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Thank you for choosing
the Ezlo Plus Smart Home Hub

You've taken the first step toward making your home smarter and safer.

We want set up to be as easy as possible, but if you're finding yourself in need of help, our outstanding customer care is here for you through the following channels:

Toll-free number 866 966 2272

International number +1 702 487 9770

support@ezlo.com

support.ezlo.com

Our Customer Care team is available Monday to Sunday from 7AM - 10PM Eastern time

For more Smart Home products
Visit shop.ezlo.com

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Quick troubleshooting section

	Led Status Behaviour	Solution
The hub is powering on	Slow blinking	Wait for it to boot
The hub has encountered an error while powering on	Fast blinking	Soft reset the hub
The hub is upgrading the firmware	Slow blinking	Wait for the hub to finish and LED Status to turn steady blue
The hub is in pairing mode	Slow waving	See specific device pairing instructions
The hub has detected the paired device	Fast waving	Check your app or dashboard to see and control your device
The hub is not connected to the internet	Fast blinking	Check the hardwire connection or the Wi-Fi password

Ezlo Plus

Quick Start Guide

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Step 1

Install the MiOS app on your smartphone

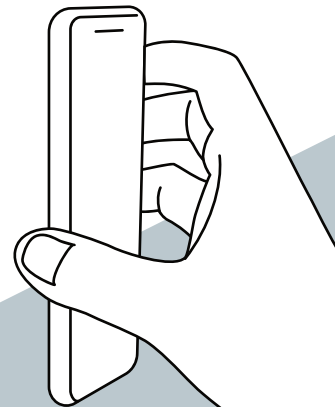
Scan the QR code and select the appropriate Android or iOS app on your smartphone. If you already have the MiOS App installed, simply log in.



Android



iOS

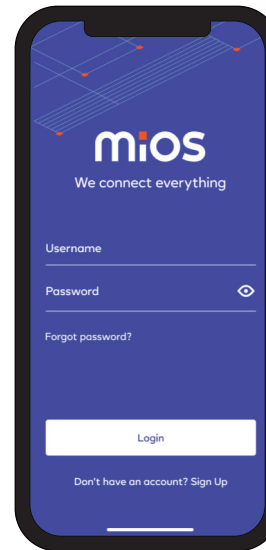


Step 2

Log in or Create Account

If you already have an account, log in with your credentials, then go to "More" → "My Controllers" → and tap on "+" to continue adding the new hub to your account.

If you're a new user, you can register by pressing on "Sign-Up" on the bottom of the screen, follow the steps to create your account, then tap on "Connect" to continue adding the hub to your account.

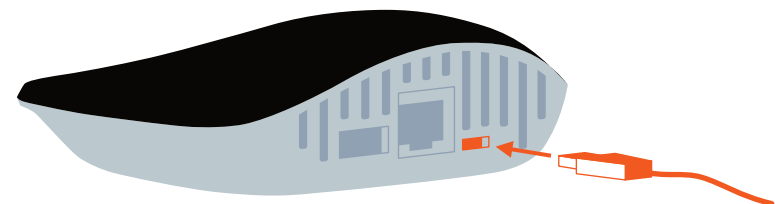


Step 3

Power your Ezlo Plus

Next, connect the supplied A/C power adapter to your Ezlo Plus. Once it is powered on, the LED light should slowly change from green to dark blue, then amber.

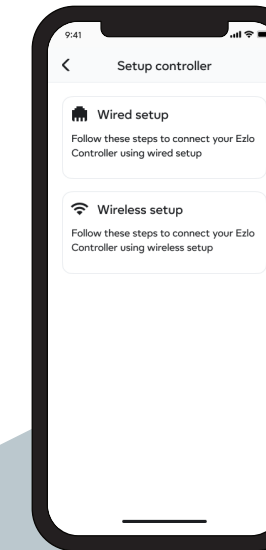
Proceed to the next step when the light is fast blinking amber.



Step 4

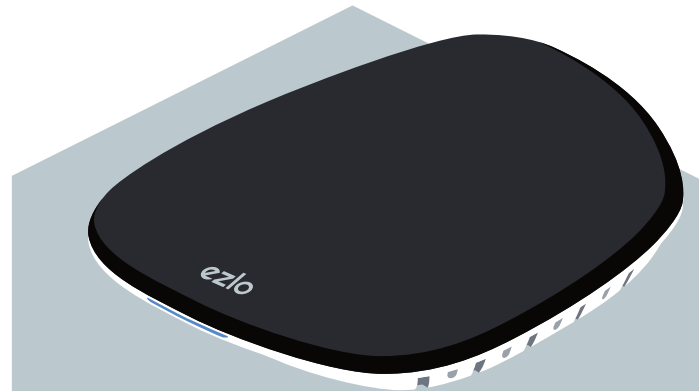
Connect your Ezlo Plus

The Ezlo Plus supports both wired and wireless setup. Select your preferred option and follow the prompts until you finalize the process.



Step 5

Your Ezlo Plus is now set up and it will automatically download the latest updates and reboot if necessary. Once it has successfully started and connected to the network, the light will turn solid blue.



Congratulations!

You're now ready to enjoy smarter home control. For more information, go to support.ezlo.com

