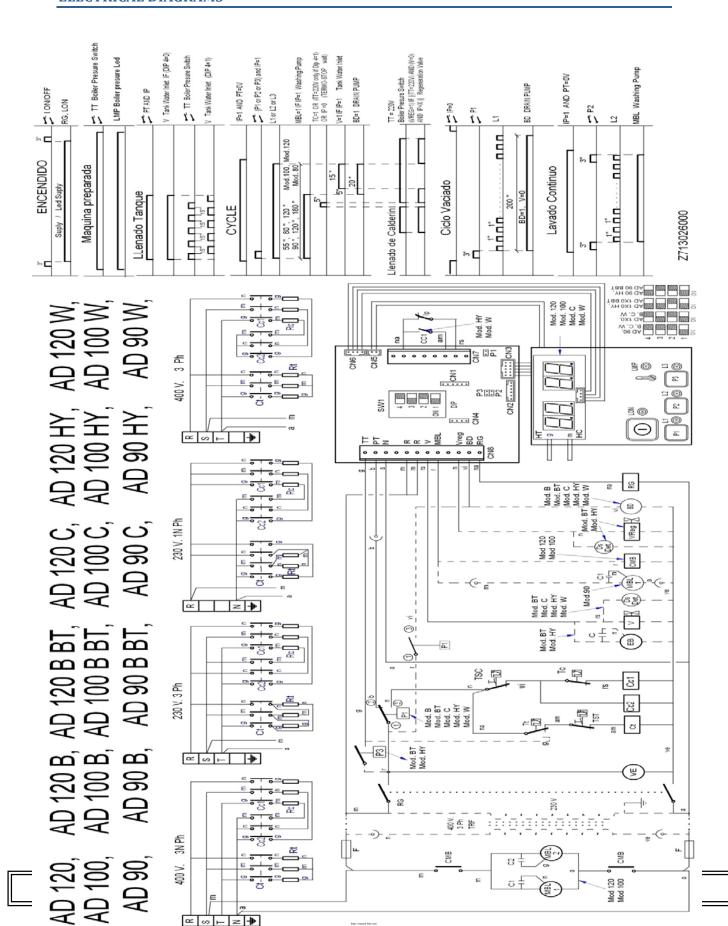
**TEMPERATURE PROBE ERROR:** The display may show different alarms for the temperature probes. The alarm is shown on the corresponding display (boiler temperature display or tank temperature display).

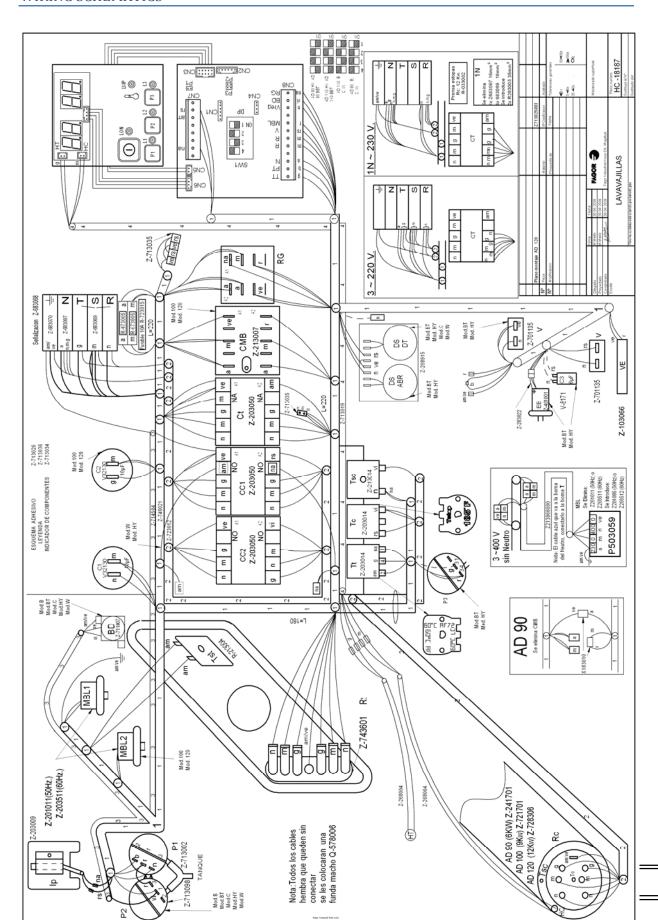
A4: "Temperature probe open" alarm:



A5: "Temperature probe short-circuit" alarm:







## **LIMITED WARRANTY**

One Year Parts & Labor Warranty: Fagor Commercial, Inc. ("Fagor") warrants to the first-end-user purchaser (the "User") that the Fagor brand equipment sold hereunder, except for parts and accessories which carry the warranty of a supplier (the "Equipment") will be free from defects in material and factory workmanship under normal conditions of use and maintenance for a period of (1) one year from the date of Installation (Warranty Commencement Date), but in no event to exceed (15) fifteen months from the date of shipment.

Warranty Coverage: If there is a defect in material or factory workmanship covered by this Warranty reported to Fagor during the period the applicable Warranty is in force and effect, Fagor will repair or replace, at Fagor's option, that part of the Equipment that has become defective. Fagor will cover labor cost within one year from the Warranty Commencement date or 15 months from shipment date, whichever occurs first with the exception of the Glasswasher models, which will be 90 days labor and one year parts warranty. Fagor shall bear all labor costs in connection with the installation of these replacement parts, provided that, the installation is conducted by Fagor or its authorized representative. Charges for warranty travel time to round trip total (2) two hours or up to 100 miles. Any charges exceeding those stated herein must have prior authorization by Fagor. In case Fagor deems the equipment non-repairable, said equipment will be replaced and the replacement unit(s) will carry the same warranty period from the original unit's installation date (Original Warranty Commencement Date).

Exclusions from and Conditions to Warranty Coverage: This Warranty does not cover parts or accessories, which (a) carry the warranty of a supplier or (b) are abused. Application of this Warranty is further conditioned upon the following:

- <u>Installation</u>. The Equipment must be properly installed in accordance with Fagor's installation procedures and instructions and reviewed and tested by a professional technician.
- No Alteration. The Equipment must not have been modified or altered from its condition at the date of original installation.
- <u>Use.</u> FAGOR EQUIPMENT IN NOT DESIGNED FOR PERSONAL, FAMILY OR HOUSEHOLD PURPOSES, AND ITS SALE FOR SUCH PURPOSES IS NOT INTENDED. IN THE EVENT THE EQUIPMENT IS SO USED, THIS WARRANTY SHALL BE NULL AND VOID, AND THE EQUIPMENT SHALL BE DEEMED TO HAVE BEEN SOLD "AS IS-WHERE IS" WITHOUT ANY WARRANTY OF ANY KIND, INCLUDING WITHOUT LIMITATION ANY WARRANTY OF TITLE, NON-INFRINGEMENT, MERCHANT-ABILITY OR FITNESS FOR A PARTICULAR PURPOSE.
- <u>Water Quality.</u> Water supply should have hardness between .25 and 2.0 grains per gallon, pH level between 7.0 8.5 and TDS level at 250 PPM. Equipment failure due to inadequate water supply is not covered by this Warranty.
- <u>Proper Maintenance and Operation</u>. The Equipment must be properly maintained and operated in accordance with Fagor's maintenance and operating procedures. All service, labor and parts must be acquired from Fagor or its authorized service representative for the User's area.
- <u>Minor Parts</u>. No labor will be associated with the replacement of minor items such as, and not limited to, switches, pilot lights, gauges, fuses, etc. or replacement of wear items such as curtains, squeeze tubes, etc.
- This warranty is void if failure is a direct result of handling &/or transportation, fire, water, accident, misuse, acts of God, attempted repair by unauthorized persons, improper installation, if serial number has been removed or altered, or if unit is used for purpose other than it was originally intended.

Failure to comply with any of these conditions will void this Warranty. In addition, this Warranty does not cover defects due to apparent abuse, misuse or accident.

Fagor will have no responsibility to honor claims received after the date the applicable Warranty expires. Notwithstanding the foregoing, any claim with reference to the Equipment or any parts therefore for any cause shall be deemed waived unless submitted by the User to Fagor within thirty (30) days after the date the User discovered, or should have discovered, the claim. In connection with all claims under this Warranty, Fagor will have the right, at its own expense, to have its representatives inspect the Equipment at the User's premises and to request all of User's records pertaining to the Equipment to determine whether a defect exists, whether the conditions set forth in this Warranty have been satisfied, and whether or not the applicable Warranty is in effect.

THE FOREGOING WARRANTY IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES NOT EXPRESSLY SET FORTH HEREIN, WHETHER EXPRESS OR IMPLIED BY OPERATION OF LAW OR OTHERWISE, INCLUDING BUT NOT LIMITED TO ANY REPRESENTATION OF PERFORMANCE AND ANY IMPLIED WARRANTIES OF TITLE, NON-INFRINGEMENT, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. NO OTHER WAR-RANTIES ARE AUTHORIZED ON BEHALF OF FAGOR UNLESS SPECIFICALLY ISSUED BY FAGOR.

Fagor shall have no liability for incidental or consequential losses, damages or expenses, loss of sales, profits or goodwill, or punitive or exemplary damages directly or indirectly arising from the sale, handling or use of the Equipment or from any other cause relating thereto, whether arising in contract, tort, warranty, strict liability or otherwise. Fagor's liability hereunder in any case is expressly limited, at Fagor's election, to repair or replacement of Equipment or parts therefore or to the repayment of, or crediting the user with, an amount equal to the purchase price of such goods.

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