Windows 10 Driver install

--------Current Products that need this installation performed manually as below:
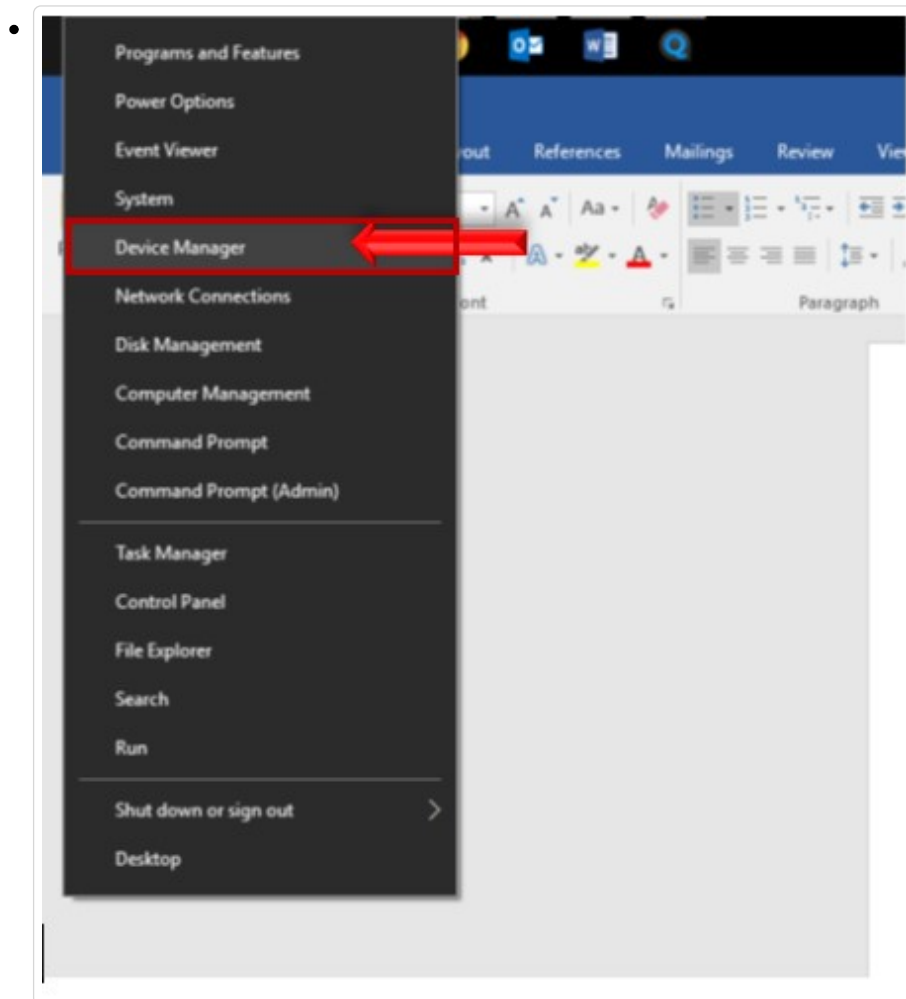
Dual DMX

Mini Wing

Discontinued Products that need this installation performed manually as below:

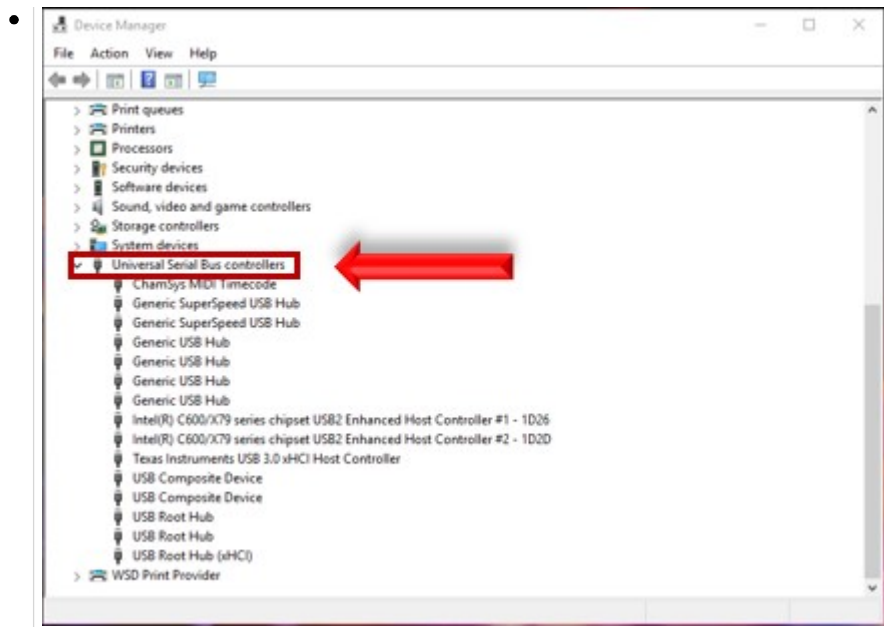**Chamsys MagicQ Midi/Timecode Interface**

ChamSys Audio Interface

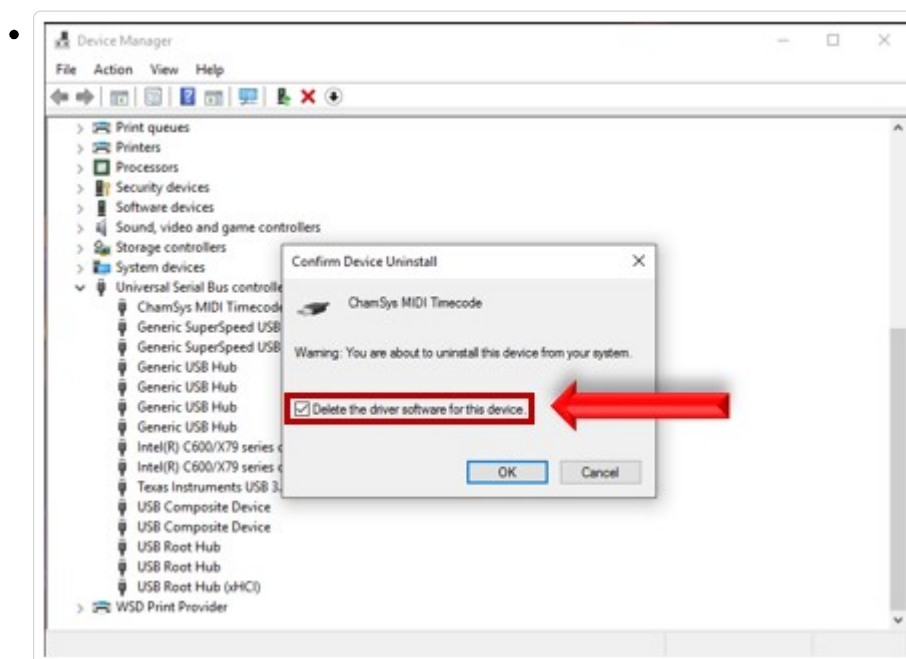<u>**Windows 10 Driver install**</u>

- **Connect Hardware**
- **Right Click on Start Button**
- **Select Device Manager**

-

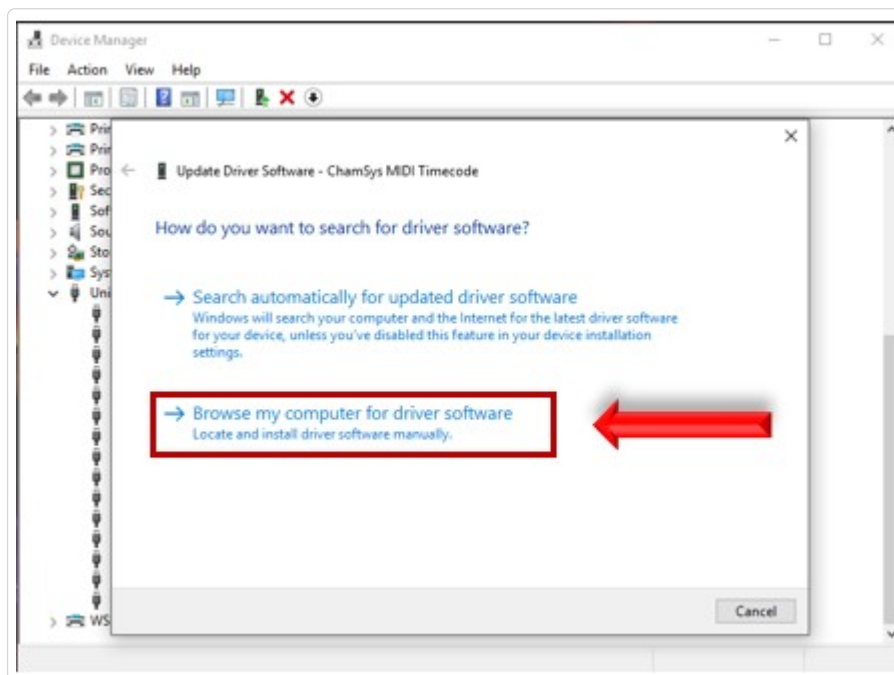- **Expand Universal Serial Bus Controllers**

- **Find Hardware (May show as USB to Serial Converter)**

- **Right Click Hardware**

- **Select Uninstall - skip this step and go directly to Update Drivers below if your device shows up in Other devices and is identified correctly-**

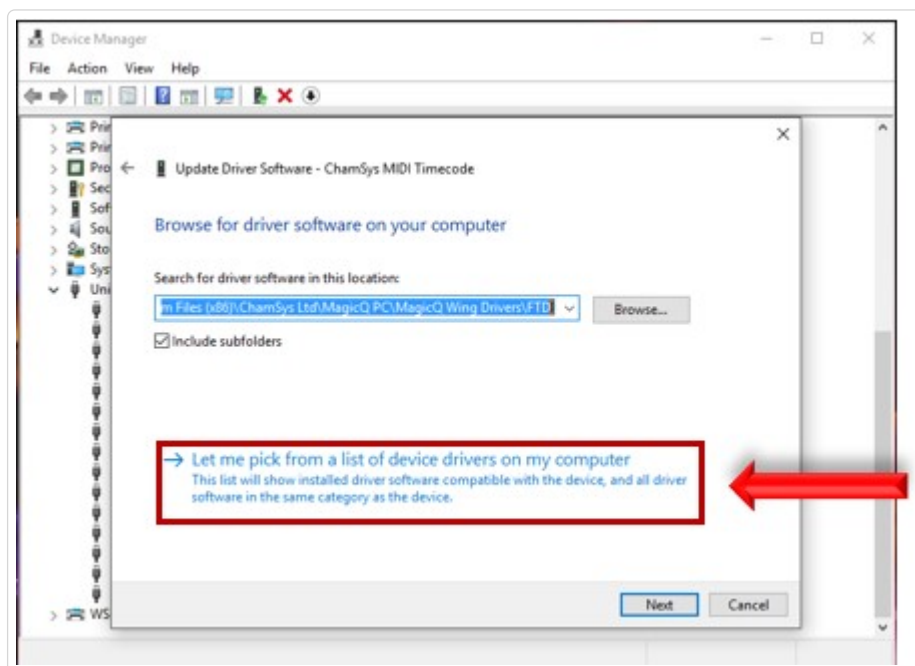- **Check "Delete the Driver Software for this Device" Check box**

- **Click OK**

- **Unplug Hardware**

- **Reboot PC**

- **Reopen Device Manager**

- **Plug in and power on hardware**

- **Locate hardware in Device manager**

- **Right Click and select "Update Driver Software"**

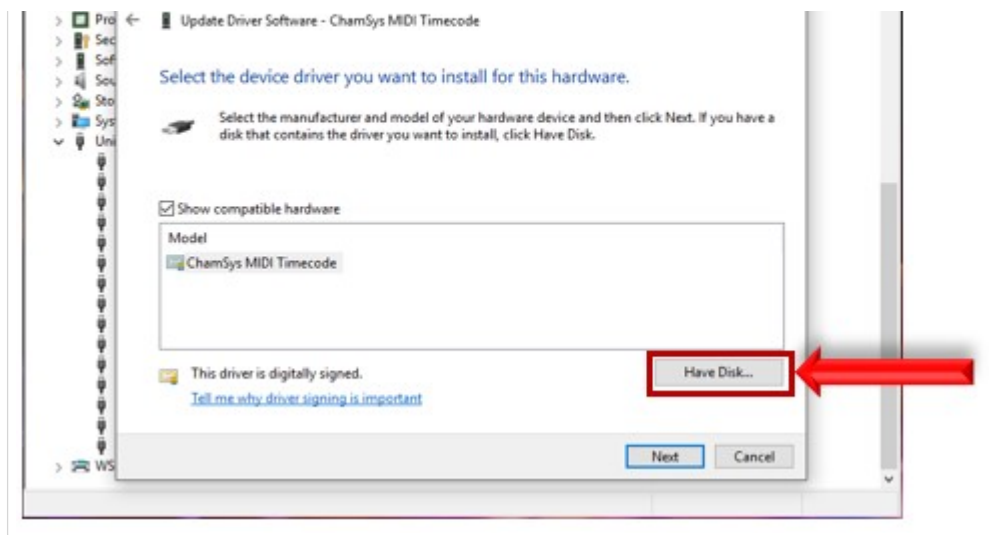- **Select "Browse My Computer for Driver Software"**

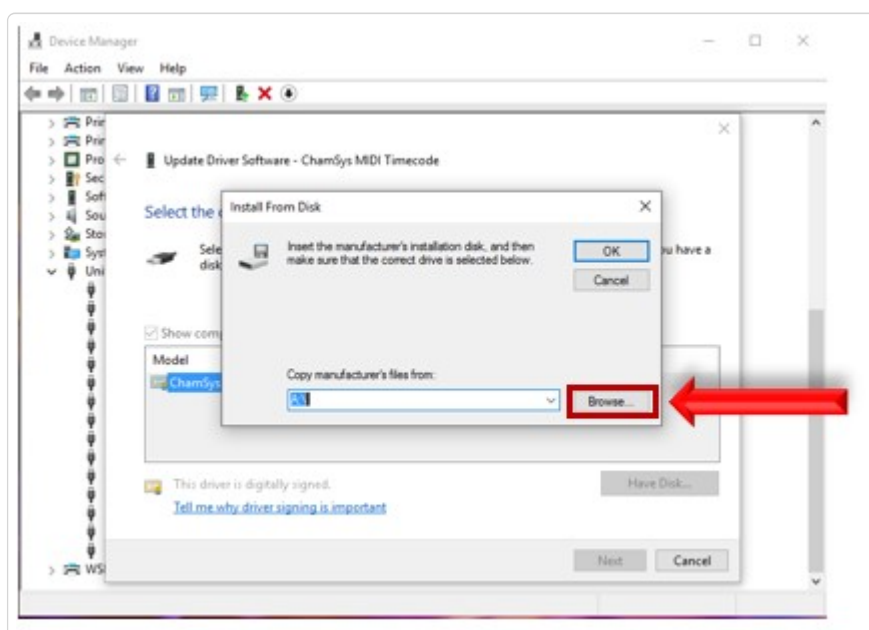- **Select "Let Me Pick From a List of Drivers on My Computer"**

- **On Occation Windows will show a screen asking what kind of device you are trying to install, if you don't see the "Have Disk" just choose "Display all Drivers**
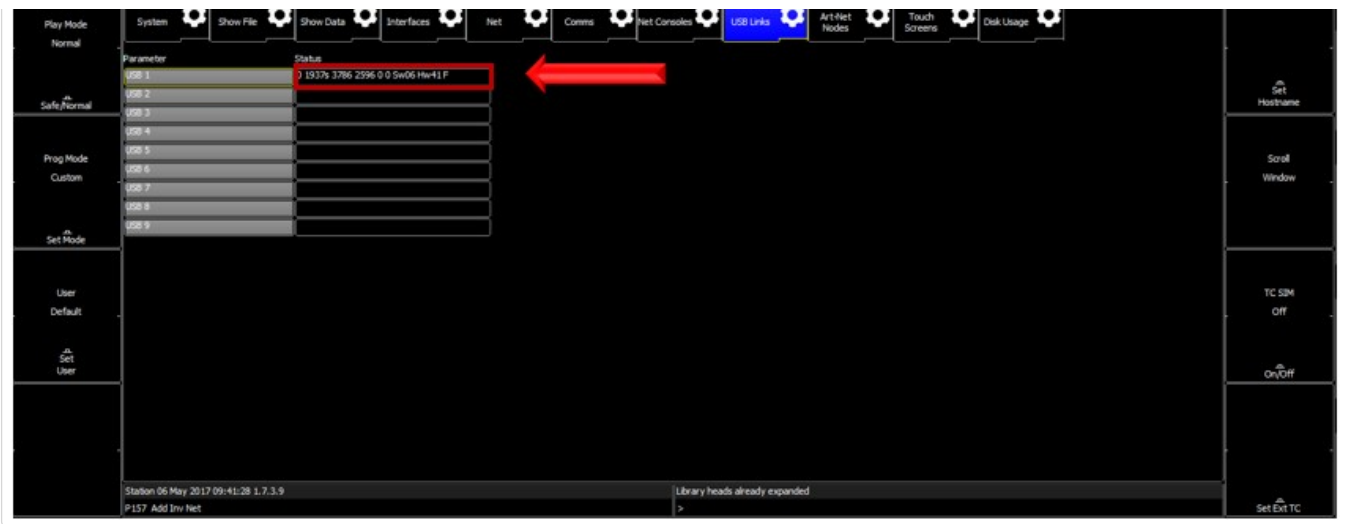
- **If Hardware not listed choose "Have Disk"**

- **Select "Browse" in the popup**

- **Navigate to "C:\Program Files (x86)\ChamSys Ltd\MagicQ PC\MagicQ Wing Drivers"**

- **Depending on your Hardware Choose the Proper Folder and INF File**

- **Click OK to return to Update Driver Window**

- **Select Your Hardware from the Box in the Update Driver Window**

- **Click Next**

- **Confirm "Windows has successfully updated your driver software"**

- **Open MQPC**

- **To confirm Connection of hardware to MQPC goto "Setup>View system>View Status>USB Links**

- **Connected Hardware will show as a Text string under USB 1-9 in USB Link Screen**

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Did this answer your question? 😃 😕