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Snap-on Adds TRITON Scan Tool Instructional Content to Website

Customers Can Learn Features and Functionality of New Platform, Fast

LINCOLNSHIRE, **III.**, **July 31**, **2025** – Snap-on[®] customers can learn all about the features and functionality of the new TRITON[™] scan tool and scope by visiting the updated support section of the diagnostic tools and repair information <u>website</u>.

"We recently added a variety of instructional content to our website that includes video clips to help professional technicians get the most out of their TRITON scan tool," said Helen Cox, marketing and client services director, Snap-on Diagnostics. "When technicians purchase a Snap-on diagnostic platform, they can be confident knowing it is backed by detailed online support that is always accessible, live seminars and product training from diagnostic experts, and regular assistance from Snap-on representatives."

New TRITON website content includes:

<u>Tutorial Videos</u> – short tutorial videos provide a quick overview of TRITON's various features and operations. There are 20 different videos with topics such as installing the battery and powering up, features and controls, connecting to Wi-Fi, pairing the scan module, connecting an external monitor, software updates, Fast-Track[®] Intelligent Diagnostics, Security Link, ShopStream Connect and much more. The videos provide quality product training 24 hours a day, seven days a week. Technicians can revisit the training sessions as often as necessary to learn at their own pace and comfort level.

<u>Knowledge Base</u> – offers free access to diagnostic platform help, including troubleshooting, scanner and scope operation and more.

<u>Important Information</u> – includes links to helpful topics including finding the serial number/software version, specifications, FAQs, safety information, warranty registration and customer support links for the U.S. and Canada.

The third-generation TRITON is designed to streamline workflow, enhance efficiency and increase productivity on every repair, taking technicians from start to fixed. TRITON features wireless technology for a fast, reliable connection in the bay, Fast-Track Component Tests and code-based troubleshooting, a patented Snap-on exclusive that filters out complexity and presents one focused workflow.

To learn more about TRITON or any of the Snap-on diagnostic solutions, talk to a participating franchisee or other sales representative, or visit snap-on.com/diagnostics.

About Snap-on:

Snap-on Incorporated is a leading global innovator, manufacturer, and marketer of tools, equipment, diagnostics, repair information and systems solutions for professional users performing critical tasks including those working in vehicle repair, aerospace, the military, natural resources, and manufacturing. From its founding in 1920, Snap-on has been recognized as the mark of the serious and the outward sign of the pride and dignity working men and women take in their professions. Products and services are sold through the company's network of widely recognized franchisee vans, as well as through direct and distributor channels, under a variety of notable brands. The company also provides financing programs to facilitate the sales of its products and to support its franchise business. Snap-on, an S&P 500 company, generated sales of \$4.7 billion in 2024, and is headquartered in Kenosha, Wisconsin.

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