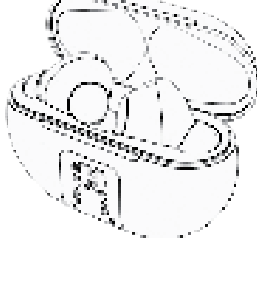


Y42 Pro

TRUE WIRELESS EARBUDS



We love that you've chosen Carego!

We take pride in our products and fully stand behind them.



YOUR WARRANTY

All warranty claims are subject to Carego authorization and at our sole discretion. Retain your proof of purchase to ensure warranty coverage.



CONTACT US

Reach out to us at caregotech01@163.com or WhatsApp: [+86 186 3884 3649](tel:+8618638843649)

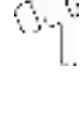


In the Box

Charging Case



Left Earbud



Right Earbud



Eartips



USB to USB-C Charging Cable

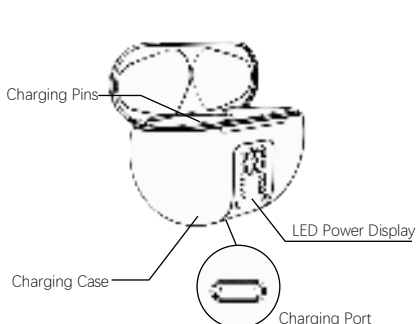


In the Box

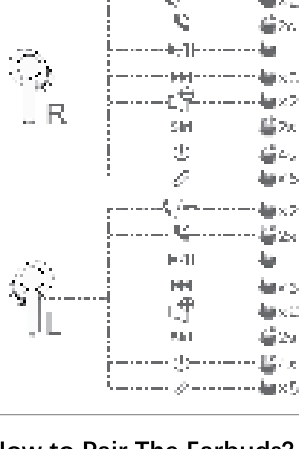
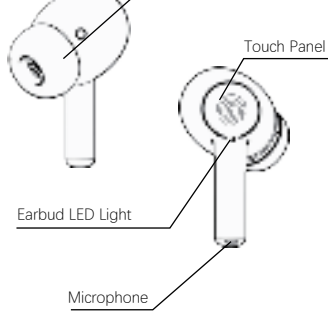
Earbuds
Charging Case
USB-C Charging Cable
3 Sizes of Eartips
User Manual

Product Overview

Charging Case



Earbuds



Phone Calls Control

Answer/End Calls: Double tap on either earbud
Reject Calls: Long press on either earbud for 2s

Music

Pause/Play: Tap once on either earbud
Previous Track: Triple tap on left earbud
Next Track: Triple tap on right earbud

Volume

Volume + : Double tap on left earbud
Volume - : Double tap on right earbud

Voice Assistant: Long press on either earbud for 2s

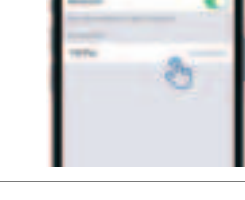
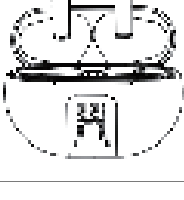
Power ON/OFF: Long press on either earbud for 4s

Switching Game/Music Mode: Tap 5 times on either earbud

How to Pair The Earbuds?

To iOS and Android phones

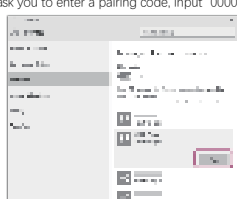
- Step 1: Make sure that the earbuds have a full charge before initiating the pairing process.
- Step 2: Open the lid of the charging case.
- Step 3: Remove the right earbud from the charging case. When a blue light starts flashing, it means that the earbud will enter pairing mode and will be ready to pair with any device.
- Step 4: Turn on Bluetooth on the desired device.
- Step 5: Go to the device's Bluetooth settings.
- Step 6: Select "Y42 Pro", the blue light fade out, and the pairing will be done.



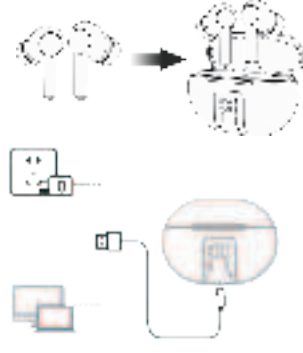
To PC (Windows)

- Step 1: Turn on Bluetooth on the desired device.
- Step 2: Go to the settings.
- Step 3: Go to "Bluetooth and other devices".
- Step 4: Click on "Add device".
- Step 5: Make sure that the earbuds have a full charge before initiating the pairing process.
- Step 6: Open the lid of the charging case.
- Step 7: Remove the right earbud from the charging case. When a blue light starts flashing, it means that the earbud will enter pairing mode and will be ready to pair with any device.
- Step 8: Select "Y42 Pro", the blue light fade out, and the pairing will be done.

Usually it will be paired automatically when you click on it. Some computer models may ask you to enter a pairing code, input "0000" or "1234".



How to Charge?



Earbuds Charging

- Put both earbuds into charging case and close the lid, earbuds are being charged and the L&R bars of LED display on case will move.
- Once the earbuds are fully charged, the bars will no longer move and disappear.
- The moving bars indicates that the earbud are charging and of does not refer to the earbud power level.

Charging for the case

- Connect the charging case to computer or USB 5V 1A (or less) output device with USB C charging cable(provided).
- During the charging process, the single-digit on the display will blink to indicate that the earbuds are receiving power.
- Once the earbuds are fully charged, the number "100" will be displayed on the screen.

How to Turn On and Off?

- Turn on: Open the lid of the charging case and take the earbuds out, the earbuds will turn on automatically. Also, you can press and hold either earbud for about 4 seconds.
- Turn off: Place the earbuds into the charging case, the earbuds will turn off automatically. Also, you can press and hold either earbud for about 4 seconds.

How to Wear?

Step 1: Identify the left and right earbuds.



Step 2: Choose the eartips that best suit your ears.



Step 3: Insert the earbuds into the inner canal of the ears.



Step 4: Rotate for the best possible comfort and best fit.



Specifications

Model	Y42 Pro
Bluetooth Versions	V5.3
Bluetooth Profiles	HFP/A2DP/HSP/AVRCP
Audio Decoding	MP3, WMA, APE, SBC, MPS, WAV
Wireless Range	10m (in an obstacle-free environment)
Transmission Frequency	2.4GHz
Battery of Earbud	35mAh Li-Polymer Battery x2
Charging Voltage of Earbud	5 V
Charge Time of Earbud	Approx. 1h
Battery of Case	230mAh Li-Polymer Battery
Charging Voltage of Case	5 V
Charge Time of Case	Approx. 2h
Charging Earbud Times from the Case	4-5 times
Music Play Time	4-5h
Talk Time	Approx. 3h
Dimensions of Charging Case	62*24*45.2mm
Dimensions of Charging Earbud	23*23.5*32mm
Weight(one earbud)	8g
Total Weight	32g

Some Common Problems & Troubleshooting

Left / Right / One side of the earbuds has stopped working

If this happens, it may be because it is low on battery or it did not connect correctly with the device. To fix this, you can do the following:

1. Try charging the earbud that is not working or both, placing them in the charging case.
2. Try clicking "Forget Y42 Pro", then reconnect as you did the first time you paired.
3. Check if the earbuds are operating within a normal working range

If that doesn't work, the earbud is probably faulty, and you can go for a refund or replacement of it.

Left / Right / One side of the earbuds has a low volume

If this happens, it can be because the earbuds are dirty or the volume is set low. To fix this, you can do the following:

1. Try cleaning the earbud using a cotton swab or carefully clean the mesh with a pin.
2. Try clicking "Forget Y42 Pro", then reconnect as you did the first time you paired.

The microphone is not working

If this happens, it can be because the microphone is muted, or the earbuds are badly positioned. To fix this, you can do the following:

If the microphone is muted, check the device microphone volume. If that doesn't work, that means that there might be a defect in the earbud, so try replacing them or get a refund.

The earbuds are not connecting to Windows/laptop/PC

If the earbuds are earbuds not connecting, it can be because the Bluetooth on the computer has a pairing problem. To fix this, you can do the following:

1. Try disabling Bluetooth from nearby devices.
2. Try clicking "Forget Y42 Pro", then reconnect as you did the first time you paired.
3. Try uninstalling and reinstalling the Bluetooth driver, or updating the Bluetooth driver.

Precautions

Notes

- Please fully charge this product before using it for the first time.
- If the product has not been used for more than 2 weeks, it is recommended to charge the product before use.
- The pairing function will be disabled if earbuds not used for a long time. If your device cannot find the earbuds, check if the earbuds are in pairing mode. when you cannot pair earbuds with your device, try to restart earbuds or your device, or clear the pairing history, then try to pair again.
- Due to the connection characteristics of the Bluetooth signal, in dense environments with 2.4 GHz electromagnetic signal interferences, there may be occasional disconnects or no sound.
- Wax may build up in the earbud tips, lowering the sound quality. Carefully remove the wax with a cotton swab or other small tool to improve the sound quality.

Warning

- Do not disassemble, repair or modify the product for any reason, as this may cause fire or even completely destroy the product.
- Avoid extreme heat, cold, and humidity.
- Avoid dropping or crushing the earbuds.
- Do not clean this product with alcohol or other volatile liquids.
- Do not use this product during thunderstorms. Thunderstorms may cause the product to malfunction and increase the risk of electric shocks