ARRIS ®

Quick Start Card

Place the Product specific label here

SURFBOARD
Cable Modem

ARSVD01823-b

1 Unbox the device; plug in the power cable (included) and a coax cable (not included).
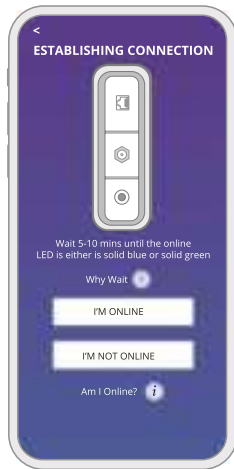
SURFboard cable modem
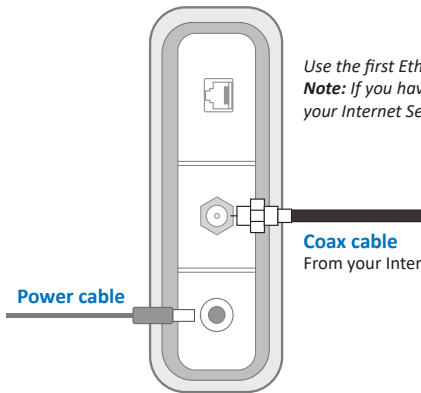
Use the first Ethernet port to connect your device.
Note: *If you have a second Ethernet port, contact your Internet Service Provider to activate.*

Coax cable
From your Internet Service Provider

Power cable

2 Download and install the **SURFboard Central** mobile app to set up and manage your device.

Google Play

App Store

Scan to download the
SURFboard Central mobile app

With the mobile app, you get:
- Step-by-step installation instructions
- Activation support for your specific service provider
- Automatic device registration for warranty
- Product documentation, Tech Support, and FAQs
- Software License and Warranty information

ESTABLISHING CONNECTION

Wait 5-10 mins until the online
LED is either solid blue or solid green

Why Wait

I'M ONLINE

I'M NOT ONLINE

Am I Online?

Need help? For product activation support, contact your Internet Service Provider directly.
Using Web Interface: After product activation, access your device by connecting an Ethernet cable between your desktop/laptop and your cable modem and then navigating to **192.168.100.1** in a Web browser.

Username: admin (case-sensitive)
Password: Last 8 digits of the Serial Number on your modem label