

**SLOW COOKER with CERAMIC POT**  
**PPSC35 3.5L**



# **SLOW COOKER**

## **with ceramic pot**

养生紫砂锅



Model: PPSC15  
Capacity: 1.5 litre

Model: PPSC35  
Capacity: 3.5 litre

Model: PPSC50  
Capacity: 5 litre



*These instructions must be read fully before using the product. Retain this Instruction Manual for future reference.*

WE MAKE YOUR HOME GREAT!

This Slow Cooker can be used for cooking porridge, chowders, stews as well as preparing various types of soups (especially herbal soup, chicken soup & fish soup) & purees (corn, pumpkin, etc.), desserts as well as scented teas. It is especially useful in preparing homemade food for babies & toddlers. It possesses the following features: a removable ceramic pot with a removable glass lid, a large heating plate as well as side heating to accelerate the heating process, and is easy to use. The use of high quality ceramic helps retain the flavour of foods whilst maintaining moisture and nutrients.

Its safety features includes an auto-shut off function which automatically shuts off power when the temperature rises above a threshold limit. It is light, easy to handle, attractively-designed, uses less electricity due to its high energy efficiency and serves to ensure your food is safe for consumption for many years to come.

### **Parts & Description**





ON / OFF Rotary Knob  
LOW HIGH AUTO

## **Warnings**

### **ATTENTION :**

Read this booklet carefully as it contains important instructions for a safe installation, use and maintenance.

Important instructions to be kept for future reference.

The following basic precautions should always be followed when using electrical appliances:

1. Read all instructions before using the appliance.

### **The Appliance**

2. This appliance must be used only for the purpose it was expressly designed; any use NOT complying with the instructions contained in the manual is considered inappropriate and dangerous. The manufacturer is NOT responsible for possible damages caused by the inappropriate and/or unreasonable use.
3. The appliance is designed for cooking porridge, chowders, stews, soups, purees, desserts, baby food & scented teas. DO NOT add a large quantity of liquids other than water into the Ceramic Pot as the appliance was designed for heating water only. Different liquids have different boiling points, with volatile liquids having boiling points lower than 100°C, the boiling point of water.
4. The installation/assembly of the appliance will be made in accordance with the indications of the manufacturer. A wrong procedure may cause damages to persons, animals or objects, for which the manufacturer cannot be considered responsible.
5. Before use, check the integrity of the appliance and power cable. DO NOT operate the appliance when its housing is damaged. In case you are not sure, contact a qualified person. If the power cable is damaged, it must be replaced by the manufacturer or its service agent or a qualified technician in order to avoid a shock hazard.
6. Before powering the appliance make sure the rating (voltage and frequency) corresponding to the grid and the socket is suitable for the plug of the appliance, and that the wall socket is properly grounded. This appliance is fitted with an earth wire for extra safety.
7. DO NOT power the appliance using multiple sockets. If possible, avoid the use of adapters and/or extension cables; if their use is absolutely necessary, use only materials in compliance with the current safety regulations and according to the electrical parameters of the adapters.
8. The appliance must NOT be switched on using external timers and/or other remote control appliances, which are not specified in this manual.

9. Only use original components & accessories (e.g. Ceramic Pot, Glass Lid, etc.) provided by the manufacturer. Any non-original component or accessory NOT recommended by the manufacturer (including, but not limited to, Ceramic Pots, Glass Lids, etc. made by other manufacturers or by the same manufacturer but for other models of the same capacity or otherwise) may cause injuries to persons or damage to the appliance.
10. The packing materials (plastic bags, expanded polystyrene, etc.) must be kept out of the reach of children or disabled persons since they represent potential sources of danger.

### **Location**

11. This appliance is NOT suitable to be used or stored near heat sources (open flame, ovens, heaters, stoves, etc.) and/or in an explosive environment (in the presence of flammable substances such as gas, vapour, mist or dust, in atmospheric conditions when, after ignition, the combustion is spread in the air). Items containing these substances should never be placed in the appliance, and never be used to clean the appliance in order to avert the risk of fire or explosion.
12. The appliance should NOT be placed on a surface, or in the vicinity of objects, which can be damaged by heat such as carpets or plastics. DO NOT locate multiple portable socket outlets or power supplies at the bottom or rear of the appliance. During operation, as heat is transferred away from the appliance, the surface that the appliance is placed upon as well the surface immediately above or adjacent to it may become very hot. There should be at least 10 cm of free space from the back, left & right sides and at least 20 cm from the top to allow adequate air circulation. Never put things on top of the Glass Lid. Never use the appliance near curtains or textiles. If the appliance is operated on wooden furniture, use a protective pad to prevent damage to delicate finishes.
13. Avoid placing the power cable on abrasive or sharp surfaces or in positions where it can be damaged easily. DO NOT pull the power cable, tug it or use it to drag the appliance to which is connected. The cable must NOT be placed under carpets, or covered with throw rugs, runners or similar. Arrange the cable away from the high traffic area, and where it will NOT be tripped over.
14. DO NOT use or store the appliance outdoors. Store and use the appliance only indoors, or in any case, protected from weathering such as rain, direct radiation of the sun and dust.

### **Operation**

15. If you are using the appliance for the first time, you should:
  - a. Clean the exterior of the appliance with water & detergent with a non-abrasive sponge.  
DO NOT use metal scouring pads.
  - b. Handle the Ceramic Pot & Glass Lid carefully. They are fragile and are NOT covered by warranty.

c. "Seasoning" the Ceramic Pot.

Place and use the appliance on a flat, horizontal, stable and heat-resistant surface. Holding the Lid Handle, remove the Glass Lid and add rice & water (subsequently, you can add any other food ingredient) to reach about 80% (max 90%) the height of the Ceramic Pot & replace the lid. Wipe the exterior of the pot dry and place the pot inside the body of the appliance. Plug the power cable into the electric mains and switch it on. Turn the 'ON/OFF' Rotary Knob on the Control Panel from 'OFF' to 'HIGH' (subsequently, you can choose between 'LOW', 'HIGH' or 'AUTO'). The red Indicator light will illuminate, and the heating will commence.

When the rice & water has become porridge (subsequently other food ingredients), or should there be a need to stop the appliance from heating, simply turn the 'ON/OFF' switch on the appliance from 'HIGH' (subsequently 'LOW', 'HIGH' or 'AUTO') to 'OFF'. The Power Indicator light will turn off, and the heating will cease. Turn off the main switch and unplug the power cable from the electric mains before removing the Glass Lid from the Ceramic Pot.

Be aware that in some instances the appliance would emit a smoky odor after heating, which is caused by the evaporation of insulator materials and insulating oil of heating components. The odor will disappear after 1-2 times of use

- d. Always wear protective, insulated oven gloves when inserting or removing items from the hot appliance.
- e. Make sure to remove any label or protective sheet which may prevent its proper functioning.

**DO NOT:**

- cover the appliance during functioning;
- insert objects or body parts inside the protection cover of the appliance;
- obstruct totally nor partially the Glass Lid;
- overfill food & liquid (greater than 90% volume) in the Ceramic Pot to avoid overflow of hot water;
- add food & liquids into the Protection Pan directly. The Protection Pan holds the removable Ceramic Pot, and at its bottom, lies the aluminum Heating Plate. Please pour food & liquid into the Ceramic Pot. If you need to heat the food quickly, please use hot water (but NOT boiling water) to cook;
- switch the appliance on if the Ceramic Pot is dry - however, should the pot be found empty during operation, immediately turn the 'ON/OFF' Rotary Knob on the appliance from 'LOW', 'HIGH' or 'AUTO' to 'OFF', switch off the appliance and unplug the power cable from the electric mains. Remove the pot from the appliance but DO NOT add water to the pot as it might crack! Allow the pot to cool naturally;
- heat the Ceramic Pot by any other means, e.g. heating directly on a gas stove, as the pot can be cracked as a result;

- subject the Ceramic Pot or Glass Lid to sudden and rapid gain or loss of heat, i.e. DO NOT place the pot / lid into hot /cold water, or very hot pot / lid into cold water suddenly. The large differences in temperature may cause the pot or lid to develop cracks due to forces of expansion & contraction, and such damage will NOT be covered by the warranty;
  - turn the ON/OFF Rotary Knob hard so as to avoid any damage;
  - use the appliance near curtains or textiles;
  - leave the appliance unsupervised during operation.
16. During (and immediately after) the period of operation, high temperature steam may escape from the container. To avoid scalding:
- DO NOT
- fill water below 50% & beyond 80% of the maximum volume of the Ceramic Pot;
  - allow all of the water to be boiled away in order to prolong the life of the appliance;
  - use the appliance without any food item in the Ceramic Pot;
  - remove the Glass Lid while heating & ensure that the lid is tightly closed during heating;
  - add food with its packaging (plastic wrapper, paper, foil, metal can, etc.) still attached without first removing the packaging;
  - place any container inside the appliance;
  - move the appliance whilst the appliance is in operation;
  - remove the pot during heating. Wait until heating has completed, the power turned off, then unplug the power cable from the electric mains and remove the pot by lifting its rim carefully;
  - touch any part of the appliance, except the Lid Handle, Handle or 'ON/OFF' Rotary Knob when the appliance is hot and always wear protective, insulated oven gloves when inserting or removing items from the hot appliance. The bottom of the cooker becomes exceedingly hot as the cooker operates;
  - direct steam at any person or animal & one's hands and face should be angled away from the rim of the Glass Lid at all times.
17. During operation, DO NOT touch the appliance with wet body parts, and it is recommended to have between you and the standing surface, an isolating element (for example, wearing shoes with rubber soles).
18. DO NOT soak the appliance in water or other liquids, wash it under the tap, or let any liquid flow into the internal casing of the appliance to prevent electric shock. In case of accidental fall in water, DO NOT try to take it out, but immediately switch the socket switch OFF and detach the 3-pin plug from the socket on the wall (holding it firmly with dry hands).
19. Switch the appliance off, switch the socket switch OFF and unplug the plug if it is NOT used for a long period and before storing, cleaning or performing any maintenance operation.
20. In case of malfunction or anomaly during the functioning, switch the appliance off, switch the socket switch OFF, unplug the plug and check the cause of the anomaly,

if possible, with the support of a qualified person.

21. If smoke is observed coming out of the appliance, switch the appliance off immediately.
22. This appliance is NOT intended for commercial use but to be used in households and similar applications, such as:
  - Staff kitchen areas in shops, offices and other working environments;
  - Dormitories;
  - By clients in hotels, motels and other residential environments;
  - Bed and breakfast type environments.
23. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall NOT play with the appliance. Cleaning and user maintenance shall NOT be made by children unless they are older than 8 and supervised. Keep the appliance and its cable out of reach of children less than 8 years old.
24. Save these instructions.



## How to use

1. Place and use the appliance on a dry, horizontal, stable and heat-resistant surface.
2. Add suitable amounts of food & liquid between 50% and 80% of the height of the Ceramic Pot (maximum 90%) according to the food item being cooked, the food item/s, and close the pot with the Glass Lid using the Lid Handle. DO NOT add food & liquid into the Protection Pan directly.
3. It is very important that the exterior of the Ceramic Pot is wiped dry before being placed (with Glass Lid on top) inside the body of the appliance. If the sides or bottom of the Ceramic Pot is wet, when water comes into contact with the Heating Plate, besides noises emanating from the appliance, it might lead to electrical malfunctions in the appliance. It might also cause cracks to develop on and in the Ceramic Pot over time.
4. Place the Ceramic Pot (with Glass Lid on top) inside the body of the appliance, and ensure that contact between the bottom of the pot and the Heating Plate is evenly distributed by rotating the pot from side to side.
5. Plug the power cable into the electric mains and switch it on.
6. Turn the 'ON/OFF' Rotary Knob on the appliance from 'OFF' to 'LOW', 'HIGH' or 'AUTO'. The red Indicator light will illuminate, and the heating will commence.

LOW	will not boil the ingredients as it is used for stewing or keeping cooked ingredients warm
HIGH	provides high heat for ordinary slow cooking and for maximum 4 hours
AUTO	Cooks with high heat for the first few hours and then shifts to cooking with moderate heat for minimum 6 hours (total)

7. When the food is cooked, or should there be a need to stop the appliance from heating, simply turn the 'ON/OFF' Rotary Knob on the appliance from 'LOW', 'HIGH' or 'AUTO' to 'OFF'. The Power Indicator light will turn off, and the heating will cease. Turn off the main switch and remove the plug from the electric mains before removing the Glass Lid from the Ceramic Pot.
8. DO NOT touch any part of the appliance, except the Lid Handle, Handle or 'ON/OFF' Rotary Knob when the appliance is hot and always wear protective, insulated oven gloves when inserting or removing items from the hot appliance.
9. DO NOT direct steam at any person or animal & one's hands and face should be angled away from the lid and vapour outlets like the Steam Vent on the top of the lid and the rim of the pot at all times.
10. Pour the contents and enjoy your delicious meal.

## How to clean

1. After switching off the appliance, unplugging from the electric mains, removing the Glass Lid and then the Ceramic Pot from the appliance and pouring out its contents, allow sufficient time for the Ceramic Pot & Glass Lid to cool.
2. Wash the Ceramic Pot & Glass Lid as you would any ceramic bowl or glassware using water & mild liquid detergent with a non-abrasive sponge. Dry using a soft cloth and allow to air-dry. Both the Ceramic Pot & Glass Lid can be washed in the dishwasher. However, DO NOT leave the Ceramic Pot standing in water for long periods of time, i.e. water in contact with the outside (not inside) of the Ceramic Pot.

DO NOT use metal scouring pads as these might cause surface abrasions on the ceramic surface which might later develop into cracks.

3. Wipe the exterior of the body of the slow cooker using a soft, damp cloth or sponge. Remove stubborn spots with a cloth moistened with mild liquid detergent. DO NOT use abrasive scouring pads or powders
4. Never immerse the body of the slow cooker in water or other liquids.

## PROBLEM SOLVING

Problem	Possible Causes	How to Solve
<p>The appliance fails to heat the Ceramic Pot.</p> <p>Indicator light on appliance does NOT illuminate.</p>	The appliance is not plugged in.	Plug the appliance into the electric mains and switch it on. Turn the 'ON/OFF' Rotary Knob on the appliance from 'OFF' (OFF) to 'LOW', 'HIGH' or 'AUTO'.
	Household power circuit has blown.	Check the household circuit breaker for any tripped wires. Call for a qualified electrician.
	Fuse on appliance is blown.	Send the appliance to the service centre for checks.
<p>The appliance fails to heat the Ceramic Pot.</p> <p>Indicator light on appliance illuminates continuously.</p>	The 'ON/OFF' Rotary Knob had not been turned on.	Turn the 'ON/OFF' Rotary Knob on the appliance from 'OFF' (OFF) to 'LOW', 'HIGH' or 'AUTO'.
<p>The appliance fails to heat the Ceramic Pot.</p> <p>Indicator light on appliance illuminates intermittently.</p>	Switch on appliance is damaged.	Send the appliance to the service centre for checks.
<p>The appliance is working but the Indicator light on appliance does not illuminate.</p>	Heating element on appliance is damaged.	Send the appliance to the service centre for checks.

### ENVIRONMENTAL TIP

This appliance, along with all other electronic appliances, should, when it is no longer capable of functioning, be disposed with the least possible environmental damage according to the local regulations in your area. In most cases you can discard the appliance at your local recycling centre.

**DISPOSAL:** Do not dispose this appliance as unsorted municipal waste. Collection of such waste separately for special treatment is necessary.

### Risk of animal entrapment

Before you discard this appliance, please either remove the Glass Lid or tape the Glass Lid securely to the Ceramic Pot so that animals may not easily get trapped inside.

### SPECIFICATION

MODEL	VOLTAGE	POWER	LITRE
PPSC35	220 – 240 V ~50 – 60 Hz	235 W	3.5 L

## WARRANTY

### Warranty Conditions

1. This warranty provides against defective materials and manufacturing faults throughout for two years from the date of purchase of the appliance. The warranty on the Compressor is 10 years subject to the same conditions as above.
2. This warranty also does not cover normal wear and tear, replacement of consumable materials and accessories, and the cost of maintenance of the appliance.
3. This warranty does not cover the repair or replacement of part/s damaged by misuse, accidents, negligence, alterations, or modifications in any way, or repairs done by any repair organisation without the prior consent of PowerPac Electrical Pte Ltd.
4. Repair and service are to be performed at: 5 Changi South Lane #03-01 Singapore 486045. A transport fee will be charged for personal doorstep service.
5. The original purchaser of the appliance must furnish proof of purchase to our Service Centre with the email or number as registered during submission of warranty when this appliance is sent for repair/service. Failure to do so may delay the receipt of said repair/service by the customer.
6. Under no circumstances whatsoever shall the serial number be erased, defaced or altered by the customer and/or his representatives, or the dealer and/or his agents. Failure to ensure this shall invalidate the warranty.
7. This warranty is deemed to be void if the defect is caused by the attack of household pests, fire, lightning, natural disasters, pollution, abnormal voltage or the usage of generators.
8. This warranty is valid in Singapore only.
9. This warranty will be honoured subject to the customer's registration of the warranty inclusive of original invoice or valid purchase receipt. Failure to present these documents will result in denial of service. However, if the customer still requests that the defective appliance be repaired, PowerPac Electrical Pte Ltd may, at its discretion, repair the appliance but impose a labour charge, as well as the costs of the replacement parts, to be borne solely by the customer.
10. Please refer to the attached picture for the location of one of our appliance's serial number, as an example.



Please complete the on-line registration warranty form available on our website. There is no further requirement to send us any hard copy as part of our efforts to save the environment.

In accordance with the terms and conditions of this limited warranty as stated above, PowerPac Electrical Pte Ltd, at its expense shall provide free services for the appliance within the warranty period from its date of purchase from our Authorised dealers.