



# Managing Your Cisco Secure Virtual Appliance

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## IP Address

When the virtual appliance is first powered on, the Management port gets an IP address from your DHCP host. If the virtual appliance is unable to obtain an IP address from a DHCP server, it will use **192.168.42.42** as the Management interface's IP address. The CLI displays the Management interface's IP address when you run the System Setup Wizard on the virtual appliance.

## The Virtual Appliance License



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**Note** You cannot open a Technical Support tunnel before installing the virtual appliance license. Information about Technical Support tunnels is in the User Guide for your AsyncOS release.

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The Cisco Secure virtual appliance requires an additional license to run the virtual appliance on a host. You can use this license for multiple, cloned virtual appliances. Licenses are hypervisor-independent.

For AsyncOS for Web Security 8.5 and later:

- Feature keys for individual features can have different expiration dates.
- After the virtual appliance license expires, the appliance will continue to serve as a web proxy without security services for 180 days. Security services are not updated during this period. On the Cisco Secure Web appliance, administrators and end users cannot manage quarantines and scheduled deletion of quarantined messages will occur.



**Note** For information about the impact of reverting the AsyncOS version, see the online help or user guide for your AsyncOS release.

**Related Topics:**

- [Install the Virtual Appliance License File](#)

## Force Reset, Power Off, and Reset Options Are Not Fully Supported

The following actions are the equivalent of pulling the plug on a hardware appliance and are not supported, especially during AsyncOS startup:

- In KVM, the Force Reset option.
- In VMWare, the Power Off and Reset options.

## CLI Commands on the Virtual Appliance

The Cisco Secure Web virtual appliances include updates to existing CLI commands and includes a virtual appliance-only command, **loadlicense**. The following CLI command changes have been made:

Command	Supported on Virtual SMA?
<b>loadlicense</b>	Yes
<b>etherconfig</b>	—
<b>version</b>	—
<b>resetconfig</b>	—
<b>revert</b>	—
<b>reload</b>	—
<b>diagnostic</b>	—
<b>showlicense</b>	Yes

## SNMP on the Virtual Appliance

AsyncOS on virtual appliances will not report any hardware-related information and no hardware-related traps will be generated. The following information will be omitted from queries:

- powerSupplyTable

- temperatureTable
- fanTable
- raidEvents
- raidTable

