

VANSMAGO WARRANTY AND CUSTOMER SERVICE INFORMATION

WHAT THIS WARRANTY COVERS?

VanSmaGo warrants its products against any manufacturing defect in materials or workmanship during the warranty period within those countries as stated in the attached country list, starting from the initial date of purchase or delivery, whichever is later.

HOW LONG THIS WARRANTY LASTS?

1 year from the date of original purchase with proof of purchase. (Applies only in the United States)

WHAT WILL WE DO?

During the warranty period, VanSmaGo will, at its sole option, repair or replace any part or parts that prove to be defective or replace the whole product.

WHAT DOES THIS WARRANTY NOT COVER?

This warranty does not apply if the product was damaged or failed because of accident, improper handling or operation shipping damage. abuse. misuse. unauthorized repairs made or attempted. This warranty does not cover shipping costs for the return of products to VanSmaGo for repair or replacement.

HOW TO GET SERVICE?

*Save your receipt as proof of date of sale.

*Contact our after-sales service team via **Email: us-aftersales@outlook.com** for general warranty service.

Our customer service team is available at 7*24h to answer any product questions you may have.