

# Supra Bluetooth iBox Keyboxes

## User Guide



### Introduction

The Supra iBox BT LE and iBox BT are electronic keyboxes that are placed on listings and hold the listing's keys.

The iBox BT LE and iBox BT can be accessed using Supra eKEY®, ActiveKEY®, DisplayKEY, or XpressKEY™. For information on operation refer to the user instructions provided with your key or go to the Customer Support page on [www.suprakey.com](http://www.suprakey.com).

The iBox BT LE and iBox BT keyboxes use Bluetooth® or infrared technology to communicate with Supra keys. When interacting with the keyboxes, the distance between the key and keybox should be less than three feet when using Bluetooth, or less than a foot when using infrared. Direct sunlight can interfere with infrared communication, so you may need to shade the area between the keybox and key.

### Key Container

These keyboxes have a large key container and can hold several listing keys or gate cards. To prevent possible sticking of the key



Figure 1. Supra iBox BT LE

container, verify all items are positioned well inside the key container before closing. Do not place any keys, cards, or other items on the back of the key container. If you are a listing agent, always make sure you have a spare set of keys before closing the key container.

To close the key container, turn it so the compartment holding the keys is facing you. Insert the key container into the bottom of the keybox and push up on the key container until it clicks and latches.



## Shackle

The shackle removes easily in one step. After performing the release shackle process using your key, hold the keybox and push down firmly on the top of the shackle, then pull up on the shackle to completely remove it. To replace the shackle, line up the shackle with the keybox and push down until it clicks into place.

## Battery

You do not need to replace the battery in the iBox BT LE or iBox BT because it uses a long-life lithium battery. No maintenance is required and the battery is designed to last the life of the product — a minimum of six (6) years.

When removing the keybox shackle, your key will display the current keybox battery level. The battery level is also sent to the Supra data center and can be viewed on SupraWEB.

## iBox BT LE and iBox BT Care

- Always hang the keybox in a vertical position and place it where moisture from rain or snow cannot run into the key container. Avoid hanging the keybox where sprinklers or faucets will spray the key container.
- The iBox BT LE and iBox BT are designed to operate in temperatures ranging from -40°F to 185°F.
- In extremely hot climates, place the keybox in the shade to prevent it from becoming too hot, which may reduce battery life.
- In extremely cold weather conditions, place the keybox where it can be protected from precipitation.

## FCC

### United States (FCC)

This device complies with part 15 of the FCC rules. Operation is subject to the following conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### Canada (IC)

This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

### European Union (CE)

This Class B digital apparatus conforms to the requirements of the following EU directives:

1. R&TTTE Directive (1999/5/EC)
2. WEEE Directive (2002/96/EC)

### Australia / New Zealand

This apparatus fully complies with ACMA requirements and is C-Tick marked.

## Copyright

© 2020 Carrier. Supra, ActiveKEY, and eKEY are registered trademarks of Carrier. All rights reserved. Other brand and products names are or may be trademarks of, and are used to identify products or services of, their respective owners.

10103303P1 Rev. F