



We are a company
based in the UK



27" APPLE IMAC 2012-2020 MEMORY INSTALLATION GUIDE

Mr Memory®

WHAT YOU WILL NEED



CLEAR WORKSPACE



CLEAN TOWEL OR BLANKET



NEW MEMORY MODULE(S)



SCREWDRIVER



TO PREVENT ANY POTENTIAL DAMAGE FROM ANTI STATIC ELECTRICITY, YOU SHOULD DISCHARGE YOURSELF FIRST. THIS CAN BE DONE BY TOUCHING A GROUNDED METAL OBJECT - SUCH AS A RADIATOR.

STEP 1

Make sure the iMac is powered off and all cables have been disconnected from the machine.

STEP 2

Lay the towel/blanket onto your workspace and carefully lay the iMac down on it (holding the sides of the machine). The screen should be facing down.

STEP 3

There is a small button located in the recess where the power cable plugs into, which, when pressed will release the memory cover.



STEP 4

Pull the tabs apart at either side to access the Memory Tray.

STEP 5

Gently pull out the original Memory, noting the position of the notch, as you will need to install the new memory module in the same way.

Please note: Don't worry about which way the stickers are facing as they will be in different places on different modules



STEP 6

Push the new modules into the slots. You will need alight even pressure to do this.



STEP 7

Ensure that the new memory modules are being recognized correctly by your iMac.

Please note: Your iMac performs a memory initialization procedure when you first turn it on after upgrading or rearranging DIMMs. This process can take 30 seconds or more, and the display of your iMac will remain dark until finished.

Ensure you let the memory initialization process complete.

1. Start up your iMac
2. Click on the Apple symbol in the top right
3. Click 'About This mac'
4. Click on the 'Memory' tab



**IF YOU REQUIRE ANY FURTHER INSTALLATION SUPPORT, PLEASE CONTACT OUR
CUSTOMER CARE & SUPPORT TEAM**