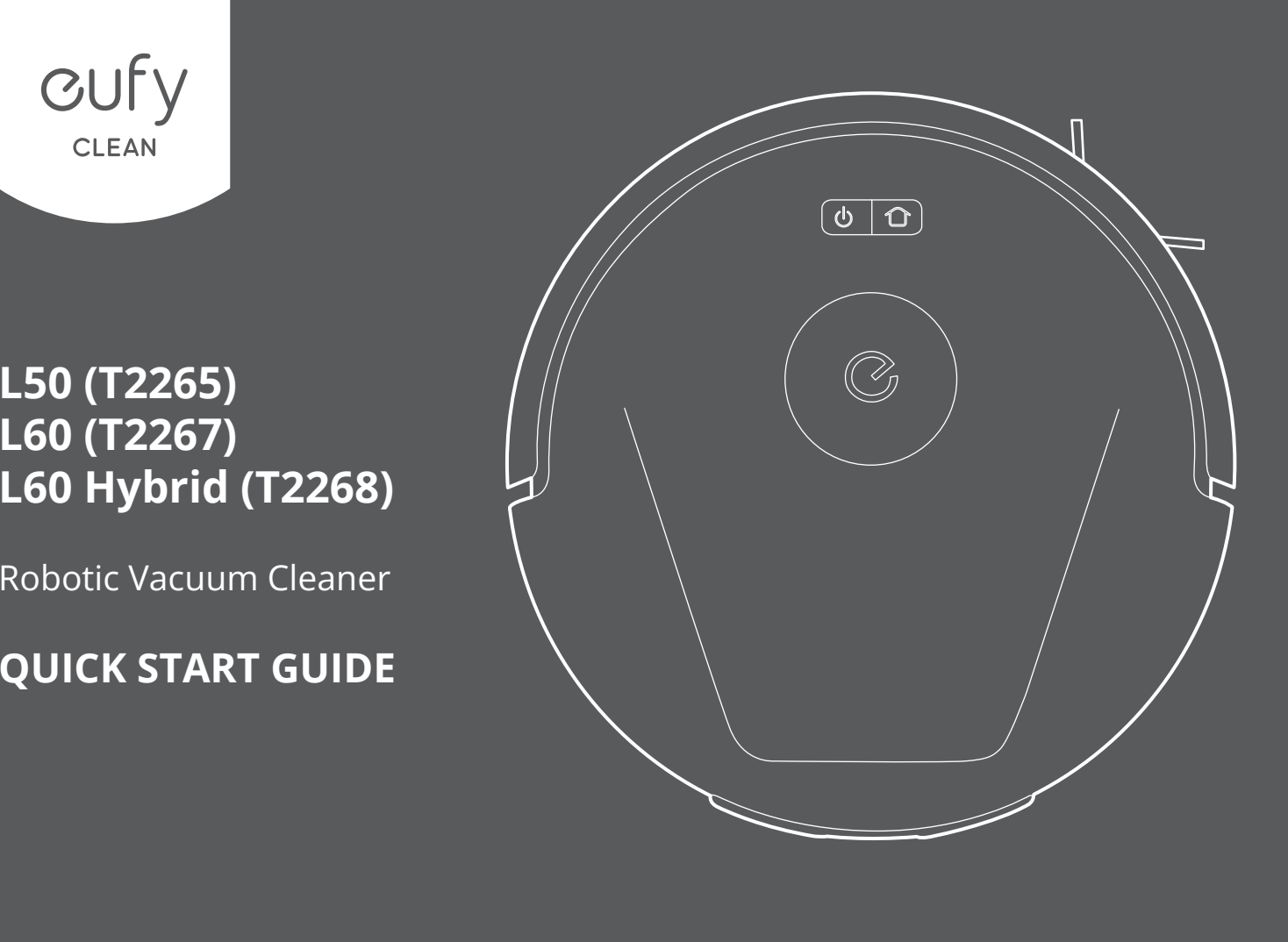


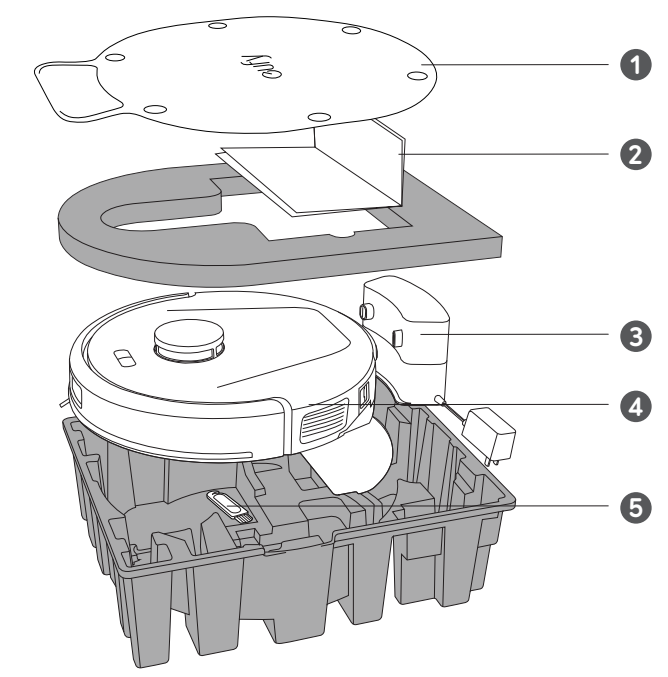


L50 (T2265)  
L60 (T2267)  
L60 Hybrid (T2268)

Robotic Vacuum Cleaner

QUICK START GUIDE

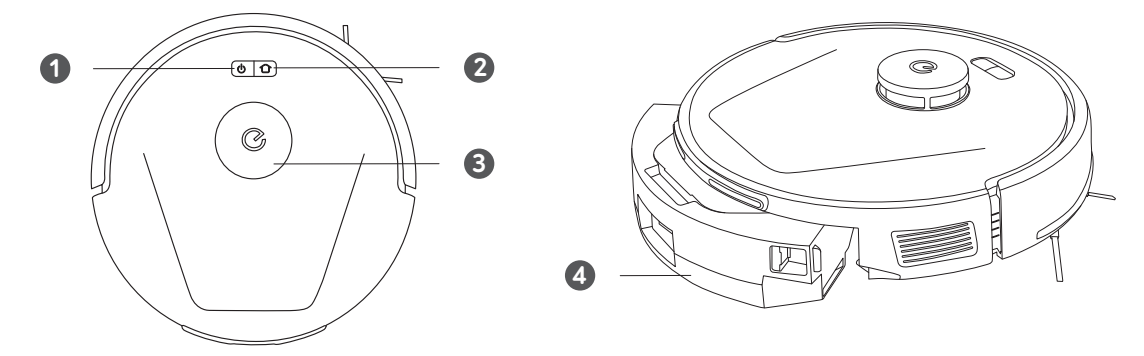
What's in the Box



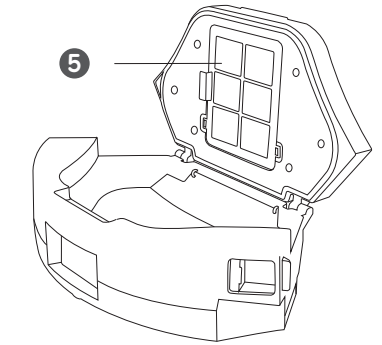
- EN:**
- 1 Waterproof Pad (T2268 only)
  - 2 Documents
  - 3 Charging Station and Power Adapter
  - 4 Main Unit
  - 5 Cleaning tool
- ES:**
- 1 Almohadilla Impermeable (solo T2268)
  - 2 Documentos
  - 3 Estación de carga y adaptador de corriente
  - 4 Unidad principal
  - 5 Herramienta de limpieza
- FR:**
- 1 Tampon Étanche (T2268 uniquement)
  - 2 Documents
  - 3 Station de recharge et adaptateur d'alimentation
  - 4 Unité principale
  - 5 Outil de nettoyage

\*The Mopping Module has been pre-installed on the main unit of L60 Hybrid (T2268)  
\*El módulo de fregado está preinstalado en la unidad principal de la L60 Hybrid (T2268)  
\*Le module de nettoyage a été pré-installé sur l'unité principale du L60 Hybrid (T2268)

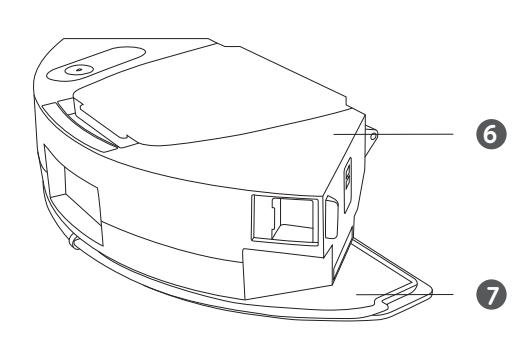
Overview



Dust box of L50 (T2265) & L60 (T2267):



Dust box of L60 Hybrid (T2268):

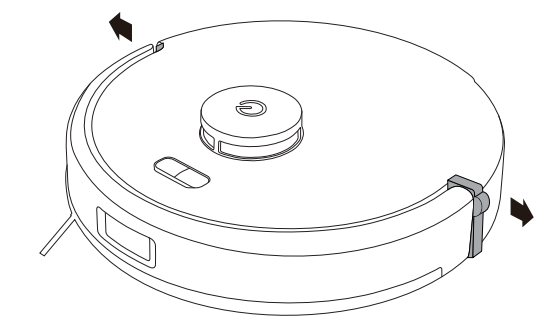


|                                 |                                       |                                            |
|---------------------------------|---------------------------------------|--------------------------------------------|
| <b>EN:</b>                      | <b>ES:</b>                            | <b>FR:</b>                                 |
| 1 Cleaning start / pause button | 1 Botón de inicio / pausa de limpieza | 1 Bouton de démarrage / pause de nettoyage |
| 2 Recharge button               | 2 Botón de recarga                    | 2 Bouton de recharge                       |
| 3 360° Lidar Navigation Sensor  | 3 Sensor de navegación Lidar de 360°  | 3 Capteur de navigation Lidar à 360°       |
| 4 Dust box                      | 4 Contenedor para polvo               | 4 Bac à poussières                         |
| 5 Filter                        | 5 Filtro                              | 5 Filtre                                   |
| 6 Water tank (T2268 only)       | 6 Depósito de agua (solo T2268)       | 6 Réservoir d'eau sale (T2268 uniquement)  |
| 7 Mopping Module (T2268 only)   | 7 Módulo de la mopa (solo T2268)      | 7 Module de nettoyage (T2268 uniquement)   |

|  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|--|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <b>EN:</b> Press and hold for 3 seconds to power on or off<br>Press to pause / finish the current task when working<br><b>ES:</b> Mantenga pulsado durante 3 segundos para encender o apagar<br>Pulse para pausar / finalizar la tarea actual cuando esté funcionando<br><b>FR:</b> Appuyez sur le bouton et maintenez-le enfoncé pendant 3 secondes pour allumer ou éteindre l'appareil<br>Appuyez sur ce bouton pour mettre en pause ou terminer la tâche en cours durant le fonctionnement                                                                                                                                                                                              |
|  | <b>EN:</b> Press to return RoboVac to the Charging Station<br>Press to pause the current task when working<br>Press and hold for 3 seconds to enable or disable Child Safety Lock<br><b>ES:</b> Presione para devolver RoboVac a la estación de carga<br>Presione para pausar la tarea actual mientras trabaja<br>Mantenga presionado durante 3 segundos para habilitar o deshabilitar el bloqueo de seguridad para niños<br><b>FR:</b> Appuyez pour retourner RoboVac à la station de charge<br>Appuyez pour mettre en pause la tâche en cours lorsqu'il travaille<br>Appuyez et maintenez enfoncé pendant 3 secondes pour activer ou désactiver le verrouillage de sécurité pour enfants |
|  | <b>EN:</b> Press and hold simultaneously for 3 seconds to reset the Wi-Fi connection<br><b>ES:</b> Manténgalos pulsados simultáneamente durante 3 segundos para restablecer la conexión Wi-Fi<br><b>FR:</b> Appuyez et maintenez enfoncé simultanément pendant 3 secondes pour réinitialiser la connexion Wi-Fi                                                                                                                                                                                                                                                                                                                                                                            |

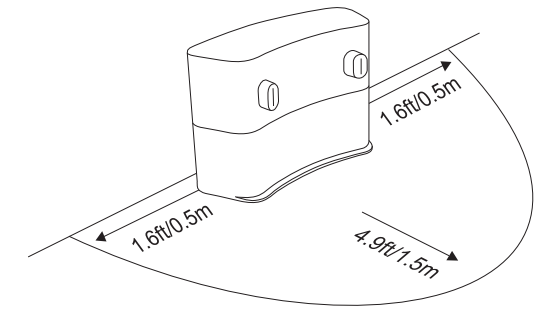
Get Started

- 1 Remove the foam blocks beside the bumper before use.**  
**ES:** Retire los bloques de espuma al lado del parachoques antes del uso.  
**FR:** Retirez les blocs de mousse à côté du pare-chocs avant l'utilisation.

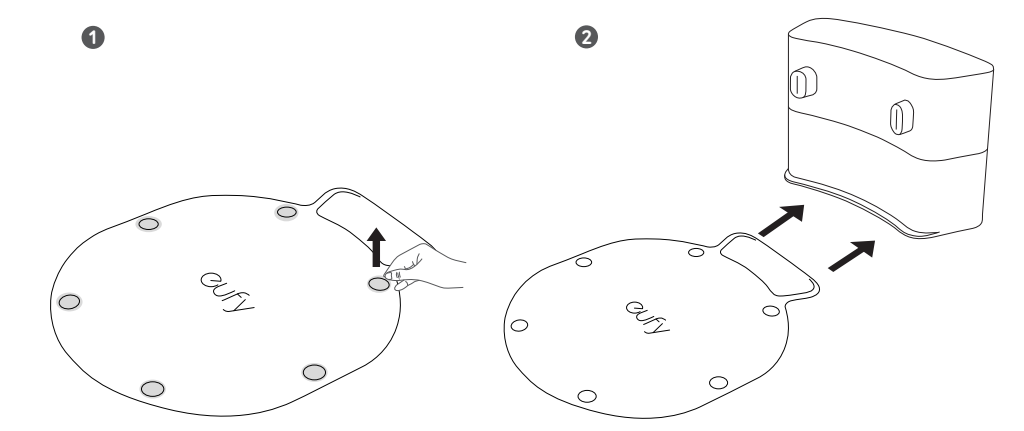


- 2 Peel off the sticker beneath the Charging Station and install it in a location that RoboVac can easily access. It is recommended to place it against a wall and on a hard, level surface.**

**ES:** Despega la etiqueta debajo de la Estación de Carga e instálala en un lugar al que RoboVac pueda acceder fácilmente. Se recomienda colocarla contra una pared y sobre una superficie dura y nivelada.  
**FR:** Décollez l'autocollant sous la Station de Charge et installez-le dans un endroit facilement accessible par RoboVac. Il est recommandé de le placer contre un mur et sur une surface dure et plane.



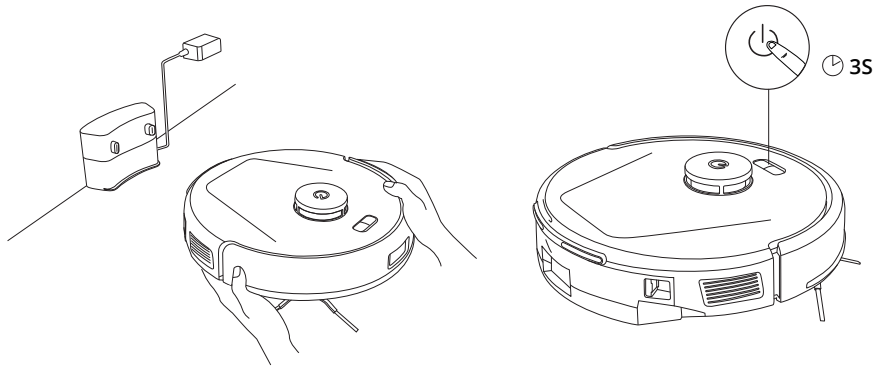
**For L60 Hybrid (T2268):**  
**EN:** Peel off the stickers on the waterproof pad and install it under the Charging Station. Make sure the waterproof pad is firmly attached to the floor.  
**ES:** Despegue las pegatinas de la almohadilla impermeable e instálela debajo de la Estación de Carga. Asegúrese de que la almohadilla impermeable esté firmemente adherida al suelo.  
**FR:** Décollez les autocollants sur le tampon étanche et installez-le sous la Station de Charge. Assurez-vous que le tampon étanche est fermement fixé au sol.



3 Attach RoboVac to the Charging Station and turn it on.

ES: Conecta RoboVac a la Estación de Carga y enciéndelo.

FR: Attachez RoboVac à la Station de Charge et allumez-le.

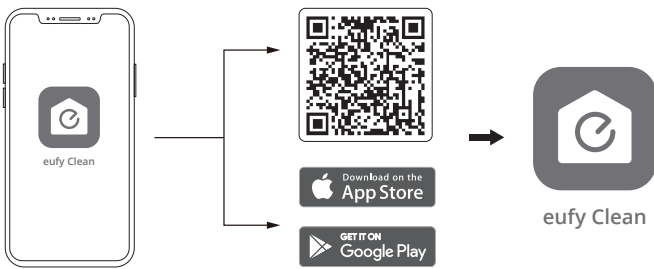


- EN: Fully charge RoboVac before use. The LED indicator on RoboVac will be solid white when fully charged.
- ES: Cargue completamente RoboVac antes de usarlo. El indicador LED en RoboVac será blanco sólido cuando esté completamente cargado.
- FR: Chargez complètement RoboVac avant utilisation. Le voyant LED sur RoboVac sera blanc fixe lorsqu'il est complètement chargé.

4 Download the app. Follow the in-app instructions to set up the Wi-Fi connection.

ES: Descargue la aplicación. Siga las instrucciones de la aplicación para configurar la conexión Wi-Fi.

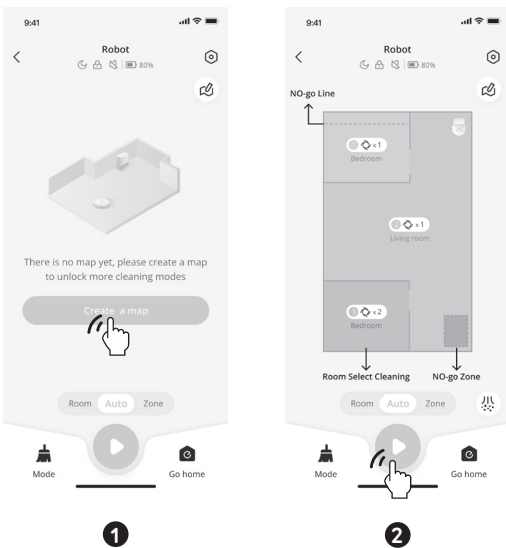
FR: Téléchargez l'application. Suivez les instructions de l'application pour configurer la connexion Wi-Fi.



5 Start Quick Mapping in the eufy Clean app, and experience a hassle-free clean powered by RoboVac.

ES: Inicia el Mapeo Rápido en la aplicación eufy Clean y experimenta una limpieza sin complicaciones con la potencia de RoboVac.

FR: Lancez la Cartographie Rapide dans l'application eufy Clean et profitez d'un nettoyage sans tracas alimenté par RoboVac.



- For L60 Hybrid (T2268) users, you can also set up "No-Mop Zone" in the app.
- For more information on how to use the Intelligent Mapping feature and the Mopping System, please refer to the Owner's Manual by scanning the QR code at Customer Service or visiting <https://support.eufylife.com>.

ES:

- Para los usuarios de L60 Hybrid (T2268), también pueden configurar la "Zona sin fregado" en la aplicación.
- Para obtener más información sobre cómo utilizar la función de Mapeo Inteligente y el Sistema de Fregado, consulte el Manual del Propietario escaneando el código QR en Atención al Cliente o visitando <https://support.eufylife.com>.

FR:

- Pour les utilisateurs de L60 Hybrid (T2268), vous pouvez également configurer la "Zone sans lavage" dans l'application.
- Pour plus d'informations sur comment utiliser la fonction de Cartographie Inteligente et le Système de Nettoyage, veuillez consulter le Manuel du Propriétaire en scannant le code QR au Service Client ou en visitant <https://support.eufylife.com>.

Cautions

EN:

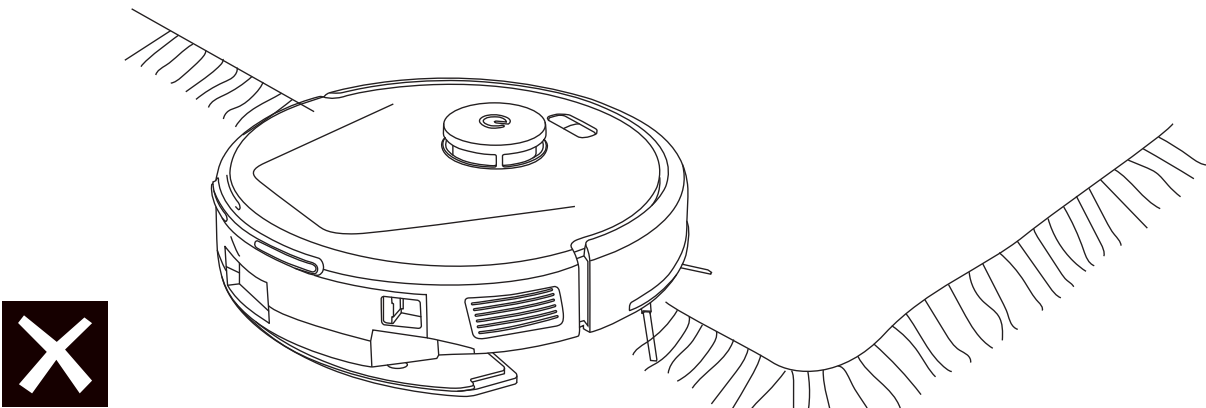
- Do not flush the main unit with water.
- RoboVac should not be allowed to enter ponding areas.
- Please remove the mopping module when not using the mopping function (For T2268).
- Do not use the mopping module on carpets or threshold (more than 18mm). If there're carpets in the room, it is recommended to set up a no-go zone or no-mop zone by App before using RoboVac (For T2268).

ES:

- No enjuague la unidad principal con agua.
- El RoboVac no debe entrar en zonas encharcadas.
- Retire el módulo de fregado cuando no utilice la función de fregado (Para T2268).
- No utilice el módulo de fregado sobre alfombras o umbrales (más de 18 mm). Si hay alfombras en la habitación, se recomienda establecer una zona prohibida o una zona de no fregado mediante App antes de utilizar el RoboVac (Para T2268).

FR:

- Ne pas rincer l'unité principale avec de l'eau.
- RoboVac ne doit pas être autorisé à entrer dans les zones d'accumulation d'eau.
- Veuillez retirer le module de nettoyage lorsque vous n'utilisez pas la fonction de nettoyage (Pour T2268).
- Ne pas utiliser le module de nettoyage sur les tapis ou les seuils (plus de 18 mm). S'il y a des tapis dans la pièce, il est recommandé de définir une zone interdite ou une zone sans nettoyage via l'application avant d'utiliser RoboVac (Pour T2268).



Warranty

|    |                                                                                                                                                                                                                                                                                                                                                                                                       |
|----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| EN | <b>12-Month Limited Warranty for the main unit (including the battery) and the Charging Station.</b> <ul style="list-style-type: none"><li>Not applicable to consumables (rolling brush, side brush, mopping cloth, etc.)</li></ul> <b>This limited warranty provided by the manufacturer does in no way affect a potential statutory warranty provided by law.</b>                                   |
| ES | <b>Garantía limitada de 12 meses para la unidad principal (incluyendo la batería) y la estación de carga.</b> <ul style="list-style-type: none"><li>No aplicable a consumibles (cepillo giratorio cepillo lateral, almohadillas de la mopa, etc.)</li></ul> <b>Esta Garantía limitada proporcionada por el fabricante no afecta de ningún modo a ninguna posible garantía que establezca la ley.</b>  |
| FR | <b>Garantie limitée de 12 mois pour l'unité principale (y compris la batterie) et la station de recharge.</b> <ul style="list-style-type: none"><li>Ne s'applique pas aux consommables (brosse cylindrique, brosse latérale, tampons-serpillière, etc.)</li></ul> <b>Cette garantie limitée fournie par le fabricant n'affecte en aucune façon une garantie légale potentielle prévue par la loi.</b> |

Customer Service

- support@eufy.com
- www.eufy.com
- (US/CA) +1 (800) 994 3056
- (UK) +44 (0) 1604 936200
- (DE) +49 (0) 69 9579 7960
- (日本) +81 03 4455 7823

|  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|--|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <b>EN:</b> For manuals, tutorial videos, FAQs, and more information, please visit: <a href="https://support.eufylife.com">https://support.eufylife.com</a> Or scan the QR code:<br><br><b>ES:</b> Para ver más números de teléfono de asistencia, vaya a: <a href="https://support.eufylife.com/s/phonecontactus">https://support.eufylife.com/s/phonecontactus</a> O escanee el código QR<br><b>FR:</b> Pour plus de numéros de téléphone d'assistance, consultez le site: <a href="https://support.eufylife.com/s/phonecontactu">https://support.eufylife.com/s/phonecontactu</a> Ou scannez le code QR        |
|  | <b>EN:</b> For more support phone numbers, please visit: <a href="https://support.eufylife.com/s/phonecontactus">https://support.eufylife.com/s/phonecontactus</a> Or scan the QR code<br><br><b>ES:</b> Para ver más números de teléfono de asistencia, vaya a: <a href="https://support.eufylife.com/s/phonecontactus">https://support.eufylife.com/s/phonecontactus</a> O escanee el código QR<br><b>FR:</b> Pour plus de numéros de téléphone d'assistance, consultez le site: <a href="https://support.eufylife.com/s/phonecontactu">https://support.eufylife.com/s/phonecontactu</a> Ou scannez le code QR |

- @EufyOfficial
- @EufyOfficial
- @EufyOfficial
- @EufyOfficial

**L50 (T2265) & L60 (T2267)  
Robotic Vacuum Cleaner  
User Guide**

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## **07 Cleaning and Maintenance**

Clean the Dust Box and Filter  
Clean the Rolling Brush  
Clean the Side Brush  
Clean the Sensors and Charging Pins

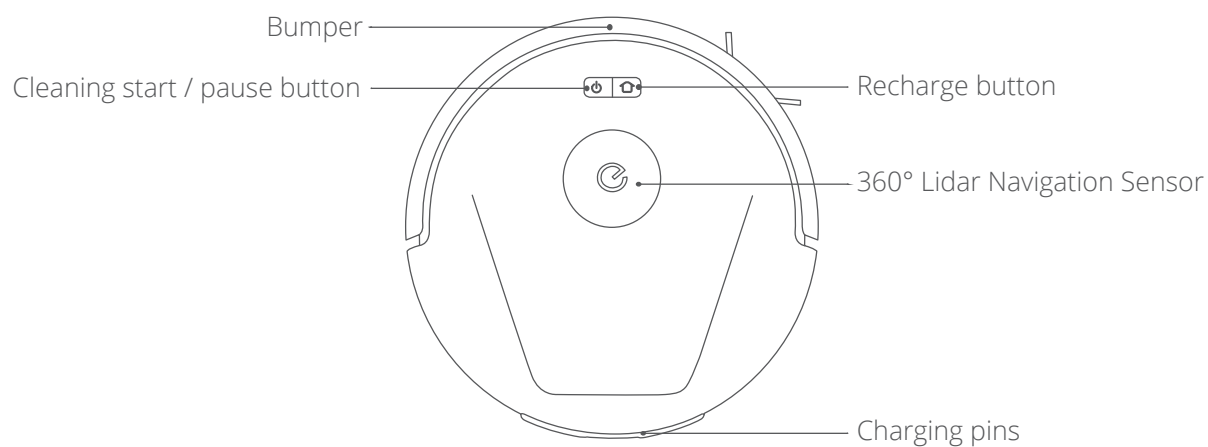
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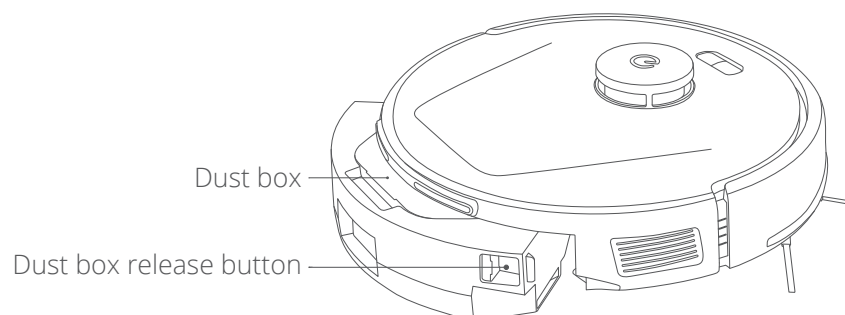
# About Your RoboVac

## RoboVac Anatomy

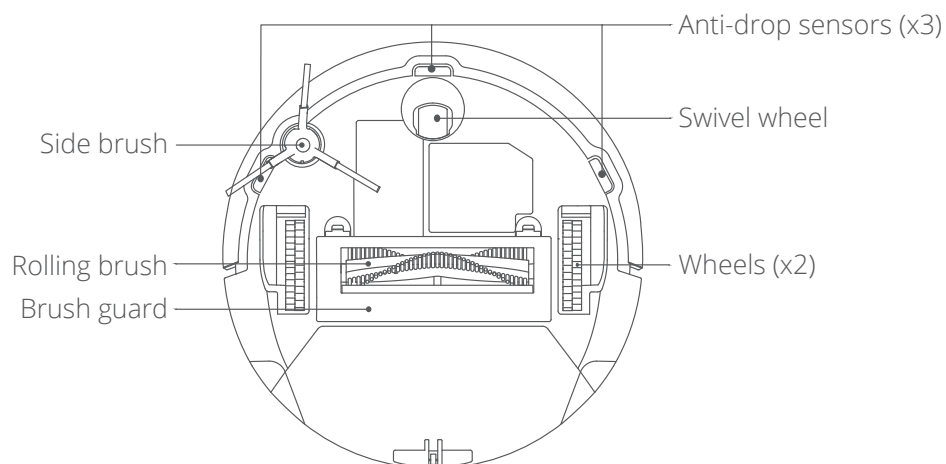
### A. Front



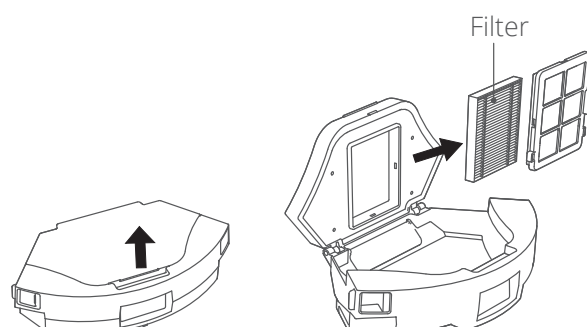
### B. Side



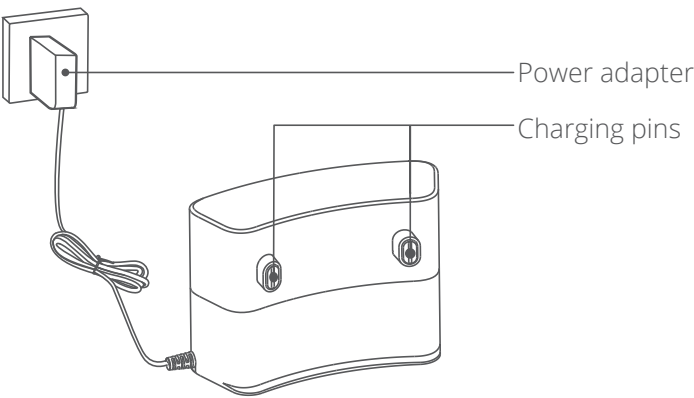
### C. Back



### D. Dust box



E. Charging Station



Buttons Control

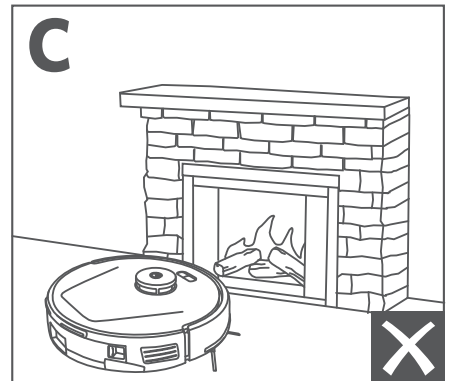
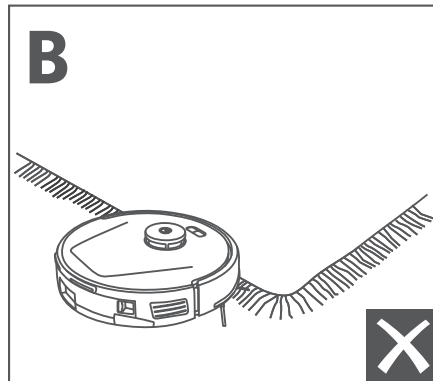
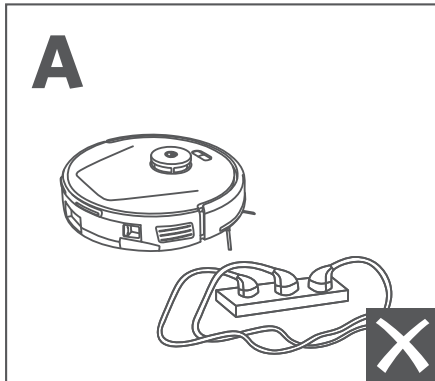
|                                                                                     |                                                                                                                                                                                                                                            |
|-------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    | <ul style="list-style-type: none"> <li>• Press and hold for 3 seconds to power on or off</li> <li>• Press to pause / finish the current task when working</li> </ul>                                                                       |
|    | <ul style="list-style-type: none"> <li>• Press to return RoboVac to the Charging Station</li> <li>• Press to pause the current task when working</li> <li>• Press and hold for 3 seconds to enable or disable Child Safety Lock</li> </ul> |
|  | <ul style="list-style-type: none"> <li>• Press and hold simultaneously for 3 seconds to reset the Wi-Fi connection</li> </ul>                                                                                                              |

LED Indication

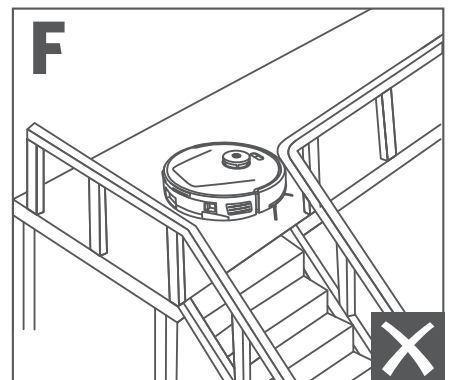
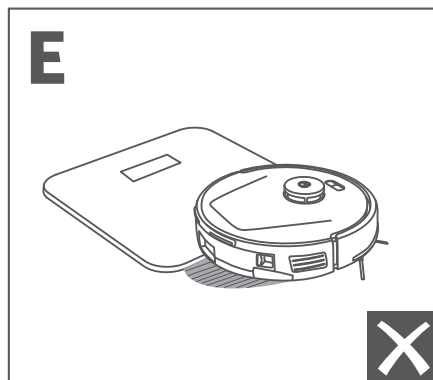
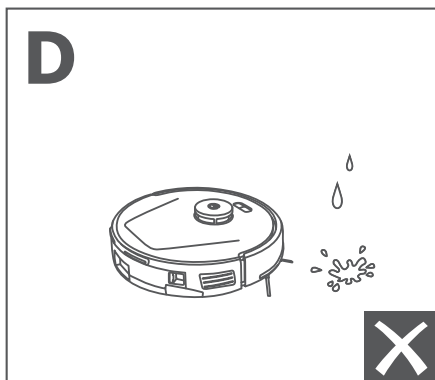
| Button                                                                              | LED Indication                                         | RoboVac Status                                                                                                                                       |
|-------------------------------------------------------------------------------------|--------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | • Solid white                                          | • Working normally                                                                                                                                   |
|                                                                                     | • Pulsing white<br>(When attached to Charging Station) | • Charging<br>(When fully charged for 1 minute, RoboVac switches to Sleep Mode)                                                                      |
|                                                                                     | • Flashing white                                       | • Returning to Charging Station                                                                                                                      |
|                                                                                     | • Flashing red slowly                                  | • Error<br><b>* Refer to the “Troubleshooting” section in this manual, check in-app instructions, or contact eufy Customer Service for solutions</b> |
|                                                                                     | • Flashing white quickly                               | • Wi-Fi connection is being reset                                                                                                                    |
|                                                                                     | • Solid red                                            | • RoboVac's Wi-Fi connection has dropped                                                                                                             |
|                                                                                     | • Off                                                  | • RoboVac switches to Sleep Mode after being idle for 10 minutes                                                                                     |

# Get Started

## Important Tips Before Use



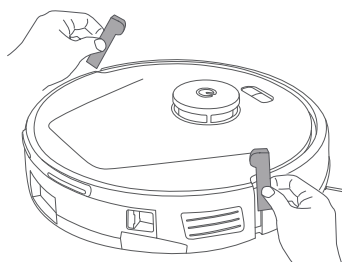
- a** Remove power cords and small objects from the floor that may entangle RoboVac.
- b** Fold tasseled edges of rugs underneath to prevent tangling RoboVac. Avoid cleaning high-pile rugs or rugs thicker than 1.02 in / 26 mm as they may cause RoboVac to malfunction.
- c** It is strongly recommended to place physical barriers or set a “No-Go” zone via the eufy Clean app in front of fireplaces, the edge of staircase, and certain areas (i.e. air vents) that may cause damage to RoboVac if entered.



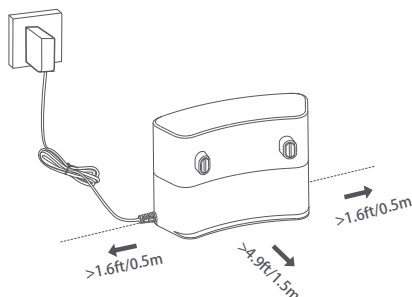
- d** Avoid vacuuming large amounts of water as it may damage the device.
- e** RoboVac may climb on top of objects less than 0.7 in / 18 mm in height. Remove these objects if possible.
- f** Anti-drop sensors will prevent RoboVac from tumbling down stairs and steep drops in most cases. Sensors are less effective if dirty or used on carpeted / reflective floors. Place physical barriers or set a “No-Go” zone to block off areas where RoboVac may fall.

## Preparation

- 1** Remove the foam blocks beside the bumper and all the protective films before use.

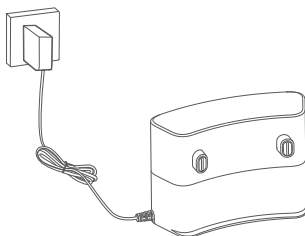


- 2 Peel off the protective film around and sticker beneath the Charging Station, and install it in a location that RoboVac can easily access. It is recommended to place it against a wall and on a hard, level surface rather than on rugs or carpets.



- It is recommended to remove objects within 1.6 ft / 0.5 m to the left and right sides and within 4.9 ft / 1.5 m of the front of the Charging Station. If you cannot remove the objects, move RoboVac to a new place and check whether RoboVac can return to the Charging Station normally; if not, contact us at support@eufy.com for suggestions.
- Do not place the Charging Station near the edge of staircase.

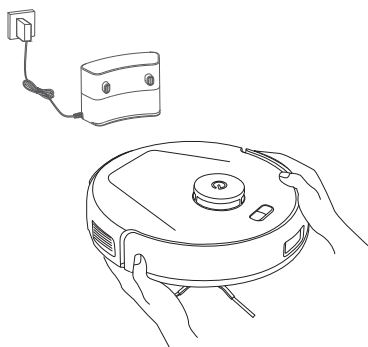
- 3 Connect the power adapter to the Charging Station and a wall outlet.



- Always keep the Charging Station plugged in, otherwise RoboVac will not automatically return to it.

## Charge Your RoboVac

**Method 1:** Attach RoboVac to the Charging Station by aligning its charging pins.



**Method 2:** Press  on the main unit or tap the  icon in the eufy Clean app to send RoboVac to the Charging Station.

## Auto Recharge and Resume

RoboVac returns to the Charging Station automatically to recharge when:

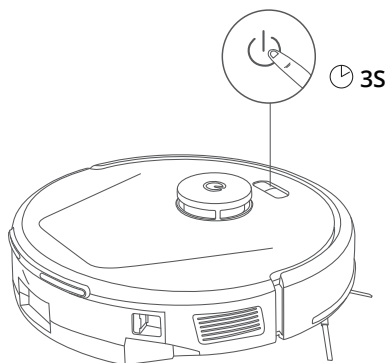
- RoboVac has finished cleaning;
- Cleaning is not complete and the battery level becomes low; once recharged to 80% battery capacity, RoboVac will resume and finish the remaining cleaning.



- Do not move the Charging Station during cleaning, otherwise RoboVac may fail to return for recharge. If failed, you have to manually attach it to the Charging Station. If the Charging Station is moved, start cleaning from the new location. RoboVac will automatically return when it has finished cleaning.

## Power On / Off

Press and hold  for 3 seconds to power RoboVac on or off.



• After powering on RoboVac, please wait for 20 seconds after the startup music sounds before proceeding to the next operation.

## Use Your RoboVac with the eufy Clean App

To enjoy all the available features, it is recommended to control your RoboVac via the eufy Clean app.

### Before you start, make sure:

- Your smartphone or tablet is running iOS 11 (or above) or Android 8.0 (or above).
- The 2.4GHz band wireless signal is enabled on your wireless router.



• Note that L50 (T2265) only supports the 2.4GHz frequency band, while L60 (T2267) supports both 2.4GHz and 5.0GHz frequency bands.



eufy Clean

- 1 Download the eufy Clean app from the App Store (iOS devices) or Google Play (Android devices), or by scanning the QR code.
- 2 Open the app and create a user account.
- 3 Tap the "+" icon to add **RoboVac** to your eufy Clean account.
- 4 Follow the instructions in the app to set up the Wi-Fi connection.
  - ➡ After connecting successfully, you can control RoboVac via the app.
  - ➡ With the app, you can enable Quick Mapping, select cleaning modes, select cleaning at your desired suction level, schedule cleaning, view the cleaning map, set up "No-Go" zones, check the network connection status, and access additional features.



• If RoboVac gets stuck in any space, tap **Find My Robot** in the app to find the device.

## Reset the Wi-Fi Connection

To reset the Wi-Fi connection, press and hold the two buttons  and  simultaneously for 3 seconds until you hear a voice prompt.

You will hear a voice prompt when the Wi-Fi connection has been reset, and the LED indicators on RoboVac will quickly flash red. Now you can follow the Wi-Fi instructions in the app to set up the Wi-Fi connection.

## Quick Mapping and Floor Plan

Quick mapping helps RoboVac to learn the correct learning path and the environment of your home easily. A floor plan will be built after cleaning.

To create a complete floor plan:

- 1 Open your doors so that RoboVac can map each room. You can also block off certain areas that you don't want RoboVac to enter, which can improve the success rate of Quick Mapping.
- 2 Remove any objects that may be in the way or that might entangle RoboVac.



• Do not remove the Charging Station after a floor plan is created.

## Navigation

Once auto cleaning starts, RoboVac moves from the Charging Station, automatically scans to update maps, intelligently determines its cleaning route, and divides the space into zones. The cleaning paths are planned along the walls, following a Z-shaped cleaning method to complete the cleaning of each zone successively.

## Set Up No-Go Zone and Virtual Wall (Available on the App Only)

With the eufy Clean app, you can set up a "No-Go Zone" or "Virtual Wall" as a restricted area. This eliminates the need to use physical barriers, including boundary strips. This feature is only designed for dividing the cleaning zones, not for isolating hazardous areas.

- No-Go Zone: RoboVac will not enter the zone to vacuum.
- Virtual Wall: RoboVac will not cross the virtual wall.



- To set a virtual wall, RoboVac must initially perform a cleaning run to create a floor plan.
- Although a virtual wall is set, RoboVac may still enter the restricted zone due to repositioning failure or abnormal sensors.
- Moving the device or changing the environment may lose the virtual wall and cause the mapping to fail and rebuild.

## Schedule Cleaning

With the eufy Clean app, you can schedule RoboVac to start cleaning at a particular time.



- You can set the time and customize cleaning schedules from Sunday to Saturday on the eufy Clean app. This function is only available on the app.

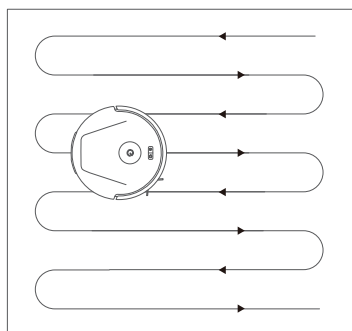
## Select a Cleaning Mode

You can select multiple cleaning modes via the eufy Clean app.

### Auto-Cleaning

Press  to start cleaning in Auto Mode.

After startup, RoboVac moves from the Charging Station and automatically determines its cleaning route, cleaning the edges first and following a Z-shaped cleaning path. When cleaning is finished, RoboVac automatically returns to the Charging Station.



To pause cleaning, press  again.



• By default, RoboVac starts in Auto-cleaning Mode when it is turned on.

## Zone Cleaning (Available on App only)

In this mode, you can set up a cleaning zone and customize its size in the eufy Clean app, RoboVac will clean the selected zone only.

## Room Cleaning (Available on App only)

In this mode, your house is automatically divided into several rooms for cleaning in the eufy Clean app. You can also customize your room settings in the app. RoboVac will clean the selected rooms only and return to the Charging Station after cleaning.



- Enable Room Cleaning only after RoboVac has created the map.
- It is recommended that RoboVac moves from the Charging Station to start room cleaning.

## Select a Suction Power Level

In the eufy Clean app, select a suction power level according to your needs: Quiet, Standard (Default), Turbo, and Max.



- When RoboVac starts cleaning next time, it will clean according to the suction power level you previously selected.

## Select BoostIQ™ Feature

In the eufy Clean app, select the BoostIQ™ feature according to your needs. RoboVac will automatically increase suction power if it detects that stronger power is needed to ensure the best clean. BoostIQ™ is ideal for cleaning thicker carpets and hard-to-sweep messes, which will reduce the total cleaning time but increase the noise level. If the vacuuming noise caused by BoostIQ™ disturbs you, you can disable this feature.

## Use RoboVac with Amazon Alexa / The Google Assistant

Amazon Alexa or the Google Assistant are smart voice control devices that enable you to control RoboVac with your voice.

### Before you start, make sure:

- RoboVac is attached to the Charging Station to ensure there is enough power.
- RoboVac is connected with the eufy Clean app.
- You have an Amazon Alexa-enabled device (i.e. Amazon Echo, Echo Dot, Amazon Tap, Echo Show, or Echo Spot) or a device enabled with the Google Assistant (i.e. Google Home, Google Home Mini). These devices are sold separately.
- The Amazon Alexa app or Google Home app is already installed on your smart device, and you have created an account.

### To control RoboVac with Amazon Alexa or the Google Assistant:

- 1 Open the eufy Clean app and find “**Smart Integrations**” in the top left.
- 2 Follow the on-screen instructions to complete the setup.

## Cleaning and Maintenance

Prior to cleaning and maintaining, power off the device and unplug the power adapter. Any other servicing should be performed by an authorized service representative.

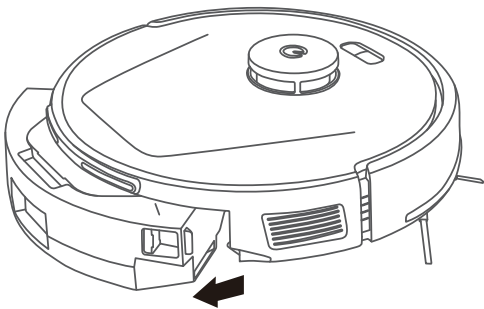
For optimal performance, follow the instructions below to clean and maintain RoboVac regularly. The cleaning and replacement frequency will depend on your RoboVac usage habits.

Recommended Cleaning and Replacement Frequency

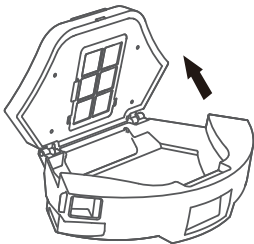
| RoboVac Part  | Cleaning Frequency | Replacement Frequency                   |
|---------------|--------------------|-----------------------------------------|
| Dust Box      | After each use     | -                                       |
| Filter        | Once a week        | Every 3 months                          |
| Side Brush    | Once a month       | Every 3-6 months (or when visibly worn) |
| Brush Guard   | Once a month       | Every 3-6 months (or when visibly worn) |
| Rolling Brush | Once a week        | Every 6-12 months                       |
| Sensors       | Once a month       | -                                       |
| Charging Pins | Once a month       | -                                       |
| Swivel Wheel  | Once a month       | -                                       |

Clean the Dust Box and Filter

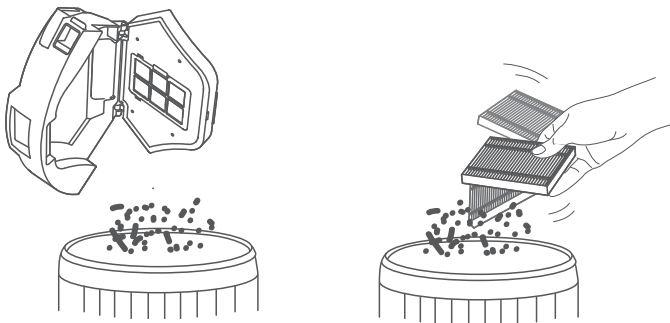
- 1 Press the release buttons on both sides to detach the dust box from RoboVac.



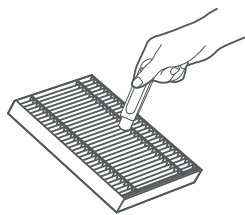
- 2 Open the lid of the dust box.



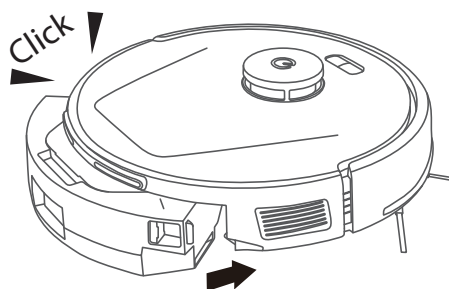
- 3 Empty the dust box and shake it to get rid of the remains.



- 4 Take out the filter and clean it with the cleaning tool.



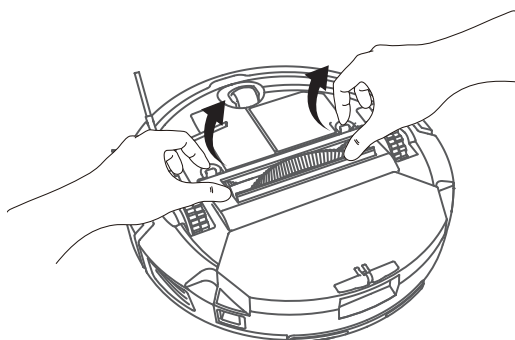
- 5 Reinstall the dust box onto RoboVac.



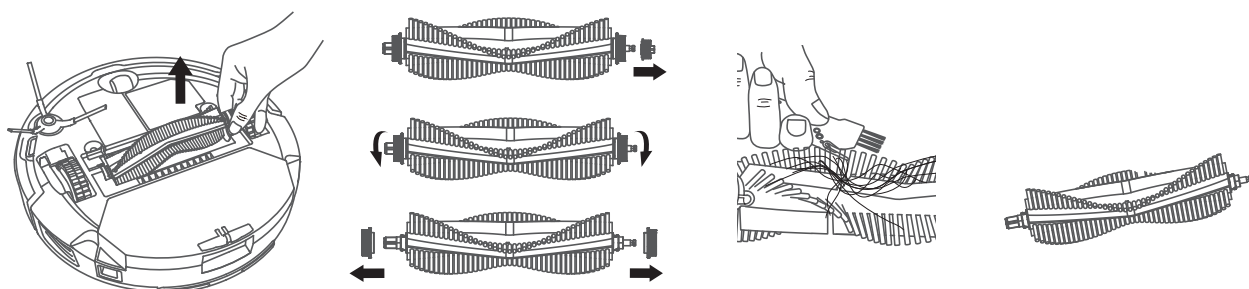
• When reinstalling the dust box, make sure you hear two clicks on both sides to confirm the dust box has been fixed in place.

## Clean the Rolling Brush

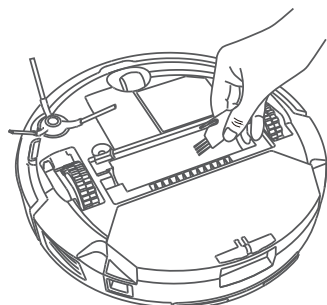
- 1 Turn over the main unit, push the release tabs with both hands to unlock the brush guard, as shown.



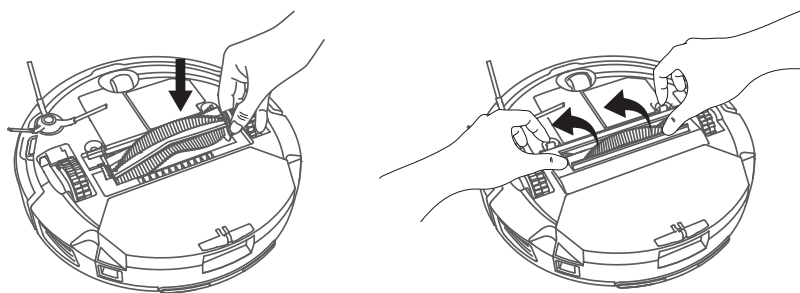
- 2 Take out the rolling brush. Clean the hair entangled on the rolling brush and debris with a scissor or cleaning tool.



- 3 Use a cleaning tool to brush off the dust in the slot as well.



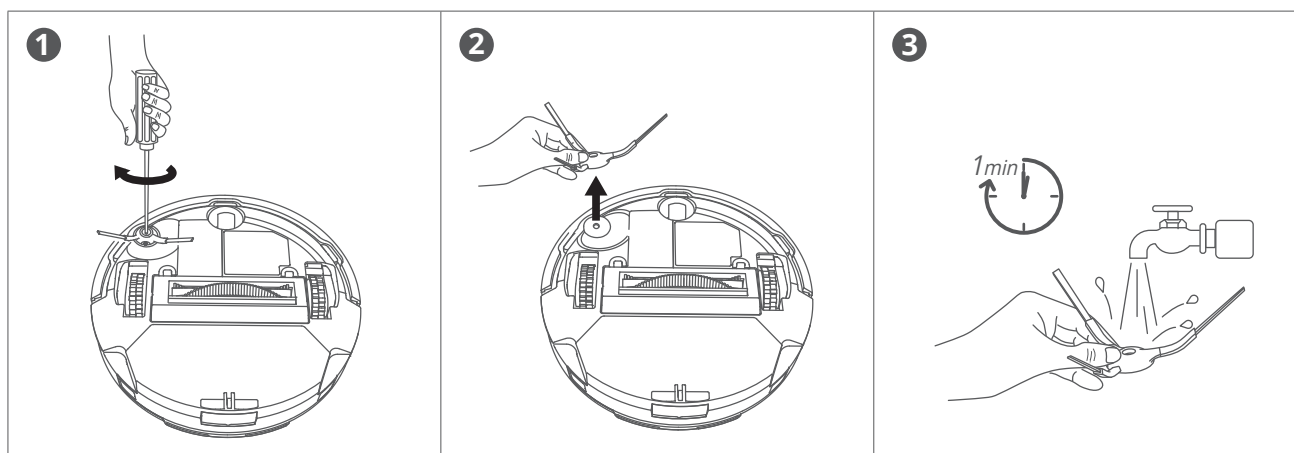
- ④ Reinstall the rolling brush by inserting the fixed protruding end first.



## Clean the Side Brush

Foreign substances, such as hair, can easily get tangled in the side brush, so it is best to clean it regularly.

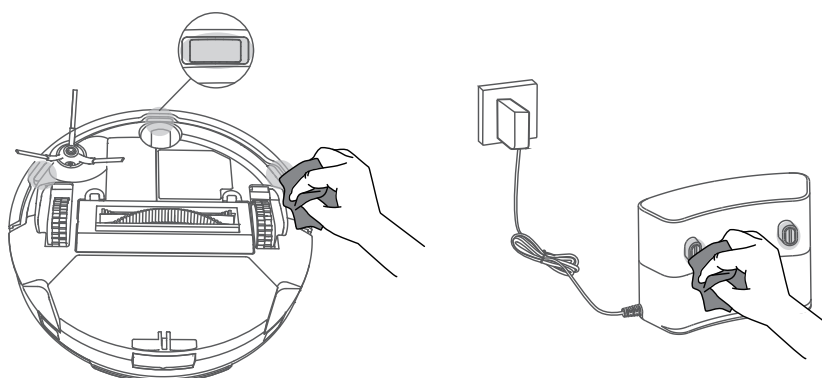
- ① Remove the side brush with a screwdriver.
- ② Carefully unwind and pull off any hair or substances that are wrapped between the main unit and the side brush.
- ③ Clean the side brush with water.



## Clean the Sensors and Charging Pins

To maintain the best performance, clean the sensors and charging pins regularly.

- Dust off the sensors and charging contact pins using a soft dry cloth or cleaning brush.



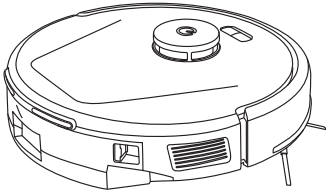
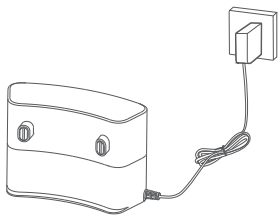
# Troubleshooting

Here are just a few preliminary suggestions. If your problem persists or if you need further troubleshooting information, please visit <https://support.eufylife.com>, go to the eufy Clean app, or contact [support@eufy.com](mailto:support@eufy.com) for help.

| Problems                                          | Solutions                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|---------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| RoboVac will not turn on.                         | <ul style="list-style-type: none"><li>• Press and hold  on RoboVac for 3 seconds to turn it on.</li><li>• Make sure the battery is fully charged.</li><li>• If it still has no response, turn RoboVac off and then turn it back on.</li></ul>                                                                                                                                                                                                                                                                 |
| RoboVac suddenly stops working.                   | <ul style="list-style-type: none"><li>• Check if RoboVac is trapped or stuck on an obstacle.</li><li>• Check if the battery level is too low.</li><li>• If your problem persists, turn RoboVac off, wait for 5 seconds, and then turn it back on.</li><li>• Check if RoboVac has alerted you with any voice prompts or LED indicators.</li><li>• Open the eufy Clean app to check the specific error prompt, then refer to the Troubleshooting section of the manual for solutions.</li></ul>                                                                                                  |
| You cannot schedule cleanings.                    | <ul style="list-style-type: none"><li>• Make sure the scheduled time has been set correctly. Check if the time zone in the eufy Clean app is consistent with that on your mobile device</li><li>• Make sure RoboVac is turned on and the battery is fully charged. Cleaning schedules are erased when RoboVac is powered off. If RoboVac is turned on without Internet access, cleaning schedules will not synchronize and must be reset via the app.</li></ul>                                                                                                                                |
| Suction power is weak.                            | <ul style="list-style-type: none"><li>• Check if any obstructions are blocking the suction inlet.</li><li>• Empty the dust box.</li><li>• Check if the filter is wet due to water or other liquid on the floor. Air-dry the filter completely before use.</li><li>• Check if the brush guard is correctly installed.</li><li>• Check the suction power level previously selected in the eufy Clean app. Adjust the setting if necessary.</li></ul>                                                                                                                                             |
| RoboVac cannot be charged.                        | <ul style="list-style-type: none"><li>• Make sure the Charging Station is powered on.</li><li>• Dust off the charging contact pins with a dry cloth.</li><li>• Check if there is any physical damage on RoboVac or the charging pins of Charging Station</li><li>• Check if you can hear the “Charging” voice prompt when RoboVac is attached to the Charging Station</li></ul>                                                                                                                                                                                                                |
| RoboVac cannot return to the Charging Station.    | <ul style="list-style-type: none"><li>• Remove objects within 1.6 ft / 0.5 m to the left and right sides and within 4.9 ft / 1.5 m of the front of the Charging Station.</li><li>• Make sure the Charging Station is powered on.</li><li>• Make sure the Charging Station is not placed on carpets.</li><li>• Check if RoboVac is stuck on any objects.</li><li>• Check if the sticker beneath the Charging Station has been removed, and the Charging Station has been firmly attached to the floor.</li><li>• Clean the charging pins and sensors carefully with a soft dry cloth.</li></ul> |
| RoboVac's movements or travel paths are abnormal. | <ul style="list-style-type: none"><li>• Clean the sensors carefully with a soft dry cloth.</li><li>• Restart RoboVac by turning RoboVac off and on.</li></ul>                                                                                                                                                                                                                                                                                                                                                                                                                                  |

| Problems                                              | Solutions                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|-------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| RoboVac cannot connect to a Wi-Fi network.            | <ul style="list-style-type: none"> <li>• Make sure you entered the Wi-Fi password correctly.</li> <li>• Make sure your RoboVac, router, and phone are close enough to ensure a strong signal strength.</li> <li>• Make sure your Wi-Fi router supports the corresponding frequency band of RoboVac: 2.4GHz for L50 (T2265); 2.4/5.0GHz for L60 (T2267)</li> <li>• Reboot RoboVac and your router.</li> <li>• Try connecting RoboVac to a Wi-Fi network with another phone.</li> </ul>                                                                                          |
| You cannot control RoboVac with Amazon Alexa.         | <ul style="list-style-type: none"> <li>• Check if there are any Internet connection problems.</li> <li>• Check whether you have installed the Amazon Alexa app onto your smart device and enabled "eufy Clean - RoboVac" Skill in the Amazon Alexa app. For details, refer to the "Smart Integrations" page in the eufy Clean App.</li> <li>• Make sure you have a eufy Clean account and have connected to RoboVac</li> <li>• Make sure you are using the correct Alexa voice commands.</li> </ul>                                                                            |
| You cannot control RoboVac with the Google Assistant. | <ul style="list-style-type: none"> <li>• Check if there are any Internet connection problems.</li> <li>• Check if you have installed the Google Home app onto your smart device and initiated the "eufy Clean" action in the Google Home app. For details, refer to the "Smart Integrations" page in the eufy Clean App.</li> <li>• Check if you are using the proper commands when talking to the Google Assistant. When making your request, start by saying the wake phrase "Ok Google".</li> <li>• Repeat your question. Speak clearly to the Google Assistant.</li> </ul> |

## Specifications

|                                                                                     |                   |                                                                     |
|-------------------------------------------------------------------------------------|-------------------|---------------------------------------------------------------------|
|  | Input             | 20VDC 0.6A                                                          |
|                                                                                     | Battery           | 14.4VDC, Rated Capacity: 2500 mAh, 36Wh / Nominal Capacity: 2600mAh |
|                                                                                     | Dust Box Capacity | 350ml                                                               |
|  | Input             | 19V 0.6A                                                            |
|                                                                                     | Output            | 20VDC 0.6A                                                          |