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Update: BD ChloraPrep™ 10.5ml and 26ml Single Sterile Applicators

09/02/2024

Dear Valued Customer,

Due to increased customer demand over the past 6 months, BD ChloraPrep™ 10.5ml and 26ml Single Sterile Applicators will be placed on **manual order review** to ensure we can maximize product availability for all BD customers. We have not requested the products to go on external allocation with our channel partners as we anticipate meeting customer demand during this time.

The products listed in Table 1 below may experience short-term delays in order fulfillment through October 2024. There is no interruption in BD ChloraPrep™ manufacturing operations with these product codes and this action will help BD better support your needs.

Table 1: List of impacted products

Item Code	Description
930700	BD ChloraPrep™ Clear 10.5 mL Applicator
930715	BD ChloraPrep™ Hi-Lite Orange 10.5 mL Applicator
930725	BD ChloraPrep™ Scrub Teal 10.5 mL Applicator
930800	BD ChloraPrep™ Clear 26 mL Applicator
930815	BD ChloraPrep™ Hi-Lite Orange 26 mL Applicator
930825	BD ChloraPrep™ Scrub Teal 26 mL Applicator

Recommended Actions

1. We ask that you continue to order your BD ChloraPrep™ 10.5ml and 26ml Single Sterile Applicators per historical volumes. Significant orders may be subject to manual order review and partial shipment with excess volumes cancelled.
2. To ensure supply continuity we ask customers to **place orders commensurate with normal utilization** as this will help BD minimize the impact to the market.
3. Please do not pull forward orders or place stockpile orders.
4. Orders will continue to be shipped based on customers' historical monthly average ordering patterns.



How is BD addressing the issue?

We understand the critical role our products play in your organization, and we want to assure you that we are taking all necessary steps to address the issue. BD has accelerated resources and investments to drive immediate and long-term capacity.

We apologize for this inconvenience and appreciate your patience as we work diligently to minimize any impact. We will provide updates as they become available. Please contact your local BD account representative or BD Customer Care at 1.844.8.BD.LIFE (844.823.5433) with any questions.

Thank you for your continued trust and partnership as we navigate this situation while ensuring patient care remains our top priority.

Sincerely,

Mike DiPilato

Mike DiPilato
Associate Director
Infection Prevention

Important Definitions:

Manual Order Review: (Internal Allocation Only) Indicates that orders are currently being held and manually reviewed within BD. When a product is on manual order review, it does not mean we are out of stock. It means we are managing our stock to best service the market.

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