

CC-7/CC-10

Getting Started Guide

CC-7 and CC-10 are touch panels for desktop or wall mount use, configured to run the Allen & Heath Custom Control app in kiosk mode.

Check content

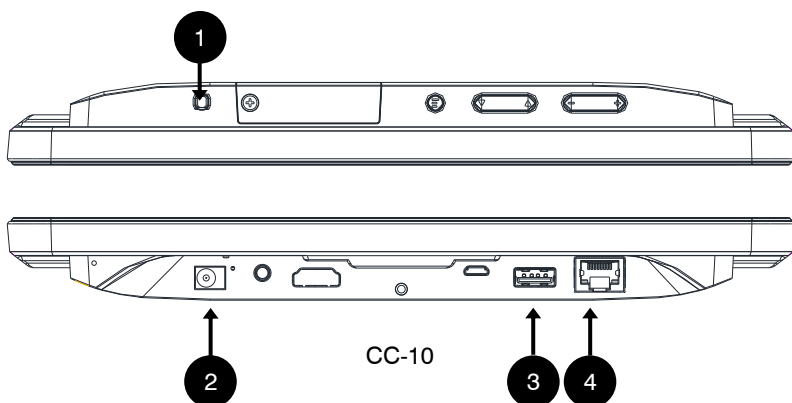
Check that you received the following:

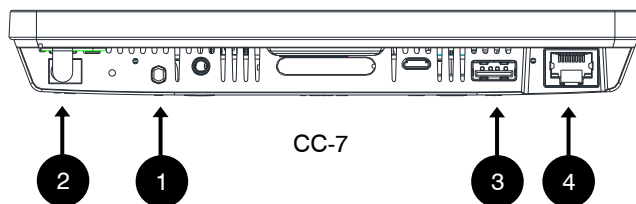
- Touch panel CC-7 or CC-10
- 12V power supply unit
- Safety sheet

Installation

CC-7 and CC-10 have threaded inserts for standard VESA 75x75mm mounting. Allen & Heath can provide a desktop stand (part number CC-STN) and a wall/glass mount bracket (part number CC-BRK).

Overview





1. Power button

Short press for sleep / wake up.

Long press to power down / reboot. A confirmation dialog box is displayed on the screen.

2. DC Input and LED indicator

12V/2A DC input. Alternatively, the unit can be powered over Ethernet.

 Only use the PSU supplied with the touch panel.

The LED indicator lights up green when the unit is powered and red when the unit is in sleep mode.

3. USB-A port

USB 2.0 port for Custom Control updates.

4. Ethernet port

PoE enabled, Gigabit Ethernet RJ45 port for connection to the mixing system.

Operation

The touch panels are configured to launch the Custom Control app at power up and in kiosk mode, hiding the OS status / notification bar and navigation bar, and preventing end users from exiting the app, thus securing the settings and operation of the touch panel.

At power up, wait until the Custom Control login screen is displayed. Select a system from the list or enter the target IP address, enter the Username and Password, and touch **Connect**.

Swipe right from the left border to access further app settings such as **Auto Login**.

- ① The Custom Control app downloads and displays a custom user interface from a compatible Allen & Heath system. The interface is created and uploaded using the Custom Control editor. For more information on Custom Control, please refer to the Allen & Heath website and the app Help.

Configuration

An installer, integrator or system admin can exit the app to change the touch panel settings such as IP address or brightness, or to update the software.

Swipe right from the left border to access the app settings and touch **Quit**. Enter the factory unlock PIN code: **8789**.

The **Settings** app gives access to several settings for the touch panel, for example:

- Network settings – select **Ethernet** and enter a static IP address, subnet mask and gateway if required. Factory default is automatic IP address (DHCP).
- Scheduled sleep – select **Schedule / Set Scheduled sleep On/Off Clocks** and set the Time and Repeat options as desired.
- Language – select **System / Language & Input**. This applies to the Android OS only, not to the Custom Control app.

To adjust the brightness of the screen, swipe down from the top of the screen, touch **Brightness** and slide the control to adjust. **Auto** adjusts the brightness automatically based on the ambient light.

Software updates

To update the Custom Control app:

- Download the kiosk version of the app from www.allen-heath.com/custom-control/.
- Store the correct version of the installer file on a USB drive. Use: **CustomControllerApp-32k.apk** (32bit) for CC-10, **CustomControllerApp-64k.apk** (64bit) for CC-7.
- Insert the USB drive into the USB port of the touch panel.
- Exit the app as described in the section above, open the **Files** app, locate and launch the .apk installer.
- Follow the instructions on screen.

- ❗ CC-7 and CC-10 require the kiosk version of Custom Control, **V1.20** or higher. Only install updates from the Allen & Heath website. Do not use the public version of the Custom Control app from the Google Play store.
- ❗ Check www.allen-heath.com for the latest version of the Custom Control kiosk app and any updates for the CC-7 and CC-10 panels.

Specifications

Power and Temperature

DC Input	+12V DC 2A
Operating Temperature Range	0°C to 40°C (32°F to 104°F)
PoE Requirements	802.3af 15W

CC-7 screen	Capacitive, 10 point touch projected
Resolution	1024x600
Brightness	240 cd/m ²
Viewing Angle	H 140° / V 130°
Contrast Ratio	600:1
Aspect Ratio	17:10

CC-10 screen	Capacitive, 5 point touch projected
Resolution	1280x800
Brightness	500 cd/m ²
Viewing Angle	H 160° / V 160°
Contrast Ratio	800:1
Aspect Ratio	16:10

A limited one year manufacturer's warranty applies to this product, the conditions of which can be found at: www.allen-heath.com/legal.

Copyright © 2022 Allen & Heath. All rights reserved.

ALLEN&HEATH

Allen & Heath Limited, Kernick Industrial Estate, Penryn, Cornwall, TR10 9LU, UK
<http://www.allen-heath.com>