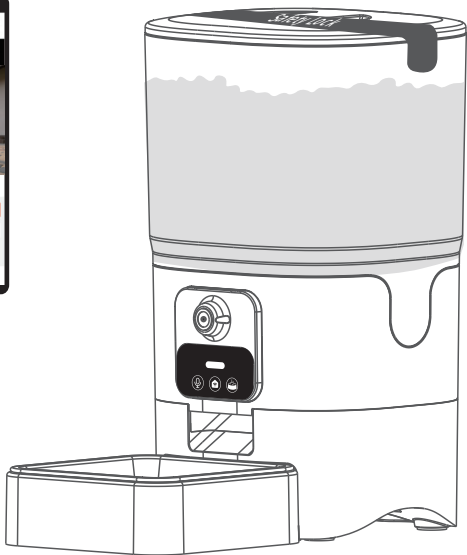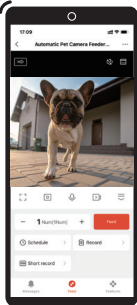# Frienhund

User Manual

Smart Pet Feeder with Camera (2.4G/5G WiFi)

Before using, please read the manual carefully and keep it properly for reference

Safety Instructions & Precautions

Please do not use wet, canned or moist food.

Please do not attempt to repair or modify the pet feeder yourself.

Please do not use the data cable for any other purpose.

Children must be used under the guidance of an adult.

If you need to use an extension cord, please use the same grade one.

To prevent food clogging, the kibble size should not be more than 10mm.

Please be sure to unplug the power supply before installing andremoving the accessories.

Please do not store this product in humid place and do not use it for any other purpose.

Please do not immerse the body and power supply in the water or the electronic components will be damaged.

Using product accessories not provided or recommended by the original manufacturer may cause unsafe conditions.

Please do not put any items except dry food into the food storage bucket because it may cause abnormal conditions even pet safety problems.

Please place the feeder horizontally. It is recommended to place it against the wall to prevent tripping over the wire or being torn by pets.

If you do not use the product for a long time, please remember to remove the battery and unplug the power supply.

Please read the cautions on the manual and package carefully.

This product uses 4 AA batteries as a backup power supply, please use double power supplyto ensure the normal use of the product (batteries not included).

Warranty

◆**1-Year Warranty**

◆**Lifetime Support**

For guidance on product use and warranty extension, please contact our brand after-sales staff via email: **【support@frienhund.com】**

If any questions related to orders, please contact the seller through the shopping platform.

◆ **For Further Assistant:**

Tel: 1-877-631-3655, (PST8:00 am-5:00 pm,Mon-Fri)

Product Specifications

| Product Name	Smart Pet Feeder with Camera（2.4G/5G WiFi）
Suit For	Cat, Dog, Rabbit, Squirrel, Small Pets
Rated Voltage	5V 1A
Product Power	5W
Power Supply	Power Adapter and 4 AA Batteries
Material	ECO-Friendly ABS
Product Size	192.5*178.5*322mm
Product Weight	1.6Kg
Product Capacity	25Cup/6L
Pet Food	Dry Food
Portion Size	10~20g/Portion (Varies due to density of pet food)
Camera	1080P HD Night Vision Camera

Packing List

Safety Lock*1

Lid*1
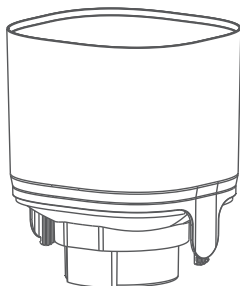
Feeder Base*1
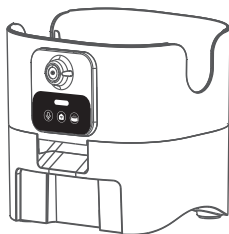
Food Tank*1

Stainless Steel
Feeding Bowl*1

Bowl Tray*1

Power
Adapter*1

Desiccant*1

USB Cable*1

Desiccant
Compartment*1

User Manual
Smart Pet Feeder with Camera (2.4G/5G WiFi)

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User Manual*1

Component Breakdown

1. Safety Lock
2. Lid
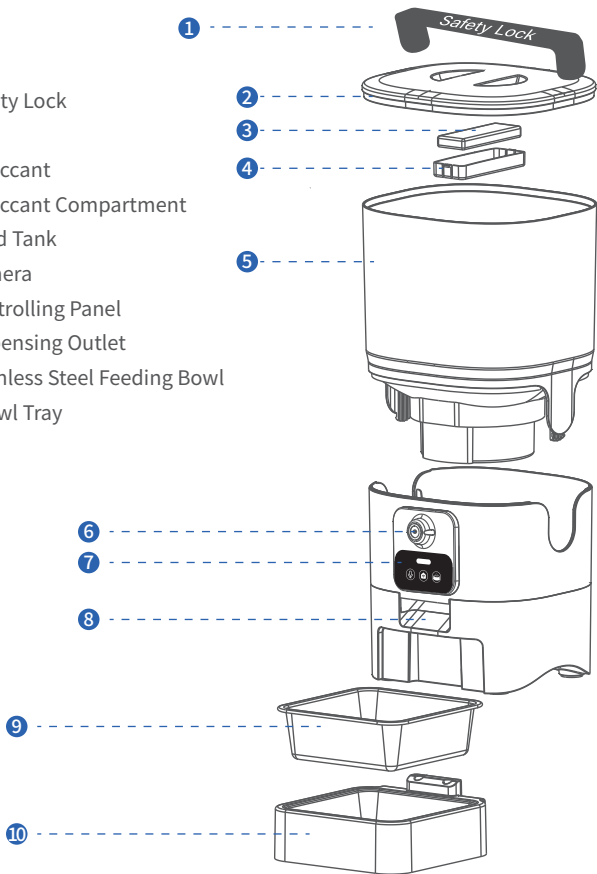3. Desiccant
4. Desiccant Compartment
5. Food Tank
6. Camera
7. Controlling Panel
8. Dispensing Outlet
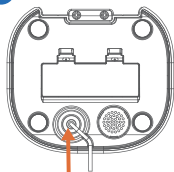9. Stainless Steel Feeding Bowl
10. Bowl Tray

Assembly and Prepare For Setting
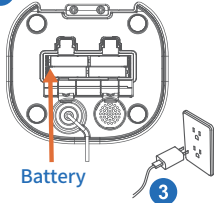
Step 1 Connecting Power

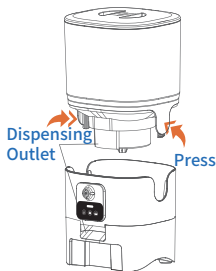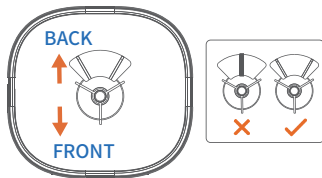|		
1 **Power Cable**	**2** **Battery** **3**	**4** **Indicator**
● Insert the 5V power adapter into the socket, plug in power cable of the feeder.	● Open the battery compartment at the bottom of the unit. Install 4 AA batteries (Not Included) in case of home outage (can not be used as the main power).	● The indicator under the camera will flash rapidly automatically means the feeder is on.
5 **Dispensing Outlet** **Press**	**6** **BACK** **FRONT**	
● When installing the food tank, please assemble and follow the instruction as shown in. ● Food inlet should be the same direction as the dispensing outlet .	● Please pay attention to the impeller direction	

Step 2 Filling Food Tank

7
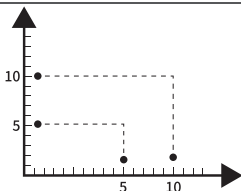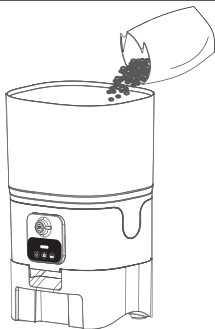
● Fill food tank with dry pet food.

> **⚠Note:**
> **1. Please fill food tank with dry pet food, and do not use canned, wet or moist pet food.**
> **2. Recommend kibble size ranging from 5-10mm/0.12-0.4in in diameter.**

Step 3 Assembling the Food Tray

8

9
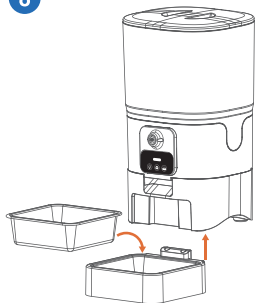
● Align the bulging of the food tray and holes in the base, and push upward to connect the two.

● Put on the stainless steel feeding bowl.

● Close the lid and lock the safety lock.

Button and Display Description

1 Recording Button

2 WIFI Reset Button

3 Indicator

4 Manual Feeding

Recording Button

Recording

3S Keep holding

Cuing tone~~~

Within **10s**

Keep holding and not letting go

Delete the recording

2S Keep holding

Check the recordings

Press again

WIFI Reset

10-30S

Keep holding

Cuing tone~~~

The indicator flashing blue

Manual Feeding

Press

15g

Please note that one portion is about 15g

LED Light State Description

Product Status	Light Color
Low Battery (Battery Powered Only)	Red
WiFi Connection in Progress	Blue Light Flashes Quickly
WiFi Connected Status	Solid Blue Light

▲Note:
After the blue light starts flashing, please finish connecting your phone to the device within five minutes, otherwise the blue light will go out. If the time is exceeded, please reset it by pressing and hold the WiFI Reset Button for 15 seconds.

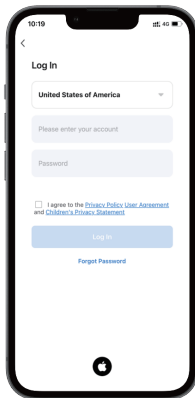## Install the APP and Log In

▓ App Installation

Download and install the "Smart Life" App by scanning the QR code, or searching it on Google Play (Android)/ App Store (ios).

Smart Life

▓ Sign up and log in

After opening the app, if you don't have an account, please register one. If you have already, please log in directly.

Connecting

▲Note:
1. Make sure you have already turned the bluetooth and WiFi on before you try to connect the device.
2. One device can be attached to only one account at a time, but when you share your control in the app, the device can be controlled by multiple phones.

▨ **Add and Connect the Feeder**
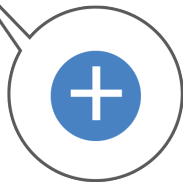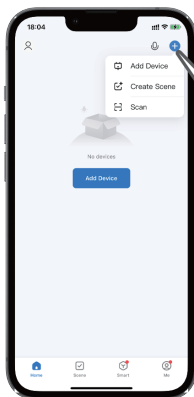
❶

Connect and turn the power on

Cuing tone~~~

when the blue light is rapidly flashing and hear the prompt tone means the device is ready to connect. and turn the power on

(If the light is not flashing, please long press for 15 seconds to reset the device).

❷ Please open the Smart Life APP → Tap the [+] in the upper right corner to add the device.

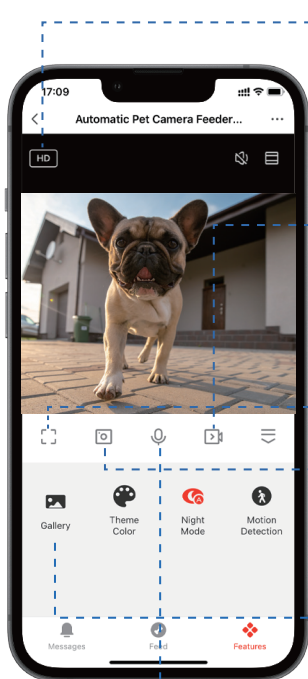**3** Please follow the app prompts to operate.

Camera & Lock 1

Smart Camera (2.4GHz&5GHz) 2
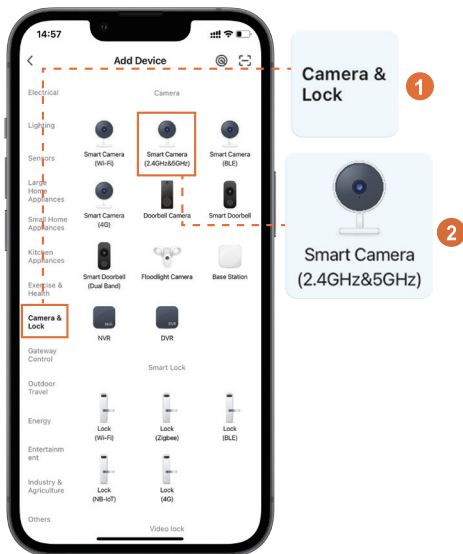
▲Note:
The mobile phone QR code needs to be aligned with the camera and kept at a distance of 15-20 cm, moving back and forth from far to near to scan the QR code.

SD/HD:

Standard Definition/High Definition, the default video quality is HD(high definition), tap SD or HD to select your preferred video quality

Video:

Tap to start recording a video clip, tap again to end. Video clips are automatically saved inthe Album section of the APP
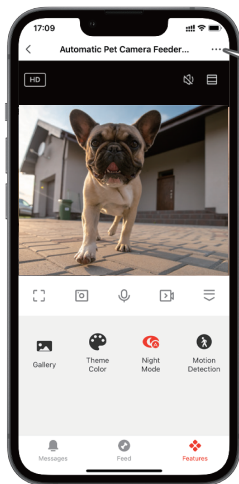
Full Screen

Screenshots:

Tap to take a screenshot of thereal-time screen. Screenshots are automatically saved in the Album section of the APP

Gallery:

Tap to check the screenshots and video clips

Vioce Calls:

▓ Switch the Mode

1. To enable the Two-Way Talk function, tap【···】on the upper right
2. Basic Function Settings
3. Talk Mode
4. One-Way Communication

One-Way Communication (Default Mode):

Hold the talk button to speak, release the button to end the talk. You can't hear the other side when you are talking.

Two-Way Talk:

Tap the button to speak, the pet or people on the other side can hear you and talk with you. Tap again to end the talk. It ensures seamless communication between the two sides.

Cleaning & Care

We recommend to clean the feeder regularly for the health of your pet. The washable parts of the feeder are as follows: safety lock, lid, desiccant compartment, food tank, stainless steel feeding bowl, bowl tray.

Washable Parts

Safety Lock

Do Not Wash

User Manual

1

Press

2

UP   UP

3

Safety Lock

UP   Press
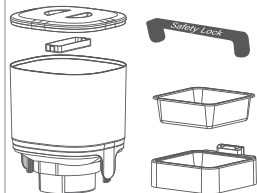
FAQ

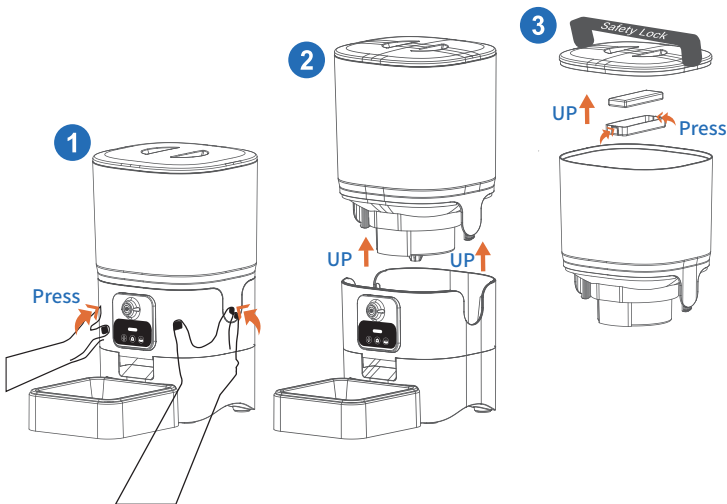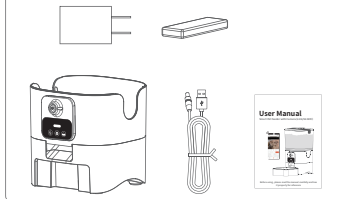| Problem	Solution
Can't connect the feeder to WiFi	1) Keep the feeder and your phone close to your router, make sure the network signal is good.
	2) Restart the feeder.
	3) Follow the APP's instructions or our operation videos to add the feeder. There are more than 1 adding methods to choose from.
	4) Contact our after-sales team via email for help.
The WiFi connection goes off line frequently	1) Keep the feeder close to your router, make sure the network signal is good, it is ideal to make it within 3 meters without obstacles and walls.
	2) Make sure the power cord is connected firmly.
	3) Restart the feeder.
The indicators are off	1) Check whether the electricity is cut off.
	2) Check whether the indicator function is off on the App.
The feeder's camera can't read the QR code on your phone	1) Make sure the feeder is ready for network connection, that is, the WiFi indicator on the feeder is flashing.
	2) Hold your phone about 6-8 inches a way from the feeder's camera. Remove the food bowl and tilt the feeder as needed.

Problem	Solution
Live video not showing.	1) Switch to stronger WiFi signal.
	2) If the network is poor, change the video quality from HD (high definition) to SD (standard definition).
Where are the photos and videos stored?	1) The screenshots and video clips are stored in the Album section of the APP.
	2) The video playbacks are stored in the Replay section of the APP.

Reference for Meal & Portion Settings

▲**Note:**
1. Below is the recommended amount of food your pet needs by each meal.
2. One portion of this feeder is 10-20g.
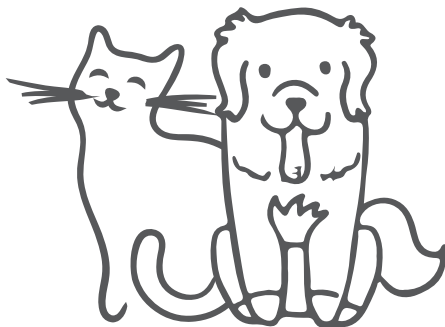
- CAT -

Age (Months)	1-2	2-4	4-6	6-8	8-12
Suggested Feed	20-30g	30-50g	50-70g	70-80g	80-90g
Weight (Months)	2-3kg	3-5kg	5-7kg	Pregnancy	Lactation Period
Suggested Feed	25-35g	35-55g	55-35g	70-110g	120-190g

If the pet fail to eat up the previous programmde meal, please reduce the next meal portion.

- DOG -

Dog Weight	Normal Activity	Increased Activity		Dog weight	Normal Activity	Increased Activity	Vigorous Activity
2kg	39g	45g		22kg	250g	290g	329g
4kg	66g	76g		24kg	267g	309g	351g
6kg	89g	104g		26kg	274g	318g	361g
8kg	111g	128g		28kg	290g	336g	381g
10kg	131g	152g		30kg	305g	353g	402g
12kg	150g	174g		32kg	320g	371g	422g
14kg	178g	206g	235g	34kg	335g	388g	441g
16kg	197g	228g	259g	36kg	350g	405g	461g
18kg	197g	228g	259g	38kg	364g	422g	480g
20kg	233g	270g	307g	40kg	379g	439g	496g

100% After Sales Service

We provide 1-year warranty and life time support for this appliance.
Please email our support team at **[support@frienhund.com]**
if you have any questions, attach your order number and describe
your problem in your email. We will get back to you within 24 hours.

For Insant Service Support
Please Contact：

Frienhund®

1-877-631-3655
（PST 8:00 am-5:00 pm, Mon-Fri）

www.frienhund.com   support@frienhund.com

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