

HD smart life camera use guide

Mobile App Installation

1、Download and install 365Cam, IOS is downloaded from Apple Store, Android system is searched in GooglePlay. To facilitate the installation, please scan the QR code below to download 365Cam.

If your device cannot connect to GooglePlay, please scan the APK QR code below to download and install.

Note: It is recommended to use the browser's own or third-party QR code scanning software to scan and download the App, WeChat sweep function does not support the direct download and installation of App files.



365Cam	
Android 1	>
Android 2	>
Google Play	>
IOS	>

(Note: All permissions must be opened when downloading the app)

Product button and indicator description

ON/OFF: [ON key, press the button to turn on; press and hold to turn off after turning on]

MODE: Press and hold for 5 seconds to restore the factory settings and disconnect the network connected to the monitor

Charging indicator (blue): Long light when charging, off when full

Work indicator (red): Blinking/long light is on state

Network indicator (red):

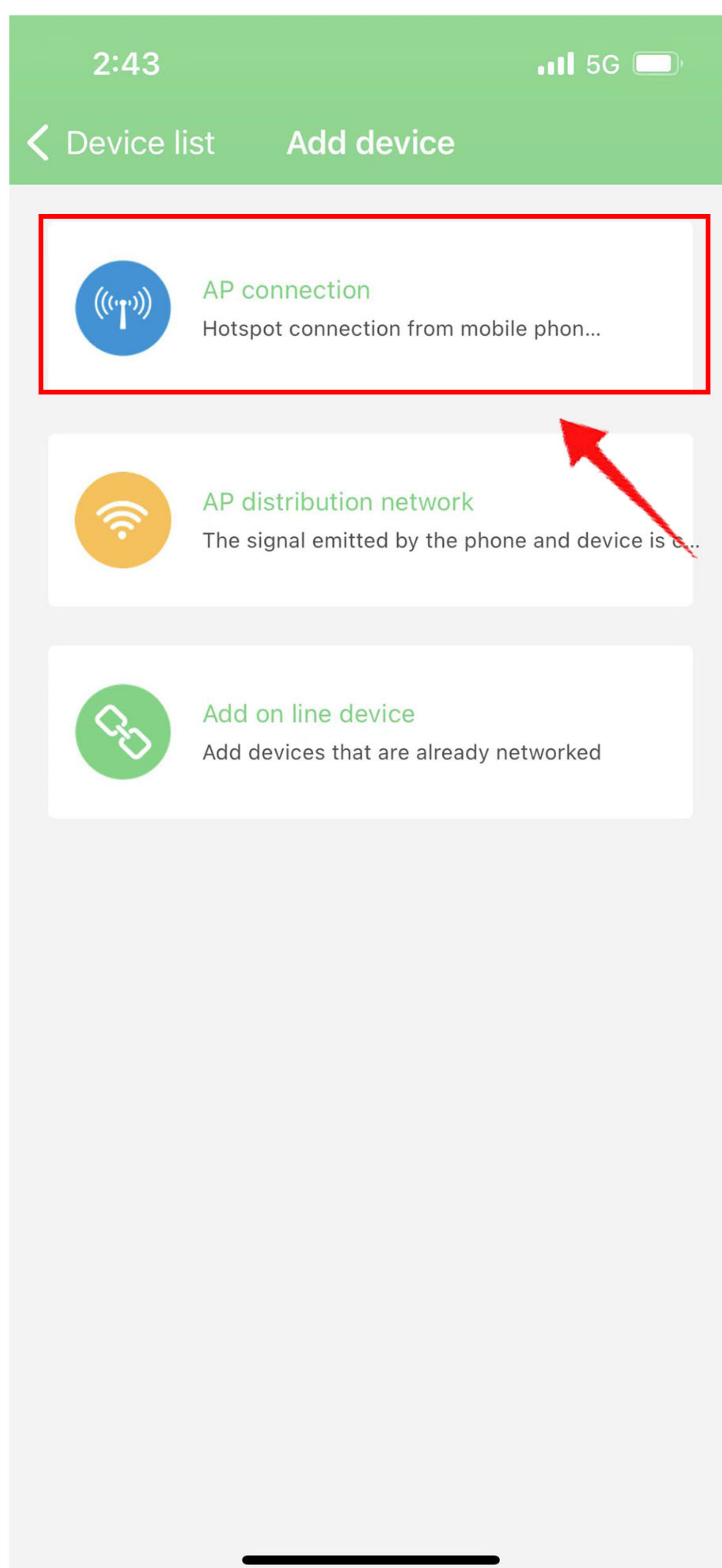
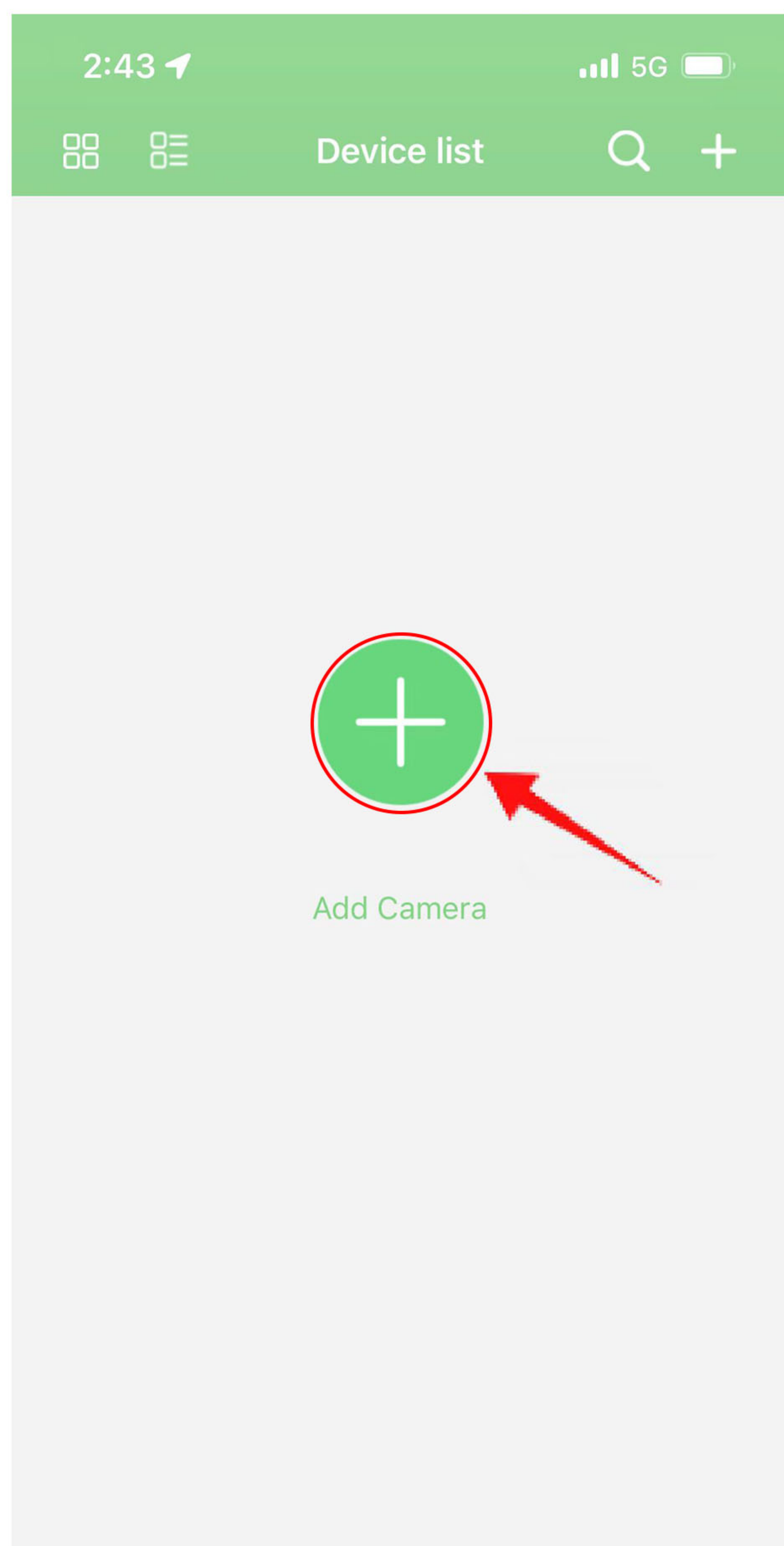
1. slow flash, ap hotspot mode,

2, long light, the device is successfully connected to wifi

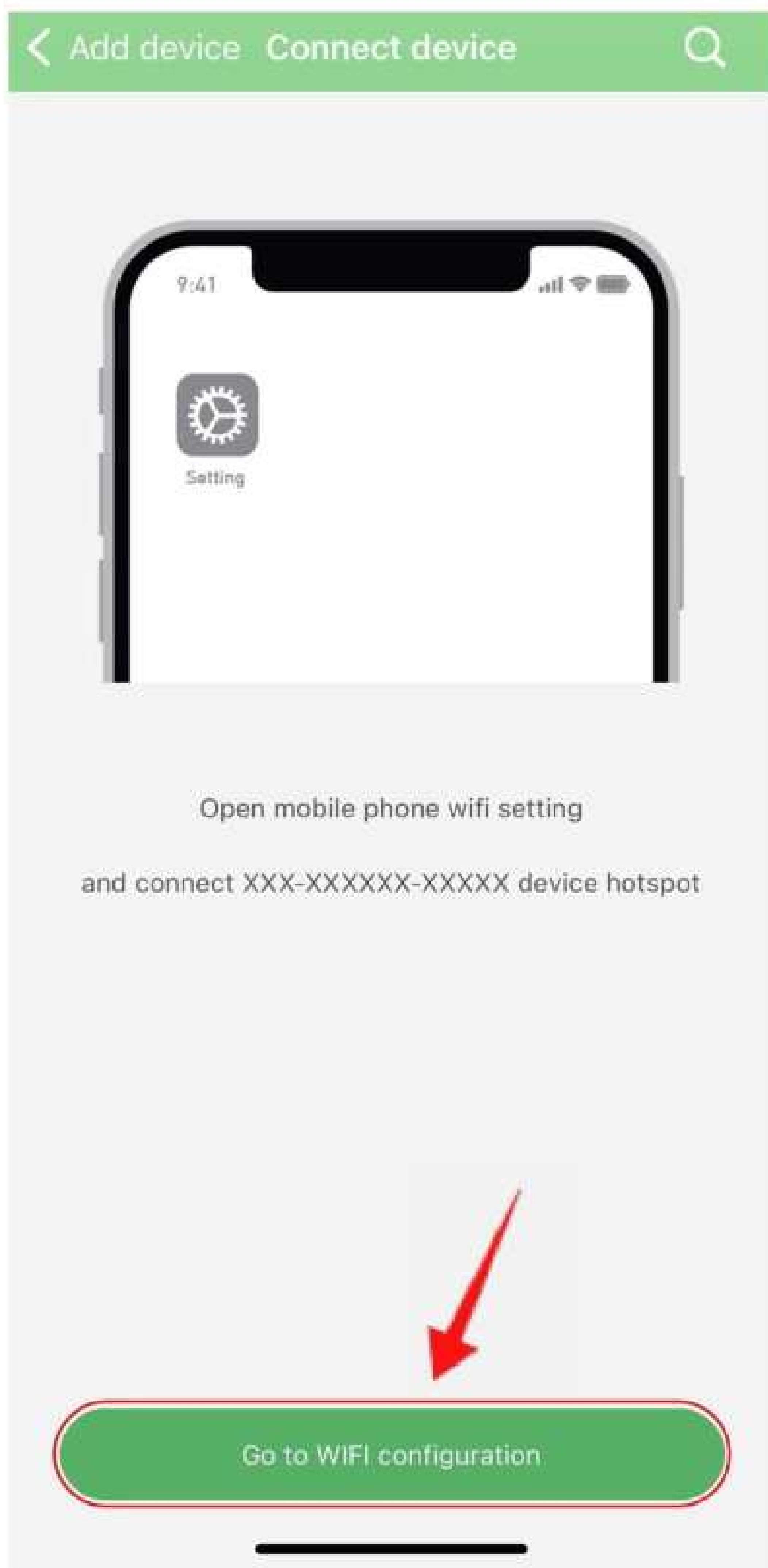
3. Fast flashing, device connection failed, wifi password input error

Note: When the camera working state is unknown, please reset the camera to restore factory settings (press and hold the camera reset button for more than 5 seconds), the camera reboot after opening the AP mode, wif indicator slow flash (3 seconds flash once).

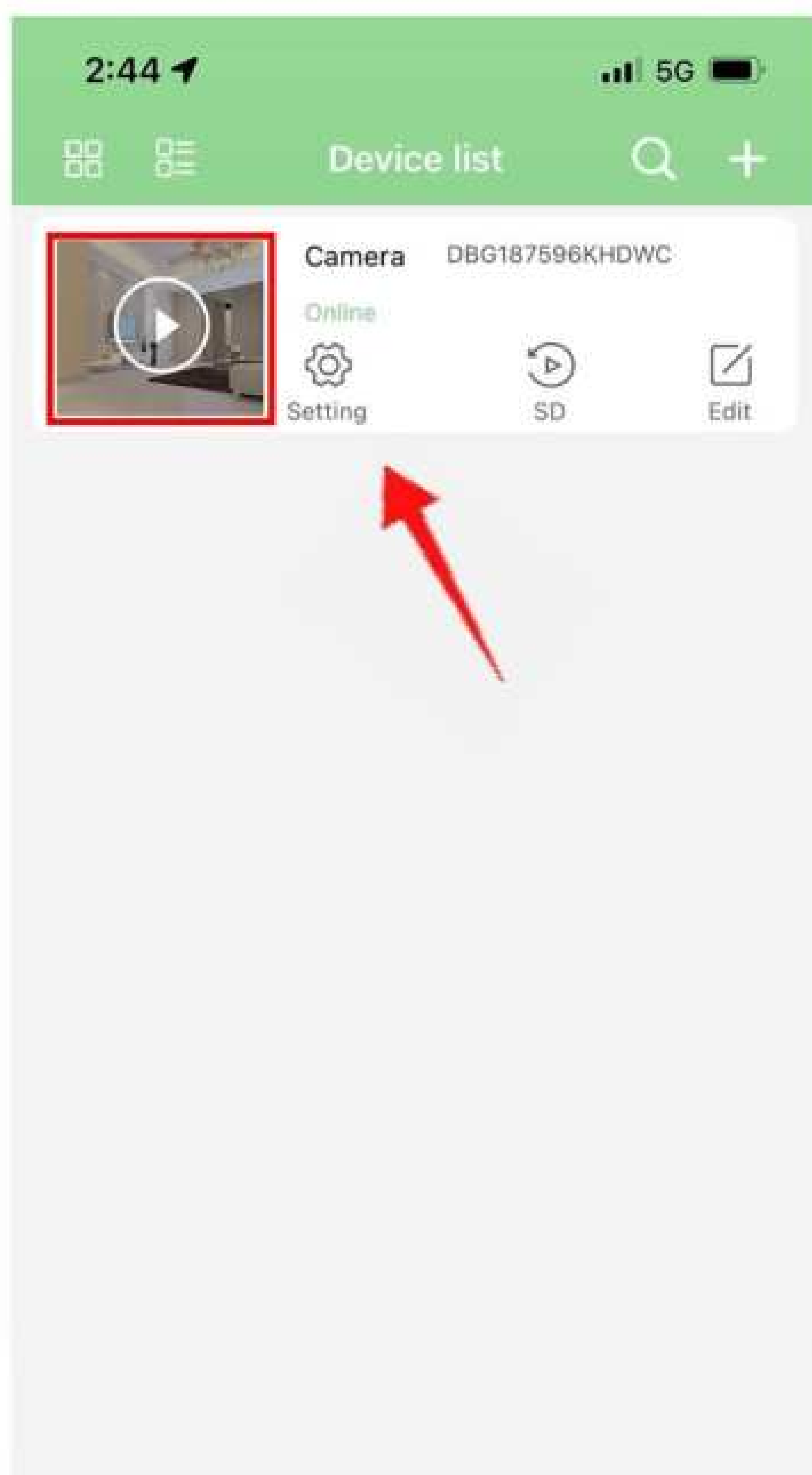
2. Click "+" to add a device. Click "Device AP Network Configuration".



2. Click "Go to WiFi Configuration" to jump to the WIFI connection page and select ("DGO****x", "DBG****", "HTM****x*", "TUT****", "XIAO DOU****") WIFI hotspot and connect.

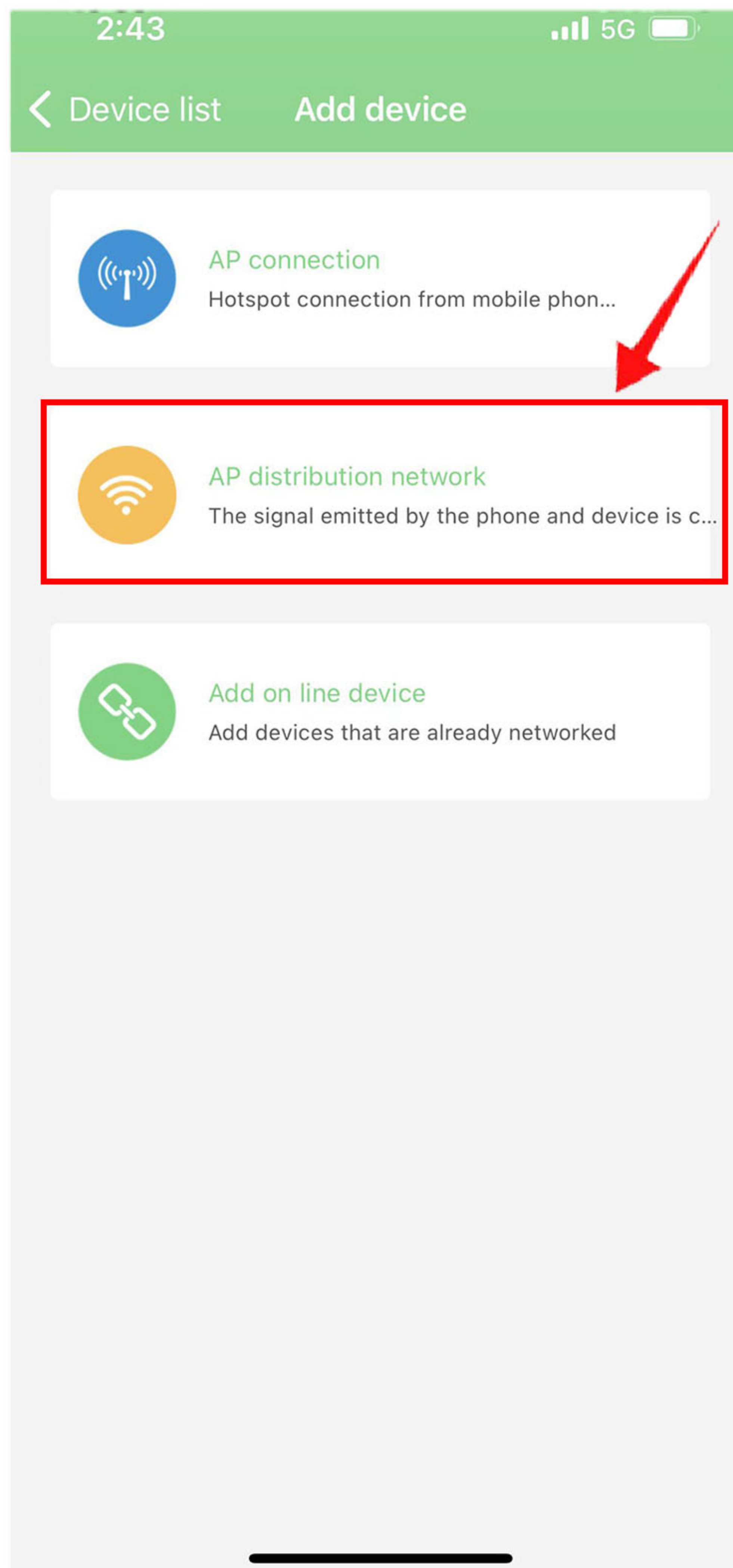
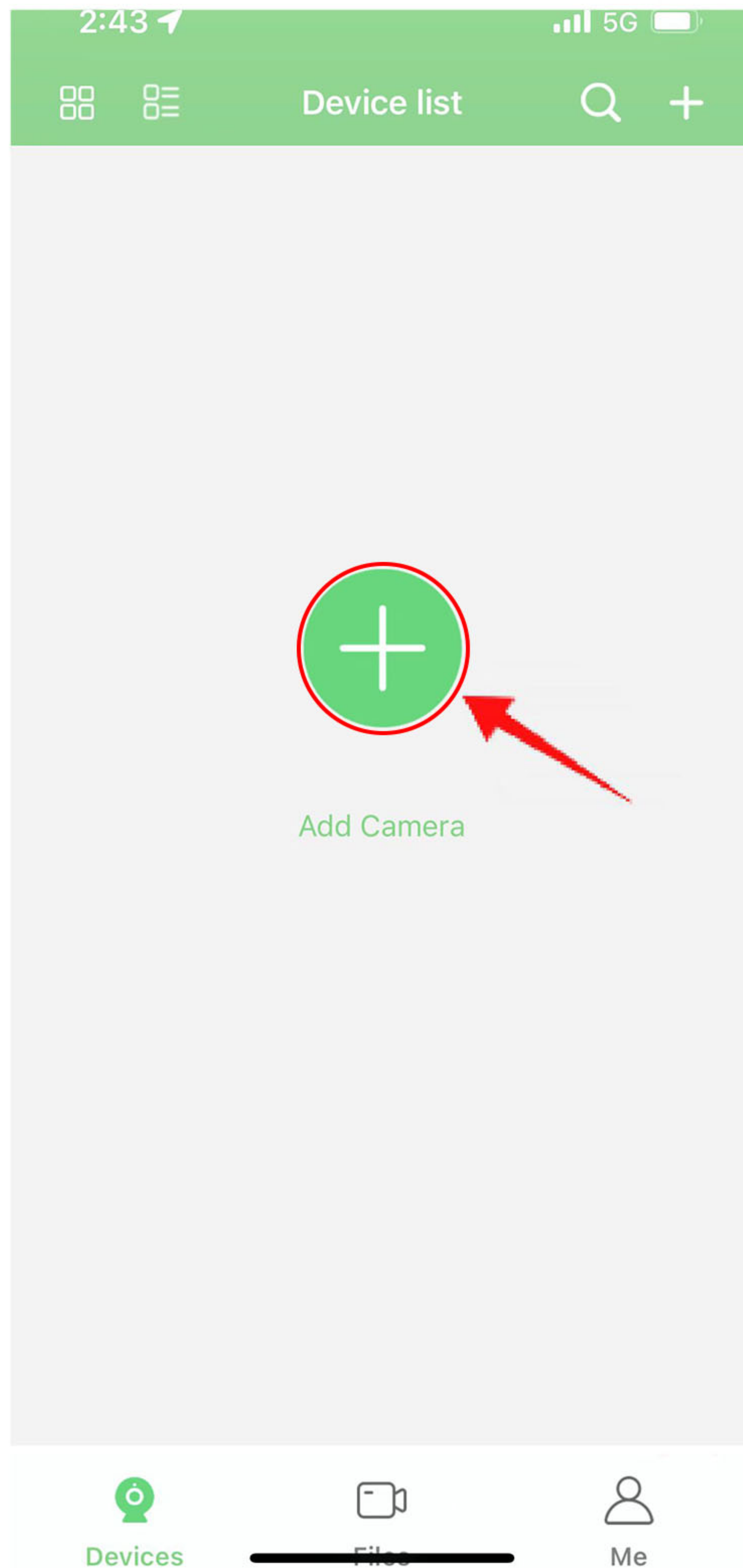


3. After the connection is successful, return to the App, and the device is added successfully.(If the APP does not automatically add the device, you can click Search to add the searched device)

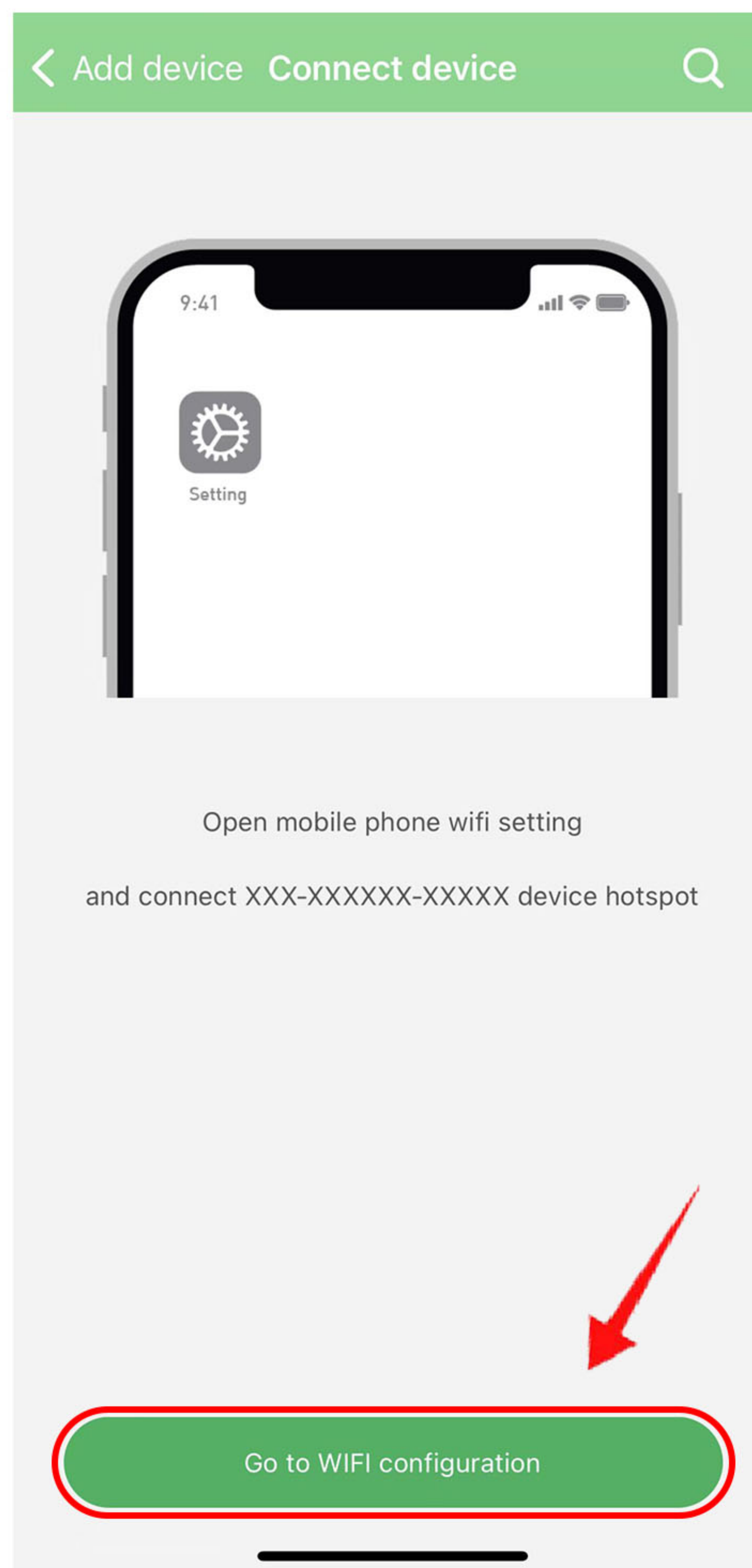
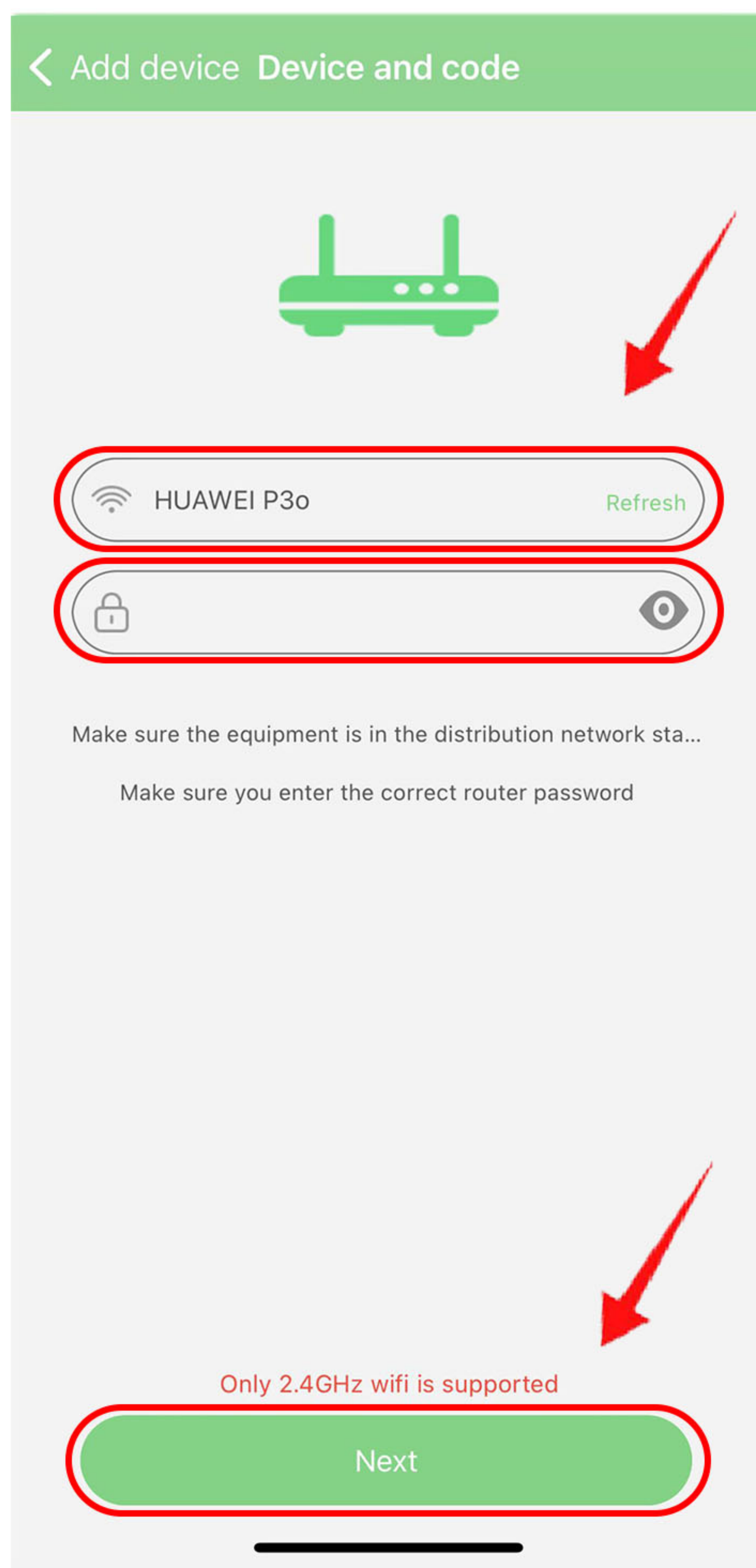


The second connection method

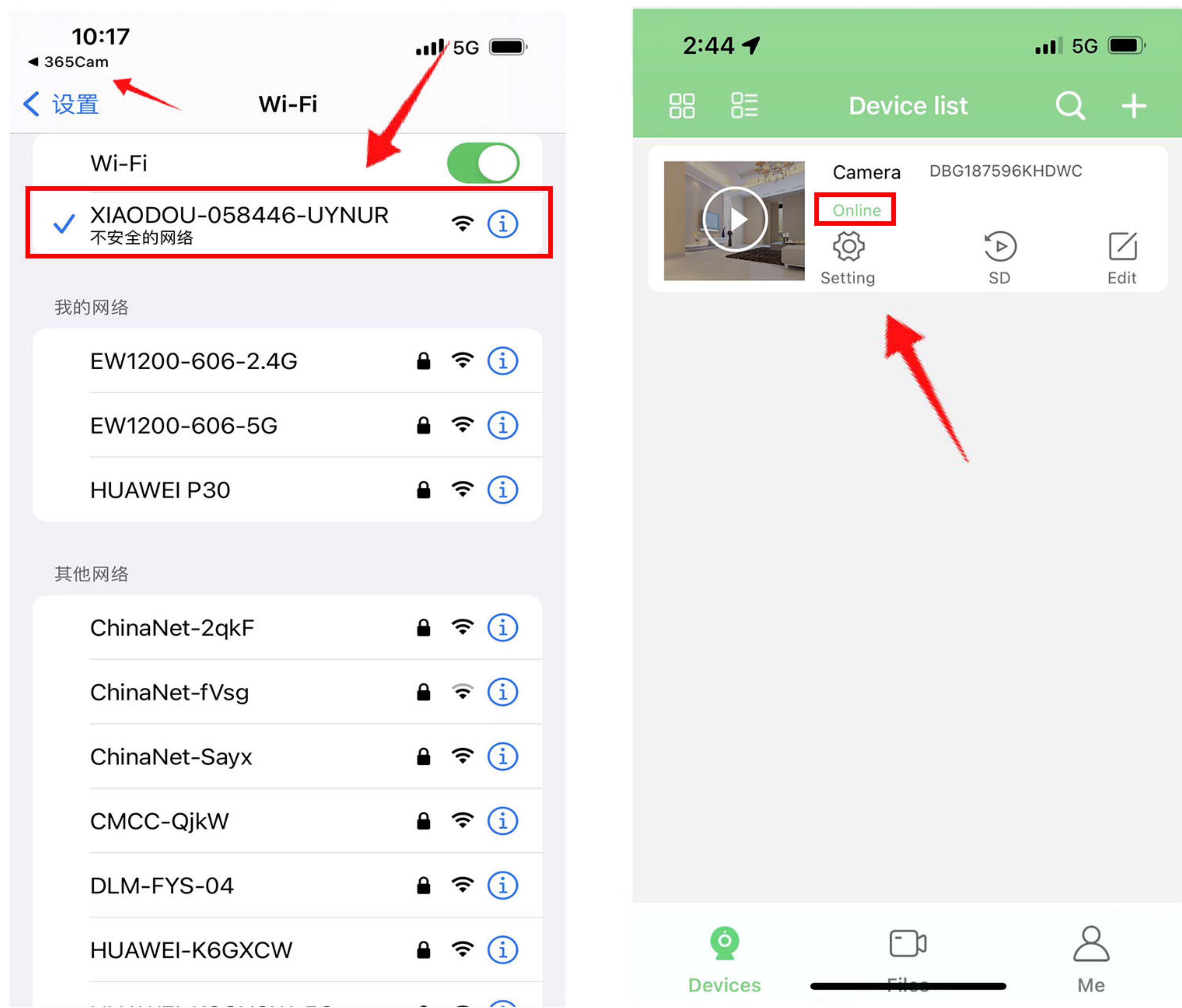
1. Click "+" to add a device. Click "Device AP Network Configuration".



2, Select WiFi and enter the password, click "Next" and then click "Go to WiFi Configuration"



3. Jump to the WIFI connection page and select("DGO****x","DBG****", "HTM****x*","TUT****","XIAO DOU****") of the WIFI hotspot and connect. Return to the App after successful connection, the device is added successfully.(If the APP does not add the device automatically, you can click Searchto add the searched device)



common problem.

1. When using this product for the first time, please fully charge the battery.
2. Remote monitoring is not smooth. Please choose the suitable resolution and frame rate according to the network environment at that time.
3. The memory card does not save video, and it must be formatted the first time the memory card is used.
4. The default password of the camera is 6666. If you forget the user name or password, you can restore the camera to factory settings to get the default user name and password.
5. The camera is restored to its factory settings. Press the reset button of the camera for about 5 seconds until the camera restarts.
6. Why is the image blurry? Remove the protective film of the lens. If it is still not clear, please rotate the camera lens and focus. After focusing, a clear image can be obtained.
7. APP can't search to detect camera/can't configure network, please make sure the device is connected properly and check App Use permission is not restricted.

If the application always shows failure, try checking the following items:

- A. It supports ordinary routers, and public routes that require login page authentication are temporarily not supported.
- B. When configuring, note that the network name, network password and UID are not incorrect.
- C. Chinese Wifi names and passwords and special symbols are not supported at the moment.
- D. Wifi signal that does not support 5G
- E. The device is not online and the red light is always on, indicating that the camera is connected to the network successfully, probably because the App permissions are not open. Please check whether to open.
- F. If WiFi is WEP encryption mode, please change it to WPA mode.