

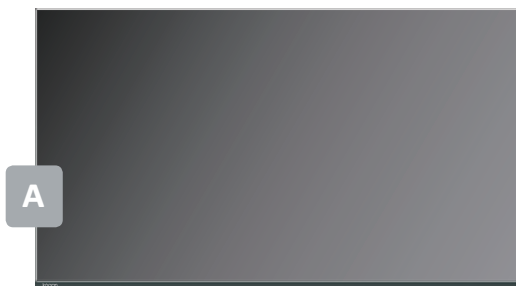


 Google TV

**100" QLED 4K 144Hz Smart AI Google TV**  
**SERIES 9 Q98G**  
(KAQL100XQ98GSVA)



# COMPONENTS



**A** Kogan 100" HDR  
4K UHD QLED TV

**B** Remote control

**C** Stand (x2)

**D** M5 x 20mm screw (x8)

**E** AAA battery (x2)

**F** Quick-start guide

**G** Warranty card

## NOT INCLUDED

Phillips head screwdriver, antenna cable, broadband internet connection.

# REMOTE CONTROL OVERVIEW



1 : Switches the TV between on and standby mode.

2 : Indicator light.

3 : Mute or restore your TV sound.

4 : Live TV

5 : Displays the present channel information such as the current time and channel name.

6 : Open the main menu, press to list the sources.

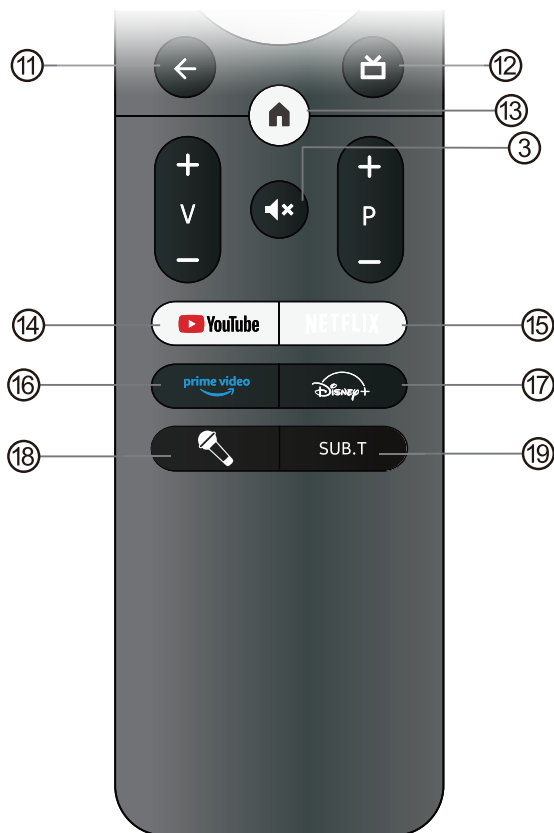
7 : Talk to Google to control your TV using your voice

8 : Switch to Kids mode.

9 : In the HOME page, this button is "Dashboard" function. On the Live TV, this button is "Menu" function.

10 : Cursor UP/LEFT/RIGHT/DOWN.

# REMOTE CONTROL OVERVIEW



11 : Press to move back through menus.

12 : Open the Live TV EPG.

13 : Displays the home screen.

14 : Connects to YouTube (Internet connection required).

15 : Connects to NETFLIX for viewing Online TV shows and films (Internet connection required).

16 : Connects to Prime video (Internet connection required)

17 : Connects to Disney+

18 : Open the KARAOKE menu

19 SUB.T : SUB.T

\*Google Assistant is not available in certain languages and countries. Availability of services varies by country and language

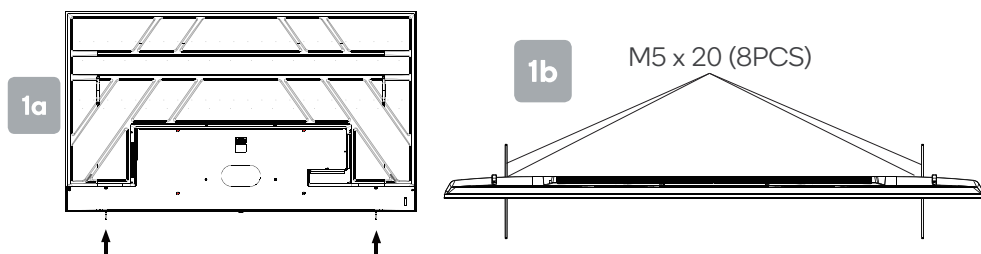
# ASSEMBLY AND INSTALLATION

## BEFORE YOU GET STARTED

Spread cushioning flat to lay the TV on. This will help to prevent damage.

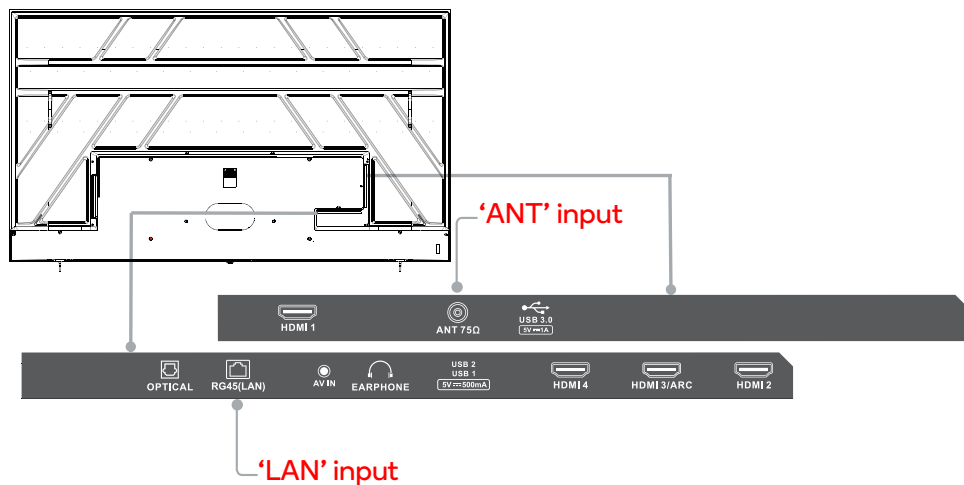
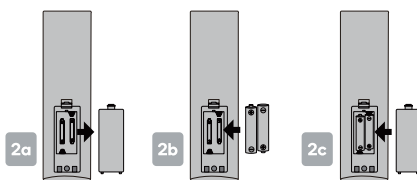
### 1. Stand assembly

- Attach stands to base of TV.
- Insert two 20 mm screws for each stand, and use Phillips head screwdriver (not supplied) to tighten.



### 2. Remote control assembly

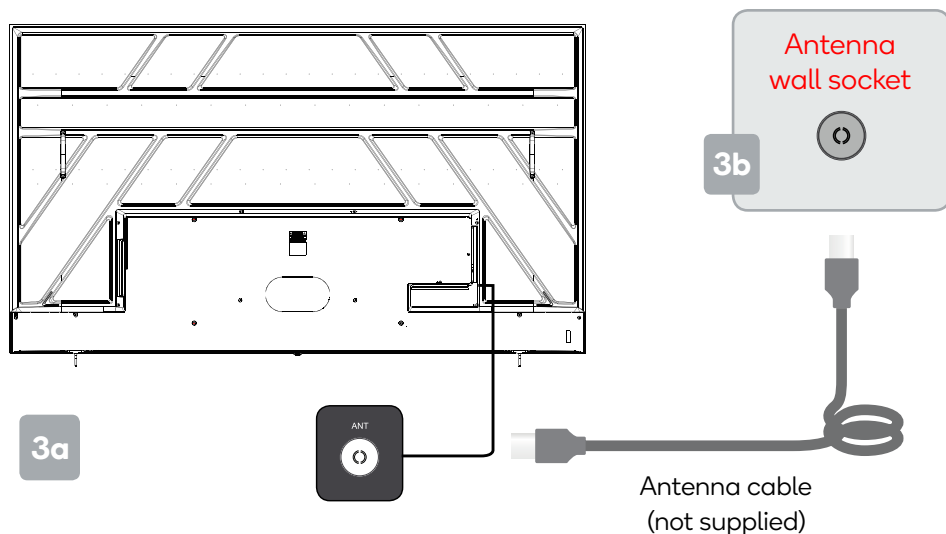
- Open the battery compartment cover on the back side.
- Insert two 1.5V AAA size batteries, making sure to match the polarity markings (+ / -) of the batteries with the diagram inside the compartment.
- Replace battery compartment cover.



# ASSEMBLY AND INSTALLATION

## 3. Connect to antenna

- a. Connect an antenna cable (not supplied) via the 'ANT' input port at the back of the TV.
- b. Ensure the antenna cable is also connected to a working antenna, either via an antenna wall socket in your home, or directly.



## 4. Turning TV on

Plug the power cord into a suitable power outlet, then press the POWER (⏻) button on the remote control, making sure to aim it at the sensor at the front of the TV. Alternatively, you can press the power button on the lower side of the back panel on the TV.

### TURNING TV OFF

Press the POWER (⏻) button on the remote control to enter standby mode. To power down the TV completely, unplug the power cord from the power outlet.



Do not leave your set in standby mode for long periods of time. If you will not use the TV for a long time, it is recommended to unplug the set from both the power outlet and aerial.

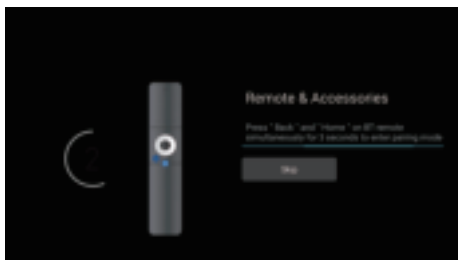
# INITIAL INSTALLATION

## 1. Initial Setup

For the first initial setup, on-screen setup wizard will guide you through setting up your TV. Please follow the guide to setup your TV correctly.

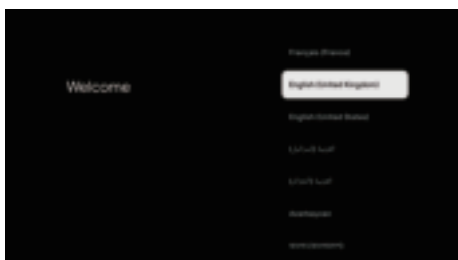
### 1.1 Pairing Bluetooth Remote

1. Press "BACK"  and Home  simultaneously on the remote control to enter the Bluetooth pairing mode. The indicator light on remote control will flash when entering pairing mode.
2. Select the "Skip" icon to skip pairing mode.



### 1.2 Language select

Use  /  buttons to select system languages, then press **[OK]** to confirm.



### 1.3 TV Set-up select

Use  /  buttons to select your TV setup, then press **[OK]** to confirm.





# INITIAL INSTALLATION

## 1.3.1 Set up Google TV™

1. Use your Android™ Smart phone to download and open the Google Home App on your phone.
2. Use the Google Home app to scan the QR code on the TV.
3. Follow the instructions in the Google Home app.

Note: Press **"BACK"** to cancel

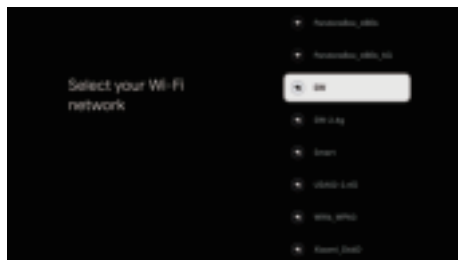
If you just want to use your TV normally, select "Set up basic TV"

## 1.3.2 Set up basic TV

Press **"OK"** to enter the next page to select your wifi network.

### 1.3.2.1 Configure the wifi network

Press **▲ / ▼** buttons to select Wi-Fi you wish to connect to enter the password and then confirm to connect. If you select "Skip", it could be performed in homepage or settings menu.



## 1.4 Terms of Service

By accepting the Terms of Service to improve the product experience, select "Accept" to proceed with this condition.

# INITIAL INSTALLATION



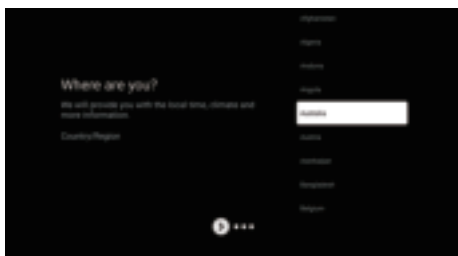
## 1.5 Google Services

Select "Accept" to confirm if you want your location identified on your Google TV and agree to automatically send diagnostic information to help improve your experience.



## 1.6 Region or Country select

Use **▲** / **▼** buttons to select your region or country, then press "OK" to confirm.



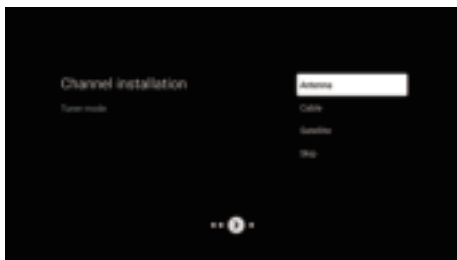
## 1.7 Disclaimer Terms



# INITIAL INSTALLATION

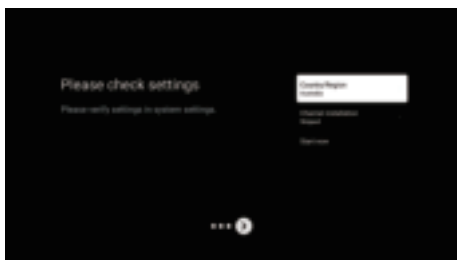
## 1.8 Tuner mode Setting

Use **▲/▼** buttons to select Antenna/Cable/Satellite to scan TV channel, then press **【OK】** to confirm. If you select "Skip", the channel scan could be performed in menu.



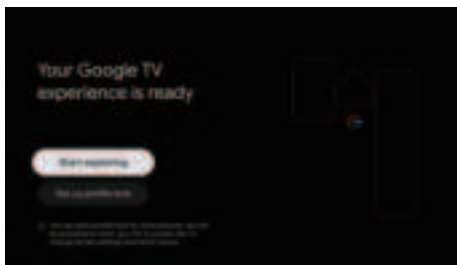
## 1.9 Check Settings

Please verify settings in system settings, then select "Start now".




## 1.10 Play Auto Installs

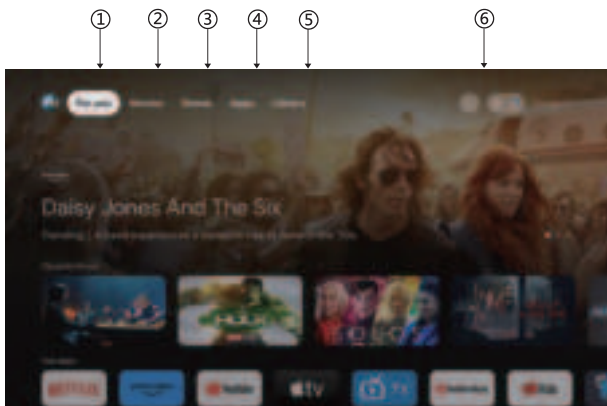
Select install or un-install the recommended apps by using this process. Select "Start exploring" to the next page.



# SETTINGS

## 2. HOME

Once you have completed initial setup, you will enter the homepage or press  button to display the homepage.



Some countries home screen UI may display different from above image, please refer to the product for details.

### 1. **For You**

Selected the "For you" to browse content from across your apps, intelligently organised just for you.

### 2. **Movies & Shows**

Watch what's happening live. Movies and shows are grouped in ways that reflect your interests, so you can binge your favorite sagas and find your way to uncharted worlds.

### 3. **Apps**

Selected the "Apps" to have access to all your applications. Pre-installed applications are available for you in this row.

### 4. **Library**

Find your purchases, rentals and watch listed content across TV, mobile and web here.

### 5. **Search**

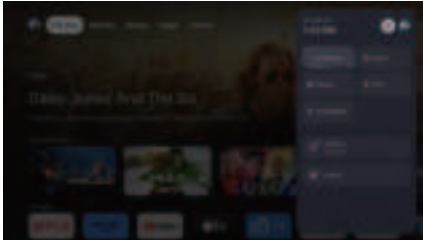
Thousands of movies and shows at the sound of your voice. Ask Google to quickly find what you want to watch.

# CONNECTING TO THE INTERNET

## 3. Settings

### Allows to set various performance of your TV .

1. Press **▲ / ▼** button to select "Settings" which is in the upper right corner of the screen.
2. Press **▲ / ▼** button to select the option which you want to adjust in the Settings menu.
3. Press "OK" button to enter.



### Channel and inputs

Display the scan sub-menu based on different channel installation modes

1. Press **▲ / ▼** button to select "Channel Source " & "Inputs".
2. Press "OK" to enter "Channels", then press **▲ / ▼** choose Analog, antennato scan the channels.
3. Press **▲ / ▼** button to select "Inputs", press "OK" to enter "Inputs", then press **▲ / ▼** choose HDMI1, HDMI2, HDM3, HDMI4, Composite etc.



### Network & Internet

Adjust all network settings and check the connection if you have connection problems.

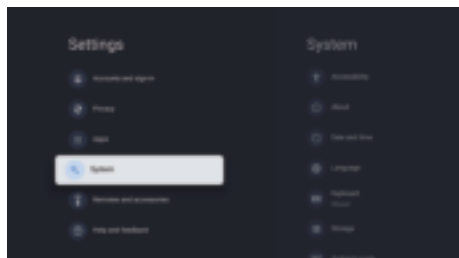
1. Press **▲ / ▼** buttons to select "Network & Internet" in the settings menu.
2. Press **▲ / ▼** buttons to select Wi-Fi/Add new network/Scanning always available/Proxy settings/IP settings.



### System

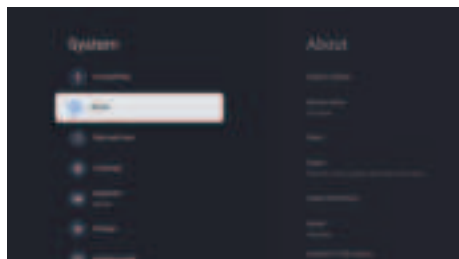
1. Press **▲ / ▼** buttons to select the options of About, Date & Time, Timer, Language, Inputs, Picture, Sound, Google Assistant, Reset and others.
2. Press "OK" to jump to the corresponding sub-option.

# TUNING



## About

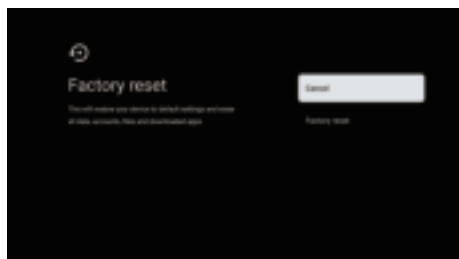
1. Press **About** to check additional information such as System update, Device name, Restart, Status, and more.
2. Press **←** button to return to the previous menu.
3. Press **←** button to exit the menu.



The above pictures are for reference only, please refer to the product for details.

## Factory Reset

If Factory reset is selected, it will erase all data from your device's internal storage, including your Google Account, system and app data and settings, and downloaded apps.





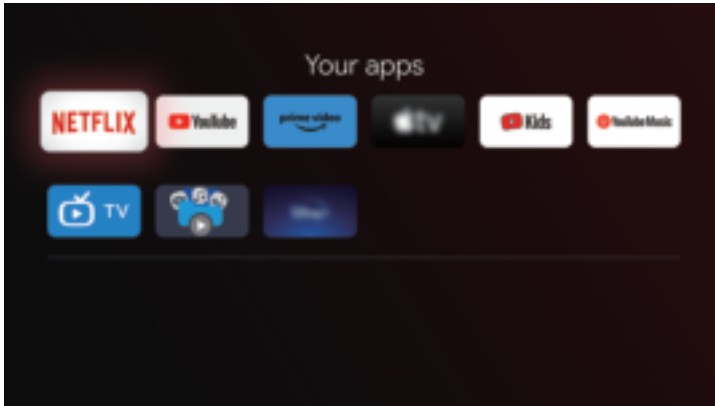
# TV SOURCE SETTING

## 4. TV source setting

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To enter TV source in Homepage

1. Press  button to select input source.
2. Press  button, then select "Channels" and select "New Channels available" to enter.

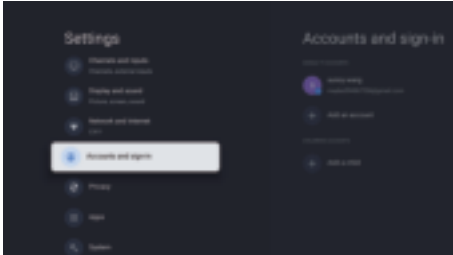


# ACCOUNTS & SIGN-IN

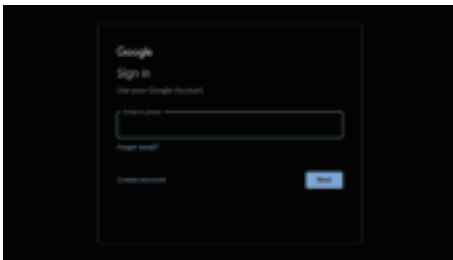
## 5.Accounts & sign-in

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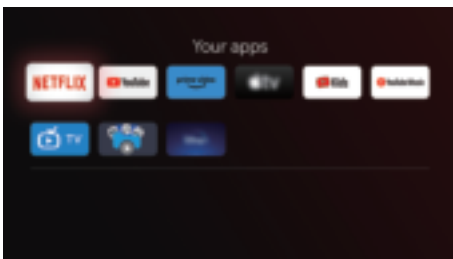
To have access and to download applications, you must sign in with a Google Account.



Once you open Google Play, you will be prompted to sign in or create a new account.



Once you have signed in, you will be brought to the below page, scroll through the list of applications available for download or go to the search button, and search via entering text or by asking Google Assistant on your voice remote.



The above pictures are for reference only, please refer to the product for details.



# BASIC TROUBLESHOOTING

## Poor picture and sound quality

- Try a different channel
- Adjust the antenna
- Check all connections

## No picture or sound in TV status

- Try another channel
- Press the TV/AV button
- Ensure the TV is plugged in
- Check the antenna connection

## No sound or sound is too low at maximum volume

- Check the volume settings on any external speakers connected to your television
- Adjust the TV volume accordingly
- Check another channel or input
- Check that MUTE hasn't been turned on

## No colour, wrong colour or tints

- Make sure the program itself is broadcast in colour
- Select the picture menu, then adjust the colour and tint submenus

## Picture rolls vertically

- Check all connections

## Blurred or snowy picture, distorted sound

- Check direction, location and connections to your antenna
- Issues may be caused by the use of an indoor antenna (poor signal)

## Remote control malfunctions

- Replace remote control batteries
- Check battery terminals
- Remote is out of range, move closer to TV
- Remove any obstructions between remote and IR sensor of TV
- Make sure the power cord to your TV is plugged in and turned on

## Image is not centred on the screen

- Adjust the horizontal and vertical position

## "No Signal" on HDMI source

- Test the device with a different HDMI cable
- Plug the device into another HDMI port
- Try a different device connected to the same cable and port
- Perform a factory reset on your TV

**For our full TV troubleshooting guide and extended User Manual for this TV, head online to [help.kogan.com](http://help.kogan.com)**



NOTES

This image shows a full page of blank handwriting practice paper. It features approximately 20 evenly spaced horizontal red lines across the entire page, providing a guide for letter height and placement. The background is plain white, and there are no margins, text, or other markings present.



### **Need more information?**

This is a **Quick Start Guide** , and while we hope that this has given you the assistance needed for a simple set-up, a full user guide outlining all of this product's instructions and features can be found online at **[help.kogan.com](https://help.kogan.com)**

kogan.com